2016 Loudoun County Survey of Residents
Report of Results

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At CSR, Dr. Jim Ellis, Director of Research, had overall responsibility for the project design and direction, including questionnaire design and development, data analysis, and reporting. Graduate Research Assistant Kara Fitzgibbon handled the data file preparation, analysis and preparation of many tables and appendices, and she worked with Dr. Ellis to set up and execute the data weighting process and conduct supplemental data analyses for the report. Ms. Fitzgibbon, Graduate Research Assistant Jisi Liu, Graduate Research Assistant Theodore Fergusson and CSR intern from the University Internship Program Rachel Kopelove prepared the graphs and charts in the report, updated much of the report text, and proofed and edited much of the report.

Dr. Ellis reviewed the report sections; created additional supplemental data analyses, charts and graphs along with Ms. Fitzgibbon and Ms. Huang; wrote the executive summary and conclusions; and reviewed and edited the report.

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The most important acknowledgment goes to the more than 1,000 residents of Loudoun County without whose participation there would be no survey to report. We are grateful to those residents for their time and their trust in us to make their voices heard through this analysis and report.
Executive Summary

Background of the Survey

Loudoun County periodically conducts a telephone survey of its residents to gain feedback on satisfaction with county services as well as opinions on major issues facing the county. Many questions remain the same over the years, with some changes in each survey reflecting current topics of interest to the Board of Supervisors.

The 2016 Loudoun County Survey of Residents was carried out by the Center for Survey Research (CSR) at the University of Virginia. The survey was based closely on the last two such surveys in 2012 and 2014.

The questionnaire was developed in conjunction with county staff and was pilot tested by CSR. Changes in the 2016 survey include the elimination of questions from the 2014 survey regarding priorities for county funding of improvements at Metrorail stations; questions about the types of devices used to connect to household Internet service; the availability, reliability and carrying capacity of cell phone service at home and a question on the desirability of expanding specific county facilities.

The changes also included the addition of questions that asked respondents who were not satisfied with any of 12 county services if they would be willing or not to pay higher taxes to improve that service. Similarly, respondents who identified certain issues as the biggest problem facing Loudoun County were asked if they would be willing or not to pay higher taxes to address those issues.

Questions were also added to ask respondents more about transportation usage, including what type of bus the respondent used (when applicable), whether or not other household members use public transportation to go to work and if so, what types of transit those riders use. Additionally, questions on employment continued to be expanded and refined.

The wording for a small number of questions was also modified, including questions about the use of public transportation and the impact of federal spending on household job security.

In the 2016 survey, as in prior years, two geographic regions within the county were defined using ZIP codes. The “rural” area covered the western part of the county, and the “non-rural” area covered the eastern part of the county (see Figure ES-1). The sample was designed to provide quality statistics of residents in both areas.

Overview

Many of the 2016 results parallel those from the 2012 and 2014 surveys. Residents of Loudoun County continue to give very high marks to the county for its public safety, overall quality of life, value provided for the tax dollar, quality of county services, rural character and proximity to amenities and jobs.

However, opinions about the county’s strengths continue to be tempered by concerns about the negative impacts of growth and about traffic congestion. Concerns that the issue of growth and development is the biggest problem facing the county increased in 2016 over 2014.

Loudoun County is increasingly drawing new residents from outside the metropolitan Washington area rather than from Fairfax County, though those two areas remain far and away the most frequently mentioned former locations for residents who moved to Loudoun County. County schools are increasingly seen as a strength of the county, as is the availability of county services and amenities.

Overall, residents continue to value certain qualities of the county that depend on development or close proximity to developed areas, as well as other qualities that depend on maintaining undeveloped areas or being separated from development.

Major Findings

Local government focuses on providing certain core services to residents, with one of the most
important services being public safety. About 98 percent of respondents said they feel “safe” or “very safe” in their neighborhoods, and 94 percent said overall quality of life in the county is “excellent” or “good.” In addition, 85 percent agreed “strongly” or “somewhat” that the county provides good value for the tax dollar.

Respondents were asked if they or someone in their household had used any of 12 county services in the last two years. Users were asked to rate their satisfaction with each service they accessed.

County fire and rescue services and the public libraries were again very highly rated, with more than three-quarters of users saying they were “very satisfied” and almost all of the rest saying they were “somewhat satisfied.”

Parks, animal services, senior services, public schools and the Sheriff’s office were also highly rated.

County health services, mental health services, family services, transit services and building/development services were less highly rated, but even in the worst case more than 85 percent of those who had used the service said they were either “very satisfied” or “somewhat satisfied” with it.

In 2016, the things that residents most like about Loudoun County are the location and convenience to amenities such as shopping, cultural activities and all that the Washington, D.C. area has to offer. Following closely in terms of respondent satisfaction were the schools, the rural and open countryside, county services and amenities, safety, and the quality of the community in terms of design, variety or the feel of the neighborhood. These six main answers were each named by about 13 to 18 percent of respondents.

By far, the biggest problems facing the county in the opinion of residents are growth and development issues, and then traffic. More than one-third of respondents named growth and development (up from about one-quarter in 2014) and about one-third named traffic (essentially unchanged from 2014). School issues were mentioned by seven percent, down from 13 percent in 2014. Concerns about taxes being too high continued a slight downward trend from previous surveys, expressed by four percent in 2016.

About one-third of residents naming growth and development as the county’s biggest problem said they would be willing to pay higher taxes to address it, and almost half of those naming traffic said they would be willing to pay higher taxes to address it. Anywhere from 40 to 79 percent of residents naming other problems said they would be willing to pay higher taxes to address those problems.

1 The services were presented to respondents in random order in each interview to avoid potentially biasing the ratings.
Figure ES-1: Rural and Non-rural Area Designations

Legend
Survey Area
- Non-Rural
- Rural

* Note, survey areas are defined based on zip codes.

Loudoun County Department of Planning and Zoning, April 29, 2016, Map #2016-081.
Transportation

The 2016 survey included several questions about transportation, covering residents’ use of public transportation and their opinions about transportation spending priorities.

About one-quarter of residents in the 2016 survey said they themselves use public transportation, down from one-third in 2014 and back in line with the responses from 2012.

These decreases parallel decreases in Virginia Metrorail and Metrobus ridership from autumn 2014 to autumn 2016 reported by the Washington Metropolitan Area Transit Authority (WMATA).

There are two reasons Metrorail and bus use may have declined. First, gas prices were high in 2014, reaching nearly $4.00 per gallon, dropping to around $2.50 per gallon by the time of the 2016 survey. Second, in 2015 and 2016 safety issues and the Washington Metro SafeTrack maintenance and repair program have received significant media attention and added inconvenient delays and rerouted routes for commuters, decreasing use of public transportation.

Among public transit users in 2016, about two-thirds use Metrorail and half use the bus (in 2014, about three-quarters used Metrorail and half used the bus). Each of several other transportation options such as train, taxi and car pool, was mentioned by fewer than 10 percent, often by fewer than two percent. The survey estimates that close to 9 percent of all county households use Metrorail to get to work.

When asked about the importance of focusing on four different transportation options over the next few years, Loudoun County residents appear to continue to prefer an “all of the above” strategy; at least when considering the four options they were presented. Support was greatest for building and improving roads, but the least-supported option still garnered close to one-third of residents indicating that it was “very important” and another one-third indicating that it was “somewhat important” to focus on over the next few years.

The four options are listed below from greater to lesser support. The percentage shown in parentheses represents those who said this option was either “very” or “somewhat” important.

- Improving and building roads (90%)
- Improving pedestrian walkways and bikeways (74%)
- Providing or improving commuter bus service to D.C. and the Pentagon (66%)
- Providing or improving local circulator buses to destinations other than Metrorail stations (63%)

While this pattern of importance was consistent across rural and non-rural residents, rural residents still expressed less support for all of these improvements than did non-rural residents, lagging 10 to 20 percentage points behind in support. In the 2014 survey rural residents lagged their non-rural counterparts by five to 10 percentage points.

Compared to the 2014 survey overall, support for roads remains strong and the pattern of support across the four options remains little changed.

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2 Source: GasBuddy.com.
3 “Vanpooling” and “carpooling/sluging” were captured as options for those who said they used “public transportation.” Many residents may not consider vanpooling and carpooling/slugging to be types of public transportation. Therefore, the survey most likely underestimates the percentages of county residents who vanpool, carpool or slug.

4 The four options were rated independently. The order in which they were presented during the interview was randomized across interviews to avoid response effects related to the order of items on the list. The questions were introduced as follows: “Keeping in mind that the County has limited resources, please tell me how important it is to you for the County to focus on each of the next four transportation issues in the next few years.”
Employment and Federal Expenditures

The survey collected employment data for the resident who responded to the survey if they were 25 years of age or older, and also for all other members of the household who were 25 years of age or older. The survey estimates that 67 percent of the residents who responded to the survey are employed full-time, nine percent part-time, 13 percent are not employed and 11 percent are retired. Overall, 89 percent of the households contacted in the survey contained at least one person who was employed at the time of the survey.

Among employed residents who responded to the survey, almost half work at jobs located in Loudoun County, about one-third work in Fairfax County and 13 percent work in Washington, DC, Alexandria or Arlington.

Bond rating services – Moody’s Investors Service in particular – have been interested in the level of economic reliance on federal expenditures found in the different jurisdictions within the national capital region. Starting in 2012, the survey has gathered data on the impact of federal expenditures on Loudoun residents’ job security.

Of the county’s households that contained one or more employed persons, nearly one third (30.5%) had at least one person working for the federal government as a federal employee and/or a federal contractor.

For the purposes of gauging the overall dependence on federal expenditures in employed households, one statistic that can be calculated is the overall percentage of households that have a federal employee or a federal contractor. Others were asked to identify if decreased federal expenditures were worse for their household’s job security. Using these measures, over half of the county’s households that contain at least one employed person (54.3%) appear to have some aspect of their job security related to federal expenditures. This is because the household meets one or both of the conditions mentioned above.

Internet Services

About 98 percent of residents in the non-rural area of the county and 90 percent of residents in the rural area report they or another household member access the Internet at home. Non-rural residents are most likely to have fiber-based Internet service at home, while rural residents use a variety of options including cell phone, area wireless (e.g. All Points Broadband), cable TV connection, fiber, satellite and mobile hotspot. Based on the Federal Communications commission definition of broadband Internet service⁵, 86.3 percent of non-rural residents and 61.7 percent of rural residents have broadband Internet service.

Residence in Loudoun County

Most residents responding to the 2016 survey have lived in Loudoun County for 10 or more years (71%) compared to 65 percent in 2014 and 48 percent in 2012. A markedly higher percentage of residents in the rural area of the county (84.9%) have lived in Loudoun County for at least 10 years than have non-rural residents (68.7%). About 62 percent of residents expect to be living in Loudoun County 10 years from now.

As in surveys from prior years, more than 90 percent of residents said they moved to Loudoun County from somewhere else. In 2016 a majority (50.4%) of residents who had moved to Loudoun County from somewhere else said they came from places outside the metropolitan DC area, and another 36 percent said they came from Fairfax County.

These results demonstrate a moderate but steady trend in increasing numbers of residents relocating to Loudoun from outside the

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⁵ The FCC defines at least 25 Mbps upload speed and at least 3 Mbps download speed as broadband service. Survey respondents who said they connected to the Internet through fiber optic, cable TV and/or cellular telephone were classified as having broadband service.
metropolitan DC area. In 2014, 46 percent of new residents relocated from outside the metropolitan DC area compared to 38 percent who relocated from Fairfax County. In contrast, in the 2012 survey, 42 percent of new residents relocated from outside the metropolitan DC area while a slightly higher 43 percent relocated from Fairfax County.

Jobs, housing and family considerations tend to draw new residents to the county. Cost of living, retirement, job-related moves and “other” factors are mentioned most frequently as reasons why residents expect to leave the county within the next 10 years.

**Demographics of the County**

Based on the U.S. Census Bureau’s 2014 American Community Survey one-year data, the county population 18 years of age and older is about 71 percent White, 17 percent Asian, seven percent African-American and five percent other races or multiple races. About 13 percent of the county population is of Hispanic or Latino ethnicity.

Based on the U.S. Census Bureau’s 2015 Time Series estimates, 10 percent of the county’s adult population is between ages 18 and 24, 18 percent between 25 and 34, 25 percent between 35 and 44, 22 percent between 45 and 54, 14 percent between 55 and 64 and 12 percent aged 65 or older.

**Methods**

The survey was conducted by telephone using a probability sample composed of 62 percent landline and 38 percent cellphone numbers. Half of the completed interviews were conducted by landline and half by cellphone. This approach provides good coverage of all types of residences, including those that are cellphone-only households.

Interviewing started on Monday, June 20 and ended on Sunday, August 21. The data include English- and Spanish-language completions. The survey averaged 17.6 minutes in length.

This report is based on 1,003 completed interviews – 251 from the rural portion of the county and 752 from the non-rural area. After accounting for unreachable telephone numbers and numbers for which eligibility was unknown, the estimated response rate for this survey is approximately nine percent.

The sample was designed with input from county staff to provide quality statistics of residents in both the less populated rural area of the county and the more populated non-rural area. About one-quarter of the completed surveys came from residents of the rural area. This rural oversample provided roughly twice the number of residents from the rural area of the county that one would expect without a special sample design. This oversampling allows the survey to provide more precise estimates for the rural area of the county without materially decreasing precision in the non-rural area. See Figure ES-1 for a map of the rural and non-rural areas used for this survey.

All results in this executive summary are based on weighted data. This weighting by type of telephone service, rural or non-rural status (to adjust the rural oversample so as not to bias countywide totals) and demographic characteristics enables the results to better represent Loudoun County residents overall.

U.S. Census Bureau data for residents of the county aged 18 and older was used to develop demographic weights. Therefore, the weighted survey demographics for age, race, Hispanic/Latino ethnicity and gender closely reflect the U.S. Census Bureau data.

Because the survey is based on a probability sample, the results are generalizable to all residents in Loudoun County. The sampling error in this survey for a question answered by

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6 Spanish interviewing was conducted for the full interviewing period, June 20 to August 21.
7 AAPOR formula RR3, see www.aapor.org for more.
all respondents is approximately ± 3.8 percentage points at the 95 percent level of confidence.

This means that if 100 iterations of this survey were conducted with samples of this size drawn from Loudoun County, the results obtained in 95 of those 100 surveys would fall in a range of about ± 3.8 percentage points from each other.

The 95 percent level of confidence also means that if there were no sources of error in the survey other than sampling error, the results reported here are likely to be within ± 3.8 percentage points of the results that would have been obtained if all Loudoun County households had participated in the survey. This calculation includes the estimated effects of weighting and stratification.

Larger sampling errors are present when analyzing subsets of the sample or questions that were not asked of all respondents; smaller sampling errors are present when a lopsided majority gives the same answer.

For the subset of residents in the rural area, the sampling error is ± 7.7 percentage points. For the subset of residents in the non-rural area, the sampling error is ± 4.2 percentage points.

There are other sources of error found in surveys besides sampling error, such as biases in question wording, misunderstood question wording or survey instructions, systematic data processing errors and so forth. Users of survey data should be mindful that those other types of potential errors, unlike sampling error, may be difficult or impossible to measure.

\[ \text{The calculation also assumes a response distribution of 50-50. Technically, each item on a survey has its own sampling error, which depends on the total number of responses to the item, the response distribution, the proportion of the total population represented in the responses and the level of confidence desired. The 50-50 response distribution is the “worst case” assumption for that term in the sampling error equation because it yields the largest sampling error, all other terms being held constant.} \]
I. Introduction

About the Survey

Loudoun County has periodically conducted a telephone survey of its residents to gain feedback on satisfaction with county services as well as opinions on major issues facing the county. Many questions remain the same over the years, with some changes in each survey reflecting current topics of interest to the Board.

The 2016 Loudoun County Survey of Residents was carried out by the Center for Survey Research (CSR) at the University of Virginia. The survey was based closely on the last two such surveys in 2012 and 2014, which were also conducted by CSR, and on earlier iterations conducted by other firms. The content of the questionnaire remains largely consistent across each version.

In the 2016 survey, as in prior years, two geographic regions within the county were defined using ZIP codes. The “rural” area covered the western part of the county, and the “non-rural” area covered the eastern part of the county (see Figure I-1). The sample was designed to provide quality statistics of residents in both areas.

Respondent Selection

As in 2014, this survey asked first for the youngest adult male resident of the household who was home at the time of the call, then the youngest adult female resident who was home at the time if there was no youngest male or he was unavailable. This approach counters overrepresentation of females (a common occurrence in telephone surveys), avoids upsetting residents in households where asking for “the head of household” is seen as old-fashioned, and supports a more complete, generalizable understanding of the county’s adult population.

Questionnaire Design

The questionnaire was developed in conjunction with county staff and was pilot tested by CSR. There were some changes in the 2016 survey from the 2014 survey. In the current survey, three questions from the 2014 version regarding priorities for county funding of improvements at Metrorail stations were eliminated. Also dropped from the 2016 survey were questions about the types of devices used to connect to household Internet service, the availability, reliability and carrying capacity of cell phone service at home and a question on the desirability of expanding specific county facilities.

Questions were added to ask respondents who were not satisfied with any of 12 county services if they would be willing or not to pay higher taxes for that service. Similarly, respondents who identified certain issues as the biggest problem facing Loudoun County were asked if they would be willing or not to pay higher taxes to address those issues.

Questions were also added to ask respondents more about transportation usage, including what type of bus the respondent used (when applicable), whether or not other household members use public transportation to go to work and if so, what types of transit those riders use. Additionally, the survey included new questions on employment that now ask specifically about federal contracting employment status and residents who are self-employed.

The wording for a small number of questions was also modified, including questions about the use of public transportation and the impact of federal spending on household job security.

Survey Process

The survey was conducted by telephone using a probability sample composed of 62 percent landline and 38 percent cellphone numbers. Half of the completed interviews were conducted by landline and half by cellphone. This approach provides good coverage of all types of residences, including those that are cellphone-only households.

Interviewing started on Monday, June 20 and ended on Sunday, August 21. The data include
English- and Spanish-language completions.\(^1\) The survey averaged 17.6 minutes in length.

This report is based on 1,003 completed interviews – 251 from the rural portion of the county and 752 from the non-rural area. After accounting for unreachable telephone numbers and numbers for which eligibility was unknown, the estimated response rate for this survey is approximately nine percent.\(^2\)

**Rural and Non-rural Areas**

The sample was designed to provide quality statistics of residents in both the less populated rural area of the county and the more populated non-rural area. The rural and non-rural areas were defined by ZIP codes. ZIP codes that straddled U.S. Route 15 were designated as non-rural because the majority of their population is located in Leesburg or to the east of Route 15. About one quarter of the completed surveys came from residents of the rural area. This rural oversample provided roughly twice the number of respondents from the rural area of the county that one would expect without a special sample design. See Figure I-1 for a map of the rural and non-rural areas used for this survey.

**Weighting the Data**

The data were weighted by type of telephone service, rural or non-rural status (to adjust the rural oversample so as not to bias countywide totals), age, race, Hispanic/Latino ethnicity and gender to better represent Loudoun County residents. The weighting process compares the survey data to population totals for county residents aged 18 and older and adjusts the survey data to conform to the population data. The population data were obtained from U.S. Census Bureau sources. See Appendix H for details about the weighting process.

A separate weight was calculated for use when comparing residents in the rural and non-rural areas. This weight made all the demographic adjustments but preserved the oversample in the rural area so that tests of statistical significance could take into account the full number of rural residents who participated in the survey.

All results in this report are based on weighted data except where noted otherwise.

**Sampling Error**

Because the survey is based on a probability sample, the results are generalizable to all residents in Loudoun County. The sampling error in this survey for a question answered by all respondents is approximately ± 3.8 percentage points at the 95 percent level of confidence.

This means that if 100 iterations of this survey were conducted with samples of this size drawn from Loudoun County, the results obtained in 95 of those 100 surveys would fall in a range of about ± 3.8 percentage points from each other. This calculation includes the estimated effects of weighting and stratification.\(^3\)

The 95 percent level of confidence also means that if there were no sources of error in the survey other than sampling error, the results reported here are likely to be within ± 3.8 percentage points of the results that would have been obtained if all Loudoun County households had participated in the survey.

Larger sampling errors are present when analyzing subsets of the sample or questions that were not asked of all respondents; smaller sampling errors are present when a lopsided majority gives the same answer.

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\(^1\) Spanish interviewing was conducted for the full interviewing period, June 20 through August 21.

\(^2\) AAPOR formula RR3, see www.aapor.org for more.

\(^3\) The calculation also assumes a response distribution of 50-50. Technically, each item on a survey has its own sampling error, which depends on the total number of responses to the item, the response distribution, the proportion of the total population represented in the responses and the level of confidence desired. The 50-50 response distribution is the “worst case” assumption for that term in the sampling error equation because it yields the largest sampling error, all other terms being held constant.
For the subset of residents in the rural area, the sampling error is ± 7.7 percentage points. For the subset of residents in the non-rural area, the sampling error is ± 4.2 percentage points.

There are other sources of error found in surveys besides sampling error, such as biases in question wording, misunderstood question wording or survey instructions, systematic data processing errors and so forth. Users of survey data should be mindful that those other types of potential errors, unlike sampling error, may be difficult or impossible to measure.
Figure I-1: Rural and Non-rural Area Designations

Legend
Survey Area
Non-Rural
Rural

*Note, survey areas are defined based on zip codes.

Loudoun County Department of Planning and Zoning, April 29, 2016, Map #2016-081.
About the Report

Overview
This report covers the survey methods and discusses the overall results. After the Acknowledgments and Executive Summary, the report sections are as follows:

- Section I is this Introduction
- Sections II-VI report the findings from the survey, with content divided into five broad categories:
  - Section II: Demographics of the Respondents
  - Section III: Profile of Residents
  - Section IV: Opinions of Loudoun County Residents
  - Section V: Transportation
  - Section VI: Usage and Satisfaction with County Services and Programs
- Section VII briefly summarizes the conclusions from the survey
- Section VIII contains data tables that show the 2016 results overall and broken out by rural and non-rural areas
- Section IX features data tables that compare results from this year’s survey to those of previous years for selected items

Appendices provide a copy of the questionnaire; weighted frequencies; cross-tabulation tables showing the results for all survey items by demographic categories; some additional cross-tabulation tables for selected items; $t$-tests for selected survey items by rural/non-rural status, respondent age and respondent race/ethnicity; and a comprehensive discussion of the survey methodology.

Questionnaire Scales
Many of the questions about satisfaction with county services and overall satisfaction with Loudoun County use answer choices that are ordered – for example, “Very satisfied,” “Satisfied,” “Dissatisfied,” and “Very dissatisfied.” A code number is used to record each response in the data – for example, if a resident said she was “Very satisfied” with fire and rescue services, a “1” would be recorded to represent “Very satisfied.” Similarly, a “2” would be recorded to represent “Satisfied,” a “3” would represent “Dissatisfied,” and a “4” would represent “Very dissatisfied.”

These “Likert-type” items are treated as scales in this analysis – that is, the averages (“means”) of the code number answers for these questions are used in statistical comparisons. If the mean rating for fire and rescue services were 1.50, then we would conclude that on average, residents were halfway between “Very satisfied” and “Satisfied” with fire and rescue services. If the mean were 1.10, we would conclude that almost every resident was “Very satisfied” with fire and rescue services. If the mean were 3.73, we would conclude that most residents were “Very dissatisfied” with fire and rescue services. If the mean ratings for services were sufficiently different in a $t$-test we would consider that difference to be statistically significant.

Note that lower means are more favorable and higher means are less favorable.

How to Read the Survey Results
There are several things to understand and keep in mind when reading and interpreting the data shown in the tables in this report and in the appendices.

Bases of Percentage Calculations
Unless otherwise noted, percentage calculations that are said to be based on “all households” or all households with a given characteristic are based on all such households that have valid data for the variable being analyzed.
Multiple Response Questions
For some questions, respondents could give more than one answer. For these questions, the percentage associated with each answer category is based on the total number of people responding to the question. Therefore, the total percentages for these questions can sum to more than 100 percent.

Don't Know/Refused and No Opinion
For most questions, a small number of people said they did not know an answer or preferred not to answer. These cases are usually excluded from the tables and from the base total used to calculate percentages for each item. However, questions about satisfaction with specific county services include separate categories for “no opinion” and “don’t know/refused.” To be consistent with prior surveys, if a respondent had no opinion of a service those responses were included in the frequencies tables. (They were excluded from the mean ratings of those services.) Responses of “no opinion/don’t care” are also included for the question asking whether the county has sufficient nightlife activities, because this was viewed as a substantively different response than “yes” or “no.”

“Other” Responses
Most of the data collected in the 2016 Loudoun County Survey of Residents come from “closed-ended” survey questions – that is, questions with pre-defined answer choices. The survey also included some “open-ended” questions that asked residents to talk about their opinions in their own words. Interviewers are instructed to type these comments verbatim. The survey also included questions that had an “other-specify” answer choice in case residents gave answers that did not fit a pre-defined list of choices. When the “other-specify” choice was used, the interviewer typed in some key words to represent the response.

Residents were also free to make additional comments at any time, and these comments are typed in as “notes” associated with the question displayed at the time. Open-ended responses that were recorded as notes will be marked with “(notes)” at the beginning of the response.

All of these text responses – verbatim answers to open-ended questions, information about “other-specify” responses and notes – are collected in Appendix I to this report.

For some questions with pre-coded answer choices and an “other-specify” option, it was apparent that some of the “other-specify” responses could be re-categorized into existing answer choices, or were numerous enough to justify the creation of new answer choices. Responses were reviewed in this manner for the following questions (question numbers match those in the questionnaire text in Appendix A):

- Question 4: Location Prior to Moving to Loudoun County
- Question 5: What Single Factor Most Influenced Your Decision to Locate in Loudoun County?
- Question 7: Why Do You Feel Unsafe in Your Neighborhood?
- Question 15 Location of Employment
- Question 19: Methods of Connecting to the Internet at Home
- Question 21: Ways You Receive Information about Loudoun County Programs and Services
- Question 22: Newspapers Used for Information about Loudoun County Programs and Services
- Question 28: Biggest Problem Facing Loudoun County
- Question 31: Best Thing About Loudoun County
- Question 34: What Would Be Your Reason for Leaving Loudoun County?
- Question 36: Missing Nighttime Activities
- Question 42: What Kinds of Public Transportation Do You Use?
- Question 45: Reasons for Not Using Public Transportation

This review and recategorization did not include “notes” responses – notes are supplemental information only and not subject to recategorization.

**Statistical Significance and the Number of Responses to a Question**

Appendix G contains three tables showing tests of statistical significance for selected survey items by rural/non-rural status, age of respondent and race/ethnicity of respondent.

In general, only differences that are identified in Appendix G as statistically significant are noted as differences in the text of this report.

Most of the data tables in this report display response statistics only, without indications of statistical significance. However, tests of statistical significance can be approximated by seeing if appropriately estimated sampling errors for the test statistics overlap (indicating a probable lack of statistical significance) or do not overlap (indicating the likelihood of statistical significance). Of course, judgment should be applied to determine if differences that are statistically significant are also meaningful differences in a more general sense.

When comparing countywide 2016 results to 2014 results, differences of more than about five or six percentage points likely would indicate a statistically significant difference – as long as the questions compared were answered by most of the respondents in each year.\(^\text{12}\)

\(^{12}\) The countywide sampling error in the 2016 survey is ± 3.8 percentage points and in the 2014 survey it was ± 4.1 percentage points. Use a factor of 1.4 to estimate what difference in percentages would be statistically significant for items answered by about the same number of respondents in both surveys. With this rule of thumb, a difference of about six percentage points in items asked of all respondents in 2014 and 2016 is likely to be a statistically significant difference. Note that each statistic in the survey has its own sampling error. Items answered by subsets of respondents have larger sampling errors to which the factor of 1.4 would apply.
II. Demographics of the Respondents

The purpose of this section is to describe the characteristics of residents who took part in the survey. The unweighted data described initially document the characteristics of respondents. The weighted demographics later in this section provide results for select characteristics, for reference and to allow comparison of this data set to other sources.

Unweighted Demographics

While data shown later in the report are weighted, all of the data below are unweighted. The purpose of this section is to describe the residents who actually took part in the survey, before the data set was statistically adjusted.

Rural/Non-rural

Almost three quarters (75.0%) of respondents live in non-rural portions of Loudoun County. The rest (25.0%) reside in rural areas.

Gender

In the unweighted data, 52.4 percent of respondents are male and 47.6 percent are female.

Age

Slightly under half of the respondents (43.6%) are between the ages of 45 and 64. Young adults (ages 18 to 24) make up 9.1 percent of the respondents, while adults ages 75 and up represent 9.8 percent.

Race

A majority of respondents (82.3%) describe themselves as White or Caucasian. African American (6.5%) is the most common non-White racial group with which respondents identify, followed by Asians (6.4%). See Figure II-4.
Hispanic/Latino Ethnicity

Slightly fewer than six percent of respondents (5.9%) consider themselves to be of Hispanic or Latino origin.

Combining Race and Ethnicity

In keeping with U.S. Census Bureau definitions, this survey treated race and ethnicity as separate concepts that can overlap and exist simultaneously for individuals. To enhance the analysis of the data, a variable was created that combined the information from the race and Hispanic/Latino ethnicity questions. This combined variable is used in Appendix E and Appendix G.

In this variable, residents who identified themselves as being of Hispanic or Latino ethnicity are classified as Hispanic/Latino regardless of the race with which they identified. The “other” category includes residents who were not Hispanic/Latino and who identified their race as American Indian, Native American, Alaskan Native, Hawaiian, other Pacific Islander, multiracial, or something else. In all, about four percent of residents fell into the “other” category. White non-Hispanic/Latino respondents constitute the majority of residents in the survey data set.

Results of Weighting

As noted earlier, to better represent Loudoun County residents the data were weighted by type of telephone service, rural or non-rural status (to adjust the rural oversample so as not to bias countywide totals) and four demographic variables: age, race, Hispanic/Latino ethnicity and gender. The data were not weighted to ZIP codes.

Table II-I below shows the unweighted demographics of the residents who responded to the survey, the demographics of the residents after the survey was weighted and the actual population percentages for each demographic category.

Table II-II below shows the unweighted and weighted survey frequencies by ZIP code along with the full counts of Loudoun County households in each ZIP code. The 2016 survey was not intended to match ZIP code population data; it was weighted on several other factors. However, the weighted percentages of survey cases by ZIP code in the 2016 survey align fairly closely with the percentages of all households found in each ZIP code.
Table II-I: Comparison of Variables Used to Weight the Survey Data

<table>
<thead>
<tr>
<th></th>
<th>Survey data</th>
<th></th>
<th>Survey data</th>
<th></th>
<th>Weighting Target Values, Population 18+</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>u N</td>
<td>u %</td>
<td>w N</td>
<td>w %</td>
</tr>
<tr>
<td>Gender</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td></td>
<td>524</td>
<td>52.4%</td>
<td>492</td>
<td>49.2%</td>
</tr>
<tr>
<td>Female</td>
<td></td>
<td>476</td>
<td>47.6%</td>
<td>508</td>
<td>50.8%</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1000</td>
<td>100.0%</td>
<td>1001</td>
<td>100.0%</td>
</tr>
<tr>
<td>Rural/Non-rural status</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rural</td>
<td></td>
<td>251</td>
<td>25.0%</td>
<td>128</td>
<td>12.8%</td>
</tr>
<tr>
<td>Non-rural</td>
<td></td>
<td>752</td>
<td>75.0%</td>
<td>875</td>
<td>87.2%</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1003</td>
<td>100.0%</td>
<td>1003</td>
<td>100.0%</td>
</tr>
<tr>
<td>Hispanic/Latino ethnicity</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td></td>
<td>57</td>
<td>5.9%</td>
<td>123</td>
<td>12.6%</td>
</tr>
<tr>
<td>No</td>
<td></td>
<td>916</td>
<td>94.1%</td>
<td>849</td>
<td>87.4%</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>973</td>
<td>100.0%</td>
<td>972</td>
<td>100.0%</td>
</tr>
<tr>
<td>Race</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>White</td>
<td></td>
<td>791</td>
<td>82.8%</td>
<td>672</td>
<td>70.9%</td>
</tr>
<tr>
<td>Asian</td>
<td></td>
<td>59</td>
<td>6.2%</td>
<td>157</td>
<td>16.6%</td>
</tr>
<tr>
<td>Black</td>
<td></td>
<td>60</td>
<td>6.3%</td>
<td>69</td>
<td>7.3%</td>
</tr>
<tr>
<td>Other/Two or more races</td>
<td></td>
<td>45</td>
<td>4.7%</td>
<td>49</td>
<td>5.2%</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>955</td>
<td>100.0%</td>
<td>948</td>
<td>100.0%</td>
</tr>
<tr>
<td>Age</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-34</td>
<td></td>
<td>163</td>
<td>17.6%</td>
<td>257</td>
<td>27.6%</td>
</tr>
<tr>
<td>35-44</td>
<td></td>
<td>134</td>
<td>14.5%</td>
<td>230</td>
<td>24.7%</td>
</tr>
<tr>
<td>45-54</td>
<td></td>
<td>201</td>
<td>21.7%</td>
<td>209</td>
<td>22.4%</td>
</tr>
<tr>
<td>55-64</td>
<td></td>
<td>201</td>
<td>21.7%</td>
<td>126</td>
<td>13.6%</td>
</tr>
<tr>
<td>65+</td>
<td></td>
<td>226</td>
<td>24.4%</td>
<td>109</td>
<td>11.7%</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>925</td>
<td>100.0%</td>
<td>932</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

\(^a\) Source: U.S. Census Bureau, 2015 Time Series Estimates, June 2016

\(^b\) Source: U.S. Census Bureau, 2010 Decennial Census Data

\(^c\) Source: U.S. Census Bureau, 2014 American Community Survey 1-Year Estimates
Table II-II: Distribution of Households by ZIP code

<table>
<thead>
<tr>
<th>ZIP Code</th>
<th>Loudoun County Government Estimates, 2016</th>
<th>2016 Loudoun County Survey of Residents</th>
<th>ZIP type</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Households</td>
<td>%</td>
<td>Weighted survey data Responded</td>
</tr>
<tr>
<td>20105</td>
<td>7,300</td>
<td>5.9%</td>
<td>42</td>
</tr>
<tr>
<td>20117</td>
<td>1,179</td>
<td>0.9%</td>
<td>6</td>
</tr>
<tr>
<td>20120</td>
<td>17</td>
<td>0.0%</td>
<td>3</td>
</tr>
<tr>
<td>20129</td>
<td>205</td>
<td>0.2%</td>
<td>1</td>
</tr>
<tr>
<td>20130</td>
<td>16</td>
<td>0.0%</td>
<td>0</td>
</tr>
<tr>
<td>20132</td>
<td>5,549</td>
<td>4.5%</td>
<td>58</td>
</tr>
<tr>
<td>20135</td>
<td>347</td>
<td>0.3%</td>
<td>2</td>
</tr>
<tr>
<td>20141</td>
<td>2,318</td>
<td>1.9%</td>
<td>18</td>
</tr>
<tr>
<td>20147</td>
<td>22,137</td>
<td>17.8%</td>
<td>202</td>
</tr>
<tr>
<td>20148</td>
<td>15,236</td>
<td>12.3%</td>
<td>109</td>
</tr>
<tr>
<td>20152</td>
<td>10,056</td>
<td>8.1%</td>
<td>54</td>
</tr>
<tr>
<td>20158</td>
<td>1,493</td>
<td>1.2%</td>
<td>13</td>
</tr>
<tr>
<td>20164</td>
<td>12,054</td>
<td>9.7%</td>
<td>68</td>
</tr>
<tr>
<td>20165</td>
<td>11,671</td>
<td>9.4%</td>
<td>72</td>
</tr>
<tr>
<td>20166</td>
<td>4,161</td>
<td>3.3%</td>
<td>25</td>
</tr>
<tr>
<td>20170</td>
<td>6</td>
<td>0.0%</td>
<td>3</td>
</tr>
<tr>
<td>20175</td>
<td>10,378</td>
<td>8.4%</td>
<td>121</td>
</tr>
<tr>
<td>20176</td>
<td>16,394</td>
<td>13.2%</td>
<td>174</td>
</tr>
<tr>
<td>20180</td>
<td>2,557</td>
<td>2.1%</td>
<td>24</td>
</tr>
<tr>
<td>20184</td>
<td>141</td>
<td>0.1%</td>
<td>0</td>
</tr>
<tr>
<td>20197</td>
<td>722</td>
<td>0.6%</td>
<td>5</td>
</tr>
<tr>
<td>22066</td>
<td>313</td>
<td>0.3%</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td>124,250</td>
<td>100.0%</td>
<td>1003</td>
</tr>
</tbody>
</table>

Weighted Demographics

This section of the report presents weighted data for demographic variables. Note that since the survey uses a sample, it provides estimates – it is not a census (complete count). Data from other sources may differ somewhat from the results shown below.

These demographics provide insight to understanding differing responses to survey questions. However, the Loudoun County Survey of Residents is not the primary source for demographics. Please refer to U.S. Census Bureau data.

Household Size

Residents of Loudoun County report an average household size of 3.43 (including the respondents themselves). The median household size is three. About 30 percent of residents who responded to the survey live in a household of four people, which is the most common household size, while only eight percent live in households of six or more; 7.9 percent report living alone, a drop from 12.3 percent in 2014 and back in line with the 8.7 percent observed in 2012. See Figure II-7.
Household Size by Rural/Non-rural Status

Households in the rural area are more likely than those in the non-rural area to contain two people (including the resident who responded to the survey). Households in the non-rural area are more likely to contain four members. See Figure II-8. The complete data tables for this analysis can be found in Appendix C.

Ages of Household Members

Including children of all ages (under 18), the average age of a Loudoun County resident is 34.0.

Type of Housing

Overall, 62 percent of residents report living in single-family detached homes, slightly more than the 59.9 percent in 2014. In the 2016 survey, 25.5 percent of residents live in townhouses or duplexes and 11.9 percent live in apartments or condominiums. In 2014, the comparable figures were 28.2 percent and 11.0 percent.

Household Income

When asked to place their household income within a range of categories, a plurality of residents (21%) reported annual household incomes greater than $200,000. About 11 percent of residents reported incomes lower than $50,000.

Education

Almost 90 percent of residents reported that they have attended at least some college, and more than two-thirds have earned at least a four-year college degree. Three out of 10 residents have earned a postgraduate degree. See Figure II-11.
Figure II-11: Education

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 9th grade</td>
<td>0.8%</td>
</tr>
<tr>
<td>9th-12th, but did not finish high school</td>
<td>1.2%</td>
</tr>
<tr>
<td>High school graduate or G.E.D.</td>
<td>11.6%</td>
</tr>
<tr>
<td>Some college but no degree</td>
<td>12.8%</td>
</tr>
<tr>
<td>2 year college degree A.A., A.S.</td>
<td>6.6%</td>
</tr>
<tr>
<td>4 year college degree B.A., B.S.</td>
<td>33.3%</td>
</tr>
<tr>
<td>Some graduate work</td>
<td>4.4%</td>
</tr>
<tr>
<td>Completed Masters or professional degree</td>
<td>24.5%</td>
</tr>
<tr>
<td>Advanced graduate work or Ph.D.</td>
<td>4.5%</td>
</tr>
</tbody>
</table>

Summary

The 2016 Loudoun County Survey of Residents captures the demographic diversity of the county. The sampling plan oversamples the rural area of the county to provide enough cases to accurately represent that part of the county.

As is the case in most telephone surveys, before the demographic weighting is applied the participants in the 2016 survey tend to underrepresent younger people and racial and ethnic minorities. The demographic weighting is successful in correcting this underrepresentation. To the extent that particular survey responses differ across demographic characteristics, the demographic weighting also corrects biases in the overall survey estimates.

Because the weighting also includes an adjustment for the rural oversample, the weighting corrects biases in the overall survey estimates for any survey responses that differ by rural/non-rural status.

As a survey conducted with a sample of the population of Loudoun County, the 2016 survey is an estimate of population characteristics that is subject to various errors even after weighting the data. Sampling error is just one possible source of error. But the fact that the results do not seem to be grossly out of line compared to prior surveys or the accepted knowledge of some key county statistics provides confidence when using the survey data.
III. Profile of Residents

Household Characteristics

Public School Students

Residents with school-aged children (those five to 18 years of age) were asked how many of their children attend public schools. Approximately 17 percent of residents with school-aged children indicated that none of those children attended public schools, which is a marked increase from the 10.8 percent reported in 2014, though this increase is not statistically significant. Most residents with school-aged children report that they have one or two children in public schools. More than eight in 10 (83.1%) households with school-aged children have at least one child who attends public school. See Figure III-1.

The confidence intervals around these figures in 2014 and 2016 help to understand the change between the years. In 2014, the 95 percent confidence interval for the 10.8 percent of households in which none of their school-aged children attended public school ranged from 7.2 percent to 15.9 percent. In 2016, the 95 percent confidence interval ranges from 12.9 percent to 22.0 percent. The two ranges overlap from the lower bound of 12.9 percent in 2016 to the upper bound of 15.9 percent in 2014, suggesting that the observed percentages might not be statistically different. Furthermore, part of the increase in 2016 may be an unintended artifact of a change in the study design. In 2014, the survey was fielded in the late fall, between October 28 and December 7. In 2016, the survey was fielded earlier in the year during the summer, between June 20 and August 21. It may be that a portion of the 2016 survey households with school-aged children who reported no children attending public school were instances of a child graduating from high school just prior to the survey fielding period, thus they were no longer attending public school at the time of data collection. This theory is supported when examining 2014 and 2016 data for households who reported not having any children attend public school—many of the 2016 households who fit this description had only an 18 year old child in the house. When analysis of these households is limited to those 17 years old or younger, the increase between 2014 and 2016 is reduced from 6.1 to 3.1 percentage points.

Overall, including households with no school-aged children, 38.3 percent of all households contain at least one public school student, which is comparable to the 2014 rate of 39.5 percent of households.

Young Adults

About three in 10 households include a college-age or post-college-age individual. (Residents aged 18 to 22 years were defined as college-age, and residents aged 23 to 28 years were defined as post-college-age.) Approximately one-sixth of households (16.3%) contain a college-age person and at least one parent, 6.7 percent contain a post-college-age person and at least one parent and 6.6 percent contain college-age and post-college people plus at least one parent. Compared to the 2012 survey, the 2014 survey had shown some slight movement towards more households in which young people were living independently (7.9% in 2014 and 3.8% in 2012), which includes any household with a college-age person and/or post-college person without any parents residing in that household. In a reverse trend, the 2016 survey (5.9%) shows a slight decrease in this household type from 2014. These differences are small, though, and within the margin of error, suggesting the observed trend is insignificant.

“Parent,” for these purposes, is defined as an individual between the ages of 38 and 70. Family relationship data were not asked in the questionnaire. It is almost certain that some individuals in this age group are not the parents of the young adults living in their homes, but in most cases they probably are.
Residence

Length of Residence in Loudoun County

Seven out of 10 of residents (70.7%) have lived in Loudoun County for at least 10 years, which marks a steady upward trend from 64.5 percent of residents in 2014 and 51.8 percent in 2012. See Figure III-3.

Only 12.5 percent of Loudoun residents have lived in the county for fewer than five years, down from 13.3 percent in 2014. The average length of residence in the county is 16.0 years.

African-American residents averaged 19.3 years living in Loudoun County and White residents averaged 18.7 years. These averages were significantly greater than the averages for Asian (10.2 years) and Hispanic (9.9 years) residents. The average for Whites was also significantly greater than the average for residents who identified as an “other” race or ethnicity (13.5 years). See Figure III-5.

As one might expect, residents aged 65 and older have lived in the county for a longer period of time than have members of all other age groups, and residents aged 35-64 have lived in the county for a longer period of time than have residents aged 18-24. See Appendix G.

Length of Residence in Loudoun County by Rural/Non-rural Status

Residents in the rural area of the county have lived in Loudoun County longer than have residents in the non-rural area. See Figure III-6.
This difference is statistically significant, with rural residents having lived in Loudoun for an average of 23.1 years compared to an average of 15.1 years among non-rural residents. The complete data tables for this analysis can be found in Appendices C and G.

Figure III-6: Length of Residence by Rural/Non-rural Status

<table>
<thead>
<tr>
<th>Length of Residence</th>
<th>Rural</th>
<th>Non-Rural</th>
</tr>
</thead>
<tbody>
<tr>
<td>20 years or more</td>
<td>23.1%</td>
<td>47.3%</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>15.8%</td>
<td>20.2%</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>25.4%</td>
<td>21.8%</td>
</tr>
<tr>
<td>5 to 9 years</td>
<td>11.6%</td>
<td>17.6%</td>
</tr>
<tr>
<td>2 to 4 years</td>
<td>9.8%</td>
<td>2.8%</td>
</tr>
<tr>
<td>1 year or less</td>
<td>4.0%</td>
<td>0.7%</td>
</tr>
</tbody>
</table>

Reasons for Locating in Loudoun County

Residents cited a variety of factors that influenced their decisions to locate in Loudoun County. About one third (30.9%) indicated work as the single most important factor. Access to desired housing and family considerations were each cited by approximately one-fifth of residents. The “Other” category included open-ended responses. More frequent mentions in this category include partisan political reasons, retirement and senior living, and church.

Figure III-7: Reasons for Locating in Loudoun County

Place of Residence Prior to Locating in Loudoun County

Loudoun County increasingly appears to be drawing its new residents from outside the Washington, DC metropolitan area. When asked where they had lived before moving to Loudoun County, a majority of residents (50.4%) in the 2016 survey named a city or county outside of the Washington metropolitan area, while 35.6 percent named Fairfax County. This represents a modest shift from the 2014 survey, when 45.6 percent reported moving from an area outside of metropolitan Washington and 38.1 percent reported moving from Fairfax County. In the 2012 survey, 42.0 percent reported moving in from outside of metropolitan Washington and 42.5 percent moved to Loudoun County from Fairfax County. See Figure III-8.
Plans to Stay in Loudoun County
When asked where they expected to be living in 10 years, about six out of 10 residents plan to still be living in Loudoun County, with 38.6 percent expecting to remain in their current residence and 23.4 percent expecting to move to a different residence in Loudoun County.

