

User Quick Guide

1 }

Select a service request.

General Transportation Questions
 General questions that do not fit into one of the other predefined categories under the Department of Transportation and Capital Infrastructure.

OR

Search for a request.

 Search for the issue instead

Click Next.

Next

2 }

Complete the form.

Address
 Drag the map pin to mark the issue's location or type its address here

Please Identify the Intersection of Concern. *

Request for Information or Concerns
 Please use the description field below to provide information regarding your concern, or to request specific information.

Description
 Anything else we should know about the issue?

3 }

Check the privacy setting. Click to toggle.

Privacy

Public

This issue will be publicly visible to other users.

*On public requests, your username will be visible to other community members.

Privacy

Private

This issue will only be visible to you and verified Loudoun County municipality officials.

*Due to their nature, some requests cannot be marked as public.

4 }

Click submit.

Submit

You will be prompted to create an account or log in.

In order to track the progress of this issue, please create an account.

Sign up with Facebook

or

Username

Email

Password

By signing up, you agree to PublicStuff's [terms and conditions](#) and [privacy policy](#).

Sign Up

Already have an account? [Login](#)