



Broad Run Blast

Supervisor Sylvia R. Glass



Coronavirus Update | Wednesday, March 18, 2020

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[Loudoun.gov/BroadRun](https://loudoun.gov/BroadRun)

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Small Business Assistance and Impact Survey

The Loudoun County Department of Economic Development (DED) has created a webpage for businesses in the County (biz.loudoun.gov/covid19). This website will be updated with the latest business information as it becomes available. The page contains multiple business resources, including financial resources, webinars and a list of Loudoun companies who are providing special opportunities for consumers during the crisis as a way to promote those businesses.

DED is currently working with the SBA and the USDA on grant programs and will be assisting businesses with the application process. DED will continue to monitor these and other grant programs and will be updating the community as appropriate.

The Virginia Department of Small Business and Supplier Diversity is asking small-business owners to participate in a short survey as Gov. Ralph Northam seeks to make Virginia eligible for federal disaster relief because of the covid-19 virus. Input and response from small businesses throughout the Commonwealth on the impact to business operations and revenue is critical to have enough data to meet requirements to allow access to federal disaster-loan funds. This survey is available at surveymonkeys.com/r/7RMY8SH. The survey will be open until 5pm Friday (March 20) but we are encouraging people to fill out the survey as soon as possible.

Survey on the Impact Of COVID-19 On Small Businesses in Virginia

Community Updates

Senior Shopping Hours

Whole Foods and Target are setting aside certain times as "senior shopping hours" where only shoppers above a certain age are allowed in the store. The idea is that at those times, stores will be fully stocked and allow seniors the ability to get items before they run out, while still practicing social distancing. Harris Teeter, Giant, and Wegmans are still waiting on guidance from their corporate offices on the implementation of possible senior shopping hours.

Whole Foods: Daily from 7:00am to 8:00am for ages 60 and older.
19800 Belmont Chase Drive, Ashburn, Virginia 20147; 571-223-4440

Target: Wednesdays from 8:00am to 9:00am for seniors and people with health underlying health conditions.
45130 Columbia Place, Sterling, Virginia 20166; 703-463-2008

NOVEC

NOVEC recognizes the hardships that the Coronavirus (COVID-19) public health crisis imposes on its customers. Effective immediately, NOVEC is suspending all electric service disconnections and associated penalty fees for 60 days. Please note that this suspension of electric service disconnections delays, but does not cancel, payment of outstanding balances. **For updates, please view Novec's website at novec.com or call 703-335-0500**

Dominion Energy

Customers should not have to worry about losing service during this critical time. The company has suspended all service disconnections for nonpayment. Residential customers previously disconnected due to non-payment may contact the company for assistance reconnecting service. In addition, the company is planning to waive late fees and reconnection fees and is seeking approval from utility commissions where required to do so. **For updates, please view Dominion Energy's website at [dominionenergy.com](https://www.dominionenergy.com) or call 866-366-4357**

Washington Gas

We have suspended all disconnections and late fees during this public health crisis. We have a letter from our president posted on our website with this information and it is also posted to our social media channels and E-service customer portal. We recognize the difficulty this situation poses to our customers and we will continue to work with them during and after this completion of this emergency. **For updates, please view Washington Gas' website at [washingtongas.com](https://www.washingtongas.com) or call 844-927-4427.**

Loudoun Water

Loudoun Water's offices remain open during regular business hours with essential staff only. Visits to customer's homes by our field staff has been limited. Loudoun Water is suspending all disconnections and waiving late fees at this time. Loudoun Water is prepared to continue critical operations without disruption and do not foresee any challenges doing so at this time. **For updates, please view Loudoun Water's website at [loudounwater.org](https://www.loudounwater.org) or call (571) 291-7880**

Loudoun Hunger Relief

Despite the progressing situation with Covid-19, Loudoun Hunger Relief is doing well and has served 300 families within the last three days. Loudoun Hunger Relief usually serves 300 families within a week so their numbers have increased quite a bit. In an effort to keep the volume of traffic in the building to a minimum, Loudoun Hunger Relief has implemented pick-up service for meals. Staff and volunteers are packing up meals for families, and they are able to pick them up outside of the facility. Loudoun Hunger Relief has been able to share resources with the Lucketts community, as well as PCRS to assist the Senior Center's efforts in continuing to feed their participants.