Reasons for Leaving Loudoun County
Residents who said they did not expect to be living in Loudoun County in 10 years were asked what would be their reason for leaving. The most frequently mentioned reasons are the cost of living (26.5%), retirement (15.2%) or a job-related move (13.7%).

Employment

Employment for Household Members
Employment status was asked for people aged 25 and older, including the respondent or any other household members who met this age qualification.

Slightly fewer than nine out of 10 residents indicated that at least one employed person (aged 25 or older) lived in their household. A slim plurality of households (38.8%) have two full-time workers, 29.3 percent have one full-time worker and 6.7 percent have more than two workers.

In Figure III-10 below, “FT” is the abbreviation for full-time worker and “PT” is the abbreviation for part-time worker.

Figure III-10: Household Employment Status (All Household Members Age 25 and Older)

Among all household members, 67.1 percent of residents are full-time workers, and 8.7 percent of residents are employed part-time. Additionally, 13.3 percent of residents are not employed, 10.6 percent are retired, and 0.4 percent of residents are unable to work due to disability. See Figure III-11.
Location of Employment

Residents were asked for the location of employment for themselves and also for all other employed people in their household. Many of the employed residents (49.0%) work in Loudoun County, while about one-third (30.9%) work in Fairfax County and 11.7 percent work in Washington, D.C., Arlington, or Alexandria. The figures for the responding residents alone are very similar to those for all members of the household shown in Figure III-12.

In the 2012 survey, 44.9 percent of workers were employed in Loudoun County, very similar to prior surveys in 2007 (43.0%) and 2002 (44.1%). In the 2014 survey the comparable figure was 48.4 percent.

Federal Employees

Among all households, nearly 15 percent contain at least one person employed by the federal government. See Figure III-13 for the number of federal employees per household.

Federal Contractors

Among all households, about 13 percent report that at least one person in their household works as a federal contractor. Figure III-14 shows the number of people in the respondent’s household who are working as federal contractors.

Employment Security and Federal Expenditures

Bond rating services — Moody’s Investors Service in particular — have been interested in the level of economic reliance on federal expenditures found in the different jurisdictions within the national capital region. Starting with the 2012 survey, data has been gathered on the impact of federal expenditures on Loudoun residents’ job security.
Among all households with at least one employed person, roughly four out of 10 residents who responded to the survey (38.4%) said that decreased federal expenditures were worse for their household’s job security, 51.3 percent said federal expenditures did not matter or they did not know if they mattered for their household’s job security and 10.3 percent said that decreased federal expenditures were better for their household’s job security. See Figure III-15.

Figure III-15: Impact of Decreased Federal Expenditures on Household Job Security among Households with at Least One Employed Person

In comparison, over half (53.9%) of households that have at least one federal employee and/or federal contractor report that decreased federal spending would worsen their household’s job security, and just 7.4 percent said their job security would improve. Residents who said that decreased federal expenditures would be better for their household’s job security were asked why that was so. The reasons given were similar across households with a federal employee and/or contractor and those without – lower taxes, lower federal debt and desire for smaller government.

For the purposes of gauging the overall dependence on federal expenditures in employed households, a single statistic can be calculated for the overall percentage of employed households that have a federal employee, a federal contractor, and/or report that decreased federal expenditures would worsen their household’s job security. For reference, nearly one-third (30.5%) of employed households have a federal employee and/or federal contractor. See Figure III-16.

Figure III-16: Federal Employment Status of Workers among Households with at Least One Employed Person

This overall dependence measure indicates that over half (54.3%) of the county’s employed households have some aspect of their household job security dependent on federal expenditures. This is either because the household contains one or more federal employees, contains one or more federal contractors or because – in the opinion of the responding household member – decreased federal expenditures would worsen their household job security. See Figure III-17.

15 Note that the 2016 survey approached this question differently from the 2014 survey. First, in 2014, the question was asked of residents in households containing at least one full-time employed member (the respondent might have been unemployed) and the question applied to the job security of all employed members of the household. In 2016 the question was asked of residents in all households with at least one full-time or part-time employed member. Second, in 2014 the question asked if federal expenditures were better, worse or do not matter for the household’s job security. In 2016 the question was “reversed” to ask if decreased federal spending is better, worse or does not matter for the household’s job security.
Telecommuting

Among households with an employed member, about one-quarter (27.5%) reports that at least one person in their household telecommutes. Figure III-18 shows the number of people in the respondent’s household who telecommute. This figure is down from 2014, when 36.8 percent of households had at least one member who telecommutes. However, the questions that ask respondents about telecommuting and home-based businesses changed somewhat across the 2012, 2014 and 2016 surveys and the results may not be comparable.\(^\text{16}\)

The frequency of telecommuting is very similar across rural and non-rural residents, with just slightly more non-rural households having telecommuters than do rural households. Figure III-19 shows the number of people in the respondent’s household who are telecommuting among rural and non-rural respondents.

Home-Based Businesses

Among all households about six percent report that at least one person in their household works in a home-based business. Figure III-20 shows the number of people in the

\(^{16}\) In 2012, telecommuting and working at a home-based business were combined into a single question that applied to the household globally; this question was only asked of respondents with at least one member of their household working full-time in Loudoun County. In 2014, telecommuting and working at home-based businesses were explored in separate questions that each applied to the household globally; the telecommuting question was asked of respondents with a household member working full-time regardless of work location. In 2016, the question was asked individually about each employed member of the household aged 25 years and older regardless of work location and part- versus full-time status.
respondent’s household who are working in a home-based business.

Figure III-20: Number of Workers in the Household Who Are in a Home-Based Business (Among All Households)

The percentage of households with a member who works in a home-based business is lower than the reported percentage from the 2014 survey (19.4%) but see footnote 15 for important information about comparing results from this question across years. In addition, the base for the calculation of six percent in 2016 was all households, while the base in 2014 was restricted to households with at least one full-time employed person who worked in Loudoun County.

Self-Employed

Among all households, about 13 percent report that at least one person in their household is self-employed. Figure III-21 shows the number of people in the respondent’s household who are self-employed workers.

Figure III-21: Number of Workers in the Household Who Are Self-employed Workers (Among All Households)

Internet Service

Access to quality broadband service in all areas of Loudoun County is important to the Board of Supervisors. Internet and cell phone service questions were expanded or added in 2014 to capture more fully the status of broadband access and cell service. The questions about cell phone service were removed from the survey in 2016, but the survey still captured information about residents’ use of the Internet at home.

Access to the Internet

Internet access is widespread in Loudoun County, with 97.2 percent of residents overall reporting that one or more members their household accesses the Internet at their home. About 90 percent of residents in the rural area of the county and 98 percent of residents in the non-rural area report they or another household member access the Internet at home.

Type of Internet Access

Residents use a variety of technologies to access the Internet, but two-thirds (65.9%) use fiber optic technology such as OpenBand or Verizon. Other common methods include cell phone (21.9%) and cable TV connection (19.6%). See Figure III-22.
Based on the Federal Communications Commission definition (25 Mbps upload speed/3 Mbps download speed), the following answer choices were classified as providing broadband Internet service:

- Fiber optic connection such as OpenBand or Verizon FIOS
- Cable TV connection
- A cellular telephone connection such as AT&T, Verizon, Sprint, T-Mobile, etc.

Non-rural residents are more likely than rural residents to have broadband service (86.3% vs. 61.7%).

Non-rural residents are most likely to have fiber-based Internet service at home (71.8%), while rural residents use a variety of options including cell phone, area wireless, cable TV connection, fiber, satellite and mobile hotspot. Notably, while just 7.8 percent of non-rural respondents use area wireless (e.g., AllPoints Broadband), 26.8 percent of rural residents use area wireless to access the Internet at home.

**Reasons for Not Accessing the Internet at Home**

Among the 2.8 percent of households in which no one accesses the Internet from home, the most frequently mentioned reason was lack of interest in doing so (51.4%), followed by other reasons (28.1%), no available services (22.9%), expensive cost of available service (7.8%) and unreliable service (0.9%). Respondents could provide more than one response.

**Summary**

The profile of Loudoun County residents shows signs of maturation after many years of significant population growth.

Most residents in the 2016 survey have lived in Loudoun County for 10 or more years (70.7%), which is an increase from 64.5 percent in 2014. Most residents (90.9%) have moved to the county from somewhere else. Most of those residents arrived either from outside the metropolitan region (50.4%) or from Fairfax County (35.6%). Loudoun County is increasingly drawing its new residents from outside the Washington, DC metropolitan area (45.6% in 2014, 50.4% in 2016). Jobs, housing and family considerations tend to draw new residents to the county.

Most residents (62.0%) expect to be living in Loudoun County 10 years from now. Cost of living, retirement, “other” factors and job-related moves are mentioned most frequently as reasons why residents expect to leave the county within the next 10 years.

About nine out of 10 residents (89.3%) indicate that at least one employed person (aged 25 or older) lives in their household. Most employed residents work in Loudoun or Fairfax Counties. About one-third (30.5%) of households with one or more employed members contain at

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17 Theoretically, satellite-based service is available anywhere. Some respondents noted that fact while others did not. All respondents who said there was no service were classified here whether or not they mentioned satellite.
least one person who works directly for the federal government and/or a person who works as a federal contractor. Among households containing at least one employed person, 54.3 percent appear to rely on federal expenditures for at least some of their household’s job security, which is up from the 43.8 percent of households in 2014.

Among all households with at least one full-time employed member, 27.5 percent have someone in their household who telecommutes. Among all households, six percent have someone working in a home-based business, and 13 percent have someone who is self-employed. (These percentages are not comparable to those in prior years. Questions were asked differently in 2016 and the percentage for home-based business was calculated differently.)

Nearly all respondents (97.2%) report that at least one member of the household accesses the Internet at home. Non-rural residents are more likely than rural residents to have broadband service meeting FCC benchmarks (86.3% vs. 61.7%). Two in three respondents (65.9%) use a fiber optic connection to access Internet service in their home. Fiber optic is especially prevalent in the non-rural area of the county (71.8%), which along with cell phone (20.8%) and cable TV (19.0%) account for almost all connections. In the rural area of the county only 22.2 percent use fiber optic connections, with cell phone (30.6%), area wireless (26.8%) and cable TV (24.0%) adding to the greater variety of ways in which rural residents connect to Internet services. Those who do not access the Internet at home most commonly report lack of interest as the reason.

Most households with school-aged children (83.1%) have at least one child who attends public school. This is a decrease from the 2014 survey (89.2%) but it is not statistically significant. Part of the decrease may be due to seasonal differences of when the 2014 and 2016 surveys were conducted. The percentage of households with college- and post-college age people living independently fell slightly.
IV. Opinions of Loudoun County Residents

Neighborhood Safety

Loudoun County residents perceive a high level of safety in their neighborhoods. Over seven in ten residents (71.4%) describe themselves as feeling “very safe” in their neighborhoods, and less than two percent feel either “unsafe” or “very unsafe.” Within this small group of residents, the most commonly mentioned reasons for feeling unsafe were “other,” a feeling there is higher crime where they live, drug crime, street crime and youth crime.

Figure IV-1: Neighborhood Safety

Residents aged 18 to 24 report feeling safer in their neighborhood than any other age group. See Appendix G.

Overall Quality of Life

Residents are enthusiastic about the overall quality of life in Loudoun County: 53.1 percent say it is “excellent” (up from 51.7 percent in 2014) and another 41.0 percent say it is “good.” The overall quality of life in Loudoun County is rated “poor” by less than two percent of residents.

Figure IV-2: Overall Quality of Life

Opinions on quality of life are generally consistent among rural/non-rural residents, age groups and race/ethnic groups. However, Hispanic residents give the quality of life lower marks than other groups, which is significantly different from Whites, who give the highest mark. See Appendix G.

Value for the Tax Dollar

Residents were asked to rate their agreement or disagreement with the statement “The county provides good value for the tax dollar.” Residents generally agreed with this statement, with 58.1 percent saying they “somewhat agree” with the statement and 27.2 percent saying they “strongly agree.” Just 4.6 percent said they “strongly disagree” with the statement.

Figure IV-3: Value for the Tax Dollar

Residents in non-rural neighborhoods are more likely to agree with this statement than are residents in rural areas. See Appendix G.
Best Thing about Loudoun County

Residents could provide up to two responses to this question. The most popular responses were the county’s location and proximity to amenities or a major city, and the quality and safety of its schools. Following closely were the rural/open/country feel to the county, county services and amenities, and public safety. In 2014, location and schools were also the top choices.

Respondents whose responses were classified as “Other” mentioned quality of life in general, the county is a good place to raise a family, good county management and “it is just home.”

Figure IV-4: Best Thing about Loudoun County

Biggest Problem Facing Loudoun County

Residents could provide up to two responses to this question. The most frequent response, selected by 36.4 percent of respondents, was related to concerns over the rate of growth and development in the county. Traffic also figured prominently with 32.5 percent of respondents selecting that option. Traffic was the top choice in 2014 when it was selected by 33.2 percent of respondents, and growth and development was second in 2014 at 27.6 percent.

Respondents who selected “Other” frequently mentioned maintenance issues with specific roads.

Figure IV-5: Biggest Problem Facing Loudoun County

Concern about growth and development has risen from 24.6 percent in 2012 to 27.6 percent in 2014 to 36.4 percent in 2016. The increase in 2016 was statistically significant compared to 2014. This level of concern now approaches the level seen in the 2007 survey (40.1%).
Concern about traffic, although substantial, has decreased. It was 47.3 percent in 2007, 38.9 percent in 2012, 33.2 percent in 2014 and 32.5 percent in the current survey.

Concern about public schools dropped from 13.0 percent in 2014 to 7.1 percent, a statistically significant decrease.

**Willingness to Pay Higher Taxes**

New questions in the 2016 survey asked about residents’ willingness to pay higher taxes to help address selected issues they named as the biggest problem facing the county. It is important to note that these questions were asked only of those who identified a problem. But among those residents, about 40 percent in aggregate are willing to pay higher taxes to address problems in the county.

As noted earlier, by far the two most frequently mentioned problems facing the county were growth and development issues and traffic. Fairly substantial percentages of respondents are willing to pay higher taxes to address these issues – 32 percent for growth and development, and 45 percent for traffic. Similar percentages of residents are willing to pay higher taxes to address many other issues that they see as problems facing the county, but in some cases those percentages are based on small numbers of residents and may not be reliable (for example, “too few youth activities”). More than three-quarters (78.5%) of residents who said the biggest problem facing the county is that the school budget is too low were willing to pay higher taxes to address the problem, but this percentage is based on a relatively small set of residents. See Table IV-I.

Table IV-I: Summary of Willingness to Pay Higher Taxes to Address Selected “Biggest Problems” Facing the County

<table>
<thead>
<tr>
<th>Biggest Problem</th>
<th>Reported Problem(^a)</th>
<th>Willing to Pay Higher Taxes(^b)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N</td>
<td>%</td>
</tr>
<tr>
<td>Growth/development</td>
<td>329</td>
<td>36.4%</td>
</tr>
<tr>
<td>Traffic</td>
<td>293</td>
<td>32.5%</td>
</tr>
<tr>
<td>Schools</td>
<td>64</td>
<td>7.1%</td>
</tr>
<tr>
<td>Road maintenance</td>
<td>58</td>
<td>6.5%</td>
</tr>
<tr>
<td>Other (specify)</td>
<td>51</td>
<td>5.7%</td>
</tr>
<tr>
<td>Inadequate transit services</td>
<td>45</td>
<td>5.0%</td>
</tr>
<tr>
<td>School budget—too low</td>
<td>33</td>
<td>3.7%</td>
</tr>
<tr>
<td>Inadequate services</td>
<td>29</td>
<td>3.2%</td>
</tr>
<tr>
<td>Crime</td>
<td>25</td>
<td>2.7%</td>
</tr>
<tr>
<td>Too few youth activities</td>
<td>5</td>
<td>0.6%</td>
</tr>
</tbody>
</table>

\(^a\) The counts and corresponding percentages shown for reported problem reflect the data after open-ended responses had been recoded. After reviewing the open-ends that were originally recorded as “Other (specify),” 142 weighted cases were recoded to more specific answer categories, with 51 responses remaining as “Other (specify).”

\(^b\) Respondents were asked their willingness to pay higher taxes only for the problems they explicitly reported; therefore, the 142 cases that were recoded from the open-ends and distributed across other substantive categories are not represented in the “willing to pay higher taxes” column. These percentages reflect the number willing to pay out of the number that originally reported a given problem, which may not match up with the final recoded count in the “reported problem” column. See Appendix B for frequency tables for willingness to pay higher taxes for a given problem.
Entertainment and Nightlife

Residents generally said there are sufficient entertainment and nightlife options in Loudoun County. Approximately three in 10 respondents (28.6%) said there were not sufficient nighttime activities in Loudoun County for members of their household. This response has been fairly consistent since 2007.

When dissatisfied residents were asked what sorts of activities were missing, responses categorized as “Child, Youth, Family Activities, Programs” were mentioned most frequently, followed by live entertainment and live theater. Respondents who selected “Other” also mentioned more outdoor activities. See Figure IV-7.

Entertainment and Nightlife by Presence of Children in the Household

The 2016 survey found no meaningful difference in the tendency of respondents with children in the household versus those without children to indicate that they were dissatisfied with the availability of nighttime activities. See Figure IV-8.

However, among those who indicated that additional activities were needed, residents with children in the household showed a significantly higher preference for child, youth, and family activities (40.7%) than did residents...
without children in the household (19.3%). Additionally, there was a noticeable difference in preference for live entertainment and music between these groups, with 31.7 percent of residents without children requesting this nighttime activity compared to 20.7 percent of residents with children. Otherwise, there were not many striking differences in preferences by presence of children in the household. See Figure IV-9. The complete data tables for this analysis are in Appendix F.
Entertainment and Nightlife by Age of Resident

The younger the resident who responded to the survey, the more likely it is he or she said there were not sufficient nighttime activities for members of the household. More than two-fifths of those aged 18-34 indicated a need for nighttime activities, while only 11 percent of those aged 65 and older said so. See Figure IV-10.

Figure IV-10: Nightlife Sufficiency by Age Group

Among those who indicated that additional activities were needed, residents in different age groups had different preferences. A larger proportion of 35 to 64 year olds (35.4%) preferred child, youth and family activities than did other groups. A larger proportion of 18 to 24 year olds preferred bars and nightclubs (35.8%) and live theater (34.5%) than did other age groups. Twenty-five to 34 year olds preferred sporting events (32.8%) at a higher rate than did other age groups. Finally, residents aged 65 and older far preferred more fine dining (36.6%) than did other residents. See Figure IV-11. The complete data tables for this analysis can be found in Appendix F.

Summary

Overall, Loudoun County residents view the county in a positive light, both as a place to live and as a government entity. More than 94 percent of residents rate the quality of life in the county as excellent (53.1%) or good (41.0%). Eighty-five percent of residents strongly agree (27.2%) or somewhat agree (58.1%) that the county provides good value for the tax dollar. Almost all residents feel very safe or somewhat safe in their neighborhoods. Residents mention the best things about Loudoun County being the county’s proximity to the amenities and offerings of a large city, the quality and safety of the schools, the rural or open nature of the countryside, county services and amenities, and public safety.
By far the two most frequently mentioned problems facing the county were growth/development issues and traffic. Fairly substantial percentages of respondents are willing to pay higher taxes to address growth and development (32%) and traffic (45%).

Less than one-third of residents (28.6%) said there were not sufficient nighttime activities for their household.

Of those respondents who desired more nighttime activities, the most commonly cited missing activities were child, youth, family activities, live entertainment and music, and live theater. Opinion on whether or not the county provided sufficient nighttime activities did not significantly differ by the presence or absence of children in the home. These preferences did vary by age, with higher proportions of younger respondents (44.4% of 18 to 24 year olds, 30.9% of those aged 25 to 35) reporting nighttime activities were not sufficient compared to older respondents (10.9% of 65 or older).
V. Transportation

Transportation solutions are a priority for the Loudoun County Board of Supervisors. This section covers transportation infrastructure including roads, pedestrian and bike facilities and buses.

This section also provides data on the use of public transportation, which is discussed generally, and then also analyzed by work location. In the 2016 survey, questions were added about type of bus services used, whether other members of the household use public transportation to go to work and what modes those commuters use.

Transportation Infrastructure

Priorities for Transportation Funding

Residents were asked to rate the importance of focusing on four different transportation options over the next few years, given that the county has limited resources. The four options were rated independently. The order in which they were presented during the interview was randomized across interviews to avoid response effects related to the order of items on the list.

All four options presented to the respondents received greater support than opposition, but improving and building roads was the most popular, with nearly two thirds of respondents calling it “very important.” Bus service – both in the form of commuter bus service and local bus service to destinations other than Metrorail – received somewhat less support.

The four options are listed below in Figure V-5 from greater to lesser support. The percentage shown represents those who said the option was either “very” or “somewhat” important.
Support for improving and building roads is almost identical to results in the 2014 survey, as is support for improving pedestrian walkways and bikeways. The two items regarding bus service are similar to the level of support in 2014, though there is a slightly higher concentration of those who consider commuter bus service “Very Important” than in 2014. In 2014, Loudoun County modified and added bus service options to respond to the availability of Phase I Silver Line Metrorail stops in Fairfax County and to prepare residents for the Phase II Silver Line expansion into Loudoun County. As in 2014, residents show support for all of the transportation priorities mentioned in the survey, with greatest support for improving and building roads.

When drawing comparisons between demographic groups among the 2016 respondents, several distinctions in priority emerge. White residents generally viewed the transportation priorities as being less important than did non-Whites, with the exception of improving or building roads—on this question, nearly all residents, regardless of racial or ethnic identity, considered this item to be important. Non-Whites in particular showed much stronger support for commuter bus service to D.C. and the Pentagon and local bus service to connect to destinations other than Metrorail. See Appendix E.

Young adults (ages 18 to 24) supported commuter bus service to D.C. and the Pentagon more strongly that did all other residents, especially more so than those aged 65 and older. Residents aged 18 to 24 also see building roads as being less important than do residents aged 25 to 34 and 35-64. See Appendix D.

Rural residents view all four transportation priorities as being less important than do non-rural residents, lagging 10 to 20 percentage points behind their non-rural counterparts. See Appendix C. In 2014, the level of support among rural residents for both types of bus service lagged five to 10 percentage points behind their non-rural counterparts.

**Use of Public Transportation**

One-quarter of Loudoun County residents (25.3%) indicate that they use public transportation. While this figure is down from the 35.6% of residents in 2014 (a statistically significant difference), the 2016 estimate is comparable to the 26.2% in 2012. See Figure V-6.

Compared to the 2014 survey results, use of public transportation dropped in every demographic group except those in the “other race” group (see Appendices C-E). When calculated as a share of all households, use of public transportation dropped significantly for both Metrorail and bus, the two modes of transit that account for almost all reported transit use. Rural residents were less likely to say they use public transportation (20.8%) than were non-rural residents (25.9%).
There are two reasons Metrorail and bus use may have declined. First, gas prices were high in 2014, reaching nearly $4.00 per gallon, dropping to around $2.50 per gallon by the time of the 2016 survey\textsuperscript{18}. Second, in 2015 and 2016, safety issues and the Washington Metro SafeTrack maintenance and repair program have received significant media attention and added inconvenient delays and rerouted routes for commuters, decreasing use of public transportation.

WMATA ridership data show a drop in Virginia Metrorail ridership from 10.2 million in October 2014 to 7.6 million in September 2016 — about 25 percent. The drop in Virginia Metrobus ridership reported by WMATA in that same time span is about 12 percent. The drop in reported use of public transportation of all types in the 2016 Loudoun County Survey of Residents is from 35.6 percent to 25.3 percent — about 29 percent. The decreases in the 2016 survey parallel decreases in Virginia Metrorail and Metrobus ridership from autumn 2014 to autumn 2016 reported by WMATA.

**Types of Public Transportation Used**

Among those residents who use public transportation, two-thirds reported using Metrorail and one-half reported using buses. Three-quarters of transit users in the 2014 survey said they used Metrorail and about half said they used buses. Differences in mode choice among transit users between 2014 and 2016 are not statistically significant. Compared to transit users in the 2012 survey, though, Metrorail ridership in 2016 is up (54.8% in 2012 and 67.7% in 2016) and bus ridership is down (67.4% and 51.4%). No other mode of public transportation was reported as being used by more than 10 percent of public transportation users in any of the three most recent surveys. Respondents could name more than one type of transportation they use.

Changes in mode share among transit users differed between rural and non-rural areas of the county. Metrorail use was down among rural transit users (from 78.9% in 2014 to 62.0% in 2016) but less so among non-rural transit users (74.6% to 68.4%). Bus use was up noticeably among rural transit users (47.4% to 62.5%) and was about the same among non-rural transit users (49.4% to 50.1%). See Appendix C.

In 2016, more rural transit users than non-rural users said they use the bus (62.5% to 50.1%) and the MARC train (16.7% to 6.0%). These differences make intuitive sense but these percentages are based on relatively small numbers of residents, especially for MARC.

**Types of Bus Taken**

Respondents who said they use bus (approximately one-eighth of all respondents) were asked what type of bus they take. About two-fifths (42.5%) said they take a commuter bus to Washington DC or the Pentagon, 40.3 percent take a bus that connects to the Metrorail and a little less than one-third (28.8%) take a local bus. Respondents could name more than one type of bus. See Figure V-8.

\textsuperscript{18} Source: GasBuddy.com.
Figure V-8: Type of Bus

![Bar chart showing type of bus](image)

Rural bus users were more likely than non-rural bus users to take a commuter bus to Washington DC or the Pentagon (60.4% to 40.0%). Non-rural users were more likely to take a bus that connects to the Metrorail (42.3% to 26.1%).

**Metrorail Destinations**

Respondents who said they use Metrorail (almost one-fifth of all respondents) were asked where they usually go when they use Metrorail. About three-quarters (73.9%) said they usually go to recreational or entertainment locations or events, over one-third (36.5%) usually use Metrorail to go to work, one-fifth (20.6%) to sporting events, 16 percent go shopping and 5.9 percent go to other types of destinations. Respondents could provide more than one usual destination. See Figure V-9.

Figure V-9: Metrorail Destinations

![Bar chart showing Metrorail destinations](image)

Destinations for non-rural Metrorail users were basically unchanged from 2014 to 2016. Rural users, however, decreased their use of Metrorail for recreational/entertainment locations and events (75.1% in 2014 to 49.0% in 2016) and sporting events (32.6% in 2014 to 14.9% in 2016).

**Use of Metrorail for the Commute to Work**

In 2016, respondents were asked if they themselves use public transportation and if so, what modes they use. If they used Metrorail, they were asked where they usually went on Metrorail – work was one of the choices for that question. They were also were asked if any other members of their household use public transportation specifically to go to work and if so, what mode of transit they used.

Among all households regardless of employment status, 8.7 percent had either a responding resident or another person in the household who typically uses Metrorail to commute to work.

**Use of Public Transportation by Other Household Members Who Commute**

Among households with employed adults other than the respondent, approximately one in eight (12.3%) had at least one non-responding household member using any mode of public transportation to go to work. See Figure V-10.

Figure V-10: Use of Public Transportation by Other Household Members for Work

![Bar chart showing use of public transportation](image)

Of those other household members who use public transportation to go to work, four out of five (80.6%) use buses and nearly one-half
(45.9%) use Metrorail. No other method of public transportation was reported as being used by more than five percent of public transportation users. Respondents could provide more than one type of transportation their household members use.

**Figure V-11: Types of Public Transportation Used**

<table>
<thead>
<tr>
<th>Transportation Type</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus</td>
<td>80.6%</td>
</tr>
<tr>
<td>Metrorail</td>
<td>45.9%</td>
</tr>
<tr>
<td>Train [such as MARC]</td>
<td>4.3%</td>
</tr>
<tr>
<td>Taxi/hired car/limo</td>
<td>3.8%</td>
</tr>
<tr>
<td>Van pool</td>
<td>0.6%</td>
</tr>
<tr>
<td>Other</td>
<td>0.4%</td>
</tr>
</tbody>
</table>

**Reasons for Not Using Public Transportation**

Residents who do not use public transportation were asked why they do not. The most commonly cited reason was that the respondent has a car and/or doesn’t need to use public transportation (54.8%), followed by the reason that public transportation doesn’t go where residents need it to go (20.8%). Respondents selecting “Other” also discussed a lack of accessibility due to a disability and having work schedules that don’t fit with public transportation schedules.

**Figure V-12: Reasons for Not Using Public Transportation**

- Have a car: 54.8%
- Doesn’t go where I need: 20.8%
- Take too much time, inefficient: 10.4%
- Convenience/Flexibility, not work-related: 10.4%
- There is none available: 8.7%
- Work from home: 7.2%
- I have to go too far from home to get to it: 6.4%
- Need flexibility to leave work for errands/medical: 3.1%
- Other (Specify): 1.9%
- Safety issues: 1.4%
- It costs too much: 1.0%
- Retired/Unemployed: 0.4%
- Carpool/Work ride sharing: 0.4%

**Responses by Location of Work**

**Transportation Priorities**

Priorities for transportation funding differed depending on the work location of the resident who responded to the survey. Residents who work in Washington, DC, Alexandria or Arlington were more likely to rate commuter bus service to D.C. and the Pentagon as a “very important” priority. Note that these are the transportation priorities of employed residents who responded to the survey, and employment was asked only for residents aged 25 years and older. See Figure V-13. The complete data tables for this analysis can be found in Appendix F.
Use of Public Transportation

About two-thirds (68.1%) of the employed residents who responded to the survey and worked in Washington DC/Alexandria/Arlington said they used public transportation, while roughly 15 to 30 percent of their counterparts who worked in other locations said they used public transportation. (Note that employment was asked only for residents aged 25 years and older. Also note that the question about use of public transportation used by the respondent was open – it was not limited to commuting.) See Figure V-14. The complete data tables for this analysis can be found in Appendix F.

Use of Metrorail for Work by Location of Work

Among those who said that when they use Metrorail they usually use it to go to work, most work in Fairfax County, Washington, DC or Loudoun County. See Figure V-15.
Reasons for Not Using Public Transportation by Location of Work

Among employed residents who responded to the survey that they did not use public transportation, the most frequently reported reason for not using public transportation was that they had a car. This response was frequent regardless of the work location of the resident. Those who worked in Fairfax or “Other” were more likely to say it doesn’t go where they need it to go. Residents who worked in DC/Alexandria/Arlington were the most likely to cite that it takes too much time to use. See Figure V-16. More frequent responses in the “All other responses” category included none are available, the respondent works from home or close to home and the non-work-related convenience/flexibility. The complete data tables for this analysis can be found in Appendix F.
Summary

The survey findings indicate that Loudoun County residents still see transportation issues as warranting considerable attention. While Loudoun County residents express greatest support for improving and building roads, there is still strong support for pedestrian walkways and bikeways, commuter bus service to D.C. and the Pentagon, and circulator bus service. Residents still appear to prefer an “all of the above” strategy for allocating county resources to transportation issues.

Rural residents lagged 10 to 20 percentage points behind non-rural residents in their support of all four transportation priorities. This gap widened a bit in 2016 compared to 2014.

The survey indicates that transit use is down in 2016 compared to 2014. About one-quarter of the county’s residents currently use public transportation compared to about one-third in the 2014 survey (although this year’s result is comparable to 2012 when one-quarter of residents reported using public transportation).

This decrease parallels drops in Virginia ridership reported by WMATA. It results from two factors – unusually high transit use in 2014 due to gasoline prices that spiked around $4.00 per gallon, and inconveniences to riders caused by the SafeTrack program.

Among all households regardless of employment status, 8.7 percent had either a responding resident or another person in the household who typically uses Metrorail to commute to work.

Residents who work in DC/Arlington/Alexandria are far more likely to use public transportation than are residents who work in other locations.

The main reasons for residents not using public transportation are that they have a car, or it does not go where they need it to go. Concerns about the time it takes to use public transportation, the lack of convenience and flexibility, and lack of availability round out the top five categories describing why residents do not use public transportation.

Among those who use public transportation, Metrorail (67.7%) and bus (51.4%) are by far the most frequently used modes. Those who use Metrorail typically use it to go to recreational or entertainment destinations (73.9%), followed by work (36.5%) and sporting events (20.6%). Respondents could name more than one usual Metrorail destination. Metrorail destinations for non-rural residents stayed largely unchanged from 2014 to 2016. Rural residents decreased their use of Metrorail to go to entertainment or sporting locations or events in 2016.

Not surprisingly, respondents who work in DC/Alexandria/ Arlington are more supportive of commuter bus service to DC/Pentagon than are respondents who work in other locations.

Overall, the survey indicates continued use of public transportation among Loudoun County residents, although at lower levels compared to 2014. The survey also indicates continued strong support for building and improving roads as well as the other three transportation funding priorities presented in the survey.
VI. Use of and Satisfaction with County Services and Programs

County residents were asked whether they or anyone in their household has used 12 different county services in the past two years. If the service had been used, the resident was asked to rate their satisfaction with the service. If a respondent reported being less than satisfied, they were asked what could be done to improve the service and then asked if they would be willing to pay higher taxes to fund that service. The order in which the services were asked was randomly varied for each survey to avoid biasing the results due to question order.

Figure VI-1 below shows all 12 services and the percentage of households that reported using them in the past two years. As was the case in 2014, libraries, parks and recreation, and public schools receive the most use.

Figure VI-2 below shows all 12 services and the mean ratings they received from their users, on a scale from one (1=“Very Satisfied”) to four (4=“Very Dissatisfied”). The ranking is useful for comparison purposes but it should be noted that even the lowest-ranked service on the list obtained a rating slightly better than “Satisfied.”

Animal Services

About one in six households (15.8%) have used animal services within the past two years; 56.5 percent of users are “very satisfied” with county animal services, compared to 55.3 percent in 2014. Just 5.0 percent are “dissatisfied” or “very dissatisfied”, an improvement from 12.4 percent in 2014.

Hispanic residents give animal services much lower ratings than do White residents. Among age groups, ratings for animal services were lowest among 25 to 34 year olds, and this
rating was statistically lower than the rating given by 65 or older. See Appendix G.

Of the eight (weighted) respondents who expressed dissatisfaction with animal services, one (18.3%) expressed willingness to pay higher taxes in order to fund animal services.

Building and Development Services

Overall, 13.4 percent of households have used county building and development services in the past two years. Of those users, 44.9 percent are “very satisfied” with the service and another 41.3 percent are “satisfied,” while 10.1 percent are either “dissatisfied” or “very dissatisfied,” up from 6.1 percent in 2014.

Of the 13 (weighted) respondents who expressed dissatisfaction with building and development services, just one (11.1%) expressed willingness to pay higher taxes in order to fund the service.

Family Services

About five percent of households reported using county family services in the past two years. A plurality of users (43.3%) is “very satisfied” with the services, while 37.8 percent are “satisfied.” See Figure VI-5. Only 9.3 percent are either “dissatisfied” or “very dissatisfied,” down from 17.8 percent in 2014.

The one (weighted) respondent who expressed dissatisfaction with fire and rescue services was not willing to pay higher taxes to fund the service.

Health Services

About one in seven residents (13.4%) have used county health services in the past two years. Almost half of users (44.4%) are “very satisfied” and another 45.8 percent are “satisfied.” 8.7 percent are either “dissatisfied” or “very dissatisfied.”
Among age groups, age 35 to 64 year old respondents give health services better marks than marks given by 25 to 34 year old and 65+ year. See Appendix G.

Of the eleven (weighted) respondents who expressed dissatisfaction with health services, four are willing to pay higher taxes for the service.

Mental Health, Substance Abuse and Developmental Services

Only about 4.3 percent of households have used county mental health, substance abuse or developmental services in the past two years. A plurality of users, 47.3 percent, is “very satisfied” with these services, up from 45.2 percent in 2014. Only 12.4 percent of users are either “dissatisfied” or “very dissatisfied,” an improvement from 20.1 percent in 2014.

Across racial groups, “Other race” residents give parks and recreation services lower ratings than White residents. See Appendix G.

Of the 19 (weighted) respondents who expressed dissatisfaction with parks and recreation services, six expressed willingness to pay higher taxes in order to fund parks and recreation services.

Public Libraries

The county’s public libraries also receive extensive use, with over three-fourths of households (77.1%) having used them in the past two years. Users give high marks to the county’s public libraries; over seven out of 10
patrons are “very satisfied,” while only 0.7 percent are either “dissatisfied” or “very dissatisfied.”

Figure VI-10: Satisfaction with Public Libraries

Of the five (weighted) respondents who expressed dissatisfaction with public libraries, two are willing to pay higher taxes to improve services.

Public Schools

Overall, 53.7 percent of households have used the public schools in the past two years, down from 57.2 percent in 2014. Note also that respondents could interpret “using” a public school to include attending a cultural or athletic event; attending a public meeting, private club meeting or worship service if facilities are made available to organizations for those purposes; using the grounds for recreation or exercise; volunteering in the schools; etc. A majority (55.8%) of those who have used the public schools are “very satisfied” with them, while 7.6 percent are either “dissatisfied” or “very dissatisfied.”

Figure VI-11: Satisfaction with Public Schools

Residents aged 18-24 were more satisfied with the public schools than were residents aged 25-34. See Appendix G.

Of the forty-one (weighted) respondents who expressed dissatisfaction with public schools, eighteen expressed willingness to pay higher taxes in order to fund the schools.

Senior Services

About seven percent of households have utilized county senior services in the past two years. Of those households, 53.8 percent of users are “very satisfied” with senior services, while 10.1 percent are either “dissatisfied” or “very dissatisfied.”

Figure VI-12: Satisfaction with Senior Services

Residents aged 25-34 were more dissatisfied with county senior services compared to residents aged 35-64 and those aged 65 and older. There were only three residents aged 25-34 who rated senior services, though. See Appendix G.

Of the seven (weighted) respondents who expressed dissatisfaction with senior services, four expressed willingness to pay higher taxes in order to fund the service.

Sheriff’s Office

Approximately one-quarter of households have used the services of the sheriff’s office in the past two years. Among those households, 60.1 percent of users are “very satisfied” and 10.6 percent are either “dissatisfied” or “very dissatisfied.”
Among racial groups, “Other race” residents give the sheriff’s office lower ratings than White residents. See Appendix G.

Of the 25 (weighted) respondents who expressed dissatisfaction with the sheriff’s office, only two expressed willingness to pay higher taxes in order to fund the office.

**Transit Services**

Approximately one-fifth of households have used county transit services in the past two years, with 41.9 percent of users indicating they are “very satisfied” and 43 percent indicating they are “satisfied;” 14.5 percent are either “dissatisfied” or “very dissatisfied.”

Among racial groups, residents who identify their race as “other” generally give lower ratings for county transit services than do other groups, although the difference is significant only when compared to Whites. Residents aged 25 to 34 are less favorable about county transit services than are residents aged 18-24 and 35-64. See Appendix G.

Of the 27 (weighted) respondents who expressed dissatisfaction with transit services, nine expressed willingness to pay higher taxes for those services.
Willingness to Pay Higher Taxes for County Services

New survey questions in 2016 asked residents who were “dissatisfied” or “very dissatisfied” with each of these 12 county services if they would be willing or not to pay higher taxes to fund that service.

Table VI-I summarizes this information. Because county residents rarely expressed dissatisfaction with services they had used, the questions about willingness to pay higher taxes were asked of small numbers of residents that are not reliable bases on which to calculate percentages willing to pay higher taxes. For example, two out of five residents dissatisfied with public libraries said they would be willing to pay higher taxes for public libraries, but to express this as 40 percent support for higher taxes for public libraries would not be useful. Therefore, only the numbers of residents willing to pay higher taxes are referenced in this report and in Table VI-I.

Table VI-I: Summary of Willingness to Pay Higher Taxes for County Services

<table>
<thead>
<tr>
<th>County Services</th>
<th>Used the Service</th>
<th>Dissatisfied or Very Dissatisfied</th>
<th>Willing to Pay Higher Taxes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N</td>
<td>%</td>
<td>N</td>
</tr>
<tr>
<td>Public School</td>
<td>538</td>
<td>53.7%</td>
<td>41</td>
</tr>
<tr>
<td>Parks &amp; Recreation</td>
<td>654</td>
<td>65.7%</td>
<td>19</td>
</tr>
<tr>
<td>Public Libraries</td>
<td>774</td>
<td>77.1%</td>
<td>5</td>
</tr>
<tr>
<td>Sheriff’s Office</td>
<td>236</td>
<td>23.8%</td>
<td>25</td>
</tr>
<tr>
<td>Building &amp; Development</td>
<td>133</td>
<td>13.4%</td>
<td>13</td>
</tr>
<tr>
<td>Fire &amp; Rescue</td>
<td>183</td>
<td>18.3%</td>
<td>1</td>
</tr>
<tr>
<td>Mental Health, Substance Abuse,</td>
<td>43</td>
<td>4.3%</td>
<td>5</td>
</tr>
<tr>
<td>&amp; Development</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Family Services</td>
<td>64</td>
<td>6.4%</td>
<td>6</td>
</tr>
<tr>
<td>Health Services</td>
<td>130</td>
<td>13.4%</td>
<td>11</td>
</tr>
<tr>
<td>Animal Services</td>
<td>157</td>
<td>15.8%</td>
<td>8</td>
</tr>
<tr>
<td>Senior Services</td>
<td>74</td>
<td>7.4%</td>
<td>7</td>
</tr>
<tr>
<td>Transit Services</td>
<td>186</td>
<td>18.7%</td>
<td>27</td>
</tr>
</tbody>
</table>
Sources of Information about County Programs and Services

Residents in the 2016 survey indicated using more sources of information overall than did residents in the 2014 survey. Nearly two-thirds (64.8%) of residents reported using newspapers (online and hard copy) to obtain information about county programs and services. The county website (53.3%) and traditional word of mouth (51.8%) are also popular sources of information about county programs and services.

Figure VI-15: Sources of Information about County Programs and Services

Fewer residents said they used the Alert Loudoun subscription in 2016 than in 2014.

Newspapers Read

There was significant change in the newspaper lineup available to county residents just around the time of the survey of residents. The Leesburg Today was bought and absorbed by the Loudoun Times Mirror, but former staff from Leesburg Today quickly established a new publication called Loudoun Now. Meanwhile, the Loudoun Tribune came into existence while the survey was in production. There were no categories in the survey for the two new publications. These events were accounted for in consultation with county staff when “other” responses were post-coded for analysis and reporting.

Residents who use newspapers to learn about county programs and services were most likely to turn to the Loudoun Times-Mirror for this information, with more than two-thirds (71.4%) of newspaper users having done so. Leesburg Today/Loudoun Now (37.7%) and The Washington Post (22.4%) were also popular sources. Residents selecting “other” sources frequently mentioned Middleburg Life and The Middleburg Eccentric. Respondents could name more than one newspaper, so percentages add to more than 100.

Figure VI-16: Newspapers Read

Summary

Loudoun County residents are generally satisfied with the services they receive from the county, with fire and rescue services as well as libraries receiving particularly high marks. Even the services trailing their counterparts in a ranked list receive average ratings of “satisfied.”

Public libraries and parks and recreation receive greater usage – about two-thirds to
three-quarters of all households used them in the past two years – than do county services that are targeted at more specific audiences. Usage rates over the past two years for fire and rescue services (18.3% of households) and the Sheriff’s office (23.8% of households) fall in the middle of the range.

In aggregate, about one-third of residents who are dissatisfied with county services are willing to pay higher taxes to fund those services.

Traditional sources of information about county programs and services such as newspapers and word of mouth continue to be used by residents, along with newer channels of communication such as the county website and social media. The use of social media for learning about county programs and services has continued to grow, from about 20 percent in the 2012 survey to nearly 30 percent in 2014, and now to over 40 percent in 2016.
VII. Conclusions

As in previous surveys, the results of the 2016 Loudoun County Survey of Residents continue to offer the county’s residents and public servants much to be proud of. Residents report widespread satisfaction with county services and with the county in general as a place to live. Several key indicators continue to improve from prior surveys (see Section IX), including feelings of safety among those who are not lifelong residents, overall quality of life and agreement that the county offers good value for the tax dollar.

Many of the 2016 results parallel those from the 2014 survey and residents of Loudoun County continue to give very high marks to the county for its services, rural character and proximity to amenities and jobs. The concerns most frequently expressed by residents relate to growth and traffic.

Both the best-liked aspects of the county and the areas of greatest concern illustrate the balancing act required of county leadership. This survey is designed to be a resource for that process.

Quality of County Services

Eighty-five percent of respondents agreed “strongly” or “somewhat” that the county provides a good value for the tax dollar.

Respondents were asked if they or someone in their household had used any of twelve county services in the last two years. Public libraries and parks and recreation receive greater usage – about two-thirds to three-quarters of all households used them in the past two years – than do county services that are targeted at more specific audiences. Usage rates over the past two years for fire and rescue services (18.3% of households) and the Sheriff’s office (23.8% of households) fall in the middle of the range.

Users were asked to rate their satisfaction with each service that was used. County fire and rescue services and the public libraries were again very highly rated, with more than three-quarters of users saying they were “very satisfied” and almost all of the rest saying they were “somewhat satisfied.”

Parks, animal services, senior services, public schools and the Sheriff’s office were also highly rated.

County health services, mental health services, family services, transit services and building/development services were less highly rated, but in all cases more than 85 percent of those who had used the service said they were either “very satisfied” or “somewhat satisfied” with it.

Transportation and Transit

About one-quarter of the county’s residents use public transportation, down from 2014 and back in line with 2012. This decrease parallels decreases in Virginia ridership reported by WMATA. Declines could be related to changes in the transportation environment since 2014, including falling gas prices and the impacts of SafeTrack.

About 8.7 percent of all households contain someone who uses Metrorail to go to work. County residents who work in DC/Arlington/Alexandria are far more likely to use public transportation than are residents who work in other locations.

