Loudoun County Sheriff’s Office
Eastern Loudoun Station

Quarterly Community Meeting
July 27, 2017
7-8pm
Meeting Agenda

- Welcome
- Sheriff Chapman
- Captain Hines
  - ELS Organization Chart
- Sgt. Rogers Station Operations
  - CR Unit Update
  - Property Crimes Update
- Captain Hines
  - Informational Items
- Contact Information
Eastern Loudoun Station Quarterly Meeting

Sheriff Michael L. Chapman
Eastern Loudoun Station
Population: 81,899

University Station
Population: 94,209

Western Loudoun Station
Population: 52,430

Dulles South Station
Population: 109,856

** 2017 Loudoun County Department of Planning and Zoning **
### Eastern Loudoun Station
#### Areas of Responsibility and Patrol Sectors

<table>
<thead>
<tr>
<th>Sector</th>
<th>2017 Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>210</td>
<td>11,104</td>
</tr>
<tr>
<td>220</td>
<td>15,404</td>
</tr>
<tr>
<td>230</td>
<td>11,993</td>
</tr>
<tr>
<td>240</td>
<td>7,396</td>
</tr>
<tr>
<td>250</td>
<td>6,093</td>
</tr>
<tr>
<td>260</td>
<td>2,954</td>
</tr>
<tr>
<td>270</td>
<td>12,087</td>
</tr>
<tr>
<td>280</td>
<td>7,426</td>
</tr>
<tr>
<td>290</td>
<td>7,442</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>81,899</strong></td>
</tr>
</tbody>
</table>

Loudoun County Sheriff's Office
Station Boundaries & Patrol Sectors

**Eastern Loudoun Station**
Eastern Loudoun Station Sections

- Eastern Loudoun Station Sections
  - Patrol Squads
    - Days
    - Nights
  - Dulles Mall Deputies
  - Community Resource Unit
  - Station Detectives
# Calls For Service Statistics

## ELS Calls For Service YTD

<table>
<thead>
<tr>
<th>Month</th>
<th>2016</th>
<th>2017</th>
<th>CHANGE</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>4224</td>
<td>4558</td>
<td>334</td>
<td>8%</td>
</tr>
<tr>
<td>February</td>
<td>3936</td>
<td>4393</td>
<td>457</td>
<td>12%</td>
</tr>
<tr>
<td>March</td>
<td>4284</td>
<td>4845</td>
<td>561</td>
<td>13%</td>
</tr>
<tr>
<td>April</td>
<td>4554</td>
<td>4796</td>
<td>242</td>
<td>5%</td>
</tr>
<tr>
<td>May</td>
<td>4934</td>
<td>4989</td>
<td>55</td>
<td>1%</td>
</tr>
<tr>
<td>June</td>
<td>4851</td>
<td>5034</td>
<td>183</td>
<td>4%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>26,783</td>
<td>28,615</td>
<td>1,832</td>
<td>7%</td>
</tr>
</tbody>
</table>

## Quarterly Calls For Service

<table>
<thead>
<tr>
<th></th>
<th>April - June 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>ELS</td>
<td>14,819</td>
</tr>
<tr>
<td>Countywide</td>
<td>50,356</td>
</tr>
<tr>
<td>ELS% of Calls</td>
<td>29.43%</td>
</tr>
</tbody>
</table>

## Parking Tickets 2017

<table>
<thead>
<tr>
<th>Period</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan - Mar</td>
<td>765</td>
</tr>
<tr>
<td>Apr - June</td>
<td>842</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1,607</td>
</tr>
</tbody>
</table>
## Online Reporting Statistics

### Citizens Online Police Reporting System

### Calendar Year 2017

<table>
<thead>
<tr>
<th>Month</th>
<th>Reports Taken</th>
<th>Hours Saved</th>
<th>Cost Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>185</td>
<td>370</td>
<td>$13,875</td>
</tr>
<tr>
<td>February</td>
<td>189</td>
<td>378</td>
<td>$14,175</td>
</tr>
<tr>
<td>March</td>
<td>227</td>
<td>454</td>
<td>$17,025</td>
</tr>
<tr>
<td>April</td>
<td>162</td>
<td>324</td>
<td>$12,150</td>
</tr>
<tr>
<td>May</td>
<td>169</td>
<td>338</td>
<td>$12,675</td>
</tr>
<tr>
<td>June</td>
<td>193</td>
<td>386</td>
<td>$14,475</td>
</tr>
<tr>
<td>July</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>August</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>September</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>October</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>November</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>December</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1125</strong></td>
<td><strong>2250</strong></td>
<td><strong>$84,375</strong></td>
</tr>
</tbody>
</table>