Message from Loudoun Hunger Relief: *"Citizens, please continue to follow CDC guidelines regarding social distancing, follow universal precautions and wash hands for a minimum of 20 seconds. Lastly, look out for your neighbors especially senior citizens and help where you can."*

For questions regarding receiving services, or making a donation please call Loudoun Hunger Relief at 703-777-5911 or visit their website at loudounhunger.org

Dulles South Food Pantry

Dulles South Food Pantry is doing well and receiving great support from the community with food and monetary donations. They have seen a decline in food donated from the stores and anticipate having to purchase produce and meat products in the near future. At this time, they are operating as usual serving individuals within the Dulles district but will adjust to lift the geographic restriction if necessary. Dulles South Food Pantry is working to limit the amount of traffic in their building and will implement a pick-up service in which families would have to adhere to strict appointment times.

Message from Dulles South Food Pantry: *"We feel blessed with the amount of support and donations we have been receiving since the start of Covid-19. We also appreciate the collaborations of the local non-profits working together to help our citizens."*

For questions regarding receiving services, or making a donation please call Dulles South Food Pantry at 703-507-2795 or visit their website at dsfp.org

Loudoun County Services Update

Adult Day Centers, Community Centers, Recreation Centers, and Senior Centers are CLOSED. Parks and Trails remain OPEN.

Effective Monday, March 16, 2020, all Loudoun County Department of Parks, Recreation and Community Services (PRCS) programs are canceled and facilities are closed through at least April 1, 2020. County parks will remain open for self-directed trail and leisure use during normal operating hours; however, all park offices and athletic complexes will be closed. Routine cleaning of playground equipment will be maintained.

Loudoun County is modifying [its announcement on Saturday, March 14, 2020](#), regarding PRCS operations based on [revised guidance](#) issued today by the Centers for Disease Control and Prevention (CDC). Upon review of the guidance, the county determined that PRCS programs and facility operations would not fall within the revised CDC guidance for gatherings of people.

The department will continue to provide home delivery meals services to those who are signed up as well as emergency meals delivery services to the congregate meals members.

PRCS administration in Leesburg will be open during normal operating hours, Monday through Friday from 8:30 a.m. to 5:00 p.m.

Preschool, Daycare and After School Activities

The county's preschool, daycare, and after school activity programs will be closed while Loudoun County Public Schools are closed.

Public Libraries

Loudoun County Public Library branches will be closed beginning Monday, March 16.

The Loudoun County Library Board of Trustees has now approved continuing the current closure of the libraries and postponing the introduction of the Curbside Pickup Service. Director Liu is working with her staff to support the ongoing availability of electronic resources and promotion of those resources to the community.

Paratransit Bus Service

Guidance on social distancing measures similar to those provided to first responders will be provided to staff and contractors operating this transportation service.

Human Services Agencies

Guidance on social distancing measures similar to those provided to first responders will be provided to staff and contractors providing both mental health and social services to clients in the field.

Special Events

Event organizers should follow [CDC](#) and [VDH](#) additional guidance at this time. Additional information will be provided to event organizers through our special events coordinator. These are private events and not County sponsored events.

Advisory Bodies and Commissions

Given the closure of Loudoun County Public Schools from March 12 through March 20, 2020, regularly scheduled meetings of the Loudoun County Board of

Supervisors' Advisory Boards, Commissions and Committees are canceled during this period.

On days when Loudoun County Public Schools are unexpectedly closed due to inclement weather, the Board of Supervisors' policy specifies the cancellation of such meetings. This policy is being applied in the context of LCPS' unexpected closure in regard to COVID-19 preparedness and response efforts.