Among those who use public transportation, Metrorail and bus are by far the most frequently used modes. Those who use Metrorail typically use it to go to recreational or entertainment destinations, followed by work and sporting events. Ridership and destinations are little changed among non-rural residents, but rural residents in 2016 are more likely to use the bus, less likely to use Metrorail, and less likely to go to entertainment and sporting events or locations when using Metrorail than they were in 2014. Compared to transit users in 2012, though, Metrorail ridership is up and bus ridership is down.

In terms of transportation funding priorities, Loudoun County residents express greatest support for improving and building roads but
there is still strong support for pedestrian walkways and bikeways, commuter bus service to D.C. and the Pentagon, and circulator bus service. As in previous surveys, residents still appear to prefer an “all of the above” strategy for allocating county resources to transportation issues.

Priorities for transportation improvements vary somewhat depending on rural/non-rural status and the location of work for the resident responding to the survey. Rural respondents are less supportive of all of the transportation improvements offered in the survey, lagging 10 to 20 points in support behind their non-rural counterparts. Respondents who work in DC/Alexandria/ Arlington are more supportive of commuter bus service to DC/Pentagon than are respondents who work in other locations.

Overall, the survey indicates continued use of public transportation among Loudoun County residents and strong support for building and improving roads but also for all of the transportation funding priorities presented in the survey.

**Quality of Life**

In 2016, the things that residents most like about Loudoun County are the location and convenience to amenities such as shopping, cultural activities and all that the Washington, D.C. area has to offer. Following closely were mentions of the schools, the rural and open countryside, county government services and amenities, safety, and the quality of the community in terms of design, variety or the feel of the neighborhood.

Appreciation for the county’s rural character is exceeded only by appreciation for the county’s proximity to amenities and its schools. County services, public safety and the availability of desirable communities follow closely behind. Rural and non-rural residents sometimes have different opinions and different priorities, although they did not differ statistically in their ratings of satisfaction with any county services or programs except senior services.

**Biggest Problem Facing the County**

In 2016, growth and development became the most frequently mentioned biggest problem facing the county (36.4%). Traffic – the number one problem in prior surveys back to 2007 – became number two in 2016 (32.5%). No other problem was named by more than 10 percent of respondents in 2016.

**Willingness to Pay Higher Taxes**

Benjamin Franklin wrote that “in this world nothing can be said to be certain, except death and taxes.” Local governments and other entities with taxing authority generally prefer to avoid tax increases. Taxpayers usually want to pay the lowest allowable taxes. Perhaps nearly as unpopular as death, taxes are nevertheless the mechanism by which communities fund services and infrastructures that are thought to be of value.

New questions in the 2016 survey asked about residents’ willingness to pay higher taxes to help address selected issues they named as the biggest problem facing the county. These new questions were asked only of those who identified a problem. But among those residents, about 40 percent in aggregate are willing to pay higher taxes to address problems in the county including 32 percent to address growth and development and 45 percent to address traffic.

New questions in the 2016 survey also asked about residents’ willingness to pay higher taxes to fund county services. These new questions were asked only of those who were dissatisfied with the service. Because dissatisfaction with county services was rare, these reports of willingness to pay higher taxes are largely anecdotal.

**A Maturing County**

Trends among survey respondents include having lived longer in the county, rising satisfaction with public schools, increasing
recognition of other public services as a draw to relocating in the county, and – for the first time in 2016 – more residents having relocated to Loudoun County from outside the DC metro area than from Fairfax County.

Appreciation and enthusiasm remains strong for the county’s quality of life, its rural identity and amenities, and its delivery of high-quality public services. Fairly substantial numbers of residents expressed willingness to pay higher taxes for some county services or to address some of the county’s perceived problems.

The significant growth of the past two or three decades now forms a larger base into which future growth will be absorbed. Writ large, the relative impact of future growth is unlikely to be as transformative as in the past.

But future growth can still have significant impacts. Input and counsel from residents can be a useful resource in managing those impacts in ways that residents understand and support.
VIII. Summary of 2016 Data

The following tables summarize data from the survey. All tables show weighted data unless otherwise noted. All percentages are subject to rounding. Weighted counts are also subject to rounding. Therefore, in some cases response categories that display the same rounded number of weighted respondents may account for slightly different percentages of the total responses. This is due to the rounding of respondent numbers that takes place when the data is weighted.

For example, on page 53 in the table for “Why do you feel unsafe?” the table shows that three respondents said “Drug crime,” three said “Street crimes” and three said “Youth crime.” But the percentage for “Drug crime” is 19.9 percent, the percentage for “Street crimes” is 19.2 percent and the percentage for “Youth crime” is 16.8 percent. This is because the values of three are rounded from decimal values that result from the weighting. The percentages are calculated using the more precise weighted N’s, then the weighted N’s and the percentages are rounded for display in the table. The table on page 51 for “In what city or county did you live before moving to Loudoun County?” illustrates a case in which the sum of the weighted N’s (901) does not equal the sum of the rounded individual N’s displayed in the table: 454 + 321 + 27 + 23 + 22 + 19 + 15 + 12 + 7 = 900, not 901. But 901 is the correct total of the unrounded weighted N’s when the total is rounded for display in the table.

Some tables display items for which more than one answer was accepted (the table for “Why do you feel unsafe?” on page 53 illustrates this point as well). See the introduction to Appendix B for more information about interpreting statistics obtained from weighted data and multiple-response items. The reader may also wish to refer to “How to Read the Survey Results” in Section II of this report when consulting the tables below.

There are some tables in this section where inside or outside “Metro DC” is a possible answer. These answers reflect the residents’ judgments.

### Which of the following housing types do you live in?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single family home</td>
<td>89.6%</td>
<td>58.0%</td>
<td>618</td>
<td>62.0%</td>
</tr>
<tr>
<td>Townhouse or duplex</td>
<td>6.0%</td>
<td>28.4%</td>
<td>254</td>
<td>25.5%</td>
</tr>
<tr>
<td>Apartment or condo</td>
<td>3.7%</td>
<td>13.1%</td>
<td>118</td>
<td>11.9%</td>
</tr>
<tr>
<td>Other</td>
<td>0.6%</td>
<td>0.5%</td>
<td>5</td>
<td>0.5%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>996</td>
<td>100%</td>
</tr>
</tbody>
</table>
**How many years have you lived in Loudoun County?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>One year or less</td>
<td>0.7%</td>
<td>4.0%</td>
<td>36</td>
<td>3.6%</td>
</tr>
<tr>
<td>Two to four years</td>
<td>2.8%</td>
<td>9.8%</td>
<td>89</td>
<td>8.9%</td>
</tr>
<tr>
<td>Five to nine years</td>
<td>11.6%</td>
<td>17.6%</td>
<td>169</td>
<td>16.9%</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>21.8%</td>
<td>25.4%</td>
<td>250</td>
<td>24.9%</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>15.8%</td>
<td>20.2%</td>
<td>197</td>
<td>19.6%</td>
</tr>
<tr>
<td>20 years or longer</td>
<td>47.3%</td>
<td>23.1%</td>
<td>262</td>
<td>26.2%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1003</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

**Did you move to Loudoun County from somewhere else?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>85.5%</td>
<td>91.6%</td>
<td>911</td>
<td>90.9%</td>
</tr>
<tr>
<td>No</td>
<td>14.5%</td>
<td>8.4%</td>
<td>92</td>
<td>9.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,003</td>
<td>100%</td>
</tr>
</tbody>
</table>

**In what city or county did you live before moving to Loudoun County? (List not read to respondent)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outside Metro DC</td>
<td>59.6%</td>
<td>49.1%</td>
<td>454</td>
<td>50.4%</td>
</tr>
<tr>
<td>Fairfax County, VA&lt;sup&gt;a&lt;/sup&gt;</td>
<td>21.1%</td>
<td>37.5%</td>
<td>321</td>
<td>35.6%</td>
</tr>
<tr>
<td>Prince William County, VA&lt;sup&gt;b&lt;/sup&gt;</td>
<td>1.4%</td>
<td>3.2%</td>
<td>27</td>
<td>3.0%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>1.5%</td>
<td>2.6%</td>
<td>23</td>
<td>2.5%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>3.4%</td>
<td>2.3%</td>
<td>22</td>
<td>2.5%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>5.2%</td>
<td>1.7%</td>
<td>19</td>
<td>2.1%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>3.5%</td>
<td>1.5%</td>
<td>15</td>
<td>1.7%</td>
</tr>
<tr>
<td>Other part of Metro DC</td>
<td>1.5%</td>
<td>1.4%</td>
<td>12</td>
<td>1.4%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>2.6%</td>
<td>0.6%</td>
<td>7</td>
<td>0.8%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>901</td>
<td>100%</td>
</tr>
</tbody>
</table>

<sup>a</sup> Includes Fairfax, Falls Church cities, Reston, Herndon, Tyson’s, Tyson’s Corner, McLean, Springfield.

<sup>b</sup> Includes Manassas and Manassas Park.
What single factor most influenced your decision to locate in Loudoun County? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location of work site</td>
<td>34.6%</td>
<td>30.3%</td>
<td>280</td>
<td>30.9%</td>
</tr>
<tr>
<td>Family considerations</td>
<td>28.0%</td>
<td>20.9%</td>
<td>197</td>
<td>21.7%</td>
</tr>
<tr>
<td>Housing affordability</td>
<td>11.7%</td>
<td>21.7%</td>
<td>185</td>
<td>20.5%</td>
</tr>
<tr>
<td>Schools or community services</td>
<td>5.3%</td>
<td>11.3%</td>
<td>96</td>
<td>10.6%</td>
</tr>
<tr>
<td>Other(^a)</td>
<td>2.3%</td>
<td>5.9%</td>
<td>50</td>
<td>5.5%</td>
</tr>
<tr>
<td>Rural character/beauty</td>
<td>14.7%</td>
<td>3.5%</td>
<td>44</td>
<td>4.9%</td>
</tr>
<tr>
<td>Quality of overall community</td>
<td>2.7%</td>
<td>4.6%</td>
<td>39</td>
<td>4.3%</td>
</tr>
<tr>
<td>Proximity to things</td>
<td>0.5%</td>
<td>1.1%</td>
<td>9</td>
<td>1.0%</td>
</tr>
<tr>
<td>Taxes</td>
<td>0.2%</td>
<td>0.7%</td>
<td>6</td>
<td>0.7%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>906</td>
<td>100%</td>
</tr>
</tbody>
</table>

\(^a\) The “Other” category includes open-ended responses. Types of frequent responses include: friends, general convenience, less congestion and immigration/refugee.

How safe do you feel in your neighborhood? (For respondents who moved to Loudoun County.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Safe</td>
<td>80.6%</td>
<td>70.8%</td>
<td>655</td>
<td>72.0%</td>
</tr>
<tr>
<td>Safe</td>
<td>18.0%</td>
<td>27.5%</td>
<td>240</td>
<td>26.3%</td>
</tr>
<tr>
<td>Unsafe</td>
<td>1.1%</td>
<td>1.4%</td>
<td>12</td>
<td>1.3%</td>
</tr>
<tr>
<td>Very Unsafe</td>
<td>0.3%</td>
<td>0.4%</td>
<td>3</td>
<td>0.3%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>911</td>
<td>100%</td>
</tr>
</tbody>
</table>
How safe do you feel in your neighborhood? (For lifelong residents of Loudoun County.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Safe</td>
<td>49.4%</td>
<td>69.5%</td>
<td>60</td>
<td>65.4%</td>
</tr>
<tr>
<td>Safe</td>
<td>50.6%</td>
<td>27.5%</td>
<td>30</td>
<td>32.2%</td>
</tr>
<tr>
<td>Unsafe</td>
<td>0.0%</td>
<td>2.9%</td>
<td>2</td>
<td>2.4%</td>
</tr>
<tr>
<td>Very Unsafe</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>92</td>
<td>100%</td>
</tr>
</tbody>
</table>

Why do you feel unsafe? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other(^a)</td>
<td>77.9%</td>
<td>45.6%</td>
<td>8</td>
<td>48.5%</td>
</tr>
<tr>
<td>Just higher crime rate here</td>
<td>0.0%</td>
<td>29.2%</td>
<td>4</td>
<td>26.6%</td>
</tr>
<tr>
<td>Drug Crime</td>
<td>0.0%</td>
<td>21.9%</td>
<td>3</td>
<td>19.9%</td>
</tr>
<tr>
<td>Street Crimes</td>
<td>22.1%</td>
<td>18.9%</td>
<td>3</td>
<td>19.2%</td>
</tr>
<tr>
<td>Youth Crime</td>
<td>0.0%</td>
<td>18.4%</td>
<td>3</td>
<td>16.8%</td>
</tr>
<tr>
<td>Gangs</td>
<td>22.1%</td>
<td>11.0%</td>
<td>2</td>
<td>12.0%</td>
</tr>
<tr>
<td>Crime is everywhere/not just here</td>
<td>0.0%</td>
<td>12.3%</td>
<td>2</td>
<td>11.2%</td>
</tr>
<tr>
<td>Lack of street patrol</td>
<td>0.0%</td>
<td>9.6%</td>
<td>1</td>
<td>8.7%</td>
</tr>
<tr>
<td>Illegal immigration</td>
<td>0.0%</td>
<td>9.2%</td>
<td>1</td>
<td>8.4%</td>
</tr>
<tr>
<td>Foreign-born population</td>
<td>0.0%</td>
<td>5.7%</td>
<td>1</td>
<td>5.2%</td>
</tr>
<tr>
<td>Break-ins</td>
<td>20.4%</td>
<td>3.4%</td>
<td>1</td>
<td>4.9%</td>
</tr>
<tr>
<td>Traffic issues</td>
<td>0.0%</td>
<td>4.5%</td>
<td>1</td>
<td>4.1%</td>
</tr>
<tr>
<td>Car damage/theft</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>142.5%(^b)</td>
<td>189.7%(^b)</td>
<td>30</td>
<td>185.6%</td>
</tr>
</tbody>
</table>

Base=17 weighted cases
\(^a\) The “Other” category includes open-ended responses.
\(^b\) More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
### Including yourself, all adults and all children, how many people live in your household?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>7.2%</td>
<td>8.1%</td>
<td>80</td>
<td>7.9%</td>
</tr>
<tr>
<td>2</td>
<td>29.5%</td>
<td>22.4%</td>
<td>234</td>
<td>23.3%</td>
</tr>
<tr>
<td>3</td>
<td>17.7%</td>
<td>18.2%</td>
<td>182</td>
<td>18.1%</td>
</tr>
<tr>
<td>4</td>
<td>21.0%</td>
<td>31.2%</td>
<td>300</td>
<td>29.9%</td>
</tr>
<tr>
<td>5</td>
<td>12.4%</td>
<td>13.0%</td>
<td>130</td>
<td>12.9%</td>
</tr>
<tr>
<td>6</td>
<td>3.3%</td>
<td>5.9%</td>
<td>56</td>
<td>5.6%</td>
</tr>
<tr>
<td>7</td>
<td>4.9%</td>
<td>0.6%</td>
<td>11</td>
<td>1.1%</td>
</tr>
<tr>
<td>8</td>
<td>3.9%</td>
<td>0.7%</td>
<td>11</td>
<td>1.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,003</td>
<td>100%</td>
</tr>
</tbody>
</table>

### What are the ages of the people in your household? *

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 to 4</td>
<td>1.9%</td>
<td>4.6%</td>
<td>111</td>
<td>3.9%</td>
</tr>
<tr>
<td>5 to 13</td>
<td>10.4%</td>
<td>11.6%</td>
<td>321</td>
<td>11.3%</td>
</tr>
<tr>
<td>14 to 17</td>
<td>6.4%</td>
<td>7.3%</td>
<td>200</td>
<td>7.0%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>14.7%</td>
<td>12.4%</td>
<td>368</td>
<td>13.0%</td>
</tr>
<tr>
<td>25 to 34</td>
<td>4.6%</td>
<td>8.6%</td>
<td>216</td>
<td>7.6%</td>
</tr>
<tr>
<td>35 to 44</td>
<td>8.3%</td>
<td>10.9%</td>
<td>291</td>
<td>10.3%</td>
</tr>
<tr>
<td>45 to 54</td>
<td>16.3%</td>
<td>17.4%</td>
<td>485</td>
<td>17.1%</td>
</tr>
<tr>
<td>55 to 64</td>
<td>17.6%</td>
<td>14.3%</td>
<td>428</td>
<td>15.1%</td>
</tr>
<tr>
<td>65 to 74</td>
<td>12.6%</td>
<td>8.1%</td>
<td>261</td>
<td>9.2%</td>
</tr>
<tr>
<td>75 or older</td>
<td>7.3%</td>
<td>4.9%</td>
<td>156</td>
<td>5.5%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>2,837</td>
<td>100%</td>
</tr>
</tbody>
</table>

* Unweighted data
### Employed full time or part time? (All members of households)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full time</td>
<td>59.3%</td>
<td>68.3%</td>
<td>1,321</td>
<td>67.1%</td>
</tr>
<tr>
<td>Telecommute&lt;sup&gt;a&lt;/sup&gt;</td>
<td>17.5%</td>
<td>21.9%</td>
<td>282</td>
<td>21.3%</td>
</tr>
<tr>
<td>At a business based in your home&lt;sup&gt;a&lt;/sup&gt;</td>
<td>3.2%</td>
<td>3.9%</td>
<td>51</td>
<td>3.9%</td>
</tr>
<tr>
<td>One part-time job</td>
<td>7.3%</td>
<td>7.9%</td>
<td>154</td>
<td>7.8%</td>
</tr>
<tr>
<td>More than one-part time job</td>
<td>1.2%</td>
<td>0.8%</td>
<td>17</td>
<td>0.9%</td>
</tr>
<tr>
<td>Not employed</td>
<td>12.7%</td>
<td>13.4%</td>
<td>262</td>
<td>13.3%</td>
</tr>
<tr>
<td>Retired</td>
<td>18.8%</td>
<td>9.3%</td>
<td>208</td>
<td>10.6%</td>
</tr>
<tr>
<td>Disabled, unable to work</td>
<td>0.7%</td>
<td>0.3%</td>
<td>7</td>
<td>0.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,968</td>
<td>100%</td>
</tr>
</tbody>
</table>

Average full-time workers per household: 1.37

<sup>a</sup> Asked individually for each employed member of the household. Shown here based on full-time employed members only.

### How many members of your household telecommute? (Reported here for full-time workers only.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>27 (out of 154)</td>
<td>17.5%</td>
</tr>
<tr>
<td>Non-Rural</td>
<td>255 (out of 1,167)</td>
<td>21.9%</td>
</tr>
<tr>
<td>Total</td>
<td>282 (out of 1,321)</td>
<td>21.3%</td>
</tr>
</tbody>
</table>

### How many members of your household work in a business based in your home? (Reported here for workers employed full-time and part-time.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>9 (out of 176)</td>
<td>5.1%</td>
</tr>
<tr>
<td>Non-Rural</td>
<td>52 (out of 1,315)</td>
<td>4.0%</td>
</tr>
<tr>
<td>Total</td>
<td>61 (out of 1,492)</td>
<td>4.1%</td>
</tr>
</tbody>
</table>
**How many members of your household are self-employed? (Reported here only for workers employed full-time or part-time.)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>26 (out of 176)</td>
<td>14.8%</td>
</tr>
<tr>
<td>Non-Rural</td>
<td>122 (out of 1,315)</td>
<td>9.3%</td>
</tr>
<tr>
<td>Total</td>
<td>148 (out of 1,492)</td>
<td>9.9%</td>
</tr>
</tbody>
</table>

**Number of households with at least one full-time employed member who telecommutes. (Reported here for only households with at least one full-time employed member.)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>21 (out of 95)</td>
<td>22.1%</td>
</tr>
<tr>
<td>Non-Rural</td>
<td>206 (out of 730)</td>
<td>28.2%</td>
</tr>
<tr>
<td>Total</td>
<td>227 (out of 825)</td>
<td>27.5%</td>
</tr>
</tbody>
</table>

**Number of households with at least one member who works in a business based in the home. (Reported here for all households.)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>8 (out of 124)</td>
<td>6.4%</td>
</tr>
<tr>
<td>Non-Rural</td>
<td>49 (out of 838)</td>
<td>5.8%</td>
</tr>
<tr>
<td>Total</td>
<td>57 (out of 963)</td>
<td>5.9%</td>
</tr>
</tbody>
</table>

**Number of households with at least one member who is self-employed. (Reported here for all households.)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural</td>
<td>22 (out of 124)</td>
<td>17.7%</td>
</tr>
<tr>
<td>Non-Rural</td>
<td>108 (out of 838)</td>
<td>12.9%</td>
</tr>
<tr>
<td>Total</td>
<td>130 (out of 963)</td>
<td>13.5%</td>
</tr>
</tbody>
</table>
In which of the following counties or cities are you employed? (Responding resident only)

<table>
<thead>
<tr>
<th>Response</th>
<th>Full Time %</th>
<th>Part Time %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loudoun County, VA</td>
<td>42.9%</td>
<td>77.5%</td>
<td>295</td>
<td>46.5%</td>
</tr>
<tr>
<td>Fairfax County, VA(^a)</td>
<td>36.9%</td>
<td>16.1%</td>
<td>221</td>
<td>34.8%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>8.4%</td>
<td>0.0%</td>
<td>48</td>
<td>7.6%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>3.3%</td>
<td>0.6%</td>
<td>19</td>
<td>3.0%</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>2.5%</td>
<td>4.2%</td>
<td>17</td>
<td>2.6%</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>2.5%</td>
<td>1.7%</td>
<td>15</td>
<td>2.4%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>1.5%</td>
<td>0.0%</td>
<td>9</td>
<td>1.3%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>1.1%</td>
<td>0.0%</td>
<td>6</td>
<td>1.0%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>0.6%</td>
<td>0.0%</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td>Prince William County, VA(^b)</td>
<td>0.3%</td>
<td>0.0%</td>
<td>2</td>
<td>0.3%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>635</td>
<td>100%</td>
</tr>
</tbody>
</table>

\(^a\)Includes Fairfax and Falls Church cities.
\(^b\)Includes Manassas and Manassas Park.

In which of the following counties or cities are you employed? (All persons in household)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loudoun County, VA</td>
<td>56.4%</td>
<td>48.0%</td>
<td>707</td>
<td>49.0%</td>
</tr>
<tr>
<td>Fairfax County, VA(^a)</td>
<td>18.2%</td>
<td>32.7%</td>
<td>447</td>
<td>30.9%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>12.9%</td>
<td>6.9%</td>
<td>110</td>
<td>7.6%</td>
</tr>
<tr>
<td>Outside Metro DC area</td>
<td>5.0%</td>
<td>2.4%</td>
<td>40</td>
<td>2.8%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>1.5%</td>
<td>2.9%</td>
<td>39</td>
<td>2.7%</td>
</tr>
<tr>
<td>Other part of Metro DC area</td>
<td>2.3%</td>
<td>2.8%</td>
<td>39</td>
<td>2.7%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>0.1%</td>
<td>1.5%</td>
<td>20</td>
<td>1.4%</td>
</tr>
<tr>
<td>Prince William County, VA(^b)</td>
<td>0.8%</td>
<td>1.4%</td>
<td>19</td>
<td>1.3%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>1.4%</td>
<td>1.2%</td>
<td>17</td>
<td>1.2%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>1.3%</td>
<td>0.2%</td>
<td>5</td>
<td>0.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,443</td>
<td>100%</td>
</tr>
</tbody>
</table>

\(^a\)Includes Fairfax and Falls Church cities.
\(^b\)Includes Manassas and Manassas Park.
## Do you or anyone else in your household work for the federal government?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>13.4%</td>
<td>14.7%</td>
<td>140</td>
<td>14.6%</td>
</tr>
<tr>
<td>No</td>
<td>86.6%</td>
<td>85.3%</td>
<td>823</td>
<td>85.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>963</td>
<td>100%</td>
</tr>
</tbody>
</table>

## Are you or anyone else in your household a federal contractor? (Asked about non-federal employees only. Table based on all households.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>12.9%</td>
<td>13.4%</td>
<td>129</td>
<td>13.4%</td>
</tr>
<tr>
<td>No</td>
<td>87.1%</td>
<td>86.6%</td>
<td>834</td>
<td>86.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>963</td>
<td>100%</td>
</tr>
</tbody>
</table>

## In your opinion, thinking about all the members of your household who are employed, is decreased federal spending better for your household’s job security, worse for your household’s job security, or does it not matter for your household’s job security? (Table based on households with at least one employed person.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>All households</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Better</td>
<td>16.6%</td>
<td>9.4%</td>
<td>78</td>
<td>10.3%</td>
</tr>
<tr>
<td>Worse</td>
<td>37.7%</td>
<td>38.5%</td>
<td>293</td>
<td>38.4%</td>
</tr>
<tr>
<td>Doesn’t matter</td>
<td>45.7%</td>
<td>52.1%</td>
<td>392</td>
<td>51.3%</td>
</tr>
<tr>
<td>With federal employee and/or federal contractor</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Better</td>
<td>8.5%</td>
<td>7.3%</td>
<td>18</td>
<td>7.4%</td>
</tr>
<tr>
<td>Worse</td>
<td>53.9%</td>
<td>53.9%</td>
<td>131</td>
<td>53.9%</td>
</tr>
<tr>
<td>Doesn’t matter</td>
<td>37.6%</td>
<td>38.8%</td>
<td>94</td>
<td>38.7%</td>
</tr>
<tr>
<td>With neither federal employee nor federal contractor</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Better</td>
<td>20.6%</td>
<td>10.4%</td>
<td>60</td>
<td>11.6%</td>
</tr>
<tr>
<td>Worse</td>
<td>29.8%</td>
<td>31.4%</td>
<td>162</td>
<td>31.2%</td>
</tr>
<tr>
<td>Doesn’t matter</td>
<td>49.6%</td>
<td>58.2%</td>
<td>298</td>
<td>57.2%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>763</td>
<td>100%</td>
</tr>
</tbody>
</table>
Do you or any other member of your household access the Internet at your home?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>89.7%</td>
<td>98.3%</td>
<td>972</td>
<td>97.2%</td>
</tr>
<tr>
<td>No</td>
<td>10.3%</td>
<td>1.7%</td>
<td>28</td>
<td>2.8%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,000</td>
<td>100%</td>
</tr>
</tbody>
</table>

What kind of service do you use to access the Internet at your home?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fiber (e.g., OpenBand or Verizon)</td>
<td>22.2%</td>
<td>71.8%</td>
<td>612</td>
<td>65.9%</td>
</tr>
<tr>
<td>Cell Phone</td>
<td>30.6%</td>
<td>20.8%</td>
<td>204</td>
<td>21.9%</td>
</tr>
<tr>
<td>Cable TV connection</td>
<td>24.0%</td>
<td>19.0%</td>
<td>182</td>
<td>19.6%</td>
</tr>
<tr>
<td>Area Wireless</td>
<td>26.8%</td>
<td>7.8%</td>
<td>93</td>
<td>10.0%</td>
</tr>
<tr>
<td>Mobile hotspot</td>
<td>12.0%</td>
<td>7.9%</td>
<td>78</td>
<td>8.4%</td>
</tr>
<tr>
<td>Satellite</td>
<td>15.3%</td>
<td>1.5%</td>
<td>29</td>
<td>3.1%</td>
</tr>
<tr>
<td>DSL</td>
<td>6.7%</td>
<td>0.9%</td>
<td>15</td>
<td>1.6%</td>
</tr>
<tr>
<td>Telephone company T-1 connection</td>
<td>0.6%</td>
<td>1.4%</td>
<td>12</td>
<td>1.3%</td>
</tr>
<tr>
<td>Dial-up connection</td>
<td>2.4%</td>
<td>0.6%</td>
<td>8</td>
<td>0.9%</td>
</tr>
<tr>
<td>Other(^b)</td>
<td>2.9%</td>
<td>0.4%</td>
<td>7</td>
<td>0.7%</td>
</tr>
<tr>
<td>Other alternative provider (such as Verizon HomeFusion, Etc.)</td>
<td>0.0%</td>
<td>0.4%</td>
<td>3</td>
<td>0.3%</td>
</tr>
<tr>
<td>Total</td>
<td>143.6(^a)</td>
<td>132.4(^a)</td>
<td>1,243</td>
<td>133.8(^a)</td>
</tr>
</tbody>
</table>

\(^a\) More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

\(^b\) The “Other” category includes open-ended responses.
Why does no one in your household access the Internet at your home?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>No interest</td>
<td>39.4%</td>
<td>62.5%</td>
<td>14</td>
<td>51.4%</td>
</tr>
<tr>
<td>Other&lt;sup&gt;b&lt;/sup&gt;</td>
<td>28.2%</td>
<td>28.0%</td>
<td>8</td>
<td>28.1%</td>
</tr>
<tr>
<td>No available service to choose from (except satellite)</td>
<td>21.6%</td>
<td>24.1%</td>
<td>6</td>
<td>22.9%</td>
</tr>
<tr>
<td>Available service is too expensive</td>
<td>16.2%</td>
<td>0.0%</td>
<td>2</td>
<td>7.8%</td>
</tr>
<tr>
<td>Available service is not reliable enough</td>
<td>1.9%</td>
<td>0.0%</td>
<td>0</td>
<td>0.9%</td>
</tr>
<tr>
<td>Available service is too slow</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>107.3%&lt;sup&gt;a&lt;/sup&gt;</td>
<td>114.6%&lt;sup&gt;a&lt;/sup&gt;</td>
<td>30</td>
<td>111.1%&lt;sup&gt;a&lt;/sup&gt;</td>
</tr>
</tbody>
</table>

<sup>a</sup> More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.<n
<sup>b</sup> The “Other” category includes open-ended responses.
In which of the following ways do you receive information about Loudoun County programs and services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Newspapers</td>
<td>84.1%</td>
<td>62.0%</td>
<td>642</td>
<td>64.8%</td>
</tr>
<tr>
<td>County Website</td>
<td>49.6%</td>
<td>53.8%</td>
<td>528</td>
<td>53.3%</td>
</tr>
<tr>
<td>Word of mouth</td>
<td>64.6%</td>
<td>49.9%</td>
<td>513</td>
<td>51.8%</td>
</tr>
<tr>
<td>Social Media (Facebook, Twitter, LinkedIn, YouTube)</td>
<td>41.0%</td>
<td>41.8%</td>
<td>413</td>
<td>41.7%</td>
</tr>
<tr>
<td>Home Owners’ Association newsletter</td>
<td>11.9%</td>
<td>36.9%</td>
<td>334</td>
<td>33.7%</td>
</tr>
<tr>
<td>Alert Loudoun</td>
<td>39.8%</td>
<td>31.9%</td>
<td>326</td>
<td>32.9%</td>
</tr>
<tr>
<td>Parks and Recreation brochure</td>
<td>39.9%</td>
<td>30.8%</td>
<td>317</td>
<td>32.0%</td>
</tr>
<tr>
<td>Television</td>
<td>31.0%</td>
<td>30.9%</td>
<td>306</td>
<td>30.9%</td>
</tr>
<tr>
<td>Radio</td>
<td>32.1%</td>
<td>25.1%</td>
<td>258</td>
<td>26.0%</td>
</tr>
<tr>
<td>Public Libraries</td>
<td>20.2%</td>
<td>25.0%</td>
<td>242</td>
<td>24.4%</td>
</tr>
<tr>
<td>Board of Supervisors’ newsletter</td>
<td>21.7%</td>
<td>17.2%</td>
<td>176</td>
<td>17.8%</td>
</tr>
<tr>
<td>Public meetings</td>
<td>19.0%</td>
<td>12.0%</td>
<td>128</td>
<td>12.9%</td>
</tr>
<tr>
<td>Other</td>
<td>3.7%</td>
<td>4.1%</td>
<td>40</td>
<td>4.0%</td>
</tr>
<tr>
<td>Schools, school board&lt;sup&gt;b&lt;/sup&gt;</td>
<td>0.8%</td>
<td>1.3%</td>
<td>12</td>
<td>1.2%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>459.5%&lt;sup&gt;a&lt;/sup&gt;</td>
<td>422.8%&lt;sup&gt;a&lt;/sup&gt;</td>
<td>4,234</td>
<td>427.6%&lt;sup&gt;a&lt;/sup&gt;</td>
</tr>
</tbody>
</table>

<sup>a</sup> More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

<sup>b</sup> Code added after reviewing and recoding other-specify responses.
In what newspapers do you get information about Loudoun County programs and services? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loudoun Times-Mirror</td>
<td>63.3%</td>
<td>73.2%</td>
<td>417</td>
<td>71.4%</td>
</tr>
<tr>
<td>Loudoun Now</td>
<td>46.3%</td>
<td>35.9%</td>
<td>220</td>
<td>37.7%</td>
</tr>
<tr>
<td>Washington Post</td>
<td>13.8%</td>
<td>24.3%</td>
<td>131</td>
<td>22.4%</td>
</tr>
<tr>
<td>Purcellville Gazette</td>
<td>61.7%</td>
<td>4.6%</td>
<td>86</td>
<td>14.7%</td>
</tr>
<tr>
<td>Other(^b)</td>
<td>7.9%</td>
<td>7.9%</td>
<td>46</td>
<td>7.9%</td>
</tr>
<tr>
<td>Blue Ridge Leader</td>
<td>24.6%</td>
<td>1.0%</td>
<td>30</td>
<td>5.2%</td>
</tr>
<tr>
<td>Patch.com (such as Ashburn Patch)</td>
<td>2.2%</td>
<td>3.3%</td>
<td>18</td>
<td>3.1%</td>
</tr>
<tr>
<td>Connection</td>
<td>0.0%</td>
<td>1.9%</td>
<td>9</td>
<td>1.5%</td>
</tr>
<tr>
<td>Washington Business Journal</td>
<td>0.0%</td>
<td>0.2%</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Total</td>
<td>219.8%(^a)</td>
<td>152.2%(^a)</td>
<td>959</td>
<td>164.2%(^a)</td>
</tr>
</tbody>
</table>

Base=584 weighted cases
\(^a\) More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
\(^b\) Up to four “Other” mentions were accepted as open-ended responses. Examples of responses in this category include Middleburg Life and The Middleburg Eccentric.

How many of the school age children in your household attend public school?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>18.7%</td>
<td>16.7%</td>
<td>78</td>
<td>16.9%</td>
</tr>
<tr>
<td>At least one</td>
<td>81.3%</td>
<td>83.3%</td>
<td>383</td>
<td>83.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>462</td>
<td>100%</td>
</tr>
</tbody>
</table>
### How satisfied are you with the public schools?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>60.1%</td>
<td>55.2%</td>
<td>300</td>
<td>55.8%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>28.8%</td>
<td>36.4%</td>
<td>191</td>
<td>35.5%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>4.9%</td>
<td>6.0%</td>
<td>31</td>
<td>5.8%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>5.2%</td>
<td>1.3%</td>
<td>9</td>
<td>1.8%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>1.0%</td>
<td>1.2%</td>
<td>6</td>
<td>1.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>538</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with the parks and recreation facilities?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>64.1%</td>
<td>64.4%</td>
<td>420</td>
<td>64.4%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>31.8%</td>
<td>32.3%</td>
<td>210</td>
<td>32.3%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>2.7%</td>
<td>2.8%</td>
<td>18</td>
<td>2.7%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>0.0%</td>
<td>0.2%</td>
<td>1</td>
<td>0.1%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>1.4%</td>
<td>0.4%</td>
<td>3</td>
<td>0.5%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>652</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with the public libraries?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>76.2%</td>
<td>75.3%</td>
<td>584</td>
<td>75.4%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>22.6%</td>
<td>23.7%</td>
<td>182</td>
<td>23.6%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>0.9%</td>
<td>0.4%</td>
<td>4</td>
<td>0.5%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>0.0%</td>
<td>0.2%</td>
<td>1</td>
<td>0.2%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.3%</td>
<td>0.4%</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>774</td>
<td>100%</td>
</tr>
</tbody>
</table>
### How satisfied are you with the Sheriff’s office?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>64.4%</td>
<td>59.4%</td>
<td>139</td>
<td>60.1%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>28.2%</td>
<td>26.8%</td>
<td>62</td>
<td>27.0%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>1.8%</td>
<td>3.3%</td>
<td>7</td>
<td>3.1%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>3.4%</td>
<td>8.1%</td>
<td>17</td>
<td>7.5%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>2.2%</td>
<td>2.3%</td>
<td>5</td>
<td>2.3%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>231</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with the building and development services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>25.0%</td>
<td>48.7%</td>
<td>59</td>
<td>44.9%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>61.2%</td>
<td>37.6%</td>
<td>55</td>
<td>41.3%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>10.0%</td>
<td>5.4%</td>
<td>8</td>
<td>6.1%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>3.8%</td>
<td>4.0%</td>
<td>5</td>
<td>4.0%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>4.3%</td>
<td>5</td>
<td>3.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>132</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with County fire and rescue services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>90.3%</td>
<td>82.1%</td>
<td>153</td>
<td>83.8%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>8.3%</td>
<td>17.3%</td>
<td>28</td>
<td>15.4%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>0.8%</td>
<td>0.6%</td>
<td>1</td>
<td>0.7%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>0.6%</td>
<td>0.0%</td>
<td>0</td>
<td>0.1%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>183</td>
<td>100%</td>
</tr>
</tbody>
</table>
### How satisfied are you with the mental health, substance abuse and developmental services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>57.5%</td>
<td>43.6%</td>
<td>20</td>
<td>47.3%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>29.0%</td>
<td>44.5%</td>
<td>17</td>
<td>40.3%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>13.5%</td>
<td>9.9%</td>
<td>5</td>
<td>10.9%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>0.0%</td>
<td>2.0%</td>
<td>1</td>
<td>1.5%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>43</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with family services? (Affordable housing, counseling, financial assistance, etc.)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>46.9%</td>
<td>42.9%</td>
<td>27</td>
<td>43.3%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>27.0%</td>
<td>38.9%</td>
<td>24</td>
<td>37.8%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>16.4%</td>
<td>2.1%</td>
<td>2</td>
<td>3.5%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>9.7%</td>
<td>5.4%</td>
<td>4</td>
<td>5.8%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>10.7%</td>
<td>6</td>
<td>9.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>62</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with health services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>35.5%</td>
<td>45.2%</td>
<td>57</td>
<td>44.4%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>62.1%</td>
<td>44.4%</td>
<td>59</td>
<td>45.8%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>0.0%</td>
<td>3.9%</td>
<td>5</td>
<td>3.6%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>2.4%</td>
<td>5.4%</td>
<td>7</td>
<td>5.1%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>1.2%</td>
<td>1</td>
<td>1.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>128</td>
<td>100%</td>
</tr>
</tbody>
</table>
### How satisfied are you with animal services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>61.5%</td>
<td>55.2%</td>
<td>89</td>
<td>56.6%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>28.7%</td>
<td>38.1%</td>
<td>56</td>
<td>36.0%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>4.1%</td>
<td>2.5%</td>
<td>5</td>
<td>2.9%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>4.9%</td>
<td>1.3%</td>
<td>3</td>
<td>2.1%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.7%</td>
<td>2.9%</td>
<td>4</td>
<td>2.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>156</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with senior services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>62.9%</td>
<td>51.2%</td>
<td>39</td>
<td>53.8%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>35.1%</td>
<td>33.0%</td>
<td>24</td>
<td>33.4%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>2.0%</td>
<td>10.4%</td>
<td>6</td>
<td>8.5%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>0.0%</td>
<td>2.1%</td>
<td>1</td>
<td>1.6%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>3.4%</td>
<td>2</td>
<td>2.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>73</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How satisfied are you with County transit services?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>42.6%</td>
<td>41.8%</td>
<td>78</td>
<td>41.9%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>49.8%</td>
<td>42.0%</td>
<td>80</td>
<td>43.0%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>3.4%</td>
<td>13.4%</td>
<td>23</td>
<td>12.2%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>4.2%</td>
<td>2.1%</td>
<td>4</td>
<td>2.3%</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>0.0%</td>
<td>0.7%</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>186</td>
<td>100%</td>
</tr>
</tbody>
</table>
**What single thing do you like best about Loudoun County? (List not read to respondent)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location/proximity</td>
<td>8.4%</td>
<td>19.3%</td>
<td>168</td>
<td>17.9%</td>
</tr>
<tr>
<td>Schools</td>
<td>13.5%</td>
<td>16.8%</td>
<td>153</td>
<td>16.3%</td>
</tr>
<tr>
<td>Rural/open/country</td>
<td>34.0%</td>
<td>12.0%</td>
<td>139</td>
<td>14.8%</td>
</tr>
<tr>
<td>Services/amenities/programs</td>
<td>12.5%</td>
<td>14.5%</td>
<td>134</td>
<td>14.3%</td>
</tr>
<tr>
<td>Safe/safety</td>
<td>8.4%</td>
<td>14.9%</td>
<td>132</td>
<td>14.1%</td>
</tr>
<tr>
<td>Neighborhood/community</td>
<td>8.0%</td>
<td>13.6%</td>
<td>120</td>
<td>12.8%</td>
</tr>
<tr>
<td>People/friendly/personal</td>
<td>13.0%</td>
<td>9.4%</td>
<td>93</td>
<td>9.9%</td>
</tr>
<tr>
<td>Beauty/scenic views</td>
<td>16.1%</td>
<td>9.0%</td>
<td>93</td>
<td>9.9%</td>
</tr>
<tr>
<td>Other b</td>
<td>14.0%</td>
<td>8.6%</td>
<td>87</td>
<td>9.3%</td>
</tr>
<tr>
<td>Rural/suburban balance</td>
<td>2.2%</td>
<td>7.2%</td>
<td>61</td>
<td>6.6%</td>
</tr>
<tr>
<td>Environment/cleanliness</td>
<td>3.8%</td>
<td>6.3%</td>
<td>56</td>
<td>6.0%</td>
</tr>
<tr>
<td>Cultural diversity</td>
<td>1.5%</td>
<td>2.3%</td>
<td>20</td>
<td>2.2%</td>
</tr>
<tr>
<td>Job availability</td>
<td>2.0%</td>
<td>1.7%</td>
<td>16</td>
<td>1.7%</td>
</tr>
<tr>
<td>Affordability</td>
<td>0.7%</td>
<td>1.1%</td>
<td>10</td>
<td>1.1%</td>
</tr>
<tr>
<td>Historic resources</td>
<td>2.1%</td>
<td>0.9%</td>
<td>10</td>
<td>1.0%</td>
</tr>
<tr>
<td>Good value for the tax dollar</td>
<td>0.0%</td>
<td>0.9%</td>
<td>7</td>
<td>0.8%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>140.1%</strong></td>
<td><strong>138.5%</strong></td>
<td><strong>1,300</strong></td>
<td><strong>138.7%</strong></td>
</tr>
</tbody>
</table>

*Base=937 weighted cases*

*a Up to two answers were accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.*

*b The “Other” category includes open-ended responses. Examples of some frequent responses include quality of life in general, the county is a good place to raise a family, wine and viticulture, good county management, slow pace of life and it is just home.*

*c Table excludes Don’t Know, Not Applicable and Refused responses from the percentage base.*
What do you think is the single biggest problem facing Loudoun County? (List not read to respondent)\textsuperscript{c}

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Growth/development</td>
<td>46.6%</td>
<td>34.9%</td>
<td>329</td>
<td>36.4%</td>
</tr>
<tr>
<td>Traffic</td>
<td>20.1%</td>
<td>34.3%</td>
<td>293</td>
<td>32.5%</td>
</tr>
<tr>
<td>Schools</td>
<td>5.4%</td>
<td>7.3%</td>
<td>64</td>
<td>7.1%</td>
</tr>
<tr>
<td>Road maintenance\textsuperscript{d}</td>
<td>7.8%</td>
<td>6.2%</td>
<td>58</td>
<td>6.5%</td>
</tr>
<tr>
<td>Cost of living/housing</td>
<td>6.2%</td>
<td>6.4%</td>
<td>58</td>
<td>6.4%</td>
</tr>
<tr>
<td>Other\textsuperscript{b}</td>
<td>7.9%</td>
<td>5.3%</td>
<td>51</td>
<td>5.7%</td>
</tr>
<tr>
<td>Inadequate transit services</td>
<td>1.8%</td>
<td>5.5%</td>
<td>45</td>
<td>5.0%</td>
</tr>
<tr>
<td>Taxes too high/tax wrong things</td>
<td>10.1%</td>
<td>3.4%</td>
<td>39</td>
<td>4.3%</td>
</tr>
<tr>
<td>School budget – too low</td>
<td>2.1%</td>
<td>3.9%</td>
<td>33</td>
<td>3.7%</td>
</tr>
<tr>
<td>Government (general)</td>
<td>5.3%</td>
<td>3.4%</td>
<td>33</td>
<td>3.7%</td>
</tr>
<tr>
<td>Inadequate services</td>
<td>2.9%</td>
<td>3.2%</td>
<td>29</td>
<td>3.2%</td>
</tr>
<tr>
<td>Drugs</td>
<td>2.4%</td>
<td>2.8%</td>
<td>25</td>
<td>2.7%</td>
</tr>
<tr>
<td>Crime</td>
<td>0.7%</td>
<td>3.1%</td>
<td>25</td>
<td>2.7%</td>
</tr>
<tr>
<td>School budget – too high</td>
<td>0.9%</td>
<td>1.4%</td>
<td>12</td>
<td>1.3%</td>
</tr>
<tr>
<td>Illegal immigration</td>
<td>1.9%</td>
<td>1.2%</td>
<td>11</td>
<td>1.3%</td>
</tr>
<tr>
<td>Lack of jobs</td>
<td>0.2%</td>
<td>1.4%</td>
<td>11</td>
<td>1.2%</td>
</tr>
<tr>
<td>Youth crime/gang problems</td>
<td>0.8%</td>
<td>1.0%</td>
<td>8</td>
<td>0.9%</td>
</tr>
<tr>
<td>Foreign born population</td>
<td>0.0%</td>
<td>0.8%</td>
<td>6</td>
<td>0.7%</td>
</tr>
<tr>
<td>Inadequate entertainment/nighttime activities</td>
<td>0.6%</td>
<td>0.6%</td>
<td>5</td>
<td>0.6%</td>
</tr>
<tr>
<td>Too few youth activities</td>
<td>0.0%</td>
<td>0.7%</td>
<td>5</td>
<td>0.6%</td>
</tr>
<tr>
<td>Taxes too low/raise taxes</td>
<td>0.9%</td>
<td>0.5%</td>
<td>5</td>
<td>0.6%</td>
</tr>
<tr>
<td>Dirt roads</td>
<td>1.4%</td>
<td>0.0%</td>
<td>2</td>
<td>0.2%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>126.0%\textsuperscript{a}</strong></td>
<td><strong>127.3%\textsuperscript{a}</strong></td>
<td><strong>1,147</strong></td>
<td><strong>127.1%\textsuperscript{a}</strong></td>
</tr>
</tbody>
</table>

Base=903 weighted cases
\textsuperscript{a} Up to two answers were accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
\textsuperscript{b} The “Other” category includes open-ended responses. More frequent responses include lack of broadband service and responses related to social and economic diversity.
\textsuperscript{c} Table excludes Don’t Know, Not Applicable and Refused responses from the percentage base.
\textsuperscript{d} New response for 2016.
Would you agree or disagree with the following statement: The county provides good value for the tax dollar.