### CY 2016 Comparison*

<table>
<thead>
<tr>
<th></th>
<th>Reports Taken</th>
<th>Hours Saved</th>
<th>Cost Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>CY 2016 Comparison*</td>
<td>1026</td>
<td>2052</td>
<td>$76,950</td>
</tr>
</tbody>
</table>

### CY 2015 Comparison*

<table>
<thead>
<tr>
<th></th>
<th>Reports Taken</th>
<th>Hours Saved</th>
<th>Cost Savings</th>
</tr>
</thead>
<tbody>
<tr>
<td>CY 2015 Comparison*</td>
<td>1197</td>
<td>2394</td>
<td>$89,775</td>
</tr>
</tbody>
</table>

* CY Comparisons reflect Jan – June of their respective years.
Sergeant Greg Rogers

Community Resource Deputies
Station Detectives
Dulles Town Center Deputies
703-777-0488
Gregory.Rogers@Loudoun.gov
Station Detectives

Det. Charles “Ryan” Willis
703-777-0486
Charles.Willis@loudoun.gov

Det. Roy Ortutay
571-246-4165
Roy.Ortutay@Loudoun.gov

Det. Katie Mitchell
571-258-3138
Katie.Mitchell@Loudoun.gov
Victim unknowingly lost her CC and when she got her statement there was over $7000 in charges (54 separate local charges).

Detective started pulling video of the suspect.

At one store the suspect used a personal store rewards card with the stolen CC.

Ran checks through databases and got a name and local address.

Continued to pull video from stores and found it was the same suspect using the stolen CC at all the different locations.

Obtained 15 Felony warrants for CC fraud with potential for over 30 more misdemeanor warrants to be obtained.
Eastern Loudoun Station Detectives

Whitney Wiggins & Cassandra Gray - Multiple Felonies

- Detective finds a stolen drill set at the pawn shop
- Waits for suspect to return (Gray) with more stolen items and makes arrest
- At the ADC he finds Wiggins waiting for Gray
- She provides false ID and is arrested
- More detecting finds they have pawned a ton of stuff
- Also links them to inactive reports in CAD
- Over 10 Warrants issued so far with more pending as we find older cases.
Scammers Claiming to be Law Enforcement & Utility Companies!

**Law Enforcement:** Recently several residents reported receiving calls from a person claiming to be a Sgt. Jackson with the warrants division of the Loudoun Sheriff’s Office. The caller claims you have a warrant issued for your arrest and you need to pay monies with a money card.

**Utility Company:** Several residents and businesses reported receiving calls from a person claiming to be with Dominion Power. In each case, the caller said the victim owed back payments and their electricity would be disconnected if they did not pay.

Utility companies and government agencies will **NOT** contact you demanding immediate payment by money cards!
Community Resource Officers

Dep. Matthew Harvey  
Countryside, Cascades  
571-465-0172  
Matthew.Harvey@Loudoun.gov

Dep. Jamie Holben  
Sugarland  
571-420-0036  
Jamie.Holben@Loudoun.gov

Dep. Dawn Taylor  
Sterling  
571-918-1813  
Dawn.Taylor@Loudoun.gov

http://sheriff.loudoun.gov  
Loudoun County Sheriff’s Office, VA
• Currently, over 1,500 member agencies in 50 states participate in the program—police, sheriff, fire, public safety departments and other emergency responders.
• The method relies on proven radio technology and specially trained search and rescue teams.
• Citizens enrolled in Project Lifesaver wear a small transmitter on the wrist or ankle that emits an individualized tracking signal.
• If an enrolled client goes missing, the caregiver notifies their local Project Lifesaver agency, and a trained emergency team responds to the wanderer’s area.
• Most who wander are found within a few miles from home, and search times have been reduced from hours and days to minutes.
• Recovery times for PLI clients average 30 minutes — 95% less time than standard operations.

- http://www.projectlifesaver.org/about-us
LCSO Medication Disposal Box

UNUSED OR EXPIRED MEDICATION

YOU MAY DROP OFF:

- Prescription Medications
- Prescription Patches
- Over the Counter Medications
- Vitamins
- Sample Medications
- Medications for Pets

THE FOLLOWING ARE NOT ACCEPTED:

- Needles (Sharps)
- Liquid Medications
- Aerosol Containers
- Inhalers
- Ointments and Lotions
- Medications from Businesses

Eastern Loudoun Sheriff’s Station
46620 East Frederick Drive,
Sterling

Dulles South Public Safety Center
25216 Loudoun County Parkway,
South Riding

University Sheriff’s Station
45299 Research Pl, Ashburn

Western Loudoun Station
47 W. Loudoun St, Roundhill

Monday – Friday
8:30am – 5:00pm

http://sheriff.loudoun.gov
Secure the Call

Have an Old Unused Cell Phone that You No Longer Need?