Some exceptions apply:

The following bodies continue to meet, pursuant to the Code of Virginia:

- [Board of Supervisors](#)
- [Board of Equalization](#)
- [Board of Zoning Appeals](#)
- [Planning Commission](#)

The Chairs of the following Board of Supervisors Standing Committees will determine the meeting status of these committees:

- [Finance/Government Operations & Economic Development Committee](#)
- [Joint Board/School Board Committee](#)
- [Transportation & Land Use Committee](#)

The County will provide updated information on meeting status as this rapidly evolving situation continues. For the most current schedule, please visit loudoun.gov/calendar.

For a full list of advisory boards, commissions and committees, as well as the meeting cancellation policy, please visit loudoun.gov/Advisory.

[Commissioner of the Revenue](#) and Tax Deadline

Loudoun County Commissioner of the Revenue Robert S. Wertz Jr. has extended the deadline for filing 2020 Tax Relief for the Elderly and Disabled renewal forms to June 1, 2020. Local ordinance provides authorization for the Commissioner of the Revenue to allow applicants to file after the regular filing date. This extension is in response to the outbreak of coronavirus disease 2019 (COVID-19). Applicants are encouraged to mail in their forms in the pre-addressed envelope that was included with the renewal forms.

First-time applicants for Vehicle Personal Property Tax Relief have until September 1, 2020, and first-time applicants for Real Property Tax Relief have until December 31, 2020, to file their applications.

Applications for first-time applicants, and more information about the program, may be found at loudoun.gov/taxrelief. Residents may also call 703-737-8557 to have a form mailed to them.

Clerk of Circuit Court

In an effort to reduce the number of citizen visits to the Loudoun County courts complex in Leesburg and promote social distancing as recommended by health officials, the Clerk of the Circuit Court is expanding remote access services to Loudoun residents for the next 30 days and encouraging citizens to delay any appointments for some other services.

Starting March 18, 2020, Loudoun County residents will be able to obtain remote access to the Clerk of Circuit Court's deeds and land records for 30 days at no charge. Loudoun residents can [email the Clerk's land records team](#) to inquire and request the necessary digital paperwork to establish a temporary subscription account. Clerk Gary Clemens is waiving the subscription fee. This remote access account will permit residents to access deed, land records and judgment information from home or a remote location, eliminating the need to visit the Clerk's Office in person. Copies of deeds and land records can also be obtained by [emailing the Historic Records & Deed Research Division](#) or calling 703-737-8775.

The Clerk is also encouraging residents to delay any probate appointment until April 13, 2020, to promote social distancing. Residents who require an appointment with the Clerk for purposes of the probate of an estate or being appointed as an executor of an estate should [email the Probate Office](#) to discuss setting an appointment for a future date. The Probate Office is exploring other approaches to offer remote/web-based probate meetings.

The Clerk is also encouraging all clients to pay with credit card online or by phone instead of cash to offer more convenience so individuals do not have to visit the office to pay for services such as filing fees, criminal fines and costs, copies of public records and other services. For specific information regarding online or phone payments, visit loudoun.gov/clerk for details.

As more opportunities to offer expanded remote services becomes available, updated information will be posted at loudoun.gov/clerk.

Other Loudoun County Departments

As part of an effort to mitigate the impact of coronavirus disease 2019 (COVID-19) in the county, Loudoun County employees are implementing social distancing measures in all offices. To plan, train and implement social distancing protocols, some Loudoun County government departments will suspend their public-facing operations for one to two days.

This week, several county service centers will temporarily close or adjust their hours of operation including the Departments of Family Services; Mental

Health, Substance Abuse and Developmental Services; Planning and Zoning; Building and Development; and the Office of Mapping and Geographic Information.

All impacts to county operations will be posted at loudoun.gov/temporaryclosures. Loudoun County residents are encouraged to check the webpage before making a visit to any Loudoun County government department or program in person to confirm the location is open to the public.

In addition, the county is suspending the use of its public conference rooms to anyone outside the county government at least until April 1, 2020.

Residents are encouraged to take advantage of the many online services available through the county website, loudoun.gov, including paying taxes, filing a marriage license application and viewing animals available for adoption, to name a few. The website also lists telephone numbers and emails for all county departments.