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly agree</td>
<td>24.3%</td>
<td>27.6%</td>
<td>255</td>
<td>27.2%</td>
</tr>
<tr>
<td>Somewhat agree</td>
<td>53.8%</td>
<td>58.7%</td>
<td>545</td>
<td>58.1%</td>
</tr>
<tr>
<td>Somewhat disagree</td>
<td>12.0%</td>
<td>9.9%</td>
<td>95</td>
<td>10.1%</td>
</tr>
<tr>
<td>Strongly disagree</td>
<td>10.0%</td>
<td>3.8%</td>
<td>43</td>
<td>4.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>938</td>
<td>100%</td>
</tr>
</tbody>
</table>

Would you be willing or not to pay higher taxes to provide more funding for...?a

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Willing to pay total</th>
<th>Total dissatisfied</th>
<th>Willing to pay %</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Public Schools</td>
<td>14.0%</td>
<td>50.3%</td>
<td>18</td>
<td>41</td>
<td>44.1%</td>
</tr>
<tr>
<td>County Parks and Recreation</td>
<td>23.6%</td>
<td>35.4%</td>
<td>6</td>
<td>19</td>
<td>34.0%</td>
</tr>
<tr>
<td>The Public Libraries</td>
<td>0%</td>
<td>47.1%</td>
<td>2</td>
<td>5</td>
<td>38.2%</td>
</tr>
<tr>
<td>The Sheriff's Office</td>
<td>14.9%</td>
<td>8.0%</td>
<td>2</td>
<td>25</td>
<td>8.5%</td>
</tr>
<tr>
<td>County Building and Development Services</td>
<td>8.6%</td>
<td>11.8%</td>
<td>1</td>
<td>13</td>
<td>11.1%</td>
</tr>
<tr>
<td>County Fire and Rescue Services</td>
<td>0%</td>
<td>0%</td>
<td>0</td>
<td>1</td>
<td>0%</td>
</tr>
<tr>
<td>County Mental Health, Substance Abuse Services and Developmental Services</td>
<td>55.6%</td>
<td>17.2%</td>
<td>2</td>
<td>5</td>
<td>28.5%</td>
</tr>
<tr>
<td>County Family Services (affordable housing, counseling, financial assistance)</td>
<td>0%</td>
<td>0%</td>
<td>0</td>
<td>6</td>
<td>0%</td>
</tr>
<tr>
<td>County Health Services</td>
<td>0%</td>
<td>38.4%</td>
<td>4</td>
<td>11</td>
<td>37.6%</td>
</tr>
<tr>
<td>County Animal Services</td>
<td>22.1%</td>
<td>15.6%</td>
<td>1</td>
<td>8</td>
<td>18.3%</td>
</tr>
<tr>
<td>County Senior Services</td>
<td>0%</td>
<td>55.4%</td>
<td>4</td>
<td>7</td>
<td>53.0%</td>
</tr>
<tr>
<td>County Transit Services</td>
<td>55.7%</td>
<td>32.6%</td>
<td>9</td>
<td>27</td>
<td>34.1%</td>
</tr>
<tr>
<td>Total</td>
<td>na</td>
<td>na</td>
<td>na</td>
<td>na</td>
<td>na</td>
</tr>
</tbody>
</table>

a Asked of those “Dissatisfied” or “Very dissatisfied” with the service. Table shows those willing to pay higher taxes.
Would you be willing or not to pay higher taxes to help address...?\(^a\)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Willing to pay total</th>
<th>Willing to pay %(^c)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Growth/development</td>
<td>22.9%</td>
<td>34.3%</td>
<td>94</td>
<td>32.3%</td>
</tr>
<tr>
<td>Schools</td>
<td>19.0%</td>
<td>50.7%</td>
<td>20</td>
<td>49.6%</td>
</tr>
<tr>
<td>School budget – too low</td>
<td>100.0%</td>
<td>76.6%</td>
<td>24</td>
<td>78.5%</td>
</tr>
<tr>
<td>Crime</td>
<td>30.8%</td>
<td>42.4%</td>
<td>9</td>
<td>42.0%</td>
</tr>
<tr>
<td>Too few youth activities</td>
<td>0%</td>
<td>62.7%</td>
<td>3</td>
<td>62.7%</td>
</tr>
<tr>
<td>Traffic</td>
<td>32.3%</td>
<td>46.5%</td>
<td>128</td>
<td>45.3%</td>
</tr>
<tr>
<td>Inadequate transit services</td>
<td>26.1%</td>
<td>41.3%</td>
<td>10</td>
<td>34.1%</td>
</tr>
<tr>
<td>Inadequate services</td>
<td>17.0%</td>
<td>49.5%</td>
<td>5</td>
<td>44.7%</td>
</tr>
<tr>
<td>Road maintenance</td>
<td>19.8%</td>
<td>53.3%</td>
<td>26</td>
<td>47.5%</td>
</tr>
<tr>
<td>Other(^b)</td>
<td>28.5%</td>
<td>26.2%</td>
<td>51</td>
<td>26.7%</td>
</tr>
<tr>
<td>Total</td>
<td>na</td>
<td>na</td>
<td>na</td>
<td>na</td>
</tr>
</tbody>
</table>

\(^a\) Asked of those naming the service as the biggest problem facing the county. Only these services were eligible for the follow-up question about willingness to pay higher taxes.

\(^b\) The “Other” category includes open-ended responses. See prior table for examples of open-ended responses.

\(^c\) After reviewing the open-ends that were originally recorded as “Other (specify),” 142 weighted cases were recoded to more specific answer categories, with 51 responses remaining as “Other (specify).” Respondents were asked their willingness to pay higher taxes only for the problems they explicitly reported; therefore, the 142 cases that were recoded from the open-ends and distributed across other substantive categories are not represented in the “willing to pay higher taxes” column. These percentages reflect the number willing to pay out of the number that originally reported a given problem, which may not match up with the final recoded count in the “reported problem” column. See Appendix B for frequency tables for willingness to pay higher taxes for a given problem.

How would you rate the overall quality of life in Loudoun County?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>53.3%</td>
<td>53.1%</td>
<td>530</td>
<td>53.1%</td>
</tr>
<tr>
<td>Good</td>
<td>39.7%</td>
<td>41.2%</td>
<td>410</td>
<td>41.0%</td>
</tr>
<tr>
<td>Fair</td>
<td>4.8%</td>
<td>4.1%</td>
<td>42</td>
<td>4.2%</td>
</tr>
<tr>
<td>Poor</td>
<td>2.2%</td>
<td>1.6%</td>
<td>17</td>
<td>1.7%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>998</td>
<td>100%</td>
</tr>
</tbody>
</table>
In 10 years, do you see yourself living in…

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your current residence</td>
<td>43.0%</td>
<td>38.0%</td>
<td>337</td>
<td>38.6%</td>
</tr>
<tr>
<td>A different residence in Loudoun County</td>
<td>17.3%</td>
<td>24.2%</td>
<td>204</td>
<td>23.4%</td>
</tr>
<tr>
<td>Outside Loudoun County</td>
<td>39.8%</td>
<td>37.7%</td>
<td>331</td>
<td>38.0%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>871</td>
<td>100%</td>
</tr>
</tbody>
</table>

What would be your reason for leaving Loudoun County? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of living</td>
<td>34.7%</td>
<td>25.2%</td>
<td>87</td>
<td>26.5%</td>
</tr>
<tr>
<td>Other(^a)</td>
<td>13.0%</td>
<td>18.3%</td>
<td>57</td>
<td>17.6%</td>
</tr>
<tr>
<td>Retirement</td>
<td>19.6%</td>
<td>14.6%</td>
<td>50</td>
<td>15.2%</td>
</tr>
<tr>
<td>Employment/career-related move</td>
<td>9.3%</td>
<td>14.3%</td>
<td>45</td>
<td>13.7%</td>
</tr>
<tr>
<td>Family reasons/empty nest/downsizing</td>
<td>5.5%</td>
<td>8.2%</td>
<td>26</td>
<td>7.8%</td>
</tr>
<tr>
<td>Too much traffic</td>
<td>1.7%</td>
<td>4.6%</td>
<td>14</td>
<td>4.2%</td>
</tr>
<tr>
<td>Lack of affordable housing</td>
<td>0.8%</td>
<td>4.3%</td>
<td>13</td>
<td>3.8%</td>
</tr>
<tr>
<td>Too much growth</td>
<td>2.6%</td>
<td>3.9%</td>
<td>12</td>
<td>3.7%</td>
</tr>
<tr>
<td>Local taxes</td>
<td>11.5%</td>
<td>2.1%</td>
<td>11</td>
<td>3.3%</td>
</tr>
<tr>
<td>Weather/climate</td>
<td>1.4%</td>
<td>1.7%</td>
<td>5</td>
<td>1.6%</td>
</tr>
<tr>
<td>Lack of mixed-use environments</td>
<td>0.0%</td>
<td>1.1%</td>
<td>3</td>
<td>1.0%</td>
</tr>
<tr>
<td>Lack of recreation and entertainment</td>
<td>0.0%</td>
<td>1.0%</td>
<td>3</td>
<td>0.9%</td>
</tr>
<tr>
<td>Seeks rural area</td>
<td>0.0%</td>
<td>0.7%</td>
<td>2</td>
<td>0.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>329</td>
<td>100%</td>
</tr>
</tbody>
</table>
\(^a\) The “Other” category includes open-ended responses. Examples of more frequent responses include moving back to a prior location and just looking for a change.
Are there sufficient nighttime activities in Loudoun County for members of your household?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>67.8%</td>
<td>62.9%</td>
<td>622</td>
<td>63.5%</td>
</tr>
<tr>
<td>No</td>
<td>26.0%</td>
<td>29.0%</td>
<td>280</td>
<td>28.6%</td>
</tr>
<tr>
<td>No opinion/don’t care</td>
<td>6.1%</td>
<td>8.1%</td>
<td>77</td>
<td>7.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>100%</td>
<td>100%</td>
<td>979</td>
<td>100%</td>
</tr>
</tbody>
</table>

What nighttime activities are missing?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child/youth/family activities</td>
<td>36.0%</td>
<td>29.9%</td>
<td>79</td>
<td>30.6%</td>
</tr>
<tr>
<td>Live entertainment and music</td>
<td>29.4%</td>
<td>25.6%</td>
<td>67</td>
<td>26.0%</td>
</tr>
<tr>
<td>Live theater such as plays and musicals</td>
<td>32.4%</td>
<td>24.6%</td>
<td>66</td>
<td>25.4%</td>
</tr>
<tr>
<td>Bars &amp; nightclubs</td>
<td>41.0%</td>
<td>20.7%</td>
<td>59</td>
<td>22.8%</td>
</tr>
<tr>
<td>Downtown attractions such as art galleries, concerts, special events</td>
<td>34.0%</td>
<td>20.0%</td>
<td>55</td>
<td>21.4%</td>
</tr>
<tr>
<td>Sporting events</td>
<td>14.9%</td>
<td>22.2%</td>
<td>55</td>
<td>21.4%</td>
</tr>
<tr>
<td>Fine dining</td>
<td>18.7%</td>
<td>18.4%</td>
<td>48</td>
<td>18.4%</td>
</tr>
<tr>
<td>Other(^b)</td>
<td>10.1%</td>
<td>16.5%</td>
<td>41</td>
<td>15.9%</td>
</tr>
<tr>
<td>Movie theaters</td>
<td>11.7%</td>
<td>10.0%</td>
<td>26</td>
<td>10.1%</td>
</tr>
<tr>
<td>International dining</td>
<td>12.2%</td>
<td>8.5%</td>
<td>23</td>
<td>8.9%</td>
</tr>
<tr>
<td>Symphony or orchestra</td>
<td>7.1%</td>
<td>8.6%</td>
<td>22</td>
<td>8.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>247.5%(^a)</td>
<td>204.9%(^a)</td>
<td>541</td>
<td>209.3%(^a)</td>
</tr>
</tbody>
</table>

Base=258 weighted cases
\(^a\) More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
\(^b\) The “Other” category includes open-ended responses. Examples of more frequent responses include outdoors activities, more activities for adults and more activities for teens.
**How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>25.8%</td>
<td>42.8%</td>
<td>405</td>
<td>40.6%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>35.3%</td>
<td>32.9%</td>
<td>331</td>
<td>33.2%</td>
</tr>
<tr>
<td>Not too important</td>
<td>23.9%</td>
<td>16.9%</td>
<td>177</td>
<td>17.8%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>15.0%</td>
<td>7.5%</td>
<td>84</td>
<td>8.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>997</td>
<td>100%</td>
</tr>
</tbody>
</table>

**How important is it for the county to focus on improving or building roads in the next few years?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>54.3%</td>
<td>66.8%</td>
<td>650</td>
<td>65.2%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>26.6%</td>
<td>24.6%</td>
<td>248</td>
<td>24.9%</td>
</tr>
<tr>
<td>Not too important</td>
<td>11.7%</td>
<td>4.3%</td>
<td>52</td>
<td>5.2%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>7.4%</td>
<td>4.3%</td>
<td>47</td>
<td>4.7%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>998</td>
<td>100%</td>
</tr>
</tbody>
</table>

**How important is it for the county to focus on providing or improving commuter bus service to Washington DC and the Pentagon in the next few years?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>29.7%</td>
<td>39.7%</td>
<td>380</td>
<td>38.4%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>21.1%</td>
<td>29.0%</td>
<td>277</td>
<td>28.0%</td>
</tr>
<tr>
<td>Not too important</td>
<td>20.6%</td>
<td>17.7%</td>
<td>178</td>
<td>18.0%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>28.5%</td>
<td>13.7%</td>
<td>154</td>
<td>15.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>989</td>
<td>100%</td>
</tr>
</tbody>
</table>
**How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail stations in the next few years?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>22.8%</td>
<td>31.1%</td>
<td>296</td>
<td>30.0%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>26.8%</td>
<td>34.3%</td>
<td>329</td>
<td>33.4%</td>
</tr>
<tr>
<td>Not too important</td>
<td>23.9%</td>
<td>21.9%</td>
<td>219</td>
<td>22.1%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>26.5%</td>
<td>12.7%</td>
<td>143</td>
<td>14.5%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>987</td>
<td>100%</td>
</tr>
</tbody>
</table>

**Do you use public transportation?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>20.8%</td>
<td>25.9%</td>
<td>253</td>
<td>25.3%</td>
</tr>
<tr>
<td>No</td>
<td>79.2%</td>
<td>74.1%</td>
<td>750</td>
<td>74.7%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,003</td>
<td>100%</td>
</tr>
</tbody>
</table>

**What sort of public transportation do you use? (List not read to respondent)**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metrorail</td>
<td>62.0%</td>
<td>68.4%</td>
<td>172</td>
<td>67.7%</td>
</tr>
<tr>
<td>Bus</td>
<td>62.5%</td>
<td>50.1%</td>
<td>130</td>
<td>51.4%</td>
</tr>
<tr>
<td>Train (such as MARC)</td>
<td>16.7%</td>
<td>6.0%</td>
<td>18</td>
<td>7.1%</td>
</tr>
<tr>
<td>Taxi/hired car/limo</td>
<td>8.0%</td>
<td>3.8%</td>
<td>11</td>
<td>4.3%</td>
</tr>
<tr>
<td>Car pool/slugging</td>
<td>0.0%</td>
<td>2.4%</td>
<td>6</td>
<td>2.2%</td>
</tr>
<tr>
<td>Van pool</td>
<td>0.0%</td>
<td>1.8%</td>
<td>4</td>
<td>1.6%</td>
</tr>
<tr>
<td>Government transportation service</td>
<td>1.2%</td>
<td>0.7%</td>
<td>2</td>
<td>0.8%</td>
</tr>
<tr>
<td>Other</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>150.4%a</td>
<td>133.2%a</td>
<td>342</td>
<td>135.0%a</td>
</tr>
</tbody>
</table>

*Base* = 253 weighted cases

*More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
When you use Metrorail, where do you usually go? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recreational/entertainment locations and events</td>
<td>49.0%</td>
<td>76.6%</td>
<td>124</td>
<td>73.9%</td>
</tr>
<tr>
<td>Work</td>
<td>46.7%</td>
<td>35.4%</td>
<td>61</td>
<td>36.5%</td>
</tr>
<tr>
<td>Sporting events</td>
<td>14.9%</td>
<td>21.2%</td>
<td>35</td>
<td>20.6%</td>
</tr>
<tr>
<td>Shopping</td>
<td>11.8%</td>
<td>16.5%</td>
<td>27</td>
<td>16.0%</td>
</tr>
<tr>
<td>Other b</td>
<td>10.9%</td>
<td>5.4%</td>
<td>10</td>
<td>5.9%</td>
</tr>
<tr>
<td>Total</td>
<td>133.3%a</td>
<td>155.1%a</td>
<td>257</td>
<td>152.9%a</td>
</tr>
</tbody>
</table>

*Base=168 weighted cases

* More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

b The “Other” category includes open-ended responses.

What type of bus do you take?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commuter bus to DC/Pentagon</td>
<td>60.4%</td>
<td>40.0%</td>
<td>54</td>
<td>42.5%</td>
</tr>
<tr>
<td>Bus that connects to Metrorail</td>
<td>26.1%</td>
<td>42.3%</td>
<td>51</td>
<td>40.3%</td>
</tr>
<tr>
<td>Local bus</td>
<td>24.7%</td>
<td>29.4%</td>
<td>37</td>
<td>28.8%</td>
</tr>
<tr>
<td>Other b</td>
<td>4.0%</td>
<td>4.3%</td>
<td>5</td>
<td>4.3%</td>
</tr>
<tr>
<td>Paratransit</td>
<td>0.0%</td>
<td>1.4%</td>
<td>1</td>
<td>1.3%</td>
</tr>
<tr>
<td>Total</td>
<td>115.2%a</td>
<td>117.4%a</td>
<td>148</td>
<td>117.2%a</td>
</tr>
</tbody>
</table>

*Base=128 weighted cases

* More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

b The “Other” category includes open-ended responses.
What are the main reasons you do not use public transportation? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have a car</td>
<td>50.3%</td>
<td>55.6%</td>
<td>410</td>
<td>54.8%</td>
</tr>
<tr>
<td>Doesn’t go where I need it to go</td>
<td>16.3%</td>
<td>21.5%</td>
<td>156</td>
<td>20.8%</td>
</tr>
<tr>
<td>Takes too much time, too inefficient with time, wait time</td>
<td>12.2%</td>
<td>10.2%</td>
<td>78</td>
<td>10.4%</td>
</tr>
<tr>
<td>Convenience/flexibility (not work-related)</td>
<td>8.8%</td>
<td>10.7%</td>
<td>78</td>
<td>10.4%</td>
</tr>
<tr>
<td>There is none available, no information about it</td>
<td>12.2%</td>
<td>8.2%</td>
<td>65</td>
<td>8.7%</td>
</tr>
<tr>
<td>Work from home/work is close by</td>
<td>4.7%</td>
<td>7.6%</td>
<td>54</td>
<td>7.2%</td>
</tr>
<tr>
<td>I have to go too far from home to get to it</td>
<td>7.1%</td>
<td>6.3%</td>
<td>48</td>
<td>6.4%</td>
</tr>
<tr>
<td>I need flexibility to leave work for errands or in an emergency</td>
<td>3.6%</td>
<td>3.0%</td>
<td>23</td>
<td>3.1%</td>
</tr>
<tr>
<td>Other&lt;sup&gt;c&lt;/sup&gt;</td>
<td>3.5%</td>
<td>1.7%</td>
<td>14</td>
<td>1.9%</td>
</tr>
<tr>
<td>Safety issues</td>
<td>2.2%</td>
<td>1.2%</td>
<td>10</td>
<td>1.4%</td>
</tr>
<tr>
<td>It costs too much</td>
<td>0.9%</td>
<td>1.1%</td>
<td>8</td>
<td>1.0%</td>
</tr>
<tr>
<td>Retired/unemployed/non-work ride sharing&lt;sup&gt;b&lt;/sup&gt;</td>
<td>0.7%</td>
<td>0.4%</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td>Carpools/shares rides for work&lt;sup&gt;b&lt;/sup&gt;</td>
<td>1.5%</td>
<td>0.2%</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>124.0%&lt;sup&gt;a&lt;/sup&gt;</td>
<td>127.6%&lt;sup&gt;a&lt;/sup&gt;</td>
<td>950</td>
<td>127.1%&lt;sup&gt;a&lt;/sup&gt;</td>
</tr>
</tbody>
</table>

*More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

<sup>b</sup> Code added after reviewing and recoding other-specify responses.

<sup>c</sup> The “Other” category includes open-ended responses. Examples of more frequent responses include health reasons and lack of handicap/elderly accessibility.

*Base=747 weighted cases*
## Do other members of your household use public transportation to go to work?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>14.9%</td>
<td>11.9%</td>
<td>83</td>
<td>12.3%</td>
</tr>
<tr>
<td>No</td>
<td>85.1%</td>
<td>88.1%</td>
<td>592</td>
<td>87.7%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>675</td>
<td>100%</td>
</tr>
</tbody>
</table>

## What sort of public transportation do other members of your household use to go work? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus</td>
<td>83.1%</td>
<td>80.1%</td>
<td>67</td>
<td>80.6%</td>
</tr>
<tr>
<td>Metrorail</td>
<td>43.7%</td>
<td>46.2%</td>
<td>38</td>
<td>45.9%</td>
</tr>
<tr>
<td>Train (such as MARC)</td>
<td>12.9%</td>
<td>2.9%</td>
<td>4</td>
<td>4.3%</td>
</tr>
<tr>
<td>Taxi/hired car/limo</td>
<td>0.0%</td>
<td>4.4%</td>
<td>3</td>
<td>3.8%</td>
</tr>
<tr>
<td>Van pool</td>
<td>0.0%</td>
<td>0.7%</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>Other</td>
<td>2.7%</td>
<td>0.0%</td>
<td>0</td>
<td>0.4%</td>
</tr>
<tr>
<td>Government transportation service</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Car pool/slugging</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total</td>
<td>142.3%a</td>
<td>134.4%a</td>
<td>113</td>
<td>135.5%a</td>
</tr>
</tbody>
</table>

*Base*=83 weighted cases

*a* More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
### What is your age?\textsuperscript{a}

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>6.6%</td>
<td>10.0%</td>
<td>84</td>
<td>9.1%</td>
</tr>
<tr>
<td>25 to 34</td>
<td>5.2%</td>
<td>9.1%</td>
<td>75</td>
<td>8.1%</td>
</tr>
<tr>
<td>35 to 44</td>
<td>10.5%</td>
<td>15.9%</td>
<td>134</td>
<td>14.5%</td>
</tr>
<tr>
<td>45 to 54</td>
<td>21.8%</td>
<td>21.8%</td>
<td>201</td>
<td>21.8%</td>
</tr>
<tr>
<td>55 to 64</td>
<td>24.9%</td>
<td>20.8%</td>
<td>201</td>
<td>21.8%</td>
</tr>
<tr>
<td>65 to 74</td>
<td>20.5%</td>
<td>12.9%</td>
<td>136</td>
<td>14.8%</td>
</tr>
<tr>
<td>75 or older</td>
<td>10.5%</td>
<td>9.5%</td>
<td>90</td>
<td>9.8%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>921</td>
<td>100%</td>
</tr>
</tbody>
</table>

\textsuperscript{a} Unweighted data

### What is your gender?\textsuperscript{a}

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>52.2%</td>
<td>52.5%</td>
<td>524</td>
<td>52.4%</td>
</tr>
<tr>
<td>Female</td>
<td>47.8%</td>
<td>47.5%</td>
<td>476</td>
<td>47.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>1,000</td>
<td>100%</td>
</tr>
</tbody>
</table>

\textsuperscript{a} Unweighted data

### Do you consider yourself to be of Hispanic or Latino origin?\textsuperscript{a}

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total %</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>0.8%</td>
<td>7.6%</td>
<td>57</td>
<td>5.9%</td>
</tr>
<tr>
<td>No</td>
<td>99.2%</td>
<td>92.4%</td>
<td>916</td>
<td>94.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>973</td>
<td>100%</td>
</tr>
</tbody>
</table>

\textsuperscript{a} Unweighted data
**What race do you consider yourself to be?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>White or Caucasian<strong>b</strong></td>
<td>94.2%</td>
<td>79.0%</td>
<td>791</td>
<td>82.8%</td>
</tr>
<tr>
<td>African American or Black</td>
<td>2.1%</td>
<td>7.7%</td>
<td>60</td>
<td>6.3%</td>
</tr>
<tr>
<td>Asian</td>
<td>0.4%</td>
<td>8.1%</td>
<td>59</td>
<td>6.2%</td>
</tr>
<tr>
<td>Multi-racial<strong>c</strong></td>
<td>2.1%</td>
<td>2.4%</td>
<td>22</td>
<td>2.3%</td>
</tr>
<tr>
<td>Other</td>
<td>0.4%</td>
<td>2.0%</td>
<td>15</td>
<td>1.6%</td>
</tr>
<tr>
<td>American Indian, Native American, or Alaskan Native</td>
<td>0.4%</td>
<td>0.4%</td>
<td>4</td>
<td>0.4%</td>
</tr>
<tr>
<td>Hawaiian or other Pacific Islander</td>
<td>0.4%</td>
<td>0.4%</td>
<td>4</td>
<td>0.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>100%</td>
<td>100%</td>
<td>955</td>
<td>100%</td>
</tr>
</tbody>
</table>

*a Unweighted data

*b Includes those who volunteered “Hispanic only” for race.

*c Response was volunteered.

**What is the highest level of education you completed?**

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 9th grade</td>
<td>0.0%</td>
<td>1.0%</td>
<td>8</td>
<td>0.8%</td>
</tr>
<tr>
<td>9th-12th, but did not finish high school</td>
<td>1.0%</td>
<td>1.2%</td>
<td>12</td>
<td>1.2%</td>
</tr>
<tr>
<td>High school graduate or GED</td>
<td>17.7%</td>
<td>10.7%</td>
<td>114</td>
<td>11.6%</td>
</tr>
<tr>
<td>Some college but no degree</td>
<td>11.7%</td>
<td>13.0%</td>
<td>126</td>
<td>12.8%</td>
</tr>
<tr>
<td>2 year college degree/AA/AS</td>
<td>5.4%</td>
<td>7.1%</td>
<td>68</td>
<td>6.9%</td>
</tr>
<tr>
<td>4 year college degree/BA/BS</td>
<td>33.3%</td>
<td>33.3%</td>
<td>327</td>
<td>33.3%</td>
</tr>
<tr>
<td>Some graduate work</td>
<td>4.4%</td>
<td>4.4%</td>
<td>43</td>
<td>4.4%</td>
</tr>
<tr>
<td>Completed Masters or professional degree</td>
<td>21.6%</td>
<td>24.9%</td>
<td>241</td>
<td>24.5%</td>
</tr>
<tr>
<td>Advanced graduate work or Ph.D.</td>
<td>4.9%</td>
<td>4.4%</td>
<td>44</td>
<td>4.5%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>100%</td>
<td>100%</td>
<td>985</td>
<td>100%</td>
</tr>
</tbody>
</table>
### What is your total household income before taxes?

<table>
<thead>
<tr>
<th>Response</th>
<th>Rural %</th>
<th>Non-Rural %</th>
<th>Total %</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0 -- $9,999</td>
<td>1.7%</td>
<td>1.1%</td>
<td>9</td>
<td>1.2%</td>
</tr>
<tr>
<td>$10,000 -- $29,999</td>
<td>2.5%</td>
<td>4.5%</td>
<td>33</td>
<td>4.2%</td>
</tr>
<tr>
<td>$30,000 -- $49,999</td>
<td>9.6%</td>
<td>5.0%</td>
<td>43</td>
<td>5.6%</td>
</tr>
<tr>
<td>$50,000 -- $74,999</td>
<td>11.7%</td>
<td>9.0%</td>
<td>72</td>
<td>9.3%</td>
</tr>
<tr>
<td>$75,000 -- $99,999</td>
<td>11.3%</td>
<td>15.6%</td>
<td>116</td>
<td>15.1%</td>
</tr>
<tr>
<td>$100,000 -- $124,999</td>
<td>16.4%</td>
<td>10.9%</td>
<td>90</td>
<td>11.6%</td>
</tr>
<tr>
<td>$125,000 -- $149,999</td>
<td>13.2%</td>
<td>13.7%</td>
<td>105</td>
<td>13.6%</td>
</tr>
<tr>
<td>$150,000 -- $174,999</td>
<td>10.9%</td>
<td>9.7%</td>
<td>76</td>
<td>9.8%</td>
</tr>
<tr>
<td>$175,000 -- $199,999</td>
<td>3.0%</td>
<td>8.2%</td>
<td>58</td>
<td>7.6%</td>
</tr>
<tr>
<td>$200,000 +</td>
<td>19.7%</td>
<td>22.2%</td>
<td>169</td>
<td>21.9%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>771</td>
<td>100%</td>
</tr>
</tbody>
</table>
IX. Comparison Tables – Previous Surveys

The following tables compare data from the current and previous surveys for selected items. All percentages are subject to rounding. Weighted counts are also subject to rounding. Therefore, in some cases response categories that display the same rounded number of weighted respondents may account for slightly different percentages of the total responses. This is due to the rounding of respondent numbers that takes place when the data is weighted. Some tables display items for which more than one answer was accepted. See the introduction to Appendix B for more information about interpreting statistics obtained from weighted data and multiple-response items. The reader may also wish to refer to “How to Read the Survey Results” in Section II of this report when consulting the tables below.
What single factor most influenced your decision to locate in Loudoun County?

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Location of work site</td>
<td>30.9%</td>
<td>33.2%</td>
<td>31.3%</td>
<td>28.1%</td>
</tr>
<tr>
<td>Family considerations</td>
<td>21.7%</td>
<td>22.5%</td>
<td>16.9%</td>
<td>12.9%</td>
</tr>
<tr>
<td>Housing affordability/type of house</td>
<td>20.5%</td>
<td>22.6%</td>
<td>24.8%</td>
<td>24.9%</td>
</tr>
<tr>
<td>Schools or community services</td>
<td>10.6%</td>
<td>7.5%</td>
<td>9.3%</td>
<td>4.0%</td>
</tr>
<tr>
<td>Other\textsuperscript{a}</td>
<td>5.5%</td>
<td>2.4%</td>
<td>5.6%</td>
<td>15.5%</td>
</tr>
<tr>
<td>Rural character/beauty</td>
<td>4.9%</td>
<td>4.9%</td>
<td>6.0%</td>
<td>7.4%</td>
</tr>
<tr>
<td>Quality of overall community</td>
<td>4.3%</td>
<td>5.9%</td>
<td>5.1%</td>
<td>3.8%</td>
</tr>
<tr>
<td>Proximity</td>
<td>1.0%</td>
<td>0.7%</td>
<td>n/a\textsuperscript{b}</td>
<td>n/a\textsuperscript{b}</td>
</tr>
<tr>
<td>Taxes</td>
<td>0.7%</td>
<td>0.2%</td>
<td>0.9%</td>
<td>3.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

\textsuperscript{a} See Section VIII for detail on the responses included in the “Other” category in 2016.

\textsuperscript{b} This response was not an answer choice in this year.

How safe do you feel in your neighborhood? (For respondents who moved to Loudoun County.)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Safe</td>
<td>72.0%</td>
<td>68.1%</td>
<td>65.7%</td>
<td>55.5%</td>
</tr>
<tr>
<td>Safe</td>
<td>26.3%</td>
<td>30.5%</td>
<td>32.6%</td>
<td>40.9%</td>
</tr>
<tr>
<td>Unsafe</td>
<td>1.3%</td>
<td>1.1%</td>
<td>1.5%</td>
<td>3.5%</td>
</tr>
<tr>
<td>Very Unsafe</td>
<td>0.3%</td>
<td>0.3%</td>
<td>0.3%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

How safe do you feel in your neighborhood? (For lifelong residents of Loudoun County.)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Safe</td>
<td>65.4%</td>
<td>68.5%</td>
<td>69.9%</td>
<td>49.4%</td>
</tr>
<tr>
<td>Safe</td>
<td>32.2%</td>
<td>26.0%</td>
<td>28.5%</td>
<td>44.9%</td>
</tr>
<tr>
<td>Unsafe</td>
<td>2.4%</td>
<td>5.5%</td>
<td>1.6%</td>
<td>4.3%</td>
</tr>
<tr>
<td>Very Unsafe</td>
<td>0.0%</td>
<td>0.0%</td>
<td>0.0%</td>
<td>1.4%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>
How would you rate the overall quality of life in Loudoun County?

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>53.1%</td>
<td>51.7%</td>
<td>47.7%</td>
<td>36.7%</td>
</tr>
<tr>
<td>Good</td>
<td>41.0%</td>
<td>43.3%</td>
<td>44.8%</td>
<td>55.2%</td>
</tr>
<tr>
<td>Fair</td>
<td>4.2%</td>
<td>4.1%</td>
<td>6.7%</td>
<td>7.2%</td>
</tr>
<tr>
<td>Poor</td>
<td>1.7%</td>
<td>0.9%</td>
<td>0.8%</td>
<td>0.9%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Do you feel the county provides good value for the tax dollar?\textsuperscript{a}

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>85.3%</td>
<td>80.0%</td>
<td>81.4%</td>
<td>75.0%</td>
</tr>
<tr>
<td>No</td>
<td>14.7%</td>
<td>20.0%</td>
<td>18.5%</td>
<td>25.0%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

\textsuperscript{a} Prior to 2012, this question was presented with yes/no answer choices. In 2012, 2014 and 2016, respondents were asked to indicate their level of agreement with the statement “The county provides good value for the tax dollar.” In the above chart, the responses “Strongly Agree” and “Somewhat Agree” were consolidated into “Yes,” while the responses “Somewhat Disagree” and “Strongly Disagree” were consolidated into “No.” The full table of responses for 2012, 2014 and 2016 is presented below the chart.
How would you respond to the following statement: The county provides good value for the tax dollar. Would you say you…?

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
<td>27.2%</td>
<td>28.7%</td>
<td>23.0%</td>
</tr>
<tr>
<td>Somewhat Agree</td>
<td>58.1%</td>
<td>51.3%</td>
<td>58.4%</td>
</tr>
<tr>
<td>Somewhat Disagree</td>
<td>10.1%</td>
<td>13.3%</td>
<td>11.9%</td>
</tr>
<tr>
<td>Strongly Disagree</td>
<td>4.6%</td>
<td>6.7%</td>
<td>6.6%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>
In which of the following ways do you receive information about Loudoun County programs and services? (List not read to respondent)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Newspapers</td>
<td>64.8%</td>
<td>60.4%</td>
<td>66.4%</td>
<td>84.8%</td>
</tr>
<tr>
<td>County website</td>
<td>53.3%</td>
<td>44.6%</td>
<td>42.6%</td>
<td>50.2%</td>
</tr>
<tr>
<td>Word of mouth</td>
<td>51.8%</td>
<td>32.8%</td>
<td>35.9%</td>
<td>60.5%</td>
</tr>
<tr>
<td>Social media (Facebook, Twitter, etc.)</td>
<td>41.7%</td>
<td>29.5%</td>
<td>19.4%</td>
<td>n/a</td>
</tr>
<tr>
<td>Home Owners’ Association newsletter</td>
<td>33.7%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Alert Loudoun subscription</td>
<td>32.9%</td>
<td>37.6%</td>
<td>28.2%</td>
<td>n/a</td>
</tr>
<tr>
<td>Parks and Recreation brochures</td>
<td>32.0%</td>
<td>30.5%</td>
<td>30.3%</td>
<td>52.5%</td>
</tr>
<tr>
<td>Television</td>
<td>30.9%</td>
<td>29.0%</td>
<td>23.8%</td>
<td>24.4%</td>
</tr>
<tr>
<td>Radio</td>
<td>26.0%</td>
<td>19.7%</td>
<td>19.5%</td>
<td>17.6%</td>
</tr>
<tr>
<td>Public libraries</td>
<td>24.4%</td>
<td>19.7%</td>
<td>20.0%</td>
<td>32.7%</td>
</tr>
<tr>
<td>Board of Supervisors’ newsletter</td>
<td>17.8%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Public meetings</td>
<td>12.9%</td>
<td>11.3%</td>
<td>12.1%</td>
<td>16.4%</td>
</tr>
<tr>
<td>Other(^{b,d})</td>
<td>4.0%</td>
<td>6.2%</td>
<td>13.2%</td>
<td>11.2%</td>
</tr>
<tr>
<td>Schools, school board(^{e})</td>
<td>1.2%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Guide to services in Loudoun County</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>32.7%</td>
</tr>
<tr>
<td>Total</td>
<td>427.6%(^{a})</td>
<td>326.6%(^{a})</td>
<td>311.3%(^{a})</td>
<td>383.0%(^{a})</td>
</tr>
</tbody>
</table>

Base=990 weighted cases in 2016

\(^{a}\) More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

\(^{b}\) See Section VIII for detail on the responses included in the “Other” category in 2016.

\(^{c}\) This response was not an answer choice in this year.

\(^{d}\) For this table, this category includes both “Other” responses and “Anything I haven’t mentioned” responses.

\(^{e}\) Code added after reviewing and recoding other-specify responses.
What single thing do you like best about Loudoun County? (List not read to respondent)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Location/proximity</td>
<td>17.9%</td>
<td>16.1%</td>
<td>20.6%</td>
<td>22.3%</td>
</tr>
<tr>
<td>Schools</td>
<td>16.3%</td>
<td>15.0%</td>
<td>11.5%</td>
<td>11.4%</td>
</tr>
<tr>
<td>Rural/open/country</td>
<td>14.8%</td>
<td>12.9%</td>
<td>20.4%</td>
<td>19.9%</td>
</tr>
<tr>
<td>Services, amenities, programs</td>
<td>14.3%</td>
<td>10.8%</td>
<td>3.9%</td>
<td>n/a</td>
</tr>
<tr>
<td>Safe/safety</td>
<td>14.1%</td>
<td>14.0%</td>
<td>8.9%</td>
<td>7.0%</td>
</tr>
<tr>
<td>Neighborhood/community</td>
<td>12.8%</td>
<td>14.8%</td>
<td>16.4%</td>
<td>16.5%</td>
</tr>
<tr>
<td>People/friendly/personal</td>
<td>9.9%</td>
<td>8.3%</td>
<td>9.7%</td>
<td>9.9%</td>
</tr>
<tr>
<td>Beauty/scenic views</td>
<td>9.9%</td>
<td>7.2%</td>
<td>7.3%</td>
<td>9.5%</td>
</tr>
<tr>
<td>Other</td>
<td>9.3%</td>
<td>5.1%</td>
<td>10.9%</td>
<td>7.4%</td>
</tr>
<tr>
<td>Rural/suburban balance</td>
<td>6.6%</td>
<td>7.6%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Environment/cleanliness</td>
<td>6.0%</td>
<td>6.4%</td>
<td>7.0%</td>
<td>4.8%</td>
</tr>
<tr>
<td>Cultural diversity</td>
<td>2.2%</td>
<td>3.2%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Job availability</td>
<td>1.7%</td>
<td>1.6%</td>
<td>0.9%</td>
<td>n/a</td>
</tr>
<tr>
<td>Affordability</td>
<td>1.1%</td>
<td>1.2%</td>
<td>2.0%</td>
<td>1.6%</td>
</tr>
<tr>
<td>Historical aspects</td>
<td>1.0%</td>
<td>0.4%</td>
<td>n/a</td>
<td>1.6%</td>
</tr>
<tr>
<td>Good value for the tax dollar</td>
<td>0.8%</td>
<td>0.5%</td>
<td>0.4%</td>
<td>0.2%</td>
</tr>
<tr>
<td>Quality of life; quiet; balance of rural and urban</td>
<td>n/a</td>
<td>n/a</td>
<td>1.6%</td>
<td>5.0%</td>
</tr>
<tr>
<td>Parks/recreation</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>2.7%</td>
</tr>
<tr>
<td>Lived here all my life/everything</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>2.5%</td>
</tr>
<tr>
<td>Growth/new development</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>1.5%</td>
</tr>
<tr>
<td>Family oriented</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>1.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>138.7%</td>
<td>125.1%</td>
<td>121.5%</td>
<td>125.2%</td>
</tr>
</tbody>
</table>

Base=937 weighted cases in 2016

* Up to two answers were accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

* See Section VIII for detail on the responses included in the “Other” category in 2016.

* This response was not an answer choice in this year.

* This category was “Job, work; access to work” in 2012.
**What do you think is the single biggest problem facing Loudoun County? (List not read to respondent)**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Growth/Development</td>
<td>36.4%</td>
<td>27.6%</td>
<td>24.6%</td>
<td>40.1%</td>
</tr>
<tr>
<td>Traffic</td>
<td>32.5%</td>
<td>33.2%</td>
<td>38.9%</td>
<td>47.3%</td>
</tr>
<tr>
<td>Schools</td>
<td>7.1%</td>
<td>13.0%</td>
<td>11.3%</td>
<td>8.6%</td>
</tr>
<tr>
<td>Road maintenance</td>
<td>6.5%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Cost of Living/Housing</td>
<td>6.4%</td>
<td>5.6%</td>
<td>3.6%</td>
<td>4.9%</td>
</tr>
<tr>
<td>Other</td>
<td>5.7%</td>
<td>6.6%</td>
<td>11.1%</td>
<td>2.4%</td>
</tr>
<tr>
<td>Inadequate transit services</td>
<td>5.0%</td>
<td>5.3%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>School budget</td>
<td>5.0%</td>
<td>3.6%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Taxes too high/tax wrong things</td>
<td>4.3%</td>
<td>7.2%</td>
<td>15.7%</td>
<td>10.0%</td>
</tr>
<tr>
<td>Government</td>
<td>3.7%</td>
<td>6.3%</td>
<td>3.0%</td>
<td>4.6%</td>
</tr>
<tr>
<td>Inadequate services</td>
<td>3.2%</td>
<td>3.5%</td>
<td>3.1%</td>
<td>4.8%</td>
</tr>
<tr>
<td>Drugs</td>
<td>2.7%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Crime</td>
<td>2.7%</td>
<td>1.7%</td>
<td>1.3%</td>
<td>2.2%</td>
</tr>
<tr>
<td>Illegal immigration</td>
<td>1.3%</td>
<td>0.9%</td>
<td>1.8%</td>
<td>6.5%</td>
</tr>
<tr>
<td>Lack of jobs</td>
<td>1.2%</td>
<td>2.0%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Youth crime/gangs</td>
<td>0.9%</td>
<td>0.7%</td>
<td>1.6%</td>
<td>3.5%</td>
</tr>
<tr>
<td>Foreign born population</td>
<td>0.7%</td>
<td>0.3%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Inadequate entertainment/nighttime activities</td>
<td>0.6%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Too few youth activities</td>
<td>0.6%</td>
<td>0.7%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Taxes too low/raise taxes</td>
<td>0.6%</td>
<td>0.4%</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Dirt roads</td>
<td>0.2%</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Water issues</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>4.0%</td>
</tr>
<tr>
<td>Affordability</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>1.8%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>127.1%</td>
<td>118.8%</td>
<td>116.0%</td>
<td>140.7%</td>
</tr>
</tbody>
</table>

*Base=903 weighted cases in 2016*

- **a** Up to two answers were accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.
- **b** See Section VIII for detail on the responses included in the “Other” category in 2016.
- **c** This response was not an answer choice in this year.
- **d** This response was part of “Cost of living/Housing” in 2012 and 2007.
- **e** This response was labeled “Youth activities” in prior years.
The order of problem categories presented in this chart follows the order from 2014, which was not determined by decreasing importance. Additionally, categories that were new to 2014 and/or 2016 are not included in the chart though they are present in the table.
Are there sufficient nighttime activities in Loudoun County for members of your household?

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>63.5%</td>
<td>60.8%</td>
<td>63.4%</td>
<td>59.7%</td>
</tr>
<tr>
<td>No</td>
<td>28.6%</td>
<td>30.2%</td>
<td>28.2%</td>
<td>27.0%</td>
</tr>
<tr>
<td>Not sure/No opinion/Don’t care</td>
<td>7.9%</td>
<td>8.9%</td>
<td>8.4%</td>
<td>13.3%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

What nighttime activities are missing?