The Loudoun County Sheriff's Office has four locations with donation barrels:

Dulles South Sheriff's Station
25216 Loudoun County Parkway, South Riding

Loudoun Sheriff's Office Administration Building
803 Sycolin Road, Leesburg

Eastern Loudoun Sheriff’s Station
46620 E. Frederick Drive, Sterling

University Station
45299 Research Place, #100, Ashburn

Drop off is available at these current locations Monday-Friday, from 8:30 a.m. to 5 p.m.
Sheriff.Loudoun.Gov

Website Offers Innovative & Interactive Features in a More User Friendly Layout

- Report a Crime Online
  - Report Certain Crimes Like Larceny, ID Theft & Vandalism via the Internet.

- Community Resource Directory
  - Search Community Resources for Health & Human Services in Loudoun County.

- Case Follow-Up
  - Victim’s can Follow-up & Inquire on Status of Case via the Website.

- Find My Station
  - A Searchable Map allowing Residents to find their nearest Station providing
  - Services such as Fingerprinting & Background Checks.

- Traffic Incident Mapping Using Online Mapping Resources
Put Crime Information at Your Fingertips

- Submit Crime Tips
- Report a Crime
- Make a Traffic Complaint
- Provide Citizen Feedback
- Learn the Latest Public Safety News
- Review Current Traffic Incidents
- Dispatched by the LCSO
- Receive Non-Emergency Community Notifications
- Learn of Upcoming Meetings & Events Held by the LCSO
<table>
<thead>
<tr>
<th>Incident Type</th>
<th>Definition</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alcohol Violation</td>
<td>When alcohol is consumed by a person under the age of 21, sold to a person</td>
<td>Underage parties where persons less than 21 are consuming alcohol,</td>
</tr>
<tr>
<td></td>
<td>under the age of 21, or purchased for a person under the age of 21.</td>
<td>locations where it is believed persons less than 21 are being sold</td>
</tr>
<tr>
<td></td>
<td></td>
<td>alcohol or where persons are suspected of purchasing alcohol for those</td>
</tr>
<tr>
<td></td>
<td></td>
<td>less than 21 years of age.</td>
</tr>
<tr>
<td>Civil Dispute</td>
<td>A disagreement between people or groups in which no criminal laws are</td>
<td>Child custody disputes, neighbor disputes, common property disputes, etc.</td>
</tr>
<tr>
<td></td>
<td>broken.</td>
<td></td>
</tr>
<tr>
<td>Credit Card Fraud</td>
<td>Occurs when the credit card or credit card number(s) are used fraudulently</td>
<td>Your wallet is lost or stolen and purchases are made on your credit card</td>
</tr>
<tr>
<td></td>
<td>without the consent of the cardholder.</td>
<td>without your consent. An unauthorized purchase appears on your credit</td>
</tr>
<tr>
<td></td>
<td></td>
<td>card statement from an online retailer.</td>
</tr>
<tr>
<td>Credit Card Theft</td>
<td>Taking or obtaining of credit card(s), or credit card number(s), with the</td>
<td>Your credit card is stolen from your person or your credit card number</td>
</tr>
<tr>
<td></td>
<td>intent to use them fraudulently.</td>
<td>is stolen by an unknown person.</td>
</tr>
<tr>
<td>Destruction of</td>
<td>The act of changing, modifying defining public or private property.</td>
<td>A vehicle was damaged on the exterior, but no parts were removed or</td>
</tr>
<tr>
<td>Property/Vandalism</td>
<td></td>
<td>entry was made into the vehicle.</td>
</tr>
<tr>
<td>Fraud/False</td>
<td>Fraudulently obtaining or selling goods and services.</td>
<td>Construction work intentionally undone. False internet products or</td>
</tr>
<tr>
<td>Pretense</td>
<td></td>
<td>returns. Non-delivery of tickets.</td>
</tr>
<tr>
<td>Harassing Phone</td>
<td>Unwanted phone calls or e-mail of an annoying, harassing nature.</td>
<td>Immediate phone hang-ups, obscene language, etc., with no known</td>
</tr>
<tr>
<td>Calls/Emails</td>
<td></td>
<td>suspects.</td>
</tr>
<tr>
<td>Identity Theft</td>
<td>Obtaining another’s personal identifying information and using it to obtain</td>
<td>Someone obtains a credit card using your Social Security Number or</td>
</tr>
<tr>
<td></td>
<td>credit, goods, or services.</td>
<td>obtains phone service using your personal information.</td>
</tr>
<tr>
<td>Larceny/Theft</td>
<td>Your property is taken without your permission.</td>
<td>Someone takes your cellular phone without permission. Lost property is</td>
</tr>
<tr>
<td></td>
<td></td>
<td>not a theft.</td>
</tr>
<tr>
<td>Lost Property</td>
<td>Property is missing or lost.</td>
<td>This is not theft of property. Does not include lost passports, social</td>
</tr>
<tr>
<td></td>
<td></td>
<td>security cards or driver’s licenses.</td>
</tr>
<tr>
<td>Narcotics Activity</td>
<td>Suspected narcotics activity.</td>
<td>Includes suspected sales of narcotics, traffic indicating the sale of</td>
</tr>
<tr>
<td>Shoplifting</td>
<td>Property is taken from a business without paying.</td>
<td>narcotics, consumption of illegal narcotics.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Someone steals consumable product from a business and leaves without</td>
</tr>
<tr>
<td></td>
<td></td>
<td>paying. This includes concealment.</td>
</tr>
<tr>
<td>Suspicious</td>
<td>Suspicious activity that you wish for the Sheriff’s Office to know about,</td>
<td>Someone you do not know hangs out on your street corner for several</td>
</tr>
<tr>
<td>Event/Circumstance</td>
<td>but is not necessarily a crime.</td>
<td>hours every afternoon. Cars that do not recognize are parked in front of</td>
</tr>
<tr>
<td></td>
<td></td>
<td>your home and then leave at all hours of the night. Your neighbor has</td>
</tr>
<tr>
<td></td>
<td></td>
<td>frequent visitors that only stay for a couple of minutes at a time.</td>
</tr>
<tr>
<td>Theft From A</td>
<td>Property is taken from a building.</td>
<td>Someone takes property from a building such as a home or business. This</td>
</tr>
<tr>
<td>Building</td>
<td></td>
<td>cannot be a burglary or shoplifting.</td>
</tr>
<tr>
<td>Theft From A</td>
<td>Property is stolen from a motor vehicle.</td>
<td>Stolen equipment or belongings from a vehicle.</td>
</tr>
<tr>
<td>Vehicle</td>
<td></td>
<td>Types of equipment attached to a vehicle include tires, engine parts,</td>
</tr>
<tr>
<td>Parts/Accessories</td>
<td>Auto parts attached to a vehicle are stolen.</td>
<td>headlights, etc.</td>
</tr>
</tbody>
</table>
CALL if You Can  TEXT 911  TEXT if You Can’t