Loudoun County Public Schools Update

Extended School Closures Through Friday, April 10

To continue to safeguard our community, we are now extending the closure of LCPS schools until at least April 10. While schools may reopen as early as April 13, this seems unlikely based on the information known at this time. We are preparing for the possibility that schools may be closed for an additional six to twelve weeks from now or longer. We appreciate that this possibility will have significant additional impacts on the students, staff and families who are part of our community, and we are working diligently to address those issues. We will continue to communicate with all community members as more information becomes available.

Continuity of Education

LCPS is providing continuity of education through the development of optional learning experiences that are consistent with the curriculum. Through March 27, the emphasis in these learning experiences is on reinforcing skills and knowledge that have been previously taught. The learning experiences developed and provided will also give students and teachers opportunities to go deeper into concepts, ideas, and skills with which they are already familiar. These optional learning experiences will not be graded. Learning experiences may begin including new skills and knowledge that have not been previously taught after this date. Further information will be provided. These optional resources are available for parents at lcps.org/continuityofeducation.

Beginning March 23, packets of offline resources posted on the website will also be available for pick-up at the “meal stops” referenced below under *Expanded Meal Service Continues*.

Chromebooks for Students

LCPS, with extensive support from the Loudoun County School Board, has ordered 15,000 additional Chromebook laptop computers to accelerate the deployment of one computer to each student in grades 3 through 12. Two-thirds of grades 3-12 students have those devices now, and we are accelerating the deployment that was already planned for this summer. LCPS' Department of Digital Innovation (DDI) is developing a plan that, if implemented, would provide a device to each student in grades 3-12 who does not yet have a device. The family of each student in grades 3-12 who does not yet have a device would have the opportunity to pick up a Chromebook at the student's assigned school as early as the week of March 23. Social distancing measures would be implemented for the pickup of devices and we would only proceed with the plan after further consultation with the Loudoun County Department of Health. More information will be provided as plan details are finalized.

Expanded Meal Service Continues

Loudoun County School Nutrition Services (SNS) has expanded the free meal service in our school communities, Monday through Friday, until at least April 10 at schools and other designated locations. This is subject to change based on the latest conditions in Loudoun.

Loudoun County Public Schools (LCPS) has been providing meals to students since Friday, March 13. **Thousands of meals have been served** in just three days, and the program was expanded this week to include deliveries by bus.

School-based meal service will be provided from 8 a.m. to 1 p.m. at all LCPS schools. Meals will be available at each school and students will be allowed to receive two meals daily (a breakfast and a lunch) and can choose to take both meals simultaneously. Students can receive the meals at the school of their choice, not just at the school they attend.

Today LCPS began using our school bus fleet to increase the availability of meal service to students that rely on schools for meal support. On Friday, Nutrition Services served 1,000 breakfasts and 1,500 lunches at schools. A total of 478 meals were served on buses today in addition to the school-based meals that were served. Fifty-four (54) buses, each with a School Nutrition

Services worker aboard, visited 263 stops today, on routes covering 667 miles throughout the county.

Meals are being delivered to community locations between 10 a.m. and 1 p.m. weekdays. An interactive [map](#) indicating the locations and scheduled times of "meal stops" is now posted on the [LCPS.org website](#). Please arrive at the meal stops early to ensure buses can remain on schedule.

You may wish to view the short [video](#) relating to today's free meal service.

After studying the demand for meals during the last three days, LCPS is consolidating meal service at 12 sites to concentrate resources where they are needed most.

While some schools will no longer provide meals, nearby schools will have enough meals to meet the community's needs.

Mill Run Elementary will discontinue meal service Wednesday, March 18. The nearest adjacent alternative site is Eagle Ridge Middle School.

Please remember to practice "social distancing" at all times while picking up meals. LCPS Nutrition Services staff is encouraged to place the meals in a visible location so they can be picked up without having to take it from their hands.