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Child, youth, family-friendly events or programs</td>
<td>30.6%</td>
<td>16.0%</td>
<td>18.8%</td>
<td>n/a</td>
</tr>
<tr>
<td>Live entertainment and music</td>
<td>26.0%</td>
<td>44.6%</td>
<td>23.9%</td>
<td>30.7%</td>
</tr>
<tr>
<td>Live theater (e.g., plays, musicals)</td>
<td>25.4%</td>
<td>34.6%</td>
<td>20.0%</td>
<td>36.3%</td>
</tr>
<tr>
<td>Bars and nightclubs</td>
<td>22.8%</td>
<td>35.1%</td>
<td>28.6%</td>
<td>26.7%</td>
</tr>
<tr>
<td>Downtown attractions such as art galleries, concerts and special events</td>
<td>21.4%</td>
<td>27.4%</td>
<td>28.5%</td>
<td>26.7%</td>
</tr>
<tr>
<td>Sporting events</td>
<td>21.4%</td>
<td>30.0%</td>
<td>16.0%</td>
<td>21.8%</td>
</tr>
<tr>
<td>Fine dining</td>
<td>18.4%</td>
<td>25.9%</td>
<td>18.0%</td>
<td>24.8%</td>
</tr>
<tr>
<td>Other</td>
<td>14.1%</td>
<td>8.7%</td>
<td>8.6%</td>
<td>35.6%</td>
</tr>
<tr>
<td>Movie theaters</td>
<td>10.1%</td>
<td>8.7%</td>
<td>8.8%</td>
<td>25.6%</td>
</tr>
<tr>
<td>International dining</td>
<td>8.9%</td>
<td>13.8%</td>
<td>8.1%</td>
<td>12.6%</td>
</tr>
<tr>
<td>Symphony or orchestra</td>
<td>8.4%</td>
<td>9.9%</td>
<td>8.0%</td>
<td>21.8%</td>
</tr>
<tr>
<td>Things need to stay open later</td>
<td>1.8%</td>
<td>0.4%</td>
<td>2.3%</td>
<td>n/a</td>
</tr>
<tr>
<td>Total</td>
<td>209.3%</td>
<td>236.0%</td>
<td>189.6%</td>
<td>262.6%</td>
</tr>
</tbody>
</table>

Base=258 weighted cases in 2016

* More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

* See Section VIII for detail on the responses included in the “Other” category in 2016.

* This response was not an answer choice in this year.

* Code added after reviewing and recoding other-say responses.
### How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years?

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>40.6%</td>
<td>42.9%</td>
<td>41.1%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>33.2%</td>
<td>32.1%</td>
<td>33.5%</td>
</tr>
<tr>
<td>Not too important</td>
<td>17.8%</td>
<td>15.7%</td>
<td>18.1%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>8.4%</td>
<td>9.2%</td>
<td>7.3%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How important is it for the county to focus on improving or building roads in the next few years?

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>65.2%</td>
<td>67.4%</td>
<td>60.4%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>24.9%</td>
<td>24.1%</td>
<td>27.4%</td>
</tr>
<tr>
<td>Not too important</td>
<td>5.2%</td>
<td>5.5%</td>
<td>9.0%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>4.7%</td>
<td>3.0%</td>
<td>3.2%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

### How important is it for the county to focus on improving commuter bus service to Washington DC and the Pentagon in the next few years?

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012(^a)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>38.4%</td>
<td>33.7%</td>
<td>45.6%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>28.0%</td>
<td>30.9%</td>
<td>32.6%</td>
</tr>
<tr>
<td>Not too important</td>
<td>18.0%</td>
<td>18.6%</td>
<td>12.1%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>15.6%</td>
<td>16.7%</td>
<td>9.7%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

\(^a\) In 2012, this question was phrased as “providing or improving commuter bus service” and did not specify “to Washington DC and the Pentagon”.
How important is it for the county to focus on improving local circulator buses to destinations other than Metrorail stations in the next few years?

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012(^a)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>33.4%</td>
<td>27.2%</td>
<td>34.7%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>30.0%</td>
<td>33.9%</td>
<td>33.9%</td>
</tr>
<tr>
<td>Not too important</td>
<td>22.1%</td>
<td>23.4%</td>
<td>18.4%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>14.5%</td>
<td>15.5%</td>
<td>13.0%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

\(^a\) In 2012, this question was phrased as “providing or improving local bus service”.

Do you use public transportation?

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>25.3%</td>
<td>35.6%</td>
<td>26.2%</td>
</tr>
<tr>
<td>No</td>
<td>74.7%</td>
<td>64.4%</td>
<td>73.8%</td>
</tr>
<tr>
<td>Total</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

What sort of public transportation do you use? (List not read to respondent)

<table>
<thead>
<tr>
<th>Response</th>
<th>2016</th>
<th>2014</th>
<th>2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metrorail</td>
<td>67.7%</td>
<td>75.1%</td>
<td>54.8%</td>
</tr>
<tr>
<td>Bus</td>
<td>51.4%</td>
<td>49.2%</td>
<td>67.4%</td>
</tr>
<tr>
<td>Train (such as MARC)</td>
<td>7.1%</td>
<td>6.6%</td>
<td>7.3%</td>
</tr>
<tr>
<td>Taxi/hired car/limo</td>
<td>4.3%</td>
<td>2.7%</td>
<td>1.2%</td>
</tr>
<tr>
<td>Car pool/slugging</td>
<td>2.2%</td>
<td>0.3%</td>
<td>0.2%</td>
</tr>
<tr>
<td>Van pool</td>
<td>1.6%</td>
<td>0.5%</td>
<td>n/a(^c)</td>
</tr>
<tr>
<td>Government transportation service</td>
<td>0.8%</td>
<td>0.1%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Other(^b)</td>
<td>0.0%</td>
<td>2.9%</td>
<td>6.1%</td>
</tr>
<tr>
<td>Total</td>
<td>135.0%(^a)</td>
<td>137.4%(^a)</td>
<td>137.0%(^a)</td>
</tr>
</tbody>
</table>

\(^a\) More than one answer was accepted. Percentages show responses divided by number of residents answering the question. Therefore, percentages can add to more than 100.

\(^b\) See Section VIII for detail on the responses included in the “Other” category in 2016.

\(^c\) This response was not an answer choice in this year.
Appendix A:
Questionnaire
2016 Loudoun County Survey of Residents

NOTES:

- Answer choices in capital letters were not read aloud to the respondent. Answer choices in mixed case were read aloud to the respondent unless a “do not read” instruction is present.
- Some aspects of this document are abstracted from the actual programming.

INTRODUCTION (abstracted)

Hello. My name is _____. I'm calling from the Center for Survey Research at the University of Virginia for the Loudoun County government. The County is conducting a survey to find out how satisfied people are with county services.

Your household was selected for the survey. All your answers are confidential and you can refuse to answer any question at any time.

- Ensure we are talking to an adult who is a resident of Loudoun County
- Record ZIP code of residence, confirm the residence is inside Loudoun County if necessary
- If the household is eligible, select the respondent for the survey
- Assure selected respondent about confidentiality
- Ask questions about telephone service (for use in weighting the data)
- Start the body of the interview

Questions in this document are numbered for reference. The numbering does not necessarily reflect the item names used in programming or analysis. Instructions for interviewers appear in ALL CAPS. “IV” refers to “interviewer.”

1. First, do you live in …? (READ LIST)
   1. A townhouse or duplex,
   2. A single family home, or
   3. An apartment or condo?
   4. OTHER (SPECIFY)
   9. DON’T KNOW/NO ANSWER/REFUSED

2. How many years have you lived in Loudoun County? (WHOLE NUMBERS ONLY)
   ____________ years

[ENTER “98” FOR DON’T KNOW, “99” FOR REFUSED. LESS THAN 1 YEAR = 1]
RANGE 1-97
3. Did you move to Loudoun County from somewhere else?
   1. YES
   2. NO
   3. DON’T KNOW/NO ANSWER/REFUSED

(ASK ONLY IF ANSWER TO #3 IS YES)
4. In what city or county did you live before moving to Loudoun County? (DO NOT READ LIST, BUT YOU MAY PROBE FROM LIST)
   1. ALEXANDRIA CITY, VA
   2. ARLINGTON COUNTY, VA
   3. PRINCE WILLIAM COUNTY, VA (INCLUDES MANASSAS AND MANASSAS PARK)
   4. FAIRFAX COUNTY, VA (INCLUDES FAIRFAX AND FALLS CHURCH CITIES, AND RESTON, HERNDON, TYSON’S, TYSON’S CORNER, MCLEAN AND SPRINGFIELD)
   5. FREDERICK COUNTY, MD (INCLUDES CITY OF FREDERICK)
   6. MONTGOMERY COUNTY, MD (INCLUDES BETHESDA, ROCKVILLE, GAITHERSBURG, GERMANTOWN AND SILVER SPRING)
   7. WASHINGTON, DC
   8. OTHER CITY OR COUNTY IN METRO DC AREA
   9. A CITY OR COUNTY OUTSIDE THE METRO DC AREA (SUCH AS WINCHESTER, VA; HAGERSTOWN, MD)
   10. DON’T KNOW/NO ANSWER/REFUSED

IV: METRO AREA IS AS DEFINED BY RESPONDENT

5. What single factor most influenced your decision to locate in Loudoun County? (DO NOT READ LIST, BUT YOU MAY PROBE FROM LIST – RECORD ONLY ONE ANSWER)
   1. SCHOOLS OR COMMUNITY SERVICES
   2. HOUSING AFFORDABILITY
   3. LOCATION OF WORK SITE
   4. TAXES
   5. QUALITY OF OVERALL COMMUNITY
   6. FAMILY CONSIDERATIONS
   7. RURAL CHARACTER/BEAUTY
   8. PROXIMITY
   9. OTHER (SPECIFY) _______________________________________
   10. DON’T KNOW/NO ANSWER/REFUSED
6. How safe do you feel in your neighborhood? Would you say…
   1. Very safe,
   2. Safe,
   3. Unsafe, or
   4. Very unsafe?
   8. DON’T KNOW
   9. REFUSED

[ASK ONLY IF ANSWER TO #6 IS UNSAFE OR VERY UNSAFE]

7. Why do you feel unsafe? [DO NOT READ LIST, BUT YOU MAY PROBE FROM LIST. CHECK ALL THAT APPLY, PROBE: Anything else?]
   1. GANGS
   2. BREAK-INS
   3. STREET CRIMES
   4. LACK OF STREET PATROL
   5. TRAFFIC ISSUES
   6. CAR DAMAGE/THEFT
   7. CRIME IS EVERYWHERE/NOT JUST HERE
   8. JUST HIGHER CRIME RATE HERE
   9. YOUTH CRIME
   10. DRUG CRIME
   11. FOREIGN BORN POPULATION
   12. ILLEGAL IMMIGRATION
   13. OTHER (SPECIFY) ___________________
   14. DON’T KNOW/NO ANSWER/REFUSED

8. Including yourself, all adults and all children, how many people live in your household?
   _____ People in household
   [ENTER “99” FOR DON’T KNOW, ENTER 8 IF MORE THAN 8] RANGE 1-8

9. Now, I will be asking you about the ages of everyone in your household. For persons 25 and older, I will also ask about their employment.
   (IF ONLY ONE PERSON IN HOUSEHOLD: Now, I will be asking you about your age and employment.)

   What is your age?
   Age _____ [a] (RESPONDENT)

   (The following questions are asked conditionally based on the reported number of household members.)

   Of the household members other than yourself, what is the first oldest person's age?
   Age _____ [b]

   Second oldest person's age? (Not including you.)
Age _____ [c]
Third oldest person's age? (Not including you.)
Age _____ [d]
Fourth oldest person's age? (Not including you.)
Age _____ [e]
Fifth oldest person's age? (Not including you.)
Age _____ [f]
Sixth oldest person's age? (Not including you.)
Age _____ [g]
Seventh oldest person's age? (Not including you.)
Age _____ [h]

[ENTER “99” FOR DON’T KNOW] RANGE 1-98

[ASK IF ANY SCHOOL-AGED (AGE 5-18) CHILDREN IN #9]
10. How many of the school age children in your household attend public school?
    _____ Children in Public School

[ENTER “99” FOR DON’T KNOW] RANGE 0-8

[REPEAT #11 FOR EVERY PERSON 25 YEARS OF AGE OR OLDER]
11. Is the [insert age]-year-old person employed…
   1. Full-time,
   2. In one part-time job,
   3. In more than one part-time job, or
   4. Not employed?
   5. (VOL) RETIRED
   6. (VOL) DISABLED, UNABLE TO WORK
   9. DON’T KNOW/NO ANSWER/REFUSED

[REPEAT #12 FOR EACH EMPLOYED PERSON FROM #11]
12. Are you/Is the [insert age]-year-old person currently a federal employee?
   1. Yes
   2. No
   8. DON’T KNOW
   9. REFUSED

[REPEAT #13 FOR EACH EMPLOYED PERSON FROM #11 (#11=1, 2 or 3)
WHO IS NOT A FEDERAL EMPLOYEE FROM #12 (#12=2 or 3)]
13. Are you/Is the [insert age]-year-old person (MARK ALL THAT APPLY)
   1. A Federal contractor,
   2. Self-employed,
3. Working in a business based in your home, or
4. Telecommuting at least one day per week
5. NONE OF THE ABOVE
6. DON’T KNOW
7. REFUSED

IV, ONLY IF ASKED: A telecommuter or teleworker is someone who spends a whole day or more per week working at home or at a telecommuting center closer to home, instead of going to their main place of work.

[REPEAT #14 FOR EACH EMPLOYED PERSON FROM #11 (#11=1, 2 or 3) WHO IS A FEDERAL EMPLOYEE FROM #12 (#12=1)]

14. Do you/Does the [insert age]-year-old person telecommute at least one day per week?
   1. Yes
   2. No
   8. DON’T KNOW
   9. REFUSED

(IV, ONLY IF ASKED: A telecommuter or teleworker is someone who spends a whole day or more per week working at home or at a telecommuting center closer to home, instead of going to their main place of work.)

[REPEAT #15 FOR EACH EMPLOYED PERSON FROM #11]

15. In which county or city does the [insert age]-year-old person work? (DO NOT READ LIST) (PROBE INSTR FOR IVs)
   1. LOUDOUN COUNTY (INCLUDES ASHBURN, LEESBURG, STERLING, PURCELLVILLE, MIDDLEBURG, AND LOVETTSVILLE)
   2. FAIRFAX COUNTY, VA (INCLUDES FAIRFAX AND FALLS CHURCH CITIES, AND RESTON, HERNDON, TYSON’S, TYSON’S CORNER, MCLEAN AND SPRINGFIELD)
   3. WASHINGTON, DC
   4. ARLINGTON COUNTY, VA
   5. ALEXANDRIA CITY, VA
   6. PRINCE WILLIAM COUNTY, VA (INCLUDES MANASSAS AND MANASSAS PARK)
   7. FREDERICK COUNTY, MD (INCLUDES CITY OF FREDERICK)
   8. MONTGOMERY COUNTY, MD (INCLUDES BETHESDA, ROCKVILLE, GAITHERSBURG, GERMANTOWN AND SILVER SPRING)
   9. OTHER CITY OR COUNTY IN METRO DC AREA
   10. A CITY OR COUNTY OUTSIDE THE METRO DC AREA (SUCH AS WINCHESTER, VA; HAGERSTOWN, MD)
   11. DON’T KNOW/NO ANSWER/REFUSED/NO MORE APPLY

[IV, IF RESPONDENT UNSURE: Answer based on the location where work is done most of the time, rather than the location of the employer or the employer’s main
office. If the job involves extensive driving/travel, answer based on where the vehicle is stored most of the time.]

IF RESPONDENT SAYS THEY WORK FROM HOME: CODE AS LOUDOUN COUNTY.
IF MORE THAN ONE JOB: ANSWER FOR THE JOB WHERE MOST OF THE WORK TIME IS SPENT, OR THE JOB THAT RESPONDENT CONSIDERS TO BE THE PRIMARY JOB.

[ASK IF ANY ADULT IN THE HOUSEHOLD IS EMPLOYED FULL-TIME OR PART-TIME (#11=1, 2 OR 3)]
16. Now -- would decreased federal spending be better for your household’s job security, worse for your household’s job security, or does it not matter for your household’s job security?
   1. Better
   2. Worse
   3. Doesn’t matter
   8. DON’T KNOW
   9. REFUSED

[ASK ONLY IF ANSWER TO # 16 IS “BETTER”]
17. Why is DECREASED federal spending BETTER for your household’s job security? (Open ended responses)

18. Do you or any members of your household access the Internet at your home?
   1. YES, SOMEONE DOES
   2. NO, NO ONE DOES
   8. DON’T KNOW/NO ANSWER
   9. REFUSED

   (IV: “Access the Internet” includes using 3G or 4G service on mobile devices, smart phones, etc.)

[ASK ONLY IF #18 “YES” (#18=1)]
19. At home, do you or any members of your household connect to the internet through…
   (IF NEEDED: any of the following – I’m going to zip through a list, please tell me Yes or No for each one.) [READ LIST. MARK ALL APPROPRIATE ANSWERS.]
   1. A fiber optic connection such as OpenBand or Verizon FIOS
   2. A cable TV connection
   3. A cellular telephone connection
   4. A mobile hotspot such as Verizon MiFi or AT&T Hot Spot
   5. An area wireless connection such as AllPoints Broadband
   6. A dial-up connection using a phone line and modem
   7. A DSL enabled phone line
   8. A telephone company T-1 connection
9. Satellite  
10. Other alternative provider such as Verizon HomeFusion, etc.

(DO NOT READ)
11. OTHER (PLEASE SPECIFY)  
12. DO NOT HAVE INTERNET ACCESS OF ANY KIND IN MY HOME  
13. DON’T KNOW/NO ANSWER  
14. REFUSED

(IV, IF RESPONDENT UNSURE ABOUT 1 AND 2: For dial-up you use your telephone and there is usually a funny connection sound. You usually cannot use the phone at the same time as the internet. For DSL (Digital Subscriber Line) the internet also comes through a phone cord but there is no start-up sound and you can make calls and use the internet at the same time.)

[ASK ONLY IF ANSWER TO #18 IS “NO” (#18=2)]
20. Why does no one in your household access the Internet at your home? [DO NOT READ LIST. MARK ALL APPROPRIATE ANSWERS.]
   1. NO INTEREST  
   2. NO AVAILABLE SERVICE TO CHOOSE FROM (EXCEPT SATELLITE)  
   3. AVAILABLE SERVICE IS TOO SLOW  
   4. AVAILABLE SERVICE IS NOT RELIABLE ENOUGH  
   5. AVAILABLE SERVICE IS TOO EXPENSIVE  
   6. OTHER (SPECIFY)  
   7. NO ANSWER/REFUSED

(IV: If respondent says they prefer to use public or other resources to connect, probe for why they prefer that option to see if the underlying reason fits into pre-coded answer choices.)

21. In which of the following ways do you receive information about Loudoun County programs and services? (READ LIST. MARK ALL THAT APPLY)
   1. Newspapers, whether online or hard copy  
   2. Radio  
   3. Television  
   4. County Website  
   5. Social Media (Facebook, Twitter, LinkedIn, YouTube)  
   6. Alert Loudoun (subscription to receive county news and information)  
   7. Board of Supervisors’ newsletters  
   8. Home Owners’ Association (HOA) newsletters  
   9. Public Libraries  
   10. Parks and Recreation Activity Guide  
   11. Public meetings  
   12. Word of mouth  
   13. Anything I haven’t mentioned? (PLEASE SPECIFY): ___________________________
   14. OTHER (PLEASE SPECIFY): ___________________________
15. OTHER (PLEASE SPECIFY): _______________________
16. OTHER (PLEASE SPECIFY): _______________________
17. DON’T KNOW/NO ANSWER/REFUSED

[ASK IF NEWSPAPERS IS SELECTED IN #21]
22. In what newspapers do you get information about Loudoun County programs and services? (DO NOT READ LIST. MARK ALL APPROPRIATE ANSWERS.)
   1. LOUDOUN TIMES-MIRROR
   2. LOUDOUN NOW
   3. WASHINGTON POST
   4. PATCH.COM (SUCH AS ASHBURN PATCH)
   5. BLUE RIDGE LEADER
   6. CONNECTION
   7. PURCELLVILLE GAZETTE
   8. WASHINGTON BUSINESS JOURNAL
   9. OTHER (PLEASE SPECIFY): _______________________
  10. OTHER (PLEASE SPECIFY): _______________________ 
  11. OTHER (PLEASE SPECIFY): _______________________ 
  12. OTHER (PLEASE SPECIFY)_______________________
  13. DON’T KNOW/NO ANSWER
  14. REFUSED

23. IF NEEDED: Thanks for sticking with me, we’re past the halfway point here.] 
Now I will ask you about some major county services or programs. For each one I read, please answer "YES" or "NO" if you or someone in your household has used the service within the past two years. Has anyone used…? [RANDOMIZE]
   1. The Public Schools
   2. County Parks and Recreation
   3. The Public Libraries
   4. The Sheriff’s Office
   5. County Building and Development services
   6. County Fire and Rescue services
   7. County Mental Health, Substance Abuse Services, and Developmental Services
   8. County Family Services (affordable housing, counseling, financial assistance)
   9. County Health Services
   10. County Animal Services
   11. County Senior Services
   12. County Transit Services

[REPEAT #24 FOR EVERY SERVICE USED IN #23]
24. Please tell me how satisfied you are with [INSERT NAME OF SERVICE USED FROM #23].
   1. Very satisfied
   2. Satisfied
   3. Dissatisfied
4. Very dissatisfied
5. Have no opinion of the service
9. DON'T KNOW/NO ANSWER/REFUSED

[REPEAT #25 FOR EVERY SERVICE THAT IS RATED DISSATISFIED OR VERY DISSATISFIED IN #24]
25. How can [NAME SERVICE FROM #23/#24] be improved?

__________________________________________________________________

[REPEAT #26 FOR EVERY SERVICE THAT IS RATED DISSATISFIED OR VERY DISSATISFIED IN #24]
26. Would you be willing or not to pay higher taxes to provide more funding for [NAME SERVICE FROM #23/#24]?
   1. Yes, willing to pay higher taxes
   2. No, not willing to pay higher taxes
   3. (VOL) IT DEPENDS
   8. DON'T KNOW
   9. REFUSED

27. How would you respond to the following statement: The county provides good value for the tax dollar. Would you say you…?
   1. Strongly Agree
   2. Agree
   3. Somewhat Agree
   4. Disagree
   5. Strongly Disagree
   9. NOT SURE /DON'T KNOW/NO ANSWER/REFUSED

28. What do you think is the single biggest problem facing Loudoun County? (DO NOT READ LIST. PROBE FOR ONE, ACCEPT UP TO TWO.)
   1. GROWTH/DEVELOPMENT (TOO MUCH, TOO FAST, NOT PLANNED WELL)
   2. SCHOOLS (TOO CROWDED, NOT ENOUGH, NOT SAFE ENOUGH)
   3. SCHOOL BUDGET – TOO HIGH
   4. SCHOOL BUDGET – TOO LOW
   5. DRUGS
   6. CRIME
   7. YOUTH CRIME/GANG PROBLEMS
   8. TOO FEW YOUTH ACTIVITIES
   9. TAXES (TOO HIGH, TAX WRONG THINGS)
   10. TAXES TOO LOW/RAISE TAXES
   11. COST OF LIVING/HOUSING
   12. LACK OF JOBS
   13. TRAFFIC
   14. INADEQUATE TRANSIT SERVICES
   15. INADEQUATE SERVICES (NOT ENOUGH, NOT RIGHT KIND)
16. INADEQUATE ENTERTAINMENT/NIGHTTIME ACTIVITIES
17. (GENERAL) GOVERNMENT
18. FOREIGN BORN POPULATION
19. ILLEGAL IMMIGRATION
20. ROAD MAINTENANCE
21. DIRT ROADS
22. OTHER (PLEASE LIST)
23. DON’T KNOW/NO ANSWER/REFUSED

[ASK #29 FOR FIRST SERVICE MENTIONED IN #28 IF SERVICE IS NOT HIGHLIGHTED]
29. Would you be willing or not to pay higher taxes to help address [first problem from #28]?
   1. Yes, willing to pay higher taxes
   2. No, not willing to pay higher taxes
   3. (VOL) IT DEPENDS
   8. DON’T KNOW
   9. REFUSED

[ASK #30 FOR SECOND SERVICE MENTIONED IN #28 IF SERVICE IS NOT HIGHLIGHTED]
30. Would you be willing or not to pay higher taxes to help address [second problem from #28]?
   1. Yes, willing to pay higher taxes
   2. No, not willing to pay higher taxes
   3. (VOL) IT DEPENDS
   8. DON’T KNOW
   9. REFUSED

31. What single thing do you like best about Loudoun County? (DO NOT READ LIST. PROBE FOR ONE, ACCEPT UP TO TWO.)
   1. RURAL/OPEN/COUNTRY
   2. RURAL/SUBURBAN BALANCE (OR RURAL/URBAN BALANCE)
   3. PEOPLE/FRIENDLY/PERSONAL
   4. LOCATION/PROXIMITY (TO SHOPPING, TO MAJOR CITY, ETC.)
   5. SERVICES/AMENITIES/PROGRAMS
   6. NEIGHBORHOOD/COMMUNITY (SIZE, DESIGN, OFFERINGS)
   7. CULTURAL DIVERSITY
   8. JOB AVAILABILITY
   9. BEAUTY/SCENIC VIEWS
   10. SCHOOLS (QUALITY, SAFETY, ETC.)
   11. SAFE/SAFETY (OF COUNTY, COMMUNITIES)
   12. GOOD VALUE FOR THE TAX DOLLAR
13. ENVIRONMENT/CLEANLINESS
14. AFFORDABILITY
15. HISTORIC RESOURCES
16. OTHER (LIST BELOW)
17. DON’T KNOW/NO ANSWER/REFUSED

32. How would you rate the overall quality of life in Loudoun County?
   1. Excellent
   2. Good
   3. Fair
   4. Poor
   9. DON’T KNOW/NO ANSWER/REFUSED

[ASK ONLY FOR RESPONDENTS 74 YEARS OLD AND YOUNGER]
33. In ten years, do you see yourself living in…
   1. Your current residence
   2. A different residence in Loudoun County
   3. Outside Loudoun County
   9. DON’T KNOW/NO ANSWER/REFUSED

[ASK ONLY IF ANSWER TO #33 IS OUTSIDE LOUDOUN COUNTY]
34. What would be your reason for leaving Loudoun County? [DO NOT READ LIST – RECORD ONLY ONE ANSWER]
   1. RETIREMENT
   2. LACK OF AGE-RESTRICTED HOUSING
   3. LACK OF ASSISTED LIVING FACILITIES
   4. LACK OF HOSPITAL AND EMERGENCY CARE SERVICE
   5. LACK OF AFFORDABLE HOUSING
   6. COST OF LIVING
   7. LOCAL TAXES
   8. LACK OF PUBLIC TRANSPORTATION
   9. LACK OF RECREATION AND ENTERTAINMENT
   10. LACK OF MIXED-USE OR LIVE/WORK/PLAY ENVIRONMENTS
   11. EMPLOYMENT/CAREER-RELATED MOVE
   12. TOO MUCH GROWTH
   13. TOO MUCH TRAFFIC
   14. SEEKS RURAL AREA
   15. FAMILY REASONS/EMPTY NEST/DOWNSIZING
   16. WEATHER/CLIMATE
   17. OTHER (SPECIFY)
   18. DON’T KNOW/NO ANSWER/REFUSED

35. Are there sufficient nighttime activities in Loudoun County for members of your household?
   1. YES
2. NO
3. NO OPINION/DON’T CARE
8. DON’T KNOW
9. REFUSED

[ASK ONLY IF ANSWER TO #35 IS NO]
36. What nighttime activities are missing? [READ ONLY IF NECESSARY; CHECK ALL THAT APPLY & PROBE: "Anything else?"]
   1. FINE DINING
   2. INTERNATIONAL DINING
   3. BARS & NIGHTCLUBS
   4. LIVE ENTERTAINMENT AND MUSIC
   5. SYMPHONY OR ORCHESTRA
   6. LIVE THEATER SUCH AS PLAYS, MUSICALS, AND PERFORMANCES/PERFORMANCE ART
   7. MOVIE THEATERS
   8. DOWNTOWN ATTRACTIONS SUCH AS ART GALLERIES, CONCERTS, SPECIAL EVENTS.
   9. SPORTING EVENTS
   10. CHILD/YOUTH/FAMILY ACTIVITIES
   11. OR SOMETHING ELSE? (SPECIFY)
   12. DON’T KNOW
   13. REFUSED

[IF NEEDED: OK, we’re getting close to the end now.]

Keeping in mind that the County has limited resources, please tell me how important it is to you for the County to focus on each of the next four transportation issues in the next few years. [RANDOMIZE LIST]. The first issue is…

37. Improving pedestrian walkways and bikeways
(If needed: How important is it for the county to focus on this issue in the next few years? Would you say:)
   1. Very important
   2. Somewhat important
   3. Not too important
   4. Not important at all
   5. (VOL) DON’T THINK BOARD SHOULD FOCUS RESOURCES ON TRANSPORTATION
   8. DON’T KNOW
   9. REFUSED

38. And how about...Improving or building roads
(If needed: How important is it for the county to focus on this issue in the next few years? Would you say:)
   1. Very important
2. Somewhat important
3. Not too important
4. Not important at all
5. (VOL) DON’T THINK BOARD SHOULD FOCUS RESOURCES ON TRANSPORTATION
8. DON’T KNOW
9. REFUSED

[REPEAT STRUCTURE FROM #38]
39. Providing or improving commuter bus service to Washington DC and the Pentagon

[REPEAT STRUCTURE FROM #38]
40. Providing or improving local circulator buses to destinations other than Metrorail stations

41. Do you yourself use public transportation?
   1. YES
   2. NO
   9. DON’T KNOW/REFUSED

[ASK IF ANSWER TO #41 IS YES]
42. What kinds? (DO NOT READ; PROBE FROM RESPONSE IF UNSURE; ASK: “Any others?”)
   1. BUS
   2. METRORAIL
   3. TRAIN [SUCH AS MARC]
   4. VAN POOL
   5. TAXI/HIRED CAR/LIMO/UBER/LYFT
   6. GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE (E.G., ELDERLY, HANDICAPPED)
   7. CARPOOL/SLUGGING
   8. OTHER (SPECIFY)
   9. DON’T KNOW/REFUSED

[IV IF NEEDED: Slugging - people wait at known location for someone to come by who wants a passenger so that their vehicle will be H.O.V. lane qualified; combination of hitchhiking and carpooling well known in northern Virginia.]

[IF ANSWER TO #42 – “WHAT KINDS” IS 1]
43. What type of bus do you take? Do you take . . . (CHECK ALL THAT APPLY.)
   1. A bus that connects to Metrorail
   2. A commuter bus to Washington DC or the Pentagon
   3. A local bus
   4. Paratransit
   5. OTHER (SPECIFY)
6. DON’T KNOW/NO ANSWER/REFUSED

[IF ANSWER TO #42 – “WHAT KINDS” IS 2]
44. When you use Metrorail, where do you usually go? (DO NOT READ. CHECK ALL THAT APPLY.)
   1. WORK
   2. SHOPPING
   3. SPORTING EVENTS
   4. RECREATIONAL/ENTERTAINMENT LOCATIONS AND EVENTS
   5. OTHER (SPECIFY)
   6. DON’T KNOW/NO ANSWER/REFUSED

[ASK IF ANSWER TO #41 IS NO]
45. What are the main reasons you do not use public transportation? (DO NOT READ. CHECK ALL THAT APPLY.)
   1. TAKES TOO MUCH TIME, TOO INEFFECTIVE WITH TIME, WAIT TIME
   2. DOESN’T GO WHERE I NEED IT TO GO
   3. I HAVE TO GO TOO FAR FROM HOME TO GET TO IT
   4. I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY
   5. CONVENIENCE/FLEXIBILITY, NOT WORK RELATED
   6. HAVE A CAR/DON’T NEED TO
   7. WORK FROM HOME/WORK IS CLOSE BY
   8. NONE IS AVAILABLE, NO INFORMATION ABOUT IT
   9. IT COSTS TOO MUCH
   10. SAFETY ISSUES
   11. OTHER (SPECIFY)
   12. DON’T KNOW
   13. REFUSED

[ASK IF ANYONE OTHER THAN RESPONDENT IS EMPLOYED (#11=1, 2 OR 3)]
46. Do any other members of your household use public transportation to go to work?
   1. YES
   2. NO
   8. DON’T KNOW
   9. REFUSED

[ASK IF ANSWER TO #46 IS YES]
47. What kinds? (DO NOT READ LIST – CHECK ALL MENTIONED, PROBE: Any others?)
   1. BUS
   2. METRORAIL
   3. TRAIN [SUCH AS MARC]
   4. VAN POOL
   5. TAXI/HIRED CAR/LIMO/UBER/LYFT
   6. GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE (E.G., ELDERLY, HANDICAPPED)
   7. CAR POOL/SLUGGING
8. OTHER (SPECIFY)
9. DON’T KNOW/REFUSED

[IV IF NEEDED: Slugging - people wait at known location for someone to come by who wants a passenger so that their vehicle will be H.O.V. lane qualified; combination of hitchhiking and carpooling well known in northern Virginia.]

DEMOGRAPHIC QUESTIONS

48. You mentioned before that you have a landline telephone at home as well as a cell phone. Thinking about ALL the telephone calls that you and other members of your household make and receive, would you say that . . .
   1. Almost all are on a landline phone,
   2. Most of them are on a landline phone,
   3. Amount of calls on a landline and cell phone are about equal,
   4. Most of the calls are on a cell phone, or
   5. Almost all of them are on a cell phone?
   8. DON’T KNOW/UNABLE TO RATE
   9. REFUSED

49. As far as you know, is the landline or regular phone for your household listed or unlisted?
   1. LISTED
   2. UNLISTED
   8. DON’T KNOW
   9. REFUSED

IV, IF ASKED: Our center is doing some research on listed and unlisted telephone households.

Now, I have just a few final questions to ask. We ask these questions just for statistical purposes, and all your answers are strictly confidential. You can skip any questions you don't wish to answer.

50. ENTER RESPONDENT'S GENDER. READ ONLY IF NECESSARY, SAY:] “The survey requires that you tell me your gender.”
   3. MALE
   5. FEMALE
   9. DON’T KNOW/NO ANSWER/REFUSED

51. Do you consider yourself to be of Hispanic or Latino origin?
   1. YES
   2. NO
   8. DON’T KNOW
   9. REFUSED
IV, IF NECESSARY: Hispanic includes persons of Mexican, Puerto Rican, Central or South American or Spanish origin or culture

52. Next, I am going to read a list of racial categories. Would you tell me what category best describes you?
   1. African American or Black?
   2. Asian?
   3. White or Caucasian?
   4. American Indian, Native American, or Alaskan Native?
   5. Hawaiian or other Pacific Islander?
   6. MULTI-RACIAL [RECORD IN THE ORDER GIVEN BY RESPONDENT]
   7. OTHER [SPECIFY]
   8. HISPANIC ONLY: PLEASE PROMPT (BELOW) BEFORE SELECTING THIS
   9. DON’T KNOW/NO ANSWER/REFUSED

IV, IF NECESSARY: In addition to _______, how might you describe yourself.
IV, IF NECESSARY: In addition to Hispanic, how might you describe yourself.
IV, IF NECESSARY: Many Hispanic people may identify with a particular racial group, in addition to being Hispanic. They may think of themselves as "Black Hispanic," "White Hispanic," or some other racial group as well.

53. What is the highest level of education you completed? (IV: PAUSE, READ IF NEC.)
   1. Less than 9th grade
   2. 9th-12th, but did not finish high school
   3. High school graduate or G.E.D.
   4. Some college but no degree
   5. 2 year college degree/A.A./A.S.
   6. 4 year college degree/B.A./B.S.
   7. Some graduate work
   8. Completed Masters or professional degree
   9. Advanced graduate work or Ph.D.
   A. DON’T KNOW
   B. REFUSED

54. Finally, I am going to read a list of income ranges. Would you please stop me when I read the range that best describes your annual household income from all sources in 2015? That would be before taxes and other deductions.

<table>
<thead>
<tr>
<th></th>
<th>[PRECISE CATEGORIES]</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Under 10 thousand?</td>
<td>[$ 0 -- $ 10,000]</td>
</tr>
<tr>
<td>2. Ten to just under 30 thousand?</td>
<td>[$ 10,000 -- $ 29,999]</td>
</tr>
<tr>
<td>3. Thirty to just under 50 thousand?</td>
<td>[$ 30,000 -- $ 49,999]</td>
</tr>
<tr>
<td>4. Fifty to just under 75 thousand?</td>
<td>[$ 50,000 -- $ 74,999]</td>
</tr>
<tr>
<td>5. Seventy-five to just under 100 thousand?</td>
<td>[$ 75,000 -- $ 99,999]</td>
</tr>
<tr>
<td>6. One hundred to just under 125 thousand?</td>
<td>[$100,000 -- $124,999]</td>
</tr>
<tr>
<td>7. 125 to just under 150 thousand?</td>
<td>[$125,000 -- $149,999]</td>
</tr>
</tbody>
</table>
8. 150 to just under 175 thousand?  [$150,000 -- $174,999]
9. 175 to just under 200 thousand?  [$175,000 -- $199,999]
A. 200 thousand or more?  [$200,000 + ]
B. DON'T KNOW/NO ANSWER/REFUSED

55. Those are all the questions I have for you. Before I say good-bye, are there any other comments you'd like to make? (RECORD VERBATIM)

Thank you very much for participating. We appreciate the time you have taken to complete this interview. The survey's results will be reported to the Loudoun County Government at a future date.

[READ IF NECESSARY:] If you have any questions on the purpose of this study, you can call my supervisor here at the Center for Survey Research. We're at 1-800-CSR-POLL, that's 1-800-277-7655--just mention the Loudoun County Survey of Residents.

Again, thank you and goodbye.
Appendix B: Weighted Frequencies

Frequencies

A frequencies report is a simple counting of responses for each survey question. Frequencies tables usually also display percentages. Appendix B contains weighted frequencies for the survey questions. These tables are generated by the analysis software used for this project. In this appendix there are two types of frequencies tables.

The predominant type is a simple counting of responses for each survey question that allowed one and only one answer. These tables include three different columns of percentages.

The “Percent” column shows the percentage of cases in a particular category based on all 1,003 cases in the date file.

The “Valid Percent” column shows the percentage of cases in a particular category based on the number of cases in categories that are being used for analysis. The categories that are not being used for analysis are labeled as “excluded” categories in this report. Sometimes these are cases for which the answer is absent, such as when the question was skipped for some respondents due to the flow of the survey. Sometimes these are cases that have a response such as “don’t know” or “have no opinion” (often labeled as DK, NA, REF, 9 or 99) but those answers were excluded from the frequencies because they were not substantive.

The “Cumulative Percent” column shows the cumulative percentage. On each row in the table, the cumulative percent is the sum of all valid percentages found on that row and all rows above that row.

The second type of frequencies table found in Appendix B is a multiple response table. This type of table reports responses for questions that allowed more than one response. These tables are more complicated to interpret. They have three columns of statistics – a column headed “N” and a column headed “Percent,” both nested within a column headed “Responses,” and a column headed “Percent of Cases.”

The “N” column tallies the number of times any particular response was chosen, across all residents who responded to the question. The “Percent” column expresses the number of “votes” for a particular response as a percentage of all “votes” for all responses. The “Percent” column always has a total of 100.0%. The “Percent of Cases” column expresses the number of “votes” for a particular response as a percentage of all residents who responded to the question. (Each resident is a “case.”) Because residents could “vote” for more than one response, the total number of votes can be greater than the total number of residents. Therefore, the total of the “Percent of Cases” column can be greater than 100.0%. In fact, if the total of the “Percent of Cases” column is thought of as its decimal equivalent, it is the average number of “votes” per resident. For example, if the total of the “Percent of Cases” column adds to 143.7%, then the average number of responses given per resident was 1.437. Multiple response tables do not show the number of cases who contributed “votes”, but that number can be estimated as the total of the N column divided by the total of the “Percent of Cases” column.

Note that throughout the report and appendices, total percentages and total weighted numbers of respondents may not add exactly due to rounding.
**Frequencies with Weighted Data**

When data are weighted, each survey respondent no longer counts as exactly one case in statistical calculations. Each survey respondent counts as the value of its weight. Frequencies tables using weighted data show weighted counts of respondents rounded to the nearest integer.

Therefore, it is possible for a frequency table based on weighted data to show a count of “0” but a percentage greater than zero. This would represent a number of cases whose weights sum to less than 0.5 being rounded down to zero for display in the frequencies table, but being accurately used as a fractional numerator to calculate a non-zero percentage.

With rounded frequencies based on weighted data, it is also possible that the “same” number of weighted cases will yield different percentages. For example, if the weighted count for a “Yes” response is 38.65 and the weighted count for a “No” response is 39.41, both counts will display as 39. But the percentages will display as 49.5% and 50.5%.
### Which of the following housing types do you live in?

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<thead>
<tr>
<th>Housing Type</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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<tr>
<td>Townhouse or duplex</td>
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<td>Total</td>
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### How many years have you lived in Loudoun County (Categories)

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<tr>
<th>Years Lived</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>One year or less</td>
<td>36</td>
<td>3.6</td>
<td>3.6</td>
<td>3.6</td>
</tr>
<tr>
<td>Two to four years</td>
<td>89</td>
<td>8.9</td>
<td>8.9</td>
<td>12.4</td>
</tr>
<tr>
<td>Five to nine years</td>
<td>169</td>
<td>16.8</td>
<td>16.9</td>
<td>29.3</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>250</td>
<td>24.9</td>
<td>24.9</td>
<td>54.2</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>197</td>
<td>19.6</td>
<td>19.6</td>
<td>73.8</td>
</tr>
<tr>
<td>20 years or longer</td>
<td>262</td>
<td>26.2</td>
<td>26.2</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td>100.0</td>
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<tr>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Don't Know</td>
<td>0</td>
<td>.0</td>
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<tr>
<td>Total</td>
<td>1003</td>
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</table>

### Did you move to Loudoun County from somewhere else?

<table>
<thead>
<tr>
<th>Move Status</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>911</td>
<td>90.9</td>
<td>90.9</td>
<td>90.9</td>
</tr>
<tr>
<td>No</td>
<td>92</td>
<td>9.1</td>
<td>9.1</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td>100.0</td>
<td></td>
</tr>
</tbody>
</table>
## In what city or county did you live before moving to Loudoun County?

<table>
<thead>
<tr>
<th>City or County</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexandria City, VA</td>
<td>23</td>
<td>2.2</td>
<td>2.5</td>
<td>2.5</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>19</td>
<td>1.9</td>
<td>2.1</td>
<td>4.6</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas and Manassas Park)</td>
<td>27</td>
<td>2.7</td>
<td>3.0</td>
<td>7.6</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Fairfax, Falls Church cities, Reston, Herndon, Tyson's, Tyson's Corner, McLean, Springfield)</td>
<td>321</td>
<td>32.0</td>
<td>35.6</td>
<td>43.2</td>
</tr>
<tr>
<td>Frederick County, MD (includes City of Frederick)</td>
<td>7</td>
<td>.7</td>
<td>.8</td>
<td>44.0</td>
</tr>
<tr>
<td>Montgomery County, MD (includes Bethesda, Rockville, Gaithersburg, Germantown and Silver Spring)</td>
<td>22</td>
<td>2.2</td>
<td>2.5</td>
<td>46.5</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>15</td>
<td>1.5</td>
<td>1.7</td>
<td>48.2</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>12</td>
<td>1.2</td>
<td>1.4</td>
<td>49.6</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area (such as Winchester, Va; Hagerstown, MD)</td>
<td>454</td>
<td>45.3</td>
<td>50.4</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>901</td>
<td>89.9</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td>104</td>
<td>1.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>92</td>
<td>9.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>102</td>
<td>10.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
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<td></td>
</tr>
</tbody>
</table>
### What single factor influenced your decision to locate in Loudoun County?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Valid</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Schools or community services</td>
<td>96</td>
<td>9.6</td>
<td>10.6</td>
<td>10.6</td>
</tr>
<tr>
<td>Housing affordability/Type of housing/Specific house</td>
<td>185</td>
<td>18.5</td>
<td>20.5</td>
<td>31.0</td>
</tr>
<tr>
<td>Location of work site</td>
<td>280</td>
<td>27.9</td>
<td>30.9</td>
<td>61.9</td>
</tr>
<tr>
<td>Taxes</td>
<td>6</td>
<td>.6</td>
<td>.7</td>
<td>62.6</td>
</tr>
<tr>
<td>Quality of overall community</td>
<td>39</td>
<td>3.9</td>
<td>4.3</td>
<td>66.9</td>
</tr>
<tr>
<td>Family considerations</td>
<td>197</td>
<td>19.6</td>
<td>21.7</td>
<td>88.6</td>
</tr>
<tr>
<td>Rural character/beauty</td>
<td>44</td>
<td>4.4</td>
<td>4.9</td>
<td>93.5</td>
</tr>
<tr>
<td>Proximity to things/Location</td>
<td>9</td>
<td>.9</td>
<td>1.0</td>
<td>94.5</td>
</tr>
<tr>
<td>Other (specify)</td>
<td>50</td>
<td>4.9</td>
<td>5.5</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>906</td>
<td>90.4</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td><strong>Excluded</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK/NA/REF</td>
<td>5</td>
<td>.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>92</td>
<td>9.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>97</td>
<td>9.6</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1003</td>
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</tr>
</tbody>
</table>

### How safe do you feel in your neighborhood

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Valid</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very safe</td>
<td>715</td>
<td>71.3</td>
<td>71.4</td>
<td>71.4</td>
</tr>
<tr>
<td>Safe</td>
<td>269</td>
<td>26.9</td>
<td>26.9</td>
<td>98.2</td>
</tr>
<tr>
<td>Unsafe</td>
<td>14</td>
<td>1.4</td>
<td>1.4</td>
<td>99.7</td>
</tr>
<tr>
<td>Very unsafe</td>
<td>3</td>
<td>.3</td>
<td>.3</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1002</td>
<td>99.9</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td><strong>Excluded</strong></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td>1</td>
<td>.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Why do you feel unsafe?