HOW TO TEXT TO 911:

- Enter only 911 in the “To” field.
- Text should be short and include:
  - Location
  - Type of Emergency
- Be prepared to answer questions and follow Call Taker’s instructions.
- Photos and videos cannot be sent to 911.
- Texts to 911 cannot include more than 1 recipient.
- TEXT 911 is available for:
  - FIRE
  - MEDICAL
  - POLICE

If you are deaf, hard of hearing, or have a speech disability.

If you cannot speak due to injury or medical condition.

If you are in a threatening situation.

If your mobile reception signal is poor.

Available in all of Loudoun County and its incorporated towns.

www.loudoun.gov/text911

http://sheriff.loudoun.gov

Loudoun County Sheriff’s Office, VA
Sheriff’s Office Technology

ALERT

- Community Emergency Voice notifications
- Traffic alerts
- Weather alerts
[Link: www.loudoun.gov/alert]

LCSO Traffic Incident Map
[Link: sheriff.loudoun.gov/traffic]

CrimeReports™
- Search reported crimes in an area by address
[Link: www.crimereports.com]

CAPITALERT.gov

- Emergency alerts from your local governments in the National Capital Region
[Link: www.capitalert.gov]

LCSO Social Media
- Like us on Facebook
- Follow us on Twitter
- Follow us on Instagram
- Subscribe to us on YouTube
my.VDOT.Virginia.gov

Northern Virginia District Office
14685 Avion Parkway
Chantilly, Virginia 20151
703-383-2000
www.VirginiaDOT.org

Work Requests
Just submit a work request or call 800-367-ROAD (7623)
The Loudoun County Sheriff’s Office

#9PMRoutine

- Lock personal vehicles
- Secure valuables in vehicle trunk
- Close/Lock residential garages and doors

- LCSO Non-Emergency Number (703)777-1021

- Safely secure all firearms **Not in Vehicles**

- And………Please share the #9PMRoutine information with your community to help prevent property crimes in your neighborhood!!

http://sheriff.loudoun.gov
Contact Information

Captain Chris Hines
Station Commander
703-771-5202
Christopher.Hines@loudoun.gov

1st Lt. Dave Hibberd
Assistant Station Commander
703-771-5007
David.Hibberd@Loudoun.gov

Non Emergency – 703-777-1021
• Traffic Hotline – 703-771-5798
• Narcotics Tip Line – 703-779-0552
• Crime Solvers – 703-777-1919

Thank you for your continued support!