Kindergarten Registration Rescheduled

Kindergarten Registration has been rescheduled from Wednesday, March 18, to Wednesday, April 15. LCPS will maintain the current appointment time slots that were originally scheduled on Wednesday, March 18. If your original appointment was after March 18, please contact your school to confirm your new appointment time and date. Parents/guardians are asked to contact the school if they are unable to attend during their original appointment time, on the new date, April 15. If necessary, LCPS staff will work with parents/guardians to choose another available time slot and/or day. Parents/guardians will not lose their place on the school's original appointment list if they have to reschedule due to this change. If you are planning to apply for special permission, please follow the special permission guidelines that can be found at this [webpage](#). More information will be provided to kindergarten parents/guardians prior to April 15. If you have further questions, please contact your school directly.

Contact Us Email Link and Hotline: 571-252-6499

You may wish to take the following steps to make sure calls and text messages from LCPS reach your mobile phone:

1. Save 703-996-2199 as a contact in your phone.
2. Make sure you haven't blocked 703-996-2199.
3. Text START to 60680 or 54968, the source numbers LCPS texts.

This will help overcome some of the anti-spam measures that many telecommunications companies have implemented to shield customers from unwanted calls.

Community members with questions are encouraged to review the responses to Frequently Asked Questions on the [FAQ page](#). If the responses to Frequently Asked Questions don't provide the information community members seek, they are welcome to submit questions via the Contact Us function on the [FAQ page](#), as well.

LCPS launched a COVID-19 telephone "hotline" at 1 p.m. Monday, March 16, to provide another option for families to get information. The hotline number is 571-252-6499. Community members may call with any questions about the status of school operations, current schedules, and the latest information on other topics. Beginning Tuesday, March 17, the hotline will operate between 8 a.m. and 5 p.m., Monday through Friday.

LCPS Administrative Offices Public Meetings Cancelled

All public meetings, including School Board committee meetings, at the LCPS Administrative Offices in Ashburn – with one exceptions – have been cancelled through Friday, March 20.

The exception to the cancellations are:

- A special School Board meeting at 5:30 p.m. Thursday, March 19. (The public is asked to view this meeting via streaming webcast.)

Any additional changes to the schedule will be announced when more information is available.

Volunteering and Contributions

Many community members have made generous offers to volunteer their time and contribute other resources to the efforts to support families impacted by the COVID-19 virus. At this time, as we continue to refine our response plans to the situation, LCPS is not in a position to systematically engage volunteers. We

will provide more information as opportunities are identified and greatly appreciate those who have come forward.

Rumors

Public health and school officials have devoted significant time over the last two weeks to investigating and seeking to dispel inaccurate rumors regarding students and families contracting the coronavirus. Please be aware that the Loudoun County Department of Health has committed to informing LCPS if it learns of a presumptive positive case of COVID-19 involving a person connected to the LCPS community. LCPS would in turn share this information with the broader community, subject to constraints to protect any individual's rights to privacy, and in coordination with the Loudoun County Health Department. In the meantime, please guard against sharing unconfirmed information about anyone's health status, which could be detrimental to individuals and the community. We deeply care about the well-being of all students and staff, and the anxiety that rumors can create pertaining to an already challenging situation is not helpful.

County and State Responses

Loudoun County Declares Local Emergency in Response to COVID-19

Loudoun County has declared a local emergency in response to the continued spread of coronavirus disease 2019 (COVID-19). Loudoun County Administrator Tim Hemstreet issued a declaration of local emergency Monday, March 16, 2020, with the concurrence of Board of Supervisors Chair Phyllis J. Randall.

"It is critical that we remove any barriers to the county's ongoing response to the COVID-19 pandemic," said Randall. "This declaration will give us more flexibility as we respond in the coming days, weeks and months to this public health threat."

The declaration of a local emergency in Loudoun follows the declaration of a statewide emergency from Virginia Governor Ralph Northam and local declarations from other jurisdictions in the region.

The local declaration of emergency relaxes formal procurement requirements to allow Loudoun County to more easily acquire any goods or services needed to assist in the response to the threat posed by COVID-19. The declaration modifies normal employment rules so that employees can be reassigned to county operations involved in response activities should that be necessary. Also, the local declaration is sometimes a requirement for residents

and businesses to obtain financial aid and emergency loans offered by the federal or state governments.