<table>
<thead>
<tr>
<th>Why do you feel unsafe?</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>N</td>
<td>Percent</td>
<td></td>
</tr>
<tr>
<td><strong>Gangs</strong></td>
<td>2</td>
<td>6.5%</td>
</tr>
<tr>
<td><strong>Break-ins</strong></td>
<td>1</td>
<td>2.6%</td>
</tr>
<tr>
<td><strong>Street crimes</strong></td>
<td>3</td>
<td>10.3%</td>
</tr>
<tr>
<td><strong>Lack of street patrol</strong></td>
<td>1</td>
<td>4.7%</td>
</tr>
<tr>
<td><strong>Traffic issues</strong></td>
<td>1</td>
<td>2.2%</td>
</tr>
<tr>
<td><strong>Crime is everywhere/not just here</strong></td>
<td>2</td>
<td>6.1%</td>
</tr>
<tr>
<td><strong>Just higher crime rate here</strong></td>
<td>4</td>
<td>14.3%</td>
</tr>
<tr>
<td><strong>Youth crime</strong></td>
<td>3</td>
<td>9.1%</td>
</tr>
<tr>
<td><strong>Drug crime</strong></td>
<td>3</td>
<td>10.7%</td>
</tr>
<tr>
<td><strong>Foreign born population</strong></td>
<td>1</td>
<td>2.8%</td>
</tr>
<tr>
<td><strong>Illegal immigration</strong></td>
<td>1</td>
<td>4.5%</td>
</tr>
<tr>
<td><strong>Other</strong></td>
<td>8</td>
<td>26.1%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>30</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

a. - multiple responses accepted

### Including yourself, all adults and all children, how many people live in your household?

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>80</td>
<td>7.9</td>
<td>7.9</td>
</tr>
<tr>
<td>2</td>
<td>234</td>
<td>23.3</td>
<td>31.3</td>
</tr>
<tr>
<td>3</td>
<td>182</td>
<td>18.1</td>
<td>49.4</td>
</tr>
<tr>
<td>4</td>
<td>300</td>
<td>29.9</td>
<td>79.3</td>
</tr>
<tr>
<td>5</td>
<td>130</td>
<td>12.9</td>
<td>92.2</td>
</tr>
<tr>
<td>6</td>
<td>56</td>
<td>5.6</td>
<td>97.8</td>
</tr>
<tr>
<td>7</td>
<td>11</td>
<td>1.1</td>
<td>98.9</td>
</tr>
<tr>
<td>8</td>
<td>11</td>
<td>1.1</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1003</td>
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</table>
## Age of Respondent

<table>
<thead>
<tr>
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<th>Frequency</th>
<th>Percent</th>
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<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>136</td>
<td>13.6</td>
<td>14.6</td>
<td>14.6</td>
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<tr>
<td>25 to 34</td>
<td>121</td>
<td>12.1</td>
<td>13.0</td>
<td>27.6</td>
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<tr>
<td>35 to 64</td>
<td>565</td>
<td>56.3</td>
<td>60.7</td>
<td>88.3</td>
</tr>
<tr>
<td>65+</td>
<td>109</td>
<td>10.9</td>
<td>11.7</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>932</td>
<td>92.9</td>
<td>100.0</td>
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<tr>
<td>Excluded</td>
<td>DK/REF</td>
<td>71</td>
<td>7.1</td>
<td></td>
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<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
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<td></td>
</tr>
</tbody>
</table>

## Is respondent employed...?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full-time</td>
<td>582</td>
<td>58.0</td>
<td>69.2</td>
<td>69.2</td>
</tr>
<tr>
<td>In one part-time job</td>
<td>57</td>
<td>5.7</td>
<td>6.8</td>
<td>76.0</td>
</tr>
<tr>
<td>In more than one part-time job</td>
<td>8</td>
<td>.8</td>
<td>1.0</td>
<td>77.0</td>
</tr>
<tr>
<td>Not employed</td>
<td>90</td>
<td>9.0</td>
<td>10.7</td>
<td>87.7</td>
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<tr>
<td>(VOL) RETIRED</td>
<td>100</td>
<td>9.9</td>
<td>11.8</td>
<td>99.5</td>
</tr>
<tr>
<td>(VOL) DISABLED, UNABLE TO WORK</td>
<td>4</td>
<td>.4</td>
<td>.5</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>841</td>
<td>83.8</td>
<td>100.0</td>
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</tr>
<tr>
<td>Excluded</td>
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<td></td>
</tr>
<tr>
<td>DK/NA/REF</td>
<td>6</td>
<td>.6</td>
<td></td>
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<tr>
<td>System</td>
<td>156</td>
<td>15.6</td>
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<td></td>
</tr>
<tr>
<td>Total</td>
<td>162</td>
<td>16.2</td>
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<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
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</tbody>
</table>
In which of the following counties or cities is the respondent employed?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loudoun County, VA</td>
<td>295</td>
<td>29.4</td>
<td>46.5</td>
<td>46.5</td>
</tr>
<tr>
<td>Fairfax County, VA</td>
<td>221</td>
<td>22.0</td>
<td>34.8</td>
<td>81.2</td>
</tr>
<tr>
<td>(includes Fairfax and Falls Church cities)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, DC</td>
<td>48</td>
<td>4.8</td>
<td>7.6</td>
<td>88.8</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>19</td>
<td>1.9</td>
<td>3.0</td>
<td>91.8</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>9</td>
<td>.9</td>
<td>1.3</td>
<td>93.2</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>2</td>
<td>.2</td>
<td>.3</td>
<td>93.5</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>3</td>
<td>.3</td>
<td>.5</td>
<td>94.0</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
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<td>.6</td>
<td>1.0</td>
<td>94.9</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>17</td>
<td>1.7</td>
<td>2.6</td>
<td>97.6</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>15</td>
<td>1.5</td>
<td>2.4</td>
<td>100.0</td>
</tr>
<tr>
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<td>635</td>
<td>63.3</td>
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</tr>
<tr>
<td>DK/NA/REF/NO MORE APPLY System</td>
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<td>1.3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>368</td>
<td>36.7</td>
<td></td>
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</tr>
<tr>
<td>Total</td>
<td>1003</td>
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</tbody>
</table>
### Is household member employed...? (all persons in the household)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Full-time</td>
<td>1321</td>
<td>38.4</td>
<td>67.1</td>
<td>67.1</td>
</tr>
<tr>
<td>In one part-time job</td>
<td>154</td>
<td>4.5</td>
<td>7.8</td>
<td>74.9</td>
</tr>
<tr>
<td>In more than one part-time job</td>
<td>17</td>
<td>.5</td>
<td>.9</td>
<td>75.8</td>
</tr>
<tr>
<td>Not employed</td>
<td>262</td>
<td>7.6</td>
<td>13.3</td>
<td>89.1</td>
</tr>
<tr>
<td>(VOL) RETIRED</td>
<td>208</td>
<td>6.0</td>
<td>10.6</td>
<td>99.6</td>
</tr>
<tr>
<td>(VOL) DISABLED, UNABLE TO WORK</td>
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<td>.2</td>
<td>.4</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
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<td>57.2</td>
<td>100.0</td>
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</tr>
<tr>
<td>Excluded</td>
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<td></td>
</tr>
<tr>
<td>DK/NA/REF</td>
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<td>.8</td>
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<tr>
<td>System</td>
<td>1446</td>
<td>42.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1475</td>
<td>42.8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>3443</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
In which of the following counties or cities is the respondent employed? (all persons in the household)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Valid</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loudoun County, VA</td>
<td>707</td>
<td>20.5</td>
<td>49.0</td>
<td>49.0</td>
</tr>
<tr>
<td>Fairfax County, VA</td>
<td>447</td>
<td>13.0</td>
<td>30.9</td>
<td>80.0</td>
</tr>
<tr>
<td>(includes Fairfax and Falls Church cities)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, DC</td>
<td>110</td>
<td>3.2</td>
<td>7.6</td>
<td>87.6</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>39</td>
<td>1.1</td>
<td>2.7</td>
<td>90.3</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>20</td>
<td>.6</td>
<td>1.4</td>
<td>91.7</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>19</td>
<td>.5</td>
<td>1.3</td>
<td>93.0</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>5</td>
<td>.2</td>
<td>.4</td>
<td>93.3</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>17</td>
<td>.5</td>
<td>1.2</td>
<td>94.5</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>39</td>
<td>1.1</td>
<td>2.7</td>
<td>97.2</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>40</td>
<td>1.2</td>
<td>2.8</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1443</td>
<td>41.9</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td><strong>Excluded</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK/NA/REF/NO MORE APPL Y</td>
<td>48</td>
<td>1.4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>1951</td>
<td>56.7</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>2000</td>
<td>58.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>3443</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Age Categories for Each Individual In House

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1 to 4</td>
<td>180</td>
<td>5.2</td>
<td>5.7</td>
<td>5.7</td>
</tr>
<tr>
<td>5 to 13</td>
<td>452</td>
<td>13.1</td>
<td>14.2</td>
<td>19.9</td>
</tr>
<tr>
<td>14 to 17</td>
<td>237</td>
<td>6.9</td>
<td>7.5</td>
<td>27.4</td>
</tr>
<tr>
<td>18 to 24</td>
<td>426</td>
<td>12.4</td>
<td>13.4</td>
<td>40.8</td>
</tr>
<tr>
<td>25 to 34</td>
<td>305</td>
<td>8.9</td>
<td>9.6</td>
<td>50.4</td>
</tr>
<tr>
<td>35 to 44</td>
<td>460</td>
<td>13.4</td>
<td>14.5</td>
<td>64.9</td>
</tr>
<tr>
<td>45 to 54</td>
<td>544</td>
<td>15.8</td>
<td>17.1</td>
<td>82.1</td>
</tr>
<tr>
<td>55 to 64</td>
<td>333</td>
<td>9.7</td>
<td>10.5</td>
<td>92.6</td>
</tr>
<tr>
<td>65 to 74</td>
<td>146</td>
<td>4.2</td>
<td>4.6</td>
<td>97.1</td>
</tr>
<tr>
<td>75 or older</td>
<td>91</td>
<td>2.6</td>
<td>2.9</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>3173</td>
<td>92.2</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Don't Know/Refused</td>
<td>270</td>
<td>7.8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>3443</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### How many members of your household are federal contractors? (Reported here for all households)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>834</td>
<td>83.2</td>
<td>86.6</td>
<td>86.6</td>
</tr>
<tr>
<td>1</td>
<td>114</td>
<td>11.4</td>
<td>11.9</td>
<td>98.5</td>
</tr>
<tr>
<td>2</td>
<td>15</td>
<td>1.4</td>
<td>1.5</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>963</td>
<td>96.0</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>40</td>
<td>4.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
How many members of your household are self-employed workers? (Reported here for all households)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td>0</td>
<td>833</td>
<td>83.0</td>
<td>86.5</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>113</td>
<td>11.3</td>
<td>98.2</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>17</td>
<td>1.7</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>963</td>
<td>96.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Excluded System</td>
<td>40</td>
<td>4.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1003</td>
<td>100.0</td>
<td></td>
</tr>
</tbody>
</table>

How many members of your household work in a business based in the home? (Reported here for all households)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td>0</td>
<td>906</td>
<td>90.4</td>
<td>94.1</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>52</td>
<td>5.1</td>
<td>99.5</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>5</td>
<td>.5</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>963</td>
<td>96.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Excluded System</td>
<td>40</td>
<td>4.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1003</td>
<td>100.0</td>
<td></td>
</tr>
</tbody>
</table>

How many members of your household telecommute? (Reported here for all households)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td>0</td>
<td>727</td>
<td>72.4</td>
<td>75.5</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>190</td>
<td>19.0</td>
<td>95.2</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>38</td>
<td>3.8</td>
<td>99.2</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>6</td>
<td>.6</td>
<td>99.8</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>2</td>
<td>.2</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>963</td>
<td>96.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Excluded System</td>
<td>40</td>
<td>4.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1003</td>
<td>100.0</td>
<td></td>
</tr>
</tbody>
</table>
### Is respondent currently a federal employee?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>51</td>
<td>5.1</td>
<td>8.0</td>
<td>8.0</td>
</tr>
<tr>
<td>NO</td>
<td>586</td>
<td>58.4</td>
<td>92.0</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>637</td>
<td>63.5</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK/NA</td>
<td>4</td>
<td>.4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ref</td>
<td>7</td>
<td>.7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>355</td>
<td>35.4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>366</td>
<td>36.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Is any other member of your household a federal employee?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>98</td>
<td>9.7</td>
<td>14.7</td>
<td>14.7</td>
</tr>
<tr>
<td>NO</td>
<td>565</td>
<td>56.4</td>
<td>85.3</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>663</td>
<td>66.1</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>340</td>
<td>33.9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### How would decreased federal spending impact your household’s job security?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Better</td>
<td>78</td>
<td>7.8</td>
<td>10.3</td>
<td>10.3</td>
</tr>
<tr>
<td>Worse</td>
<td>293</td>
<td>29.3</td>
<td>38.4</td>
<td>48.7</td>
</tr>
<tr>
<td>Doesn't matter</td>
<td>392</td>
<td>39.0</td>
<td>51.3</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>763</td>
<td>76.1</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td>89</td>
<td>8.9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>REFUSED</td>
<td>8</td>
<td>.8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>143</td>
<td>14.3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>240</td>
<td>23.9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Do you or any members of your household access the Internet at your home?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, someone does</td>
<td>972</td>
<td>96.9</td>
<td>97.2</td>
<td>97.2</td>
</tr>
<tr>
<td>No, no one does</td>
<td>28</td>
<td>2.8</td>
<td>2.8</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>1000</td>
<td>99.7</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td>REF</td>
<td>3</td>
<td>.3</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### How do you access the internet?

<table>
<thead>
<tr>
<th>How do you access the Internet?</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N</td>
<td>Percent</td>
</tr>
<tr>
<td>A fiberoptic connection such as</td>
<td>612</td>
<td>49.3%</td>
</tr>
<tr>
<td>OpenBand or Verizon FIOS</td>
<td></td>
<td>65.9%</td>
</tr>
<tr>
<td>A cable TV connection</td>
<td>182</td>
<td>14.6%</td>
</tr>
<tr>
<td>A cellular telephone connection</td>
<td>204</td>
<td>16.4%</td>
</tr>
<tr>
<td>A mobile hotspot such as Verizon</td>
<td>78</td>
<td>6.3%</td>
</tr>
<tr>
<td>MiFi or AT&amp;T Hot Spot</td>
<td></td>
<td>8.4%</td>
</tr>
<tr>
<td>An area wireless connection such as AllPoints Broadband</td>
<td>93</td>
<td>7.5%</td>
</tr>
<tr>
<td>A dial-up connection using a phone line and modem</td>
<td>8</td>
<td>0.6%</td>
</tr>
<tr>
<td>A DSL enabled phone line</td>
<td>15</td>
<td>1.2%</td>
</tr>
<tr>
<td>A telephone company T-1 connection</td>
<td>12</td>
<td>1.0%</td>
</tr>
<tr>
<td>Satellite</td>
<td>29</td>
<td>2.3%</td>
</tr>
<tr>
<td>Other alternative provider such as Verizon HomeFusion, etc</td>
<td>3</td>
<td>0.2%</td>
</tr>
<tr>
<td>OTHER</td>
<td>7</td>
<td>0.5%</td>
</tr>
<tr>
<td>Total</td>
<td>1243</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

a. - multiple responses accepted
<table>
<thead>
<tr>
<th>Why does no one in your household access the Internet at your home?</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N</td>
<td>Percent</td>
</tr>
<tr>
<td>Why does no one in your household access the Internet at your home?*</td>
<td></td>
<td></td>
</tr>
<tr>
<td>No interest</td>
<td>14</td>
<td>46.3%</td>
</tr>
<tr>
<td>No available service to choose from (except satellite)</td>
<td>6</td>
<td>20.6%</td>
</tr>
<tr>
<td>Available service is not reliable enough</td>
<td>0</td>
<td>0.8%</td>
</tr>
<tr>
<td>Available service is too expensive</td>
<td>2</td>
<td>7.0%</td>
</tr>
<tr>
<td>Other (Specify)</td>
<td>8</td>
<td>25.3%</td>
</tr>
<tr>
<td>Total</td>
<td>30</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

* - multiple responses accepted
### In which of the following ways do you receive information about Loudoun County programs and services?

<table>
<thead>
<tr>
<th>Information Source</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Newspapers (Online or hard copy)</td>
<td>642</td>
<td>15.2%</td>
</tr>
<tr>
<td>Radio</td>
<td>258</td>
<td>6.1%</td>
</tr>
<tr>
<td>Television</td>
<td>306</td>
<td>7.2%</td>
</tr>
<tr>
<td>County Website</td>
<td>528</td>
<td>12.5%</td>
</tr>
<tr>
<td>Social Media (Facebook, Twitter, LinkedIn, YouTube)</td>
<td>413</td>
<td>9.8%</td>
</tr>
<tr>
<td>Alert Loudoun (Subscription to receive county news and information)</td>
<td>326</td>
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<tr>
<td>Board of Supervisors' newsletters</td>
<td>176</td>
<td>4.2%</td>
</tr>
<tr>
<td>Home Owners' Association (HOA) newsletters</td>
<td>334</td>
<td>7.9%</td>
</tr>
<tr>
<td>Public Libraries</td>
<td>242</td>
<td>5.7%</td>
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<tr>
<td>Parks and Recreation Activity Guide</td>
<td>317</td>
<td>7.5%</td>
</tr>
<tr>
<td>Public Meetings</td>
<td>128</td>
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<tr>
<td>Word of Mouth</td>
<td>513</td>
<td>12.1%</td>
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<tr>
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<td>19</td>
<td>0.5%</td>
</tr>
<tr>
<td>Other 1 (please specify)</td>
<td>21</td>
<td>0.5%</td>
</tr>
<tr>
<td>SCHOOLS, SCHOOL BOARD (added code)</td>
<td>12</td>
<td>0.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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<td>100.0%</td>
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a. - multiple responses accepted
### In what newspapers do you get information about Loudoun County programs and services?

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<th>Newspaper</th>
<th>Responses</th>
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<th>Percent of Cases</th>
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<td>417</td>
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<td>71.4%</td>
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<tr>
<td>LOUDOUN NOW</td>
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<td>23.0%</td>
<td>37.7%</td>
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<tr>
<td>WASHINGTON POST</td>
<td>131</td>
<td>13.7%</td>
<td>22.4%</td>
</tr>
<tr>
<td>PATCH.COM (SUCH AS ASHBURN PATCH)</td>
<td>18</td>
<td>1.9%</td>
<td>3.1%</td>
</tr>
<tr>
<td>BLUE RIDGE LEADER</td>
<td>30</td>
<td>3.2%</td>
<td>5.2%</td>
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<tr>
<td>CONNECTION</td>
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<td>0.9%</td>
<td>1.5%</td>
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<td>14.7%</td>
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<td>0.2%</td>
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<tr>
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<td>164.2%</td>
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</table>

*a. multiple responses accepted*

### How many of the school age children in your household attend public school?

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<th>Frequency</th>
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<td>.5</td>
<td>1.1</td>
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<td>.2</td>
<td>.4</td>
</tr>
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</table>

Excluded  
System  
Total  

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Center for Survey Research
## In the past two years, have you used the public schools?

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<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
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<td></td>
<td></td>
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<td></td>
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<tr>
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<td>538</td>
<td>53.7</td>
<td>53.7</td>
<td>53.7</td>
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<tr>
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<tr>
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<tr>
<td>DK</td>
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## How satisfied are you with: The Public Schools

<table>
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<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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</thead>
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<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very satisfied</td>
<td>300</td>
<td>29.9</td>
<td>55.8</td>
<td>55.8</td>
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<tr>
<td>Satisfied</td>
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<td>31</td>
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<td>97.1</td>
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<tr>
<td>Very dissatisfied</td>
<td>9</td>
<td>.9</td>
<td>1.8</td>
<td>98.9</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>6</td>
<td>.6</td>
<td>1.1</td>
<td>100.0</td>
</tr>
<tr>
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<td></td>
<td></td>
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<tr>
<td>DON'T KNOW/NO</td>
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<td></td>
<td></td>
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<tr>
<td>ANSWER/REFUSED</td>
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<tr>
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<tr>
<td>Total</td>
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<td>46.4</td>
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## Would you be willing or not to pay higher taxes to provide more funding for public schools? *(Asked of respondents who reported being dissatisfied or very dissatisfied with service)*

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
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<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, willing to pay higher taxes</td>
<td>18</td>
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<tr>
<td>No, not willing to pay higher taxes</td>
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</table>
In the past two years, have you used County Parks and Recreation

<table>
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<tr>
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<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
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</thead>
<tbody>
<tr>
<td>YES</td>
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<td>65.2</td>
<td>65.7</td>
<td>65.7</td>
</tr>
<tr>
<td>NO</td>
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<td>34.3</td>
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<tr>
<td>Total</td>
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<td>99.3</td>
<td>100.0</td>
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</tr>
</tbody>
</table>

Excluded  DK  7  .7

Total  1003  100.0

How satisfied are you with: The Parks and Recreation Facilities

<table>
<thead>
<tr>
<th>Valid</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>420</td>
<td>41.8</td>
<td>64.4</td>
<td>64.4</td>
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<td>1.8</td>
<td>2.7</td>
<td>99.4</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>1</td>
<td>.1</td>
<td>.1</td>
<td>99.5</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
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<td>.3</td>
<td>.5</td>
<td>100.0</td>
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<tr>
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Excluded  DON'T KNOW/NO 2  .2

ANSWER/REFUSED  System 349  34.8

Total  351  35.0

Total  1003  100.0

Would you be willing or not to pay higher taxes to provide more funding for Parks and Recreation facilities? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

<table>
<thead>
<tr>
<th>Valid</th>
<th>Frequency</th>
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<th>Cumulative Percent</th>
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<tr>
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<td>6</td>
<td>.6</td>
<td>34.0</td>
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<tr>
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<td>.7</td>
<td>39.7</td>
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<tr>
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Excluded  System 984  98.1

Total  1003  100.0
In the past two years, have you used the Public Libraries

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<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
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<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>774</td>
<td>77.1</td>
<td>77.1</td>
<td>77.1</td>
</tr>
<tr>
<td>NO</td>
<td>229</td>
<td>22.9</td>
<td>22.9</td>
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<tr>
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How satisfied are you with: The Public Libraries

<table>
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<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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<tr>
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<td></td>
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<td></td>
</tr>
<tr>
<td>Very satisfied</td>
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<td>75.4</td>
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<tr>
<td>Dissatisfied</td>
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<td>.4</td>
<td>.5</td>
<td>99.4</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>1</td>
<td>.1</td>
<td>.2</td>
<td>99.6</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>3</td>
<td>.3</td>
<td>.4</td>
<td>100.0</td>
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<tr>
<td>Total</td>
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<td>77.1</td>
<td>100.0</td>
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<td>22.9</td>
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<tr>
<td>Total</td>
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Would you be willing or not to pay higher taxes to provide more funding for public libraries?
(Asked of respondents who reported being dissatisfied or very dissatisfied with service)

<table>
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<tr>
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<th>Frequency</th>
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<tr>
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<td>.3</td>
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<td>87.9</td>
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<tr>
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<td>Total</td>
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</table>
In the past two years, have you used the Sheriff’s Office

<table>
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<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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<td></td>
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How satisfied are you with: The Sheriff’s Office

<table>
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<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
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</thead>
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<tr>
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<td>60.1</td>
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<tr>
<td></td>
<td>Satisfied</td>
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<td></td>
<td>Dissatisfied</td>
<td>7</td>
<td>.7</td>
<td>3.1</td>
</tr>
<tr>
<td></td>
<td>Very dissatisfied</td>
<td>17</td>
<td>1.7</td>
<td>7.5</td>
</tr>
<tr>
<td></td>
<td>Have no opinion of the service</td>
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<td>.5</td>
<td>2.3</td>
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Would you be willing or not to pay higher taxes to provide more funding for the Sheriff’s Office?
(Asked of respondents who reported being dissatisfied or very dissatisfied with service)

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
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<tbody>
<tr>
<td>Valid</td>
<td>Yes, willing to pay higher taxes</td>
<td>2</td>
<td>.2</td>
<td>8.5</td>
</tr>
<tr>
<td></td>
<td>No, not willing to pay higher taxes</td>
<td>21</td>
<td>2.1</td>
<td>87.5</td>
</tr>
<tr>
<td></td>
<td>(VOL) IT DEPENDS</td>
<td>1</td>
<td>.1</td>
<td>4.0</td>
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<td></td>
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<td>97.6</td>
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<td>100.0</td>
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In the past two years, have you used County Building and Development services

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How satisfied are you with: County Building and Development Services

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Would you be willing or not to pay higher taxes to provide more funding for Counting Building and Development Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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In the past two years, have you used County Fire and Rescue services

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How satisfied are you with: County Fire and Rescue Services

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Would you be willing or not to pay higher taxes to provide more funding for County Fire and Rescue Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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In the past two years, have you used County Mental Health, Substance Abuse Services, and Developmental Services?

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How satisfied are you with: County Mental Health, Mental Retardation, and Substance Abuse Services?

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Would you be willing or not to pay higher taxes to provide more funding for County Mental Health, Mental Retardation, and Substance Abuse Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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In the past two years, have you used County Family Services (affordable housing, counseling, financial assistance)

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How satisfied are you with: County Family Services (affordable housing, counseling, financial assistance)

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Would you be willing or not to pay higher taxes to provide more funding for County Family Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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## In the past two years, have you used County Health Services

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## How satisfied are you with: County Health Services

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## Would you be willing or not to pay higher taxes to provide more funding for County Health Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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In the past two years, have you used County Animal Services

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How satisfied are you with: County Animal Services

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Would you be willing or not to pay higher taxes to provide more funding for County Animal Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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## In the past two years, have you used County Senior Services

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## How satisfied are you with: County Senior Services

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<tr>
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## Would you be willing or not to pay higher taxes to provide more funding for County Senior Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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### In the past two years, have you used County Transit Services

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### How satisfied are you with: County Transit Services

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### Would you be willing or not to pay higher taxes to provide more funding for County Transit Services? (Asked of respondents who reported being dissatisfied or very dissatisfied with service)

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<td>Responses</td>
<td>Percent</td>
<td>Percent of Cases</td>
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<td>N</td>
<td>Percent</td>
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a. - multiple responses accepted
### Would you be willing or not to pay higher taxes to help address Growth/Development?

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<th>Percent</th>
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### Would you be willing or not to pay higher taxes to help address Schools (too crowded, not enough, not safe enough)?

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## Would you be willing or not to pay higher taxes to help address School Budget – Too Low?

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## Would you be willing or not to pay higher taxes to help address Crime?

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## Would you be willing or not to pay higher taxes to help address Too Few Youth Activities?

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</table>
Would you be willing or not to pay higher taxes to help address Traffic?

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<td></td>
<td></td>
</tr>
<tr>
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<td>43</td>
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Would you be willing or not to pay higher taxes to help address Inadequate Transit Services?

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### Would you be willing or not to pay higher taxes to help address Inadequate Services (Not Enough, Not Right Kind)?

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### Would you be willing or not to pay higher taxes to help address Road Maintenance?

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### Would you be willing or not to pay higher taxes to help address Other (Specify)?

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What single thing do you like best about Loudoun County?

<table>
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<th>What single thing do you like best about Loudoun County? (Up to 2 answers accepted)</th>
<th>Responses</th>
<th>Percent</th>
<th>Percent of Cases</th>
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<tbody>
<tr>
<td>RURAL/OPEN/COUNTRY</td>
<td>139</td>
<td>10.7%</td>
<td>14.8%</td>
</tr>
<tr>
<td>RURAL/SUBURBAN BALANCE (OR RURAL/URBAN BALANCE)</td>
<td>61</td>
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<td>PEOPLE/FRIENDLY/PERSONAL</td>
<td>93</td>
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<td>9.9%</td>
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<tr>
<td>LOCATION/PROXIMITY (TO SHOPPING, TO MAJOR CITY, ETC.)</td>
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<td>17.9%</td>
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<tr>
<td>SERVICES/AMENITIES/PROGRAMS</td>
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<td>14.3%</td>
</tr>
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<td>NEIGHBORHOOD/COMMUNITY (SIZE, DESIGN, OFFERINGS)</td>
<td>120</td>
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<td>20</td>
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<tr>
<td>JOB AVAILABILITY</td>
<td>16</td>
<td>1.2%</td>
<td>1.7%</td>
</tr>
<tr>
<td>BEAUTY/SCENIC VIEWS</td>
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<td>9.9%</td>
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<tr>
<td>SCHOOLS (QUALITY, SAFETY, ETC.)</td>
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<td>16.3%</td>
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<td>14.1%</td>
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<td>0.8%</td>
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<td>6.0%</td>
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<td>1.1%</td>
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<td>1.0%</td>
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<td><strong>100.0%</strong></td>
<td><strong>138.7%</strong></td>
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</table>

a. - multiple responses accepted
### How would you rate the overall quality of life in Loudoun County?

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<th>Cumulative Percent</th>
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### In ten years, do you see yourself living in...

<table>
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</tr>
<tr>
<td>Your current residence</td>
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<td>38.6</td>
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What would be your reason for leaving Loudoun County?

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<th>Valid Percent</th>
<th>Cumulative Percent</th>
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<tbody>
<tr>
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<td></td>
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<td>Retirement</td>
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<tr>
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</tr>
<tr>
<td>Lack of hospital and emergency care service</td>
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<td>15.5</td>
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<tr>
<td>Lack of affordable housing</td>
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<td>3.8</td>
<td>19.3</td>
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<tr>
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<td>1.1</td>
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<td>Lack of recreation and entertainment</td>
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<td>.9</td>
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<tr>
<td>Lack of mixed-use or live/work/play environments</td>
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<td>.3</td>
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<tr>
<td>Employment/career-related move</td>
<td>45</td>
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<tr>
<td>Too much growth</td>
<td>12</td>
<td>1.2</td>
<td>3.7</td>
<td>68.3</td>
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<tr>
<td>Too much traffic</td>
<td>14</td>
<td>1.4</td>
<td>4.2</td>
<td>72.5</td>
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<td>Seeks rural area</td>
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<td>.6</td>
<td>73.1</td>
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<td>Family reasons/empty nest/downsizing</td>
<td>26</td>
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<td>81.0</td>
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<td>Weather/climate</td>
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<td></td>
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<tr>
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<tr>
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<td>Total</td>
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### Are there sufficient nighttime activities in Loudoun County for members of your household?

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>622</td>
<td>62.0</td>
<td>63.5</td>
<td>63.5</td>
</tr>
<tr>
<td>NO</td>
<td>280</td>
<td>27.9</td>
<td>28.6</td>
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</tr>
<tr>
<td>NO OPINION / DON'T CARE</td>
<td>77</td>
<td>7.7</td>
<td>7.9</td>
<td>100.0</td>
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<tr>
<td>Total</td>
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<td>97.6</td>
<td>100.0</td>
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<tr>
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<td>DON'T KNOW</td>
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<td>1003</td>
<td>100.0</td>
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</table>

### What nighttime activities are missing?

<table>
<thead>
<tr>
<th>What nighttime activity is missing in Loudoun County?</th>
<th>Responses</th>
<th>Percent of Cases</th>
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</thead>
<tbody>
<tr>
<td>FINE DINING</td>
<td>48</td>
<td>8.8%</td>
</tr>
<tr>
<td>INTERNATIONAL DINING</td>
<td>23</td>
<td>4.3%</td>
</tr>
<tr>
<td>BARS &amp; NIGHTCLUBS</td>
<td>59</td>
<td>10.9%</td>
</tr>
<tr>
<td>LIVE ENTERTAINMENT AND MUSIC</td>
<td>67</td>
<td>12.4%</td>
</tr>
<tr>
<td>SYMPHONY OR ORCHESTRA</td>
<td>22</td>
<td>4.0%</td>
</tr>
<tr>
<td>LIVE THEATER SUCH AS PLAYS AND MUSICALS, AND</td>
<td>66</td>
<td>12.1%</td>
</tr>
<tr>
<td>PERFORMANCES/PERFORMANCE ART</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MOVIE THEATERS</td>
<td>26</td>
<td>4.8%</td>
</tr>
<tr>
<td>DOWNTOWN EVENTS SUCH AS ART</td>
<td>55</td>
<td>10.2%</td>
</tr>
<tr>
<td>GALLERIES, CONCERTS, SPECIAL EVENTS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SPORTING EVENTS</td>
<td>55</td>
<td>10.2%</td>
</tr>
<tr>
<td>CHILD/YOUTH/FAMILY ACTIVITIES</td>
<td>79</td>
<td>14.6%</td>
</tr>
<tr>
<td>OR SOMETHING ELSE? (SPECIFY)</td>
<td>36</td>
<td>6.7%</td>
</tr>
<tr>
<td>THINGS HERE NEED TO STAY OPEN LATER (added code)</td>
<td>5</td>
<td>0.8%</td>
</tr>
<tr>
<td>Total</td>
<td>541</td>
<td>100.0%</td>
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</table>

a. - multiple responses accepted
How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years

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<th>Percent</th>
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<th>Cumulative Percent</th>
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<tbody>
<tr>
<td>Valid</td>
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<td></td>
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</tr>
<tr>
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<td>405</td>
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<td>40.6</td>
<td>40.6</td>
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<tr>
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<tr>
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<td>17.8</td>
<td>91.6</td>
</tr>
<tr>
<td>Not important at all</td>
<td>84</td>
<td>8.4</td>
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<td>100.0</td>
</tr>
<tr>
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<td>100.0</td>
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<tr>
<td>(VOL) DON'T THINK</td>
<td>2</td>
<td>.2</td>
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</tr>
<tr>
<td>BOARD SHOULD FOCUS</td>
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<tr>
<td>RESOURCES ON</td>
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<td></td>
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</tr>
<tr>
<td>TRANSPORTATION</td>
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<tr>
<td>DON'T KNOW</td>
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Total 1003 100.0

How important is it for the county to focus on improving or building roads in the next few years

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<td>650</td>
<td>64.8</td>
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<td>65.2</td>
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<tr>
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<td>95.3</td>
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<tr>
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<td>100.0</td>
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<tr>
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<tr>
<td>(VOL) DON'T THINK</td>
<td>1</td>
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<tr>
<td>BOARD SHOULD FOCUS</td>
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<tr>
<td>RESOURCES ON</td>
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<tr>
<td>TRANSPORTATION</td>
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<tr>
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Total 1003 100.0
### How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years

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<tr>
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<td>28.0</td>
<td>66.4</td>
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<tr>
<td>Not too important</td>
<td>178</td>
<td>17.8</td>
<td>18.0</td>
<td>84.4</td>
</tr>
<tr>
<td>Not important at all</td>
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<td>15.6</td>
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</tr>
<tr>
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<td>1</td>
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<td></td>
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</tr>
<tr>
<td>BOARD SHOULD FOCUS</td>
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<tr>
<td>RESOURCES ON</td>
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</tr>
<tr>
<td>TRANSPORTATION</td>
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<tr>
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<td>1.4</td>
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### How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years

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<th>Cumulative Percent</th>
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<td>30.0</td>
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<td>33.4</td>
<td>63.4</td>
</tr>
<tr>
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<td>219</td>
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<tr>
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<td>100.0</td>
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<tr>
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<td>1</td>
<td>.1</td>
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<tr>
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<td>RESOURCES ON</td>
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<tr>
<td>TRANSPORTATION</td>
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<tr>
<td>DON'T KNOW</td>
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<td>1.4</td>
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<td>1003</td>
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### Do you use public transportation

<table>
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<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
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<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>253</td>
<td>25.3</td>
<td>25.3</td>
<td>25.3</td>
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<tr>
<td>No</td>
<td>750</td>
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</tbody>
</table>

### What kinds of public transportation do you use?

<table>
<thead>
<tr>
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<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>BUS</td>
<td>130</td>
<td>38.1%</td>
</tr>
<tr>
<td>METRORAIL</td>
<td>172</td>
<td>50.1%</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>18</td>
<td>5.2%</td>
</tr>
<tr>
<td>VAN POOL</td>
<td>4</td>
<td>1.2%</td>
</tr>
<tr>
<td>TAXI/HIRED CAR/LIMO</td>
<td>11</td>
<td>3.1%</td>
</tr>
<tr>
<td>GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE</td>
<td>2</td>
<td>0.6%</td>
</tr>
<tr>
<td>CAR POOL/SLUGGING</td>
<td>6</td>
<td>1.6%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>342</strong></td>
<td><strong>100.0%</strong></td>
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</table>

a. - multiple responses accepted

### What type of bus do you take?

<table>
<thead>
<tr>
<th>What type of bus do you take?</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of bus: A bus that connects to Metrorail</td>
<td>51</td>
<td>34.4%</td>
</tr>
<tr>
<td>Type of bus: A commuter bus to Washington DC or the Pentagon</td>
<td>54</td>
<td>36.3%</td>
</tr>
<tr>
<td>Type of bus: A local bus</td>
<td>37</td>
<td>24.6%</td>
</tr>
<tr>
<td>Type of bus: Paratransit</td>
<td>2</td>
<td>1.1%</td>
</tr>
<tr>
<td>Type of bus: Other (specify)</td>
<td>5</td>
<td>3.6%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>150</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

a. - multiple responses accepted
When you use Metrorail, where do you usually go?

<table>
<thead>
<tr>
<th>When you use Metrorail, where do you usually go?</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N</td>
<td>Percent</td>
</tr>
<tr>
<td>Uses Metrorail to go to work</td>
<td>61</td>
<td>23.9%</td>
</tr>
<tr>
<td>Uses Metrorail to go shopping</td>
<td>27</td>
<td>10.5%</td>
</tr>
<tr>
<td>Uses Metrorail to go sporting events</td>
<td>35</td>
<td>13.5%</td>
</tr>
<tr>
<td>Uses Metrorail to go recreational/entertainment locations and events</td>
<td>124</td>
<td>48.3%</td>
</tr>
<tr>
<td>Uses Metrorail for other (specify)</td>
<td>10</td>
<td>3.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>256</td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

a. multiple responses accepted
What are the main reasons you do not use public transportation?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>TAKES TOO MUCH TIME, TOO INEFFICIENT WITH TIME, WAIT TIME</td>
<td>78</td>
<td>10.4%</td>
</tr>
<tr>
<td>DOESN'T GO WHERE I NEED IT TO GO</td>
<td>156</td>
<td>20.8%</td>
</tr>
<tr>
<td>I HAVE TO GO TOO FAR FROM HOME TO GET TO IT</td>
<td>48</td>
<td>6.4%</td>
</tr>
<tr>
<td>I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY</td>
<td>23</td>
<td>3.1%</td>
</tr>
<tr>
<td>CONVENIENCE/FLEXIBILITY, NOT WORK-RELATED</td>
<td>78</td>
<td>10.4%</td>
</tr>
<tr>
<td>HAVE A CAR/DON'T NEED TO</td>
<td>410</td>
<td>54.8%</td>
</tr>
<tr>
<td>WORK FROM HOME/WORK IS CLOSE BY</td>
<td>54</td>
<td>7.2%</td>
</tr>
<tr>
<td>NONE IS AVAILABLE, NO INFORMATION ABOUT IT</td>
<td>65</td>
<td>8.7%</td>
</tr>
<tr>
<td>IT COSTS TOO MUCH</td>
<td>8</td>
<td>1.0%</td>
</tr>
<tr>
<td>SAFETY ISSUES</td>
<td>10</td>
<td>1.4%</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>14</td>
<td>1.9%</td>
</tr>
<tr>
<td>RETIRED/UNEMPLOYED/N NON-WORK RIDE-SHARING (added code)</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td>CARPOOL SHARES RIDES FOR WORK (added code)</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>950</td>
<td><strong>127.1%</strong></td>
</tr>
</tbody>
</table>

a. - multiple responses accepted
## Do any other members of household use public transportation to go to work

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>83</td>
<td>8.2</td>
<td>12.3</td>
<td>12.3</td>
</tr>
<tr>
<td>No</td>
<td>592</td>
<td>59.1</td>
<td>87.7</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>675</td>
<td>67.3</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK</td>
<td>1</td>
<td>.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>327</td>
<td>32.6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>328</td>
<td>32.7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## What kinds of public transportation do they use?

<table>
<thead>
<tr>
<th>What kinds of public transportation do they use?</th>
<th>Responses</th>
<th>Percent of Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>N</td>
<td>Percent</td>
</tr>
<tr>
<td>BUS</td>
<td>67</td>
<td>59.4%</td>
</tr>
<tr>
<td>METRORAIL</td>
<td>38</td>
<td>33.8%</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>4</td>
<td>3.2%</td>
</tr>
<tr>
<td>VAN POOL</td>
<td>1</td>
<td>0.5%</td>
</tr>
<tr>
<td>TAXI/HIRED CAR/LIMO</td>
<td>3</td>
<td>2.8%</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>0</td>
<td>0.3%</td>
</tr>
<tr>
<td>Total</td>
<td>112</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

- multiple responses accepted
### Respondent's gender*

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MALE</td>
<td>524</td>
<td>52.2</td>
<td>52.4</td>
<td>52.4</td>
</tr>
<tr>
<td>FEMALE</td>
<td>476</td>
<td>47.5</td>
<td>47.6</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>1000</td>
<td>99.7</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>REFUSED</td>
<td>3</td>
<td>.3</td>
<td></td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Unweighted data

### Do you consider yourself to be of Hispanic or Latino origin?*

<table>
<thead>
<tr>
<th></th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valid</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>57</td>
<td>5.7</td>
<td>5.9</td>
<td>5.9</td>
</tr>
<tr>
<td>NO</td>
<td>916</td>
<td>91.3</td>
<td>94.1</td>
<td>100.0</td>
</tr>
<tr>
<td>Total</td>
<td>973</td>
<td>97.0</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DON'T KNOW</td>
<td>4</td>
<td>.4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>REFUSED</td>
<td>26</td>
<td>2.6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>30</td>
<td>3.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Unweighted data
<table>
<thead>
<tr>
<th>With which racial or ethnic group do you identify?*</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Valid</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>African American or Black</td>
<td>60</td>
<td>6.0</td>
<td>6.8</td>
<td>6.8</td>
</tr>
<tr>
<td>Asian</td>
<td>59</td>
<td>5.9</td>
<td>6.6</td>
<td>13.4</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>761</td>
<td>75.9</td>
<td>85.7</td>
<td>99.1</td>
</tr>
<tr>
<td>American Indian, Native American, or Alaskan Native</td>
<td>4</td>
<td>.4</td>
<td>.5</td>
<td>99.5</td>
</tr>
<tr>
<td>Hawaiian or other Pacific Islander</td>
<td>4</td>
<td>.4</td>
<td>.5</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>888</td>
<td>88.5</td>
<td>100.0</td>
<td></td>
</tr>
<tr>
<td><strong>Excluded</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MULTI-RACIAL</td>
<td>22</td>
<td>2.2</td>
<td></td>
<td>2.2</td>
</tr>
<tr>
<td>OTHER [SPECIFY]</td>
<td>15</td>
<td>1.5</td>
<td></td>
<td>3.7</td>
</tr>
<tr>
<td>HISPANIC ONLY: PLEASE PROMPT (BELOW) BEFORE SELECTING THIS</td>
<td>30</td>
<td>3.0</td>
<td></td>
<td>6.7</td>
</tr>
<tr>
<td>DON'T KNOW/REFUSED/NO ANSWER</td>
<td>47</td>
<td>4.7</td>
<td></td>
<td>11.4</td>
</tr>
<tr>
<td>System</td>
<td>1</td>
<td>.1</td>
<td></td>
<td>11.5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>115</td>
<td>11.5</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>1003</td>
<td>100.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Unweighted data
### What is the highest level of education you completed?

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 9th grade</td>
<td>8</td>
<td>.8</td>
<td>.8</td>
<td>.8</td>
</tr>
<tr>
<td>9th-12th, but did not finish high school</td>
<td>12</td>
<td>1.2</td>
<td>1.2</td>
<td>2.0</td>
</tr>
<tr>
<td>High school graduate or G.E.D.</td>
<td>114</td>
<td>11.4</td>
<td>11.6</td>
<td>13.6</td>
</tr>
<tr>
<td>Some college but no degree</td>
<td>126</td>
<td>12.6</td>
<td>12.8</td>
<td>26.5</td>
</tr>
<tr>
<td>2 year college degree/A.A./A.S.</td>
<td>68</td>
<td>6.7</td>
<td>6.9</td>
<td>33.3</td>
</tr>
<tr>
<td>4 year college degree/B.A./B.S.</td>
<td>327</td>
<td>32.6</td>
<td>33.3</td>
<td>66.6</td>
</tr>
<tr>
<td>Some graduate work</td>
<td>43</td>
<td>4.3</td>
<td>4.4</td>
<td>71.0</td>
</tr>
<tr>
<td>Completed Masters or professional degree</td>
<td>241</td>
<td>24.1</td>
<td>24.5</td>
<td>95.5</td>
</tr>
<tr>
<td>Advanced grad work or Ph.D.</td>
<td>44</td>
<td>4.4</td>
<td>4.5</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>985</strong></td>
<td><strong>98.2</strong></td>
<td><strong>100.0</strong></td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DON’T KNOW</td>
<td>1</td>
<td>.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>REFUSED</td>
<td>16</td>
<td>1.6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>1</td>
<td>.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>18</strong></td>
<td><strong>1.8</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1003</strong></td>
<td><strong>100.0</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### The range that best describes your annual household income from all sources in 2015? That would be before taxes and other deductions

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Frequency</th>
<th>Percent</th>
<th>Valid Percent</th>
<th>Cumulative Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0 -- $9,999</td>
<td>9</td>
<td>.9</td>
<td>1.2</td>
<td>1.2</td>
</tr>
<tr>
<td>$10,000 -- $29,999</td>
<td>33</td>
<td>3.3</td>
<td>4.2</td>
<td>5.4</td>
</tr>
<tr>
<td>$30,000 -- $49,999</td>
<td>43</td>
<td>4.3</td>
<td>5.6</td>
<td>11.1</td>
</tr>
<tr>
<td>$50,000 -- $74,999</td>
<td>72</td>
<td>7.2</td>
<td>9.3</td>
<td>20.4</td>
</tr>
<tr>
<td>$75,000 -- $99,999</td>
<td>116</td>
<td>11.6</td>
<td>15.1</td>
<td>35.4</td>
</tr>
<tr>
<td>$100,000 -- $124,999</td>
<td>90</td>
<td>8.9</td>
<td>11.6</td>
<td>47.0</td>
</tr>
<tr>
<td>$125,000 -- $149,999</td>
<td>105</td>
<td>10.5</td>
<td>13.6</td>
<td>60.7</td>
</tr>
<tr>
<td>$150,000 -- $174,999</td>
<td>76</td>
<td>7.5</td>
<td>9.8</td>
<td>70.5</td>
</tr>
<tr>
<td>$175,000 -- $199,999</td>
<td>58</td>
<td>5.8</td>
<td>7.6</td>
<td>78.1</td>
</tr>
<tr>
<td>$200,000 +</td>
<td>169</td>
<td>16.8</td>
<td>21.9</td>
<td>100.0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>771</strong></td>
<td><strong>76.9</strong></td>
<td><strong>100.0</strong></td>
<td></td>
</tr>
<tr>
<td>Excluded</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DK/NA/REFUSED</td>
<td>231</td>
<td>23.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>System</td>
<td>1</td>
<td>.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>232</strong></td>
<td><strong>23.1</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1003</strong></td>
<td><strong>100.0</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Appendix C:
Results by Rural/Non-Rural Status

Cross-tabulation tables
Cross-tabulation tables count survey cases in categories defined by two variables simultaneously. For example, how many residents in the survey live in the rural area and use public transportation? How many live in the non-rural area and use public transportation? How many live in the rural area and don’t use public transportation? How many live in the non-rural area and don’t use public transportation? This would be a cross-tabulation table of use of public transportation and rural/non-rural status.

In appendices C through E, the survey questions are compared by three demographic variables: rural/non-rural status, age of the respondent and race/ethnicity of the respondent. In these tables, the percentages add up to 100 within each demographic category (that is, within each column of the table). A total percentage is also displayed. These cross-tabulation tables allow the reader to compare the responses of, for instance, Asian Americans to those of Whites.

In these cross-tabulation tables, “uN” indicates the number of residents who answered a particular way. This number can be used as an indication of how reliable the percentages are. If the unweighted total N for the question is small, it may not be wise to generalize the percentages to the larger population. The definition of “small” depends on the user’s tolerance for error.

Questions answered by fewer than 25 or 30 residents in total should not be generalized to the county population, and perhaps fewer than 50 cases would serve as a threshold for more conservative users.

When reading these tables, it is important to note the distinction between blank cells and cells with “0” counts. The weighted n in some cells in the table can be less than 1. When a “0” count is shown, that indicates the weighted n has been rounded down to zero. When a cell is blank, there are no cases at all in that cell.

The “wN” column indicates the weighted count of residents who answered a particular way.

The “w%” column indicates the weighted percentage of residents who answered a particular way, within categories displayed across the top of the table. This allows for comparisons across, for example, residents in the rural and non-rural areas of the county.

As in Appendix B, however, the cross-tabulation tables for the multiple response variables are more difficult to interpret. In Appendices C through F, for multiple response variables the statistics for the individual responses show the number of “votes” each response received and the percentage of residents who “voted” that way. Because residents can select more than one response, these percentages can total to more than 100. The total lines for multiple response items in Appendices C through F, however, will show the number of residents who responded and a total percent of 100.

Note that the total responses to questions may vary across cross-tabulation appendices because different numbers of respondents may have declined to provide information for the different cross-tabulation variables.
### Which of the following housing types do you live in?

<table>
<thead>
<tr>
<th>Housing Type</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Townhouse or duplex</td>
<td>13</td>
<td>8</td>
<td>6.0%</td>
</tr>
<tr>
<td>Single family home</td>
<td>229</td>
<td>113</td>
<td>89.6%</td>
</tr>
<tr>
<td>Apartment or condo</td>
<td>5</td>
<td>5</td>
<td>3.7%</td>
</tr>
<tr>
<td>Other (SPECIFY)</td>
<td>2</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>249</td>
<td>126</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### How many years have you lived in Loudoun County (Categories)

<table>
<thead>
<tr>
<th>Years</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>One year or less</td>
<td>3</td>
<td>1</td>
<td>0.7%</td>
</tr>
<tr>
<td>Two to four years</td>
<td>7</td>
<td>4</td>
<td>2.8%</td>
</tr>
<tr>
<td>Five to nine years</td>
<td>23</td>
<td>15</td>
<td>11.6%</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>43</td>
<td>28</td>
<td>21.8%</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>39</td>
<td>20</td>
<td>15.8%</td>
</tr>
<tr>
<td>20 years or longer</td>
<td>135</td>
<td>60</td>
<td>47.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>250</td>
<td>128</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### Did you move to Loudoun County from somewhere else?

<table>
<thead>
<tr>
<th>Moved</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>220</td>
<td>110</td>
<td>85.5%</td>
</tr>
<tr>
<td>No</td>
<td>31</td>
<td>19</td>
<td>14.5%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>251</td>
<td>128</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### In what city or county did you live before moving to Loudoun County?

<table>
<thead>
<tr>
<th>County</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexandria City, VA</td>
<td>5</td>
<td>2</td>
<td>1.5%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>11</td>
<td>6</td>
<td>5.2%</td>
</tr>
<tr>
<td>Prince William County, VA</td>
<td>4</td>
<td>2</td>
<td>1.4%</td>
</tr>
<tr>
<td>Fairfax County, VA</td>
<td>46</td>
<td>23</td>
<td>21.1%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>7</td>
<td>3</td>
<td>2.6%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>9</td>
<td>4</td>
<td>3.4%</td>
</tr>
</tbody>
</table>

---

*Center for Survey Research*
### Rural/Non-rural for weighting

<table>
<thead>
<tr>
<th>Location</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Washinton, DC</td>
<td>8</td>
<td>4</td>
<td>3.5%</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>5</td>
<td>2</td>
<td>1.5%</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>123</td>
<td>65</td>
<td>59.6%</td>
</tr>
<tr>
<td></td>
<td>329</td>
<td>389</td>
<td>49.1%</td>
</tr>
<tr>
<td></td>
<td>452</td>
<td>454</td>
<td>50.4%</td>
</tr>
<tr>
<td>Total</td>
<td>218</td>
<td>109</td>
<td>100.0%</td>
</tr>
<tr>
<td></td>
<td>691</td>
<td>792</td>
<td>100.0%</td>
</tr>
<tr>
<td></td>
<td>909</td>
<td>901</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### What single factor influenced your decision to locate in Loudoun County?

<table>
<thead>
<tr>
<th>Factor</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Schools or community services</td>
<td>12</td>
<td>6</td>
<td>5.3%</td>
</tr>
<tr>
<td></td>
<td>63</td>
<td>90</td>
<td>11.3%</td>
</tr>
<tr>
<td></td>
<td>75</td>
<td>96</td>
<td>10.6%</td>
</tr>
<tr>
<td>Housing affordability/Type of housing/Specific house</td>
<td>23</td>
<td>13</td>
<td>11.7%</td>
</tr>
<tr>
<td></td>
<td>155</td>
<td>173</td>
<td>21.7%</td>
</tr>
<tr>
<td></td>
<td>178</td>
<td>185</td>
<td>20.5%</td>
</tr>
<tr>
<td>Location of work site</td>
<td>71</td>
<td>38</td>
<td>34.6%</td>
</tr>
<tr>
<td></td>
<td>212</td>
<td>242</td>
<td>30.3%</td>
</tr>
<tr>
<td></td>
<td>283</td>
<td>280</td>
<td>30.9%</td>
</tr>
<tr>
<td>Taxes</td>
<td>1</td>
<td>0</td>
<td>0.2%</td>
</tr>
<tr>
<td></td>
<td>8</td>
<td>6</td>
<td>0.7%</td>
</tr>
<tr>
<td></td>
<td>9</td>
<td>6</td>
<td>0.7%</td>
</tr>
<tr>
<td>Quality of overall community</td>
<td>6</td>
<td>3</td>
<td>2.7%</td>
</tr>
<tr>
<td></td>
<td>32</td>
<td>36</td>
<td>4.6%</td>
</tr>
<tr>
<td></td>
<td>38</td>
<td>39</td>
<td>4.3%</td>
</tr>
<tr>
<td>Family considerations</td>
<td>57</td>
<td>31</td>
<td>28.0%</td>
</tr>
<tr>
<td></td>
<td>142</td>
<td>166</td>
<td>20.9%</td>
</tr>
<tr>
<td></td>
<td>199</td>
<td>197</td>
<td>21.7%</td>
</tr>
<tr>
<td>Rural character/beauty</td>
<td>41</td>
<td>16</td>
<td>14.7%</td>
</tr>
<tr>
<td></td>
<td>30</td>
<td>28</td>
<td>3.5%</td>
</tr>
<tr>
<td></td>
<td>71</td>
<td>44</td>
<td>4.9%</td>
</tr>
<tr>
<td>Proximity to things/Location</td>
<td>2</td>
<td>1</td>
<td>0.5%</td>
</tr>
<tr>
<td></td>
<td>8</td>
<td>9</td>
<td>1.1%</td>
</tr>
<tr>
<td></td>
<td>10</td>
<td>9</td>
<td>1.0%</td>
</tr>
<tr>
<td>Other (specify)</td>
<td>7</td>
<td>3</td>
<td>2.3%</td>
</tr>
<tr>
<td></td>
<td>44</td>
<td>47</td>
<td>5.9%</td>
</tr>
<tr>
<td></td>
<td>51</td>
<td>50</td>
<td>5.5%</td>
</tr>
<tr>
<td>Total</td>
<td>220</td>
<td>110</td>
<td>100.0%</td>
</tr>
<tr>
<td></td>
<td>694</td>
<td>797</td>
<td>100.0%</td>
</tr>
<tr>
<td></td>
<td>914</td>
<td>906</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### How safe do you feel in your neighborhood

<table>
<thead>
<tr>
<th>Safety level</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Very safe</td>
<td>191</td>
<td>98</td>
<td>76.1%</td>
</tr>
<tr>
<td>Safe</td>
<td>56</td>
<td>29</td>
<td>22.7%</td>
</tr>
<tr>
<td>Unsafe</td>
<td>3</td>
<td>1</td>
<td>0.9%</td>
</tr>
<tr>
<td>Very unsafe</td>
<td>1</td>
<td>0</td>
<td>0.3%</td>
</tr>
<tr>
<td>Total</td>
<td>251</td>
<td>128</td>
<td>100.0%</td>
</tr>
<tr>
<td></td>
<td>751</td>
<td>874</td>
<td>100.0%</td>
</tr>
<tr>
<td></td>
<td>1002</td>
<td>1002</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### Why do you feel unsafe?

<table>
<thead>
<tr>
<th>Threat Type</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gangs</td>
<td>1</td>
<td>0</td>
<td>22.1%</td>
</tr>
<tr>
<td>Break-ins</td>
<td>1</td>
<td>0</td>
<td>20.4%</td>
</tr>
<tr>
<td>Street crimes</td>
<td>1</td>
<td>0</td>
<td>22.1%</td>
</tr>
<tr>
<td>Lack of street patrol</td>
<td>2</td>
<td>1</td>
<td>9.6%</td>
</tr>
<tr>
<td>Traffic issues</td>
<td>1</td>
<td>1</td>
<td>4.5%</td>
</tr>
</tbody>
</table>
## 2016 Loudoun County Survey of Residents

### Rural/non-rural for weighting

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>uN</td>
</tr>
<tr>
<td>Crime is everywhere/not just here</td>
<td>2</td>
<td>2</td>
<td>12.3%</td>
</tr>
<tr>
<td>Just higher crime rate here</td>
<td>5</td>
<td>4</td>
<td>29.2%</td>
</tr>
<tr>
<td>Youth crime</td>
<td>3</td>
<td>3</td>
<td>18.4%</td>
</tr>
<tr>
<td>Drug crime</td>
<td>4</td>
<td>3</td>
<td>21.9%</td>
</tr>
<tr>
<td>Foreign born population</td>
<td>2</td>
<td>1</td>
<td>5.7%</td>
</tr>
<tr>
<td>Illegal immigration</td>
<td>2</td>
<td>1</td>
<td>9.2%</td>
</tr>
<tr>
<td>Other</td>
<td>3</td>
<td>1</td>
<td>77.9%</td>
</tr>
</tbody>
</table>

### Including yourself, all adults and all children, how many people live in your household?

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>uN</td>
</tr>
<tr>
<td>1</td>
<td>24</td>
<td>9</td>
<td>88</td>
</tr>
<tr>
<td>2</td>
<td>97</td>
<td>38</td>
<td>225</td>
</tr>
<tr>
<td>3</td>
<td>46</td>
<td>23</td>
<td>136</td>
</tr>
<tr>
<td>4</td>
<td>38</td>
<td>27</td>
<td>185</td>
</tr>
<tr>
<td>5</td>
<td>26</td>
<td>16</td>
<td>78</td>
</tr>
<tr>
<td>6</td>
<td>7</td>
<td>4</td>
<td>31</td>
</tr>
<tr>
<td>7</td>
<td>6</td>
<td>6</td>
<td>5</td>
</tr>
<tr>
<td>8</td>
<td>7</td>
<td>5</td>
<td>4</td>
</tr>
</tbody>
</table>

### Is respondent employed...?

<table>
<thead>
<tr>
<th></th>
<th>Full-time</th>
<th>In one part-time job</th>
<th>In more than one part-time job</th>
<th>Not employed</th>
<th>(VOL) RETIRED</th>
<th>(VOL) DISABLED, UNABLE TO WORK</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>uN</td>
<td>wN</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td></td>
<td>126</td>
<td>69</td>
<td>408</td>
<td>513</td>
<td>534</td>
<td>582</td>
</tr>
<tr>
<td>In one part-time job</td>
<td>20</td>
<td>10</td>
<td>45</td>
<td>47</td>
<td>65</td>
<td>57</td>
</tr>
<tr>
<td>In more than one part-time job</td>
<td>3</td>
<td>1</td>
<td>7</td>
<td>7</td>
<td>10</td>
<td>8</td>
</tr>
<tr>
<td>Not employed</td>
<td>26</td>
<td>13</td>
<td>62</td>
<td>77</td>
<td>88</td>
<td>90</td>
</tr>
<tr>
<td>(VOL) RETIRED</td>
<td>54</td>
<td>18</td>
<td>133</td>
<td>82</td>
<td>187</td>
<td>100</td>
</tr>
<tr>
<td>(VOL) DISABLED, UNABLE TO WORK</td>
<td>3</td>
<td>2</td>
<td>3</td>
<td>2</td>
<td>6</td>
<td>4</td>
</tr>
</tbody>
</table>

### In which of the

<table>
<thead>
<tr>
<th>Loudoun County, VA</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>86</td>
<td>43</td>
<td>54.3%</td>
</tr>
<tr>
<td>Following counties or cities is the respondent employed?</td>
<td>Rural/non-rural for weighting</td>
<td>Total</td>
<td></td>
</tr>
<tr>
<td>--------------------------------------------------------</td>
<td>-------------------------------</td>
<td>-------</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Rural</td>
<td>Non-rural</td>
<td>U</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Fairfax and Falls Church cities)</td>
<td>31</td>
<td>16</td>
<td>20.6%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>9</td>
<td>11</td>
<td>13.5%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>18</td>
<td>19</td>
<td>3.4%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>1</td>
<td>0</td>
<td>0.3%</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>1</td>
<td>0</td>
<td>0.6%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>2</td>
<td>2</td>
<td>2.0%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>4</td>
<td>1</td>
<td>1.5%</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>7</td>
<td>3</td>
<td>3.3%</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>7</td>
<td>3</td>
<td>3.8%</td>
</tr>
<tr>
<td>Total</td>
<td>148</td>
<td>79</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>In which of the following counties or cities is this person employed? (All employed persons)</th>
<th>Rural/non-rural for weighting</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Rural</td>
<td>Non-rural</td>
</tr>
<tr>
<td>Loudoun County, VA</td>
<td>195</td>
<td>97</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Fairfax and Falls Church cities)</td>
<td>59</td>
<td>31</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>22</td>
<td>22</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>4</td>
<td>3</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>7</td>
<td>2</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>10</td>
<td>4</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>15</td>
<td>9</td>
</tr>
<tr>
<td>Total</td>
<td>192</td>
<td>102</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How many members of your household</th>
<th>Rural/non-rural for weighting</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>U</td>
<td>W</td>
</tr>
<tr>
<td>215</td>
<td>108</td>
<td>87.1%</td>
</tr>
<tr>
<td>1</td>
<td>25</td>
<td>13</td>
</tr>
</tbody>
</table>
| are federal contractors?  
<table>
<thead>
<tr>
<th>Reported here for all households</th>
<th>Rural/non-rural for weighting</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Rural</td>
<td>Non-rural</td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>2</td>
<td>5</td>
<td>3</td>
</tr>
<tr>
<td>Total</td>
<td>245</td>
<td>124</td>
</tr>
</tbody>
</table>
| How many members of your household are self-employed workers?  
| Reported here for all households | 0    | 1 | 41  | 77 | 113 | 11.7% | 118 | 113 | 11.7% |
| 1                               | 5    | 3  | 2.8%  | 10   | 13 | 1.6%  | 15 | 17 | 1.8% |
| 2                               | 1    | 0  | 0%    | 4    | 4  | 0.5%  | 6  | 5  | 0.5% |
| Total                           | 245  | 124 | 100.0% | 724  | 838 | 100.0% | 969 | 963 | 100.0% |
| How many members of your household work in a business based in the home?  
| Reported here for all households | 0    | 1 | 17  | 38 | 52 | 5.4%  | 55 | 52 | 5.4% |
| 1                               | 2    | 1  | 0.8%  | 4    | 4  | 0.5%  | 6  | 5  | 0.5% |
| Total                           | 245  | 124 | 100.0% | 724  | 838 | 100.0% | 969 | 963 | 100.0% |
| How many members of your household telecommute? | 0    | 1 | 200  | 574 | 624 | 74.5% | 774 | 727 | 75.5% |
| 1                               | 35   | 17 | 13.9% | 125  | 173 | 20.6% | 160 | 190 | 19.8% |
| 2                               | 9    | 4  | 3.6%  | 21   | 34 | 4.0%  | 30 | 38 | 3.9% |
| 3                               | 3    | 6  | 0.7%  | 3    | 6  | 0.6%  | 3  | 6  | 0.6% |
| 4                               | 1    | 0  | 0.4%  | 1    | 1  | 0.2%  | 2  | 2  | 0.2% |
| Total                           | 245  | 124 | 100.0% | 724  | 838 | 100.0% | 969 | 963 | 100.0% |
| Is respondent currently a federal employee? | YES | 21  | 13 | 15.9% | 40   | 38 | 6.8%  | 61 | 51 | 8.0% |
| NO                              | 126  | 67 | 83.1% | 413  | 519 | 92.2% | 539 | 586 | 91.0% |
| DK/REF                          | 1    | 1  | 1.0%  | 5    | 6  | 1.0%  | 6  | 7  | 1.0% |
| Total                           | 148  | 80 | 100.0% | 458  | 563 | 100.0% | 606 | 644 | 100.0% |
| Is any other member of your household a federal employee? | YES | 11  | 9  | 11.9% | 63   | 89 | 15.1% | 74 | 98 | 14.7% |
| NO                              | 133  | 69 | 88.1% | 392  | 497 | 84.9% | 525 | 565 | 85.3% |
| Total                           | 144  | 78 | 100.0% | 455  | 585 | 100.0% | 599 | 663 | 100.0% |
### How would decreased federal spending impact your household's job security?

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Better</td>
<td>29</td>
<td>15</td>
<td>16.6%</td>
</tr>
<tr>
<td>Worse</td>
<td>69</td>
<td>34</td>
<td>37.7%</td>
</tr>
<tr>
<td>Doesn't matter</td>
<td>79</td>
<td>42</td>
<td>45.7%</td>
</tr>
<tr>
<td>Total</td>
<td>177</td>
<td>91</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### Do you or any members of your household access the Internet at your home?

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>uN</td>
</tr>
<tr>
<td>Yes, someone does</td>
<td>230</td>
<td>115</td>
<td>729</td>
</tr>
<tr>
<td>No, no one does</td>
<td>21</td>
<td>13</td>
<td>21</td>
</tr>
<tr>
<td>Total</td>
<td>251</td>
<td>128</td>
<td>750</td>
</tr>
</tbody>
</table>

### How do you access the Internet?

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>A fiber optic connection such as OpenBand or Verizon FIOS</td>
<td>46</td>
<td>504</td>
<td>550</td>
</tr>
<tr>
<td>A cable TV connection</td>
<td>56</td>
<td>128</td>
<td>184</td>
</tr>
<tr>
<td>A cellular telephone connection</td>
<td>56</td>
<td>144</td>
<td>200</td>
</tr>
<tr>
<td>A mobile hotspot such as Verizon MiFi or AT&amp;T Hot Spot</td>
<td>26</td>
<td>59</td>
<td>85</td>
</tr>
<tr>
<td>An area wireless connection such as AllPoints Broadband</td>
<td>53</td>
<td>50</td>
<td>103</td>
</tr>
<tr>
<td>A dial-up connection using a phone line and modems</td>
<td>7</td>
<td>8</td>
<td>15</td>
</tr>
<tr>
<td>A DSL enabled phone line</td>
<td>17</td>
<td>8</td>
<td>25</td>
</tr>
<tr>
<td>A telephone company T-1 connection</td>
<td>2</td>
<td>8</td>
<td>10</td>
</tr>
<tr>
<td>Satellite</td>
<td>33</td>
<td>8</td>
<td>41</td>
</tr>
<tr>
<td>Other alternative provider such as Verizon HomeFusion, etc</td>
<td>5</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>OTHER (PLEASE SPECIFY)</td>
<td>7</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Total</td>
<td>220</td>
<td>703</td>
<td>923</td>
</tr>
</tbody>
</table>

### Why does no one in your household access the Internet

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>uN</td>
</tr>
<tr>
<td>No interest</td>
<td>11</td>
<td>13</td>
<td>24</td>
</tr>
<tr>
<td>No available service to choose from (except satellite)</td>
<td>3</td>
<td>4</td>
<td>7</td>
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</tbody>
</table>
### 2016 Loudoun County Survey of Residents

#### at your home?

<table>
<thead>
<tr>
<th>Reason for not having Internet service</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
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<tbody>
<tr>
<td>Available service is not reliable enough</td>
<td>1</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Available service is too expensive</td>
<td>4</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Other (Specify)</td>
<td>5</td>
<td>4</td>
<td>10</td>
</tr>
</tbody>
</table>

#### In which of the following ways do you receive information about Loudoun County programs and services?

<table>
<thead>
<tr>
<th>Access Information</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Newspapers (Online or hard copy)</td>
<td>208</td>
<td>107</td>
<td>703</td>
</tr>
<tr>
<td>Radio</td>
<td>76</td>
<td>41</td>
<td>262</td>
</tr>
<tr>
<td>Television</td>
<td>83</td>
<td>39</td>
<td>126</td>
</tr>
<tr>
<td>County Website</td>
<td>129</td>
<td>63</td>
<td>392</td>
</tr>
<tr>
<td>Social Media</td>
<td>97</td>
<td>52</td>
<td>149</td>
</tr>
<tr>
<td>Alert Loudoun</td>
<td>95</td>
<td>51</td>
<td>146</td>
</tr>
<tr>
<td>Board of Supervisors' newsletters</td>
<td>50</td>
<td>28</td>
<td>78</td>
</tr>
<tr>
<td>Home Owners' Association (HOA) newsletters</td>
<td>25</td>
<td>15</td>
<td>40</td>
</tr>
<tr>
<td>Public Libraries</td>
<td>47</td>
<td>26</td>
<td>73</td>
</tr>
<tr>
<td>Parks and Recreation Activity Guide</td>
<td>95</td>
<td>51</td>
<td>146</td>
</tr>
<tr>
<td>Public Meetings</td>
<td>45</td>
<td>24</td>
<td>69</td>
</tr>
<tr>
<td>Word of Mouth</td>
<td>155</td>
<td>82</td>
<td>237</td>
</tr>
<tr>
<td>Anything I haven't mentioned (please specify)</td>
<td>8</td>
<td>3</td>
<td>24</td>
</tr>
<tr>
<td>Other 1 (please specify)</td>
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<td>1</td>
<td>18</td>
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<table>
<thead>
<tr>
<th>uN</th>
<th>wN</th>
<th>w%</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
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</thead>
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<td>21</td>
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<td>14</td>
<td>100.0%</td>
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<tr>
<td>208</td>
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<td>495</td>
<td>535</td>
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<tr>
<td>76</td>
<td>41</td>
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<td>186</td>
<td>217</td>
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<td>83</td>
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<td>266</td>
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<tr>
<td>129</td>
<td>63</td>
<td>49.6%</td>
<td>381</td>
<td>464</td>
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</tr>
<tr>
<td>97</td>
<td>52</td>
<td>41.0%</td>
<td>283</td>
<td>361</td>
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<tr>
<td>95</td>
<td>51</td>
<td>39.8%</td>
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<td>28</td>
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<td>142</td>
<td>149</td>
<td>17.2%</td>
</tr>
<tr>
<td>25</td>
<td>15</td>
<td>11.9%</td>
<td>268</td>
<td>319</td>
<td>36.9%</td>
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<td>47</td>
<td>26</td>
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<td>95</td>
<td>51</td>
<td>39.9%</td>
<td>221</td>
<td>266</td>
<td>30.8%</td>
</tr>
<tr>
<td>45</td>
<td>24</td>
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<td>104</td>
<td>12.0%</td>
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<tr>
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<td>64.6%</td>
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<td>431</td>
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</tr>
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<td>3</td>
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<td>16</td>
<td>16</td>
<td>1.8%</td>
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<tr>
<td>3</td>
<td>1</td>
<td>1.0%</td>
<td>15</td>
<td>19</td>
<td>2.3%</td>
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</table>
### Rural/non-rural for weighting

<table>
<thead>
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<th>Total</th>
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<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
<td>0.8%</td>
</tr>
<tr>
<td>9</td>
<td>11</td>
<td>1.3%</td>
</tr>
<tr>
<td>12</td>
<td>12</td>
<td>1.2%</td>
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</table>

<table>
<thead>
<tr>
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<th>w%</th>
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<tbody>
<tr>
<td>250</td>
<td>127</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>744</td>
<td>863</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>994</td>
<td>990</td>
<td>100.0%</td>
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</tbody>
</table>

### In what newspapers do you get information about Loudoun County programs and services?

<table>
<thead>
<tr>
<th>Newspaper</th>
<th>Rural</th>
<th>Non-rural</th>
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</thead>
<tbody>
<tr>
<td>LOUDOUN TIMES-MIRROR</td>
<td>129</td>
<td>65</td>
<td>470</td>
</tr>
<tr>
<td>LOUDOUN NOW</td>
<td>92</td>
<td>48</td>
<td>264</td>
</tr>
<tr>
<td>WASHINGTON POST</td>
<td>37</td>
<td>14</td>
<td>171</td>
</tr>
<tr>
<td>PATCH.COM (SUCH AS ASHBURN PATCH)</td>
<td>4</td>
<td>2</td>
<td>19</td>
</tr>
<tr>
<td>BLUE RIDGE LEADER</td>
<td>50</td>
<td>25</td>
<td>56</td>
</tr>
<tr>
<td>CONNECTION</td>
<td>6</td>
<td>9</td>
<td>6</td>
</tr>
<tr>
<td>PURCELLVILLE GAZETTE</td>
<td>124</td>
<td>64</td>
<td>148</td>
</tr>
<tr>
<td>WASHINGTON BUSINESS JOURNAL</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>OTHER 1 (PLEASE SPECIFY)</td>
<td>12</td>
<td>6</td>
<td>44</td>
</tr>
<tr>
<td>OTHER 2 (PLEASE SPECIFY)</td>
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<td>12</td>
</tr>
<tr>
<td>OTHER 3 (PLEASE SPECIFY)</td>
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<td>0</td>
<td>3</td>
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<table>
<thead>
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<th>uN</th>
<th>wN</th>
<th>w%</th>
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<tbody>
<tr>
<td>205</td>
<td>103</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>468</td>
<td>481</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>673</td>
<td>584</td>
<td>100.0%</td>
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</table>

### How many of the school age children in your household attend public school?

<table>
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<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>11</th>
<th>12</th>
<th>Total</th>
</tr>
</thead>
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<tr>
<td>Rural</td>
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<td>29</td>
<td>20</td>
<td>7</td>
<td>4</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>1</td>
<td>12</td>
<td>78</td>
</tr>
<tr>
<td>Non-rural</td>
<td>46</td>
<td>116</td>
<td>98</td>
<td>22</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>62</td>
</tr>
<tr>
<td>Total</td>
<td>62</td>
<td>145</td>
<td>118</td>
<td>29</td>
<td>6</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>12</td>
<td>365</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>205</td>
<td>103</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>468</td>
<td>481</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>365</td>
<td>462</td>
<td>100.0%</td>
<td></td>
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</table>

### In the past two years, YES

<table>
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<th>Non-rural</th>
<th>Total</th>
</tr>
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<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>112</td>
<td>69</td>
<td>53.8%</td>
</tr>
<tr>
<td>351</td>
<td>469</td>
<td>53.7%</td>
</tr>
<tr>
<td>463</td>
<td>538</td>
<td>53.7%</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Total</th>
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<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>78</td>
<td>50</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>287</td>
<td>411</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>365</td>
<td>462</td>
<td>100.0%</td>
<td></td>
</tr>
</tbody>
</table>

---

C-8 University of Virginia
<table>
<thead>
<tr>
<th>have you used the public schools?</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>total</td>
<td>251</td>
<td>128</td>
<td>100.0%</td>
</tr>
<tr>
<td>NO</td>
<td>139</td>
<td>59</td>
<td>46.2%</td>
</tr>
<tr>
<td>total</td>
<td>251</td>
<td>128</td>
<td>100.0%</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Schools</td>
<td>Very satisfied</td>
<td>71</td>
<td>41</td>
</tr>
<tr>
<td></td>
<td>Satisfied</td>
<td>31</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>Dissatisfied</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Very dissatisfied</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>Have no opinion of the service</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>total</td>
<td>112</td>
<td>69</td>
<td>100.0%</td>
</tr>
<tr>
<td>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</td>
<td>Yes, willing to pay higher taxes</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>No, not willing to pay higher taxes</td>
<td>7</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>(VOL) IT DEPENDS</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>total</td>
<td>9</td>
<td>7</td>
<td>100.0%</td>
</tr>
<tr>
<td>in the past two years, have you used County Parks and Recreation</td>
<td>YES</td>
<td>161</td>
<td>87</td>
</tr>
<tr>
<td></td>
<td>NO</td>
<td>86</td>
<td>40</td>
</tr>
<tr>
<td>total</td>
<td>247</td>
<td>127</td>
<td>100.0%</td>
</tr>
<tr>
<td>How satisfied are you with: The Parks and Recreation Facilities</td>
<td>Very satisfied</td>
<td>100</td>
<td>56</td>
</tr>
<tr>
<td></td>
<td>Satisfied</td>
<td>52</td>
<td>28</td>
</tr>
<tr>
<td></td>
<td>Dissatisfied</td>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Very dissatisfied</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Have no opinion of the service</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>total</td>
<td>161</td>
<td>87</td>
<td>100.0%</td>
</tr>
<tr>
<td>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</td>
<td>Yes, willing to pay higher taxes</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>No, not willing to pay higher taxes</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>(VOL) IT DEPENDS</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>
### Rural/non-rural for weighting

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th></th>
<th></th>
<th>Non-rural</th>
<th></th>
<th></th>
<th>Total</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
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<td>w%</td>
</tr>
<tr>
<td>Total</td>
<td>6</td>
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<td>100.0%</td>
<td>15</td>
<td>16</td>
<td>100.0%</td>
<td>21</td>
<td>19</td>
<td>100.0%</td>
</tr>
<tr>
<td>In the past two years, have you used the Public Libraries</td>
<td>YES</td>
<td>194</td>
<td>102</td>
<td>79.6%</td>
<td>558</td>
<td>672</td>
<td>76.8%</td>
<td>752</td>
<td>774</td>
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<td>2</td>
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<td>997</td>
<td>992</td>
<td>100.0%</td>
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<td>20</td>
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<td>110</td>
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<td>231</td>
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<td>wN</td>
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<td>uN</td>
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<td>89</td>
<td>111</td>
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<td>18</td>
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<td>39</td>
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<td>19</td>
<td>12</td>
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<td>22</td>
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<td>3</td>
<td>46.9%</td>
<td>20</td>
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<th>Yes, willing to pay higher taxes</th>
<th>No, not willing to pay higher taxes</th>
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### The county provides good value for the tax dollar

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### What do you think is the single biggest problem facing Loudoun County? (Up to 2 answers accepted)

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<td>2.7%</td>
</tr>
<tr>
<td>Greatest problem facing Loudoun County: YOUTH CRIME/GANG PROBLEMS</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>0.8%</td>
<td>1.0%</td>
<td>0.9%</td>
</tr>
<tr>
<td>Greatest problem facing Loudoun County: TOO FEW YOUTH ACTIVITIES</td>
<td>4</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td>0.7%</td>
<td>0.6%</td>
<td>0.6%</td>
</tr>
<tr>
<td>Greatest problem facing Loudoun County: TAXES (TOO HIGH, TAX WRONG THINGS)</td>
<td>28</td>
<td>12</td>
<td>50</td>
</tr>
<tr>
<td></td>
<td>10.1%</td>
<td>3.4%</td>
<td>4.3%</td>
</tr>
</tbody>
</table>
### Rural/Non-Rural for Weighting

<table>
<thead>
<tr>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>-------</td>
<td>-----------</td>
<td>-------</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>0.9%</td>
</tr>
<tr>
<td>12</td>
<td>7</td>
<td>6.2%</td>
</tr>
<tr>
<td>1</td>
<td>0</td>
<td>0.2%</td>
</tr>
<tr>
<td>51</td>
<td>24</td>
<td>20.1%</td>
</tr>
<tr>
<td>5</td>
<td>2</td>
<td>1.8%</td>
</tr>
<tr>
<td>8</td>
<td>4</td>
<td>2.9%</td>
</tr>
<tr>
<td>1</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>15</td>
<td>6</td>
<td>5.3%</td>
</tr>
<tr>
<td>8</td>
<td>6</td>
<td>0.8%</td>
</tr>
<tr>
<td>4</td>
<td>2</td>
<td>1.9%</td>
</tr>
<tr>
<td>20</td>
<td>9</td>
<td>7.8%</td>
</tr>
<tr>
<td>3</td>
<td>2</td>
<td>1.4%</td>
</tr>
<tr>
<td>18</td>
<td>9</td>
<td>7.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>240</strong></td>
<td><strong>120</strong></td>
</tr>
</tbody>
</table>
### What single thing do you like best about Loudoun County? (Up to 2 answers accepted)

<table>
<thead>
<tr>
<th>Category</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>RURAL/OPEN/COUNTRY</td>
<td>97</td>
<td>41</td>
<td>139</td>
</tr>
<tr>
<td>RURAL/SUBURBAN BALANCE (OR RURAL/URBAN BALANCE)</td>
<td>5</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>PEOPLE/FRIENDLY/PERSONAL</td>
<td>21</td>
<td>16</td>
<td>37</td>
</tr>
<tr>
<td>LOCATION/PROXIMITY (TO SHOPPING, TO MAJOR CITY, ETC.)</td>
<td>21</td>
<td>10</td>
<td>31</td>
</tr>
<tr>
<td>SERVICES/AMENITIES/PROGRAMS</td>
<td>21</td>
<td>15</td>
<td>36</td>
</tr>
<tr>
<td>NEIGHBORHOOD/COMMUNITY (SIZE, DESIGN, OFFERINGS)</td>
<td>18</td>
<td>10</td>
<td>28</td>
</tr>
<tr>
<td>CULTURAL DIVERSITY</td>
<td>5</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>JOB AVAILABILITY</td>
<td>5</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td>BEAUTY/SCENIC VIEWS</td>
<td>44</td>
<td>19</td>
<td>63</td>
</tr>
<tr>
<td>SCHOOLS (QUALITY, SAFETY, ETC.)</td>
<td>30</td>
<td>16</td>
<td>46</td>
</tr>
<tr>
<td>SAFE/SAFETY (OF COUNTY, COMMUNITIES)</td>
<td>14</td>
<td>10</td>
<td>24</td>
</tr>
<tr>
<td>GOOD VALUE FOR THE TAX DOLLAR</td>
<td></td>
<td></td>
<td>6</td>
</tr>
<tr>
<td>ENVIRONMENT/CLEANLINESS</td>
<td>11</td>
<td>5</td>
<td>16</td>
</tr>
<tr>
<td>AFFORDABILITY</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>HISTORIC RESOURCES</td>
<td>6</td>
<td>3</td>
<td>9</td>
</tr>
<tr>
<td>OTHER (LIST BELOW)</td>
<td>27</td>
<td>17</td>
<td>44</td>
</tr>
<tr>
<td>Total</td>
<td>239</td>
<td>121</td>
<td>360</td>
</tr>
</tbody>
</table>

### How would you rate the overall quality of life in Loudoun County?

<table>
<thead>
<tr>
<th>Rating</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>128</td>
<td>68</td>
<td>196</td>
</tr>
<tr>
<td>Good</td>
<td>109</td>
<td>51</td>
<td>160</td>
</tr>
<tr>
<td>Fair</td>
<td>11</td>
<td>6</td>
<td>17</td>
</tr>
<tr>
<td>Poor</td>
<td>3</td>
<td>3</td>
<td>6</td>
</tr>
</tbody>
</table>

Center for Survey Research
<table>
<thead>
<tr>
<th>In ten years, do you see yourself living in...</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your current residence</td>
<td>86</td>
<td>237</td>
<td>323</td>
</tr>
<tr>
<td>A different residence in Loudoun County</td>
<td>38</td>
<td>136</td>
<td>174</td>
</tr>
<tr>
<td>Outside Loudoun County</td>
<td>80</td>
<td>250</td>
<td>330</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What would be your reason for leaving Loudoun County?</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retirement</td>
<td>14</td>
<td>54</td>
<td>68</td>
</tr>
<tr>
<td>Lack of assisted living facilities</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Lack of hospital and emergency care service</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Lack of affordable housing</td>
<td>1</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>Cost of living</td>
<td>25</td>
<td>60</td>
<td>85</td>
</tr>
<tr>
<td>Local taxes</td>
<td>14</td>
<td>6</td>
<td>20</td>
</tr>
<tr>
<td>Lack of recreation and entertainment</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Lack of mixed-use or live/work/play environments</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Employment/career-related move</td>
<td>2</td>
<td>28</td>
<td>30</td>
</tr>
<tr>
<td>Too much growth</td>
<td>3</td>
<td>10</td>
<td>13</td>
</tr>
<tr>
<td>Too much traffic</td>
<td>1</td>
<td>12</td>
<td>13</td>
</tr>
<tr>
<td>Seeks rural area</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Family reasons/empty nest/downsizing</td>
<td>6</td>
<td>19</td>
<td>25</td>
</tr>
<tr>
<td>Weather/climate</td>
<td>2</td>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>11</td>
<td>39</td>
<td>50</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Are there sufficient nighttime activities in Loudoun County for members of your household?</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
<td>171</td>
<td>485</td>
<td>656</td>
</tr>
<tr>
<td>NO</td>
<td>53</td>
<td>185</td>
<td>238</td>
</tr>
<tr>
<td>NO OPINION / DON'T CARE</td>
<td>21</td>
<td>61</td>
<td>82</td>
</tr>
</tbody>
</table>
### What nighttime activity is missing in Loudoun County?

(Respondent can pick all that apply)

<table>
<thead>
<tr>
<th>Activity</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>FINE DINING</td>
<td>9 (18.7%)</td>
<td>37 (18.4%)</td>
<td>46 (18.4%)</td>
</tr>
<tr>
<td>INTERNATIONAL DINING</td>
<td>6 (12.2%)</td>
<td>19 (8.5%)</td>
<td>25 (8.9%)</td>
</tr>
<tr>
<td>BARS &amp; NIGHTCLUBS</td>
<td>14 (41.0%)</td>
<td>36 (20.7%)</td>
<td>50 (22.8%)</td>
</tr>
<tr>
<td>LIVE ENTERTAINMENT AND MUSIC</td>
<td>12 (29.4%)</td>
<td>52 (25.6%)</td>
<td>64 (26.0%)</td>
</tr>
<tr>
<td>SYMPHONY OR ORCHESTRA</td>
<td>4 (7.1%)</td>
<td>14 (8.6%)</td>
<td>18 (8.9%)</td>
</tr>
<tr>
<td>LIVE THEATER SUCH AS PLAYS AND MUSICALS, AND PERFORMANCES/PERFORMANCE ART</td>
<td>11 (32.4%)</td>
<td>44 (24.6%)</td>
<td>55 (25.4%)</td>
</tr>
<tr>
<td>MOVIE THEATERS</td>
<td>7 (11.7%)</td>
<td>13 (10.0%)</td>
<td>20 (10.1%)</td>
</tr>
<tr>
<td>DOWNTOWN EVENTS SUCH AS ART GALLERIES, CONCERTS, SPECIAL EVENTS</td>
<td>15 (34.0%)</td>
<td>36 (20.0%)</td>
<td>51 (21.4%)</td>
</tr>
<tr>
<td>SPORTING EVENTS</td>
<td>7 (14.9%)</td>
<td>31 (22.2%)</td>
<td>38 (14.1%)</td>
</tr>
<tr>
<td>CHILD/YOUTH/FAMILY ACTIVITIES</td>
<td>16 (36.0%)</td>
<td>44 (29.9%)</td>
<td>60 (26.0%)</td>
</tr>
<tr>
<td>OR SOMETHING ELSE? (SPECIFY)</td>
<td>6 (8.8%)</td>
<td>28 (14.7%)</td>
<td>34 (14.1%)</td>
</tr>
<tr>
<td>THINGS HERE NEED TO STAY OPEN LATER (added code)</td>
<td>1 (1.3%)</td>
<td>4 (1.8%)</td>
<td>5 (1.8%)</td>
</tr>
</tbody>
</table>

Total: 245 (100.0%) Rural, 731 (100.0%) Non-rural, 976 (100.0%) Total

### How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years?

<table>
<thead>
<tr>
<th>Importance</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>70 (25.8%)</td>
<td>296 (42.8%)</td>
<td>366 (40.6%)</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>83 (35.3%)</td>
<td>257 (32.9%)</td>
<td>340 (33.2%)</td>
</tr>
<tr>
<td>Not too important</td>
<td>52 (23.9%)</td>
<td>134 (16.9%)</td>
<td>186 (17.8%)</td>
</tr>
<tr>
<td>Not important at all</td>
<td>44 (15.0%)</td>
<td>58 (7.5%)</td>
<td>102 (8.4%)</td>
</tr>
</tbody>
</table>

Total: 249 (100.0%) Rural, 745 (100.0%) Non-rural, 994 (100.0%) Total

### How important is it for the county to focus on improving or building roads in

<table>
<thead>
<tr>
<th>Importance</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very important</td>
<td>140 (54.3%)</td>
<td>507 (66.8%)</td>
<td>647 (65.2%)</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>70 (26.6%)</td>
<td>176 (24.6%)</td>
<td>246 (24.9%)</td>
</tr>
<tr>
<td>Not too important</td>
<td>27 (11.7%)</td>
<td>32 (4.3%)</td>
<td>59 (5.2%)</td>
</tr>
</tbody>
</table>

Total: 249 (100.0%) Rural, 745 (100.0%) Non-rural, 994 (100.0%) Total
<table>
<thead>
<tr>
<th>Event/Question</th>
<th>Rural</th>
<th>Non-Rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rural/non-rural for weighting</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>248</td>
<td>748</td>
<td>996</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very important</td>
<td>62</td>
<td>260</td>
<td>322</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>53</td>
<td>219</td>
<td>272</td>
</tr>
<tr>
<td>Not too important</td>
<td>54</td>
<td>132</td>
<td>186</td>
</tr>
<tr>
<td>Not important at all</td>
<td>78</td>
<td>125</td>
<td>203</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>247</td>
<td>736</td>
<td>983</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very important</td>
<td>51</td>
<td>211</td>
<td>262</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>71</td>
<td>243</td>
<td>314</td>
</tr>
<tr>
<td>Not too important</td>
<td>54</td>
<td>169</td>
<td>223</td>
</tr>
<tr>
<td>Not important at all</td>
<td>69</td>
<td>114</td>
<td>183</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>245</td>
<td>737</td>
<td>982</td>
</tr>
<tr>
<td>Do you use public transportation</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>51</td>
<td>188</td>
<td>239</td>
</tr>
<tr>
<td>No</td>
<td>200</td>
<td>564</td>
<td>764</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>251</td>
<td>752</td>
<td>1003</td>
</tr>
<tr>
<td>In the past two years, have you used County Transit Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>30</td>
<td>127</td>
<td>157</td>
</tr>
<tr>
<td>NO</td>
<td>220</td>
<td>620</td>
<td>840</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>250</td>
<td>747</td>
<td>997</td>
</tr>
<tr>
<td>How satisfied are you with: County Transit Services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very satisfied</td>
<td>11</td>
<td>52</td>
<td>63</td>
</tr>
<tr>
<td>Satisfied</td>
<td>17</td>
<td>55</td>
<td>72</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>1</td>
<td>14</td>
<td>15</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>1</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>30</td>
<td>127</td>
<td>157</td>
</tr>
</tbody>
</table>
Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
</tr>
<tr>
<td>Yes, willing to pay higher taxes</td>
<td>1</td>
<td>1</td>
<td>55.7%</td>
</tr>
<tr>
<td>No, not willing to pay higher taxes</td>
<td>7</td>
<td>11</td>
<td>45.0%</td>
</tr>
<tr>
<td>(VOL) IT DEPENDS</td>
<td>1</td>
<td>1</td>
<td>44.3%</td>
</tr>
<tr>
<td>Total</td>
<td>2</td>
<td>2</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

What public transportation do you use? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th>Transportation</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
</tr>
<tr>
<td>BUS</td>
<td>26</td>
<td>17</td>
<td>62.5%</td>
</tr>
<tr>
<td>METRORAIL</td>
<td>37</td>
<td>17</td>
<td>62.0%</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>12</td>
<td>4</td>
<td>16.7%</td>
</tr>
<tr>
<td>VAN POOL</td>
<td>4</td>
<td>4</td>
<td>1.8%</td>
</tr>
<tr>
<td>TAXI/HIRE CAR/LIMO</td>
<td>4</td>
<td>2</td>
<td>8.0%</td>
</tr>
<tr>
<td>GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE</td>
<td>1</td>
<td>0</td>
<td>1.2%</td>
</tr>
<tr>
<td>CAR POOL/SLUGGING</td>
<td>4</td>
<td>6</td>
<td>2.4%</td>
</tr>
<tr>
<td>Total</td>
<td>51</td>
<td>27</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

What type of bus do you take?