The Board of Supervisors formally ratified the declaration at its business meeting on Tuesday, March 17. You can view that meeting video and supporting documents [here](#) and view all other meetings at [Loudoun.gov/meetingvideos](https://loudoun.gov/meetingvideos)

Directives from the Governor

Virginia Governor, Ralph Northam, announced on March 17, 2020 further restrictions on public gatherings at no more than 10 persons. He advised in his statement to the public that this decision was based upon federal guidance. He also announced closure of up to 75 Department of Motor Vehicle sites but encouraged on-line transactions. He announced important information related to unemployment benefits through the Virginia Employment Commission among other items.

See full directives and information on the Governor's website: governor.virginia.gov

Stay Informed

This is a rapidly changing situation, and information is being shared as it becomes available. Below are regional to worldwide resources.

- [Loudoun County Government](#)
- [Loudoun County Public Schools](#)
- [INOVA Health](#)
- [Washington Metropolitan Area Transit Authority \(WMATA\)](#)
- [Virginia Department of Health \(VDH\)](#)
- [Centers for Disease Control and Prevention \(CDC\)](#)
- [World Health Organization \(WHO\)](#)

The Loudoun County Health Department has a public information line for questions from Loudoun County residents.

- Email the Health Department at health@loudoun.gov
- Call the information line at 703-737-8300
 - Monday-Friday, 9:00 a.m. to 9:00 p.m.
 - Saturday-Sunday, 9:00 a.m. to 5:00 p.m.

RECEIVE TEXT UPDATES ON
CORONAVIRUS (COVID-19):

Text **LCCOVID19**
to **888777**



Coronavirus Information

Symptoms

The coronavirus that causes COVID-19 can cause mild to more severe respiratory illness. In a small proportion of patients, COVID-19 can cause death, particularly among those who are older or who have chronic medical conditions. Symptoms include fever, cough, and difficulty breathing. Symptoms appear within 14 days of being exposed to an infectious person. COVID-19 spreads primarily through respiratory droplets produced when an infected person coughs or sneezes.

Prevention Tips

To lower the risk of respiratory germ spread, including COVID-19, the Virginia Department of Health encourages the following effective behaviors:

- Wash your hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer only if soap and water are not available.
- Avoid touching your eyes, nose, and mouth.
- Cover your mouth and nose with a tissue or your sleeve (not your hands) when coughing or sneezing.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you are sick.
- Avoid contact with sick people.

- Avoid non-essential travel.
- Practice social distancing by voiding large gatherings and keeping at least three feet of distance between yourself and others.

COVID 19
CORONAVIRUS DISEASE

STOP THE SPREAD OF GERMS IN LOUDOUN COUNTY

Help prevent the spread of respiratory diseases like COVID-19.

Avoid close contact with people who are sick.

Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

Clean and disinfect frequently touched objects and surfaces.

Avoid touching your eyes, nose, and mouth.

Stay home when you are sick, except to get medical care.

Wash your hands often with soap and water for at least 20 seconds.

For more information, visit loudoun.gov/coronavirus or email health@loudoun.gov

COVID 19
ENFERMEDAD DEL CORONAVIRUS

DETENGA LA PROPAGACIÓN DE LOS MICROBIOS EN EL CONDADO DE LOUDOUN

Ayude a prevenir la propagación de virus respiratorios como el nuevo COVID-19.

Evite el contacto cercano con las personas enfermas.

Cúbrase la nariz y la boca con un pañuelo desechable al toser o estornudar y luego bótelos a la basura.

Limpie y desinfecte los objetos y las superficies que se tocan frecuentemente.

Evite tocarse los ojos, la nariz y la boca.

Quédese en casa si está enfermo, excepto para buscar atención médica.

Lávese las manos frecuentemente con agua y jabón por al menos 20 segundos.

Para obtener más información, visite loudoun.gov/coronavirus, envíenos un correo electrónico a health@loudoun.gov o llame a el número 703-737-6300.

Broad Run District Social Media



[Supervisor Sylvia R. Glass](#)



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