<table>
<thead>
<tr>
<th>Type of bus</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
</tr>
<tr>
<td>Type of bus: A bus that connects to Metrorail</td>
<td>9</td>
<td>4</td>
<td>26.1%</td>
</tr>
<tr>
<td>Type of bus: A commuter bus to Washington DC or the Pentagon</td>
<td>14</td>
<td>9</td>
<td>60.4%</td>
</tr>
<tr>
<td>Type of bus: A local bus</td>
<td>6</td>
<td>4</td>
<td>24.7%</td>
</tr>
<tr>
<td>Type of bus: Paratransit</td>
<td>1</td>
<td>2</td>
<td>1.4%</td>
</tr>
<tr>
<td>Type of bus: Other (specify)</td>
<td>2</td>
<td>1</td>
<td>4.0%</td>
</tr>
<tr>
<td>Total</td>
<td>25</td>
<td>16</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

When you use Metrorail, where do you usually go?

<table>
<thead>
<tr>
<th>Use</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
</tr>
<tr>
<td>Uses Metrorail to go to work</td>
<td>17</td>
<td>8</td>
<td>46.7%</td>
</tr>
<tr>
<td>Uses Metrorail to go shopping</td>
<td>5</td>
<td>2</td>
<td>11.8%</td>
</tr>
<tr>
<td>Uses Metrorail to go to sporting events</td>
<td>6</td>
<td>2</td>
<td>14.9%</td>
</tr>
</tbody>
</table>
## Uses Metrorail to go to recreational/entertainment locations and events

<table>
<thead>
<tr>
<th></th>
<th>Rural</th>
<th></th>
<th>Non-rural</th>
<th></th>
<th></th>
<th>Total</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Uses Metrorail to go to recreational/entertainment locations and events</td>
<td>20</td>
<td>8</td>
<td>49.0%</td>
<td>102</td>
<td>116</td>
<td>76.6%</td>
<td>122</td>
<td>124</td>
</tr>
<tr>
<td>Uses Metrorail for other (specify)</td>
<td>3</td>
<td>2</td>
<td>10.9%</td>
<td>7</td>
<td>8</td>
<td>5.4%</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>Total</td>
<td>37</td>
<td>17</td>
<td>100.0%</td>
<td>137</td>
<td>151</td>
<td>100.0%</td>
<td>174</td>
<td>168</td>
</tr>
</tbody>
</table>

## Why don't you use public transportation? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th>Reason for non-use</th>
<th>Rural</th>
<th></th>
<th>Non-rural</th>
<th></th>
<th></th>
<th>Total</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>TAKES TOO MUCH TIME, TOO INEFFICIENT WITH TIME, WAIT TIME</td>
<td>23</td>
<td>12</td>
<td>12.2%</td>
<td>55</td>
<td>66</td>
<td>10.2%</td>
<td>78</td>
<td>78</td>
</tr>
<tr>
<td>DOESN'T GO WHERE I NEED IT TO GO</td>
<td>34</td>
<td>16</td>
<td>16.3%</td>
<td>131</td>
<td>139</td>
<td>21.5%</td>
<td>165</td>
<td>156</td>
</tr>
<tr>
<td>I HAVE TO GO TOO FAR FROM HOME TO GET TO IT</td>
<td>17</td>
<td>7</td>
<td>7.1%</td>
<td>33</td>
<td>41</td>
<td>6.3%</td>
<td>50</td>
<td>48</td>
</tr>
<tr>
<td>I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY</td>
<td>7</td>
<td>4</td>
<td>3.6%</td>
<td>16</td>
<td>19</td>
<td>3.0%</td>
<td>23</td>
<td>23</td>
</tr>
<tr>
<td>CONVENIENCE/FLEXIBILITY, NOT WORK-RELATED</td>
<td>18</td>
<td>9</td>
<td>8.8%</td>
<td>55</td>
<td>69</td>
<td>10.7%</td>
<td>73</td>
<td>78</td>
</tr>
<tr>
<td>HAVE A CAR/DON'T NEED TO</td>
<td>96</td>
<td>51</td>
<td>50.3%</td>
<td>324</td>
<td>359</td>
<td>55.6%</td>
<td>420</td>
<td>410</td>
</tr>
<tr>
<td>WORK FROM HOME/WORK IS CLOSE BY</td>
<td>11</td>
<td>5</td>
<td>4.7%</td>
<td>37</td>
<td>49</td>
<td>7.6%</td>
<td>48</td>
<td>54</td>
</tr>
<tr>
<td>NONE IS AVAILABLE, NO INFORMATION ABOUT IT</td>
<td>28</td>
<td>12</td>
<td>12.2%</td>
<td>37</td>
<td>53</td>
<td>8.2%</td>
<td>65</td>
<td>65</td>
</tr>
<tr>
<td>IT COSTS TOO MUCH</td>
<td>2</td>
<td>1</td>
<td>0.9%</td>
<td>6</td>
<td>7</td>
<td>1.1%</td>
<td>8</td>
<td>8</td>
</tr>
<tr>
<td>SAFETY ISSUES</td>
<td>4</td>
<td>2</td>
<td>2.2%</td>
<td>7</td>
<td>8</td>
<td>1.2%</td>
<td>11</td>
<td>10</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>6</td>
<td>4</td>
<td>3.5%</td>
<td>10</td>
<td>11</td>
<td>1.7%</td>
<td>16</td>
<td>14</td>
</tr>
<tr>
<td>RETIRED/UNEMPLOYED/NON-WORK RIDE-SHARING (added code)</td>
<td>3</td>
<td>1</td>
<td>0.7%</td>
<td>2</td>
<td>2</td>
<td>0.4%</td>
<td>5</td>
<td>3</td>
</tr>
<tr>
<td>CARPOOL SHARES RIDES FOR WORK (added code)</td>
<td>2</td>
<td>2</td>
<td>1.5%</td>
<td>1</td>
<td>1</td>
<td>0.2%</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Total</td>
<td>199</td>
<td>101</td>
<td>100.0%</td>
<td>563</td>
<td>647</td>
<td>100.0%</td>
<td>762</td>
<td>747</td>
</tr>
<tr>
<td>Do any other members of household use public transportation to go to work</td>
<td>Rural</td>
<td>Non-rural</td>
<td>Total</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>15</td>
<td>12</td>
<td>14.9%</td>
<td>48</td>
<td>71</td>
<td>11.9%</td>
<td>63</td>
<td>83</td>
</tr>
<tr>
<td>No</td>
<td>132</td>
<td>68</td>
<td>85.1%</td>
<td>415</td>
<td>524</td>
<td>88.1%</td>
<td>547</td>
<td>592</td>
</tr>
<tr>
<td>Total</td>
<td>147</td>
<td>80</td>
<td>100.0%</td>
<td>463</td>
<td>595</td>
<td>100.0%</td>
<td>610</td>
<td>675</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What kinds of public transportation do they use?</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>BUS</td>
<td>11</td>
<td>10</td>
<td>83.1%</td>
</tr>
<tr>
<td>METRORAIL</td>
<td>9</td>
<td>5</td>
<td>43.7%</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>4</td>
<td>2</td>
<td>12.9%</td>
</tr>
<tr>
<td>VAN POOL</td>
<td>1</td>
<td>1</td>
<td>0.7%</td>
</tr>
<tr>
<td>TAXI/HIRE CAR/LIMO</td>
<td>2</td>
<td>3</td>
<td>4.4%</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>1</td>
<td>0</td>
<td>2.7%</td>
</tr>
<tr>
<td>Total</td>
<td>15</td>
<td>12</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Respondent's gender</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>MALE</td>
<td>131</td>
<td>64</td>
<td>49.7%</td>
</tr>
<tr>
<td>FEMALE</td>
<td>120</td>
<td>65</td>
<td>50.3%</td>
</tr>
<tr>
<td>Total</td>
<td>251</td>
<td>128</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Do you consider yourself to be of Hispanic or Latino origin?</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
<td>2</td>
<td>6</td>
<td>5.0%</td>
</tr>
<tr>
<td>NO</td>
<td>245</td>
<td>117</td>
<td>95.0%</td>
</tr>
<tr>
<td>Total</td>
<td>247</td>
<td>123</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>With which racial or ethnic group do you identify?</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American or Black</td>
<td>5</td>
<td>5</td>
<td>4.7%</td>
</tr>
<tr>
<td>Asian</td>
<td>1</td>
<td>3</td>
<td>2.7%</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>225</td>
<td>102</td>
<td>91.9%</td>
</tr>
<tr>
<td>American Indian, Native American, or Alaskan Native</td>
<td>1</td>
<td>0</td>
<td>0.3%</td>
</tr>
<tr>
<td>Hawaiian or other Pacific Islander</td>
<td>1</td>
<td>1</td>
<td>0.5%</td>
</tr>
<tr>
<td>Total</td>
<td>233</td>
<td>111</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is the highest</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 9th grade</td>
<td>4</td>
<td>8</td>
<td>1.0%</td>
</tr>
</tbody>
</table>
### Level of Education You Completed

<table>
<thead>
<tr>
<th>Level of Education</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>9th-12th, but did not finish high school</td>
<td>2</td>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>High school graduate or G.E.D.</td>
<td>35</td>
<td>22</td>
<td>109</td>
</tr>
<tr>
<td>Some college but no degree</td>
<td>29</td>
<td>15</td>
<td>121</td>
</tr>
<tr>
<td>2 year college degree/A.A./A.S.</td>
<td>17</td>
<td>7</td>
<td>68</td>
</tr>
<tr>
<td>4 year college degree/B.A./B.S.</td>
<td>80</td>
<td>41</td>
<td>334</td>
</tr>
<tr>
<td>Some graduate work</td>
<td>14</td>
<td>6</td>
<td>53</td>
</tr>
<tr>
<td>Completed Masters or professional degree</td>
<td>57</td>
<td>27</td>
<td>234</td>
</tr>
<tr>
<td>Advanced graduate work or Ph.D.</td>
<td>12</td>
<td>6</td>
<td>52</td>
</tr>
</tbody>
</table>

### First Person's Age (Categories)

<table>
<thead>
<tr>
<th>Age Category</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>15</td>
<td>13</td>
<td>88</td>
</tr>
<tr>
<td>25 to 34</td>
<td>12</td>
<td>8</td>
<td>75</td>
</tr>
<tr>
<td>35 to 64</td>
<td>131</td>
<td>75</td>
<td>536</td>
</tr>
<tr>
<td>65+</td>
<td>71</td>
<td>21</td>
<td>226</td>
</tr>
</tbody>
</table>

### Total

<table>
<thead>
<tr>
<th>Total</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>246</td>
<td>124</td>
<td>984</td>
</tr>
</tbody>
</table>

### The Range that Best Describes Your Annual Household Income from All Sources in 2015?

<table>
<thead>
<tr>
<th>Income Range</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0 -- $9,999</td>
<td>2</td>
<td>2</td>
<td>9</td>
</tr>
<tr>
<td>$10,000 -- $29,999</td>
<td>8</td>
<td>2</td>
<td>34</td>
</tr>
<tr>
<td>$30,000 -- $49,999</td>
<td>16</td>
<td>9</td>
<td>46</td>
</tr>
<tr>
<td>$50,000 -- $74,999</td>
<td>30</td>
<td>11</td>
<td>85</td>
</tr>
<tr>
<td>$75,000 -- $99,999</td>
<td>23</td>
<td>11</td>
<td>102</td>
</tr>
<tr>
<td>$100,000 -- $124,999</td>
<td>27</td>
<td>16</td>
<td>93</td>
</tr>
<tr>
<td>$125,000 -- $149,999</td>
<td>28</td>
<td>13</td>
<td>112</td>
</tr>
<tr>
<td>$150,000 -- $174,999</td>
<td>20</td>
<td>11</td>
<td>78</td>
</tr>
<tr>
<td>$175,000 -- $199,999</td>
<td>7</td>
<td>3</td>
<td>55</td>
</tr>
<tr>
<td>$200,000+</td>
<td>38</td>
<td>19</td>
<td>170</td>
</tr>
</tbody>
</table>

### Total

<table>
<thead>
<tr>
<th>Total</th>
<th>Rural</th>
<th>Non-rural</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>199</td>
<td>97</td>
<td>784</td>
</tr>
</tbody>
</table>
Appendix D: Results by Age

Cross-tabulation tables

Cross-tabulation tables count survey cases in categories defined by two variables simultaneously. For example, how many residents in the survey live in the rural area and use public transportation? How many live in the non-rural area and use public transportation? How many live in the rural area and don’t use public transportation? How many live in the non-rural area and don’t use public transportation? This would be a cross-tabulation table of use of public transportation and rural/non-rural status.

In appendices C through E, the survey questions are compared by three demographic variables: rural/non-rural status, age of the respondent and race/ethnicity of the respondent. In these tables, the percentages add up to 100 within each demographic category (that is, within each column of the table). A total percentage is also displayed. These cross-tabulation tables allow the reader to compare the responses of, for instance, Asian Americans to those of Whites.

In these cross-tabulation tables, “uN” indicates the number of residents who answered a particular way. This number can be used as an indication of how reliable the percentages are. If the unweighted total N for the question is small, it may not be wise to generalize the percentages to the larger population. The definition of “small” depends on the user’s tolerance for error.

Questions answered by fewer than 25 or 30 residents in total should not be generalized to the county population, and perhaps fewer than 50 cases would serve as a threshold for more conservative users.

When reading these tables, it is important to note the distinction between blank cells and cells with “0” counts. The weighted n in some cells in the table can be less than 1. When a “0” count is shown, that indicates the weighted n has been rounded down to zero. When a cell is blank, there are no cases at all in that cell.

The “wN” column indicates the weighted count of residents who answered a particular way.

The “w%” column indicates the weighted percentage of residents who answered a particular way, within categories displayed across the top of the table. This allows for comparisons across, for example, residents in the rural and non-rural areas of the county.

As in Appendix B, however, the cross-tabulation tables for the multiple response variables are more difficult to interpret. In Appendices C through F, for multiple response variables the statistics for the individual responses show the number of “votes” each response received and the percentage of residents who “voted” that way. Because residents can select more than one response, these percentages can total to more than 100. The total lines for multiple response items in Appendices C through F, however, will show the number of residents who responded and a total percent of 100.

Note that the total responses to questions may vary across cross-tabulation appendices because different numbers of respondents may have declined to provide information for the different cross-tabulation variables.
## Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>33 23.9%</td>
<td>51 44.0%</td>
<td>147 26.0%</td>
<td>13 11.7%</td>
<td>244 26.3%</td>
</tr>
<tr>
<td>25 to 34</td>
<td>144 60.8%</td>
<td>34 29.5%</td>
<td>375 66.3%</td>
<td>72 66.0%</td>
<td>564 60.8%</td>
</tr>
<tr>
<td>35 to 64</td>
<td>34 26.5%</td>
<td>40 7.1%</td>
<td>41 21.2%</td>
<td>114 12.3%</td>
<td></td>
</tr>
<tr>
<td>65+</td>
<td>11 1.1%</td>
<td>1 0.1%</td>
<td>2 0.1%</td>
<td>11 0.1%</td>
<td></td>
</tr>
</tbody>
</table>

### Housing Type

<table>
<thead>
<tr>
<th>Housing Type</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Townhouse or duplex</td>
<td>19 33 23.9%</td>
<td>27 51 44.0%</td>
<td>112 147 26.0%</td>
<td>24 13 11.7%</td>
<td>182 244 26.3%</td>
</tr>
<tr>
<td>Single family home</td>
<td>56 83 60.8%</td>
<td>28 34 29.5%</td>
<td>388 375 66.3%</td>
<td>158 72 66.0%</td>
<td>630 564 60.8%</td>
</tr>
<tr>
<td>Apartment or condo</td>
<td>12 20 14.4%</td>
<td>18 31 26.5%</td>
<td>34 40 7.1%</td>
<td>41 23 21.2%</td>
<td>105 114 12.3%</td>
</tr>
<tr>
<td>Other (SPECIFY)</td>
<td>1 1 0.9%</td>
<td>3 1.1%</td>
<td>5 5 0.6%</td>
<td>6 5 0.6%</td>
<td></td>
</tr>
</tbody>
</table>

### Years Lived in Loudoun County

<table>
<thead>
<tr>
<th>Years Lived</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>One year or less</td>
<td>1 2 1.1%</td>
<td>2 4 3.3%</td>
<td>16 24 4.2%</td>
<td>5 3 2.3%</td>
<td>24 32 3.4%</td>
</tr>
<tr>
<td>Two to four years</td>
<td>6 10 7.4%</td>
<td>13 23 18.8%</td>
<td>26 40 7.2%</td>
<td>19 10 9.5%</td>
<td>64 84 9.0%</td>
</tr>
<tr>
<td>Five to nine years</td>
<td>13 20 14.5%</td>
<td>16 31 25.8%</td>
<td>74 96 17.0%</td>
<td>23 11 9.7%</td>
<td>126 158 16.9%</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>27 46 34.0%</td>
<td>13 24 20.0%</td>
<td>131 158 27.9%</td>
<td>23 12 11.0%</td>
<td>194 241 25.8%</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>29 44 32.6%</td>
<td>6 10 8.1%</td>
<td>112 116 20.6%</td>
<td>33 17 15.6%</td>
<td>180 187 20.1%</td>
</tr>
<tr>
<td>20 years or longer</td>
<td>12 14 10.5%</td>
<td>25 29 23.5%</td>
<td>177 131 23.1%</td>
<td>123 57 51.9%</td>
<td>337 231 24.8%</td>
</tr>
</tbody>
</table>

### Did you move to Loudoun County from somewhere else?

<table>
<thead>
<tr>
<th>Move Status</th>
<th>Yes</th>
<th>No</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>69 88 100.0%</td>
<td>110 136 100.0%</td>
<td>536 565 100.0%</td>
</tr>
<tr>
<td>No</td>
<td>19 88 100.0%</td>
<td>26 136 100.0%</td>
<td>30 565 100.0%</td>
</tr>
</tbody>
</table>

### City or County Moved From

<table>
<thead>
<tr>
<th>City or County</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexandria City, VA</td>
<td>2 2 5.9%</td>
<td>6 12 2.3%</td>
<td>10 8 1.5%</td>
<td>8 3 3.1%</td>
<td>21 20 2.3%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>2 2 2.2%</td>
<td>4 8 3.8%</td>
<td>8 8 1.6%</td>
<td>3 3 3.2%</td>
<td>20 18 2.1%</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas and Manassas Park)</td>
<td>2 2 2.2%</td>
<td>4 8 3.8%</td>
<td>8 8 1.6%</td>
<td>3 3 3.2%</td>
<td></td>
</tr>
<tr>
<td>Fairfax County, VA (includes Fairfax, Falls Church cities, Reston, Herndon, Tysons, Tysons' Corner, McLean, Springfield)</td>
<td>24 24 40.2%</td>
<td>43 43 21.6%</td>
<td>160 160 37.6%</td>
<td>36 36 35.7%</td>
<td>290 290 35.8%</td>
</tr>
<tr>
<td>Frederick County, MD (includes City of Frederick)</td>
<td>2 2 1.3%</td>
<td>4 4 0.7%</td>
<td>5 5 2.0%</td>
<td>11 11 0.9%</td>
<td></td>
</tr>
</tbody>
</table>
## Appendices

### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Montgomery County, MD (includes Bethesda, Rockville, Gaithersburg, Germantown and Silver Spring)</td>
<td>1</td>
<td>1</td>
<td>1.4%</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>2</td>
<td>2</td>
<td>2.2%</td>
<td>11</td>
<td>9</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>2</td>
<td>3</td>
<td>2.4%</td>
<td>9</td>
<td>7</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area (such as Winchester, Va; Hagerstown, MD)</td>
<td>28</td>
<td>44</td>
<td>41.5%</td>
<td>36</td>
<td>66</td>
</tr>
<tr>
<td>Total</td>
<td>65</td>
<td>106</td>
<td>100.0%</td>
<td>59</td>
<td>99</td>
</tr>
</tbody>
</table>

### What single factor influenced your decision to locate in Loudoun County?

<table>
<thead>
<tr>
<th>Factor</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schools or community services</td>
<td>10</td>
<td>16</td>
<td>14.6%</td>
<td>5</td>
<td>12</td>
</tr>
<tr>
<td>Housing affordability/Type of housing/Specific house</td>
<td>8</td>
<td>15</td>
<td>14.1%</td>
<td>8</td>
<td>12</td>
</tr>
<tr>
<td>Location of work site</td>
<td>12</td>
<td>14</td>
<td>12.9%</td>
<td>22</td>
<td>37</td>
</tr>
<tr>
<td>Taxes</td>
<td>4</td>
<td>4</td>
<td>0.7%</td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Quality of overall community</td>
<td>2</td>
<td>5</td>
<td>4.4%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Family considerations</td>
<td>30</td>
<td>46</td>
<td>42.5%</td>
<td>15</td>
<td>23</td>
</tr>
<tr>
<td>Rural character/beauty</td>
<td>2</td>
<td>3</td>
<td>2.6%</td>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td>Proximity to things/Location</td>
<td>8</td>
<td>8</td>
<td>1.6%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Other (specify)</td>
<td>4</td>
<td>10</td>
<td>8.8%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Total</td>
<td>68</td>
<td>109</td>
<td>100.0%</td>
<td>59</td>
<td>99</td>
</tr>
</tbody>
</table>

### How safe do you feel in your neighborhood

<table>
<thead>
<tr>
<th>Safety Level</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very safe</td>
<td>75</td>
<td>117</td>
<td>86.2%</td>
<td>50</td>
<td>71</td>
</tr>
<tr>
<td>Safe</td>
<td>13</td>
<td>19</td>
<td>13.8%</td>
<td>24</td>
<td>48</td>
</tr>
<tr>
<td>Unsafe</td>
<td>1</td>
<td>1</td>
<td>1.1%</td>
<td>6</td>
<td>5</td>
</tr>
<tr>
<td>Very unsafe</td>
<td>2</td>
<td>1</td>
<td>0.2%</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
</tbody>
</table>

### Why do you think about Gangs

<table>
<thead>
<tr>
<th>Reason</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
</tbody>
</table>

(D-2) University of Virginia
### 2016 Loudoun County Survey of Residents

#### Center for Survey Research

### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>2 1 11.3%</td>
<td>2 2 25.7%</td>
<td>4 3 21.6%</td>
<td>2 1 5.5%</td>
<td></td>
</tr>
<tr>
<td>25 to 34</td>
<td>2 1 21.2%</td>
<td>2 1 7.1%</td>
<td>1 1 3.5%</td>
<td>1 1 6.6%</td>
<td></td>
</tr>
<tr>
<td>35 to 64</td>
<td>1 1 9.5%</td>
<td>1 1 9.5%</td>
<td>1 1 9.5%</td>
<td>1 1 9.5%</td>
<td></td>
</tr>
<tr>
<td>65+</td>
<td>1 1 23.5%</td>
<td>1 0 5.5%</td>
<td>4 3 21.6%</td>
<td>2 2 12.7%</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>8 6 100.0%</td>
<td>13 7 100.0%</td>
<td>22 15 100.0%</td>
<td>22 15 100.0%</td>
<td></td>
</tr>
</tbody>
</table>

### Including yourself, all adults and all children, how many people live in your household?

<table>
<thead>
<tr>
<th>Number of People</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2 4 3.4%</td>
<td>31 29 5.2%</td>
<td>64 32 29.1%</td>
<td>97 65 7.0%</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>8 14 10.2%</td>
<td>23 35 28.7%</td>
<td>239 146 39.2%</td>
<td>146 141 75.9%</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>16 23 17.2%</td>
<td>21 32 26.2%</td>
<td>121 110 19.5%</td>
<td>139 67 60.9%</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>27 45 32.9%</td>
<td>15 27 22.1%</td>
<td>159 210 37.1%</td>
<td>6 3 3.0%</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>19 26 19.4%</td>
<td>8 15 12.3%</td>
<td>66 79 14.0%</td>
<td>1 0 0.2%</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>12 20 14.9%</td>
<td>5 8 6.6%</td>
<td>18 26 4.6%</td>
<td>2 1 0.8%</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>3 4 3.1%</td>
<td>6 6 1.1%</td>
<td>1 1 0.5%</td>
<td>10 11 1.2%</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>3 3 2.2%</td>
<td>1 1 0.6%</td>
<td>6 6 1.1%</td>
<td>10 10 1.1%</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>88 136 100.0%</td>
<td>75 121 100.0%</td>
<td>536 565 100.0%</td>
<td>226 109 100.0%</td>
<td></td>
</tr>
</tbody>
</table>

### Is respondent employed...?

<table>
<thead>
<tr>
<th>Employment Status</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
<th>uN wN w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time</td>
<td>60 102 84.0%</td>
<td>406 435 77.5%</td>
<td>35 18 16.2%</td>
<td>501 554 70.0%</td>
<td></td>
</tr>
<tr>
<td>In one part-time job</td>
<td>7 10 8.7%</td>
<td>33 32 5.6%</td>
<td>16 7 6.3%</td>
<td>56 49 6.2%</td>
<td></td>
</tr>
<tr>
<td>In more than one part-time job</td>
<td>1 1 0.6%</td>
<td>6 4 0.8%</td>
<td>1 1 0.6%</td>
<td>8 6 0.7%</td>
<td></td>
</tr>
<tr>
<td>Not employed</td>
<td>7 8 6.7%</td>
<td>57 70 12.5%</td>
<td>20 9 8.1%</td>
<td>84 87 11.0%</td>
<td></td>
</tr>
<tr>
<td>(VOL) RETIRED</td>
<td>25 17 2.9%</td>
<td>153 75 68.5%</td>
<td>178 92 11.6%</td>
<td>226 109 100.0%</td>
<td></td>
</tr>
<tr>
<td>Age of respondent (recoded)</td>
<td>Total</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------------------------</td>
<td>-------</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18 to 24</td>
<td>5 4 0.6%</td>
<td>1 0 0.2%</td>
<td>6 4 0.5%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>25 to 34</td>
<td>532 109 100.0%</td>
<td>226 6 0.2%</td>
<td>109 6 0.5%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>35 to 64</td>
<td>201 14 42.9%</td>
<td>32 1 57.0%</td>
<td>272 275 46.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>65+</td>
<td>149 170 36.9%</td>
<td>10 6 24.1%</td>
<td>177 210 35.2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>75 121 100.0%</strong></td>
<td><strong>532 109 100.0%</strong></td>
<td><strong>426 281 100.0%</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

In which of the following counties or cities is the respondent employed?

<table>
<thead>
<tr>
<th>County/Location</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loudoun County, VA</td>
<td>39</td>
<td>62</td>
<td>56.6%</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Falls Church cities)</td>
<td>18</td>
<td>34</td>
<td>30.5%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>4</td>
<td>6</td>
<td>5.5%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>16</td>
<td>17</td>
<td>3.8%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>1</td>
<td>3</td>
<td>2.4%</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>3</td>
<td>2</td>
<td>0.4%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>4</td>
<td>3</td>
<td>0.7%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>5</td>
<td>5</td>
<td>1.1%</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>1</td>
<td>2</td>
<td>1.7%</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>3</td>
<td>4</td>
<td>3.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>66</strong></td>
<td><strong>110</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

In which of the following counties or cities is this person employed? (All employed persons)

<table>
<thead>
<tr>
<th>County/Location</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loudoun County, VA</td>
<td>69</td>
<td>104</td>
<td>94.9%</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Falls Church cities)</td>
<td>26</td>
<td>44</td>
<td>40.6%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>10</td>
<td>14</td>
<td>12.5%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>2</td>
<td>2</td>
<td>1.3%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>2</td>
<td>3</td>
<td>2.9%</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>2</td>
<td>2</td>
<td>2.1%</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>2</td>
<td>2</td>
<td>1.8%</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>3</td>
<td>4</td>
<td>3.6%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>66</strong></td>
<td><strong>110</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>
### 2016 Loudoun County Survey of Residents

#### Center for Survey Research

<table>
<thead>
<tr>
<th>Age of respondent (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>70</td>
</tr>
<tr>
<td>25 to 34</td>
<td>110</td>
</tr>
<tr>
<td>35 to 64</td>
<td>504</td>
</tr>
<tr>
<td>65+</td>
<td>539</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>739</strong></td>
</tr>
</tbody>
</table>

#### Other city or county in Metro DC area

<table>
<thead>
<tr>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>11</td>
<td>10.2%</td>
</tr>
<tr>
<td>2</td>
<td>3</td>
<td>2.7%</td>
</tr>
<tr>
<td>27</td>
<td>21</td>
<td>3.9%</td>
</tr>
<tr>
<td>3</td>
<td>2</td>
<td>3.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>37</strong></td>
<td><strong>4.6%</strong></td>
</tr>
</tbody>
</table>

#### A city or county outside the Metro DC area

<table>
<thead>
<tr>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>3</td>
<td>2.6%</td>
</tr>
<tr>
<td>3</td>
<td>4</td>
<td>3.2%</td>
</tr>
<tr>
<td>23</td>
<td>29</td>
<td>5.5%</td>
</tr>
<tr>
<td>6</td>
<td>3</td>
<td>6.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>35</strong></td>
<td><strong>4.8%</strong></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>How many members of your household are federal contractors? (Reported here for all households)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
</tr>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
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</tbody>
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<table>
<thead>
<tr>
<th>uN</th>
<th>wN</th>
<th>w%</th>
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<tbody>
<tr>
<td>69</td>
<td>109</td>
<td>91.7%</td>
</tr>
<tr>
<td>68</td>
<td>110</td>
<td>90.6%</td>
</tr>
<tr>
<td>434</td>
<td>466</td>
<td>82.6%</td>
</tr>
<tr>
<td>218</td>
<td>105</td>
<td>96.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>789</strong></td>
<td><strong>86.5%</strong></td>
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<table>
<thead>
<tr>
<th>How many members of your household are self-employed workers? (Reported here for all households)</th>
</tr>
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<tbody>
<tr>
<td>0</td>
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<tr>
<td>1</td>
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<td>2</td>
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<td>3</td>
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<td><strong>Total</strong></td>
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<table>
<thead>
<tr>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
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<tbody>
<tr>
<td>67</td>
<td>103</td>
<td>86.6%</td>
</tr>
<tr>
<td>62</td>
<td>99</td>
<td>81.8%</td>
</tr>
<tr>
<td>454</td>
<td>488</td>
<td>86.7%</td>
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<tr>
<td>202</td>
<td>99</td>
<td>90.7%</td>
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<td><strong>Total</strong></td>
<td><strong>785</strong></td>
<td><strong>86.5%</strong></td>
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</table>

<table>
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<tr>
<th>How many members of your household work in a business based in the home? (Reported here for all households)</th>
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<tbody>
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<tr>
<td>1</td>
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<td>2</td>
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<tr>
<td><strong>Total</strong></td>
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<thead>
<tr>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
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<tbody>
<tr>
<td>75</td>
<td>117</td>
<td>98.0%</td>
</tr>
<tr>
<td>68</td>
<td>110</td>
<td>91.0%</td>
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<tr>
<td>497</td>
<td>530</td>
<td>94.0%</td>
</tr>
<tr>
<td>218</td>
<td>106</td>
<td>96.9%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>858</strong></td>
<td><strong>94.5%</strong></td>
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### Age of respondent (recoded)

<table>
<thead>
<tr>
<th></th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
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<tr>
<td>18 to 24</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>25 to 34</td>
<td>55</td>
<td>82</td>
<td>69.2%</td>
<td>56</td>
<td>88</td>
</tr>
<tr>
<td>35 to 64</td>
<td>19</td>
<td>32</td>
<td>26.9%</td>
<td>15</td>
<td>26</td>
</tr>
<tr>
<td>65+</td>
<td>2</td>
<td>3</td>
<td>2.3%</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Total</td>
<td>77</td>
<td>119</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
<tr>
<td>Is respondent currently a federal employee?</td>
<td>YES</td>
<td>3</td>
<td>3</td>
<td>2.3%</td>
<td>45</td>
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<tr>
<td></td>
<td>NO</td>
<td>62</td>
<td>107</td>
<td>97.7%</td>
<td>397</td>
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<td>Total</td>
<td>65</td>
<td>109</td>
<td>100.0%</td>
<td>442</td>
<td>467</td>
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<tr>
<td>Is any other member of your household a federal employee?</td>
<td>YES</td>
<td>17</td>
<td>32</td>
<td>29.2%</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>NO</td>
<td>54</td>
<td>78</td>
<td>70.8%</td>
<td>42</td>
</tr>
<tr>
<td>Total</td>
<td>71</td>
<td>110</td>
<td>100.0%</td>
<td>50</td>
<td>78</td>
</tr>
<tr>
<td>How would decreased federal spending impact your household's job security?</td>
<td>Better</td>
<td>8</td>
<td>15</td>
<td>16.5%</td>
<td>4</td>
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<tr>
<td></td>
<td>Worse</td>
<td>17</td>
<td>30</td>
<td>33.3%</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td>Doesn't matter</td>
<td>35</td>
<td>46</td>
<td>50.2%</td>
<td>35</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>91</td>
<td>100.0%</td>
<td>64</td>
<td>102</td>
</tr>
<tr>
<td>Do you or any members of your household access the Internet at your home?</td>
<td>Yes, someone does</td>
<td>87</td>
<td>135</td>
<td>99.4%</td>
<td>74</td>
</tr>
<tr>
<td></td>
<td>No, no one does</td>
<td>1</td>
<td>1</td>
<td>0.6%</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
<tr>
<td>How do you access the Internet?</td>
<td>18 to 24 uN</td>
<td>18 to 24 wN</td>
<td>18 to 24 w%</td>
<td>25 to 34 uN</td>
<td>25 to 34 wN</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>-------------</td>
<td>-------------</td>
<td>-------------</td>
<td>-------------</td>
<td>-------------</td>
</tr>
<tr>
<td>A fiberoptic connection such as OpenBand or Verizon FIOS</td>
<td>47</td>
<td>77</td>
<td>64.6%</td>
<td>43</td>
<td>73</td>
</tr>
<tr>
<td>A cable TV connection</td>
<td>17</td>
<td>27</td>
<td>22.9%</td>
<td>18</td>
<td>27</td>
</tr>
<tr>
<td>A cellular telephone connection</td>
<td>23</td>
<td>40</td>
<td>33.7%</td>
<td>14</td>
<td>23</td>
</tr>
<tr>
<td>A mobile hotspot such as Verizon MiFi or AT&amp;T Hot Spot</td>
<td>4</td>
<td>6</td>
<td>4.6%</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>An area wireless connection such as AllPoints Broadband</td>
<td>10</td>
<td>15</td>
<td>12.6%</td>
<td>7</td>
<td>10</td>
</tr>
<tr>
<td>A dial-up connection using a phone line and modem</td>
<td>5</td>
<td>3</td>
<td>0.6%</td>
<td>8</td>
<td>4</td>
</tr>
<tr>
<td>A DSL enabled phone line</td>
<td>2</td>
<td>4</td>
<td>3.1%</td>
<td>11</td>
<td>6</td>
</tr>
<tr>
<td>A telephone company T-1 connection</td>
<td>1</td>
<td>3</td>
<td>2.4%</td>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>Satellite</td>
<td>2</td>
<td>2</td>
<td>1.6%</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Other alternative provider such as Verizon HomeFusion, etc</td>
<td>1</td>
<td>1</td>
<td>1.1%</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>OTHER (PLEASE SPECIFY)</td>
<td>1</td>
<td>0</td>
<td>0.2%</td>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>Total</td>
<td>76</td>
<td>120</td>
<td>100.0%</td>
<td>72</td>
<td>114</td>
</tr>
<tr>
<td>Why does no one in your household access the Internet at your home?</td>
<td>No interest</td>
<td>3</td>
<td>2</td>
<td>19.5%</td>
<td>20</td>
</tr>
<tr>
<td>No available service to choose from (except satellite)</td>
<td>4</td>
<td>4</td>
<td>43.3%</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Available service is not reliable enough</td>
<td>1</td>
<td>0</td>
<td>0.0%</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Available service is too expensive</td>
<td>1</td>
<td>1</td>
<td>100.0%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Other (Specify)</td>
<td>4</td>
<td>5</td>
<td>51.3%</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>Total</td>
<td>1</td>
<td>1</td>
<td>100.0%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>In which of the following ways Access Information: Newspapers (Online or hard)</td>
<td>49</td>
<td>72</td>
<td>54.1%</td>
<td>42</td>
<td>67</td>
</tr>
<tr>
<td>do you receive information about Loudoun County programs and services?</td>
<td>Age of respondent (recoded)</td>
<td>Total</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>18 to 24</td>
<td>25 to 34</td>
<td>35 to 64</td>
<td>65+</td>
<td>uN</td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>copy)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Access Information: Radio</td>
<td>26</td>
<td>42</td>
<td>31.3%</td>
<td>18</td>
<td>30</td>
</tr>
<tr>
<td>Access Information: Television</td>
<td>33</td>
<td>53</td>
<td>39.7%</td>
<td>17</td>
<td>27</td>
</tr>
<tr>
<td>Access Information: County Website</td>
<td>36</td>
<td>54</td>
<td>40.4%</td>
<td>48</td>
<td>80</td>
</tr>
<tr>
<td>Access Information: Social Media (Facebook, Twitter, LinkedIn, YouTube)</td>
<td>53</td>
<td>82</td>
<td>61.4%</td>
<td>43</td>
<td>63</td>
</tr>
<tr>
<td>Access Information: Alert Loudoun (Subscription to receive county news and information)</td>
<td>31</td>
<td>49</td>
<td>36.3%</td>
<td>28</td>
<td>45</td>
</tr>
<tr>
<td>Access Information: Board of Supervisors' newsletters</td>
<td>8</td>
<td>11</td>
<td>8.1%</td>
<td>8</td>
<td>14</td>
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<tr>
<td>Access Information: Home Owners' Association (HOA) newsletters</td>
<td>30</td>
<td>49</td>
<td>36.9%</td>
<td>21</td>
<td>38</td>
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<td>Access Information: Public Libraries</td>
<td>19</td>
<td>38</td>
<td>28.1%</td>
<td>17</td>
<td>30</td>
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<tr>
<td>Access Information: Parks and Recreation Activity Guide</td>
<td>16</td>
<td>23</td>
<td>17.2%</td>
<td>20</td>
<td>30</td>
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<tr>
<td>Access Information: Public Meetings</td>
<td>5</td>
<td>6</td>
<td>4.4%</td>
<td>8</td>
<td>13</td>
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<td>Access Information: Word of Mouth</td>
<td>45</td>
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<td>62</td>
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<td>Access Information: Anything I haven't mentioned (please specify)</td>
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<td>13</td>
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<tr>
<td>Access Information: Other 1 (please specify)</td>
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<td>1.1%</td>
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<tr>
<td>SCHOOLS, SCHOOL BOARD (added code)</td>
<td>1</td>
<td>2</td>
<td>1.2%</td>
<td>9</td>
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</tr>
</tbody>
</table>
### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
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<tr>
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<td>87</td>
<td>134</td>
<td>100.0%</td>
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<td></td>
</tr>
<tr>
<td><strong>wN</strong></td>
<td>75</td>
<td>121</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>w%</strong></td>
<td>100.0%</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>uN</strong></td>
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<td>100.0%</td>
<td>16.7%</td>
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### In what newspapers do you get information about Loudoun County programs and services?

<table>
<thead>
<tr>
<th>Newspaper</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
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<tbody>
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<td><strong>LOUDOUN TIMES-MIRROR</strong></td>
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<td>117</td>
<td>57</td>
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<td><strong>w%</strong></td>
<td>72.8%</td>
<td>72.8%</td>
<td>64.6%</td>
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<tr>
<td><strong>LOUDOUN NOW</strong></td>
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<tr>
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<td>36.3%</td>
<td>71</td>
<td>34</td>
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<td><strong>w%</strong></td>
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<td>42.3%</td>
<td>38.6%</td>
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<td><strong>WASHINGTON POST</strong></td>
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<td>4</td>
<td>7</td>
<td>12.1%</td>
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<td>74</td>
</tr>
<tr>
<td><strong>wN</strong></td>
<td>5</td>
<td>7</td>
<td>13.3%</td>
<td>71</td>
<td>35</td>
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<td><strong>wN</strong></td>
<td>1</td>
<td>1</td>
<td>3.8%</td>
<td>1</td>
<td>0</td>
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<tr>
<td><strong>w%</strong></td>
<td>87.2%</td>
<td>87.2%</td>
<td>64.6%</td>
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<td><strong>BLUE RIDGE LEADER</strong></td>
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</tr>
<tr>
<td><strong>uN</strong></td>
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<td>1</td>
<td>2.1%</td>
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<td>20</td>
</tr>
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<td>3.8%</td>
<td>14</td>
<td>5</td>
</tr>
<tr>
<td><strong>w%</strong></td>
<td>87.2%</td>
<td>87.2%</td>
<td>64.6%</td>
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</tr>
<tr>
<td><strong>CONNECTION</strong></td>
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<td>7.2%</td>
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</tr>
<tr>
<td><strong>wN</strong></td>
<td>1</td>
<td>4</td>
<td>7.2%</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td><strong>w%</strong></td>
<td>87.2%</td>
<td>87.2%</td>
<td>87.2%</td>
<td></td>
<td></td>
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<td>87.2%</td>
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<tr>
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<td>87.2%</td>
<td>87.2%</td>
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<tr>
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<td>87.2%</td>
<td>87.2%</td>
<td>87.2%</td>
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### How many of the school age children in your household attend public school?

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<td>1.0%</td>
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<td>0.2%</td>
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### In the past two years

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</tr>
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<tr>
<td><strong>YES</strong></td>
</tr>
<tr>
<td><strong>uN</strong></td>
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<tr>
<td><strong>wN</strong></td>
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<tr>
<td><strong>w%</strong></td>
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### Age of respondent (recoded)

<table>
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<tr>
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<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
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</thead>
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<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td><strong>NO</strong></td>
<td>28</td>
<td>47</td>
<td>34.7%</td>
<td>44</td>
<td>73</td>
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<td>136</td>
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<td>75</td>
<td>121</td>
</tr>
<tr>
<td><strong>How satisfied are you with:</strong></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>The Public Schools</strong></td>
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<td></td>
<td></td>
<td></td>
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<tr>
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<td>20</td>
<td>33</td>
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<td>7</td>
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<td>1</td>
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<td>1.0%</td>
<td>0</td>
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<tr>
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<td>2</td>
<td>2</td>
<td>2.4%</td>
<td>1</td>
<td>1</td>
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<tr>
<td><strong>Total</strong></td>
<td>60</td>
<td>89</td>
<td>100.0%</td>
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</tr>
<tr>
<td><strong>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes, willing to pay higher taxes</td>
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<td>72.7%</td>
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<td>1</td>
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<tr>
<td>No, not willing to pay higher taxes</td>
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<td>17</td>
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<td>(VOL) IT DEPENDS</td>
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<td>8</td>
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<tr>
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<td></td>
<td></td>
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<tr>
<td>YES</td>
<td>55</td>
<td>81</td>
<td>60.4%</td>
<td>57</td>
<td>86</td>
</tr>
<tr>
<td>NO</td>
<td>32</td>
<td>53</td>
<td>39.6%</td>
<td>17</td>
<td>33</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>87</td>
<td>135</td>
<td>100.0%</td>
<td>74</td>
<td>120</td>
</tr>
<tr>
<td><strong>How satisfied are you with:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>The Parks and Recreation Facilities</strong></td>
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</tr>
<tr>
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<td>30</td>
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<td>54.6%</td>
<td>32</td>
<td>48</td>
</tr>
<tr>
<td>Satisfied</td>
<td>34</td>
<td>41.9%</td>
<td>41.9%</td>
<td>23</td>
<td>36</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>2</td>
<td>3</td>
<td>3.5%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>0</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>1</td>
<td>1</td>
<td>0.6%</td>
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<td>3</td>
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<tr>
<td>Age of respondent (recoded)</td>
<td>Total</td>
<td></td>
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<tr>
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<td></td>
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<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td></td>
<td>55</td>
<td>81</td>
<td>100.0%</td>
<td>57</td>
<td>86</td>
</tr>
</tbody>
</table>
| Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?
| Yes, willing to pay higher taxes | 1     | 1     | 100.0% | 4     | 5     | 33.2% | 9     | 7     | 43.6% |
| No, not willing to pay higher taxes | 1     | 2     | 67.9%  | 5     | 4     | 35.9% | 3     | 2     | 69.2% |
| (VOL) IT DEPENDS | 1     | 1     | 32.1%  | 3     | 3     | 30.8% | 2     | 1     | 30.8% |
| Total | 2     | 3     | 100.0% | 11    | 11    | 100.0% | 5     | 3     | 100.0% | 19    | 17    | 100.0% |
| In the past two years, have you used the Public Libraries
| YES | 67    | 108   | 79.5% | 54    | 83    | 68.7% | 409   | 452   | 79.9% | 166   | 79    | 72.6% | 696   | 723   | 77.6% |
| NO  | 21    | 28    | 20.5% | 21    | 38    | 31.3% | 127   | 113   | 20.1% | 60    | 30    | 27.4% | 229   | 209   | 22.4% |
| Total | 88    | 136   | 100.0% | 75    | 121   | 100.0% | 536   | 565   | 100.0% | 226   | 109   | 100.0% | 925   | 932   | 100.0% |
| How satisfied are you with: The Public Libraries
| Very satisfied | 43    | 72    | 66.6% | 39    | 61    | 73.7% | 311   | 357   | 78.9% | 127   | 61    | 76.5% | 520   | 551   | 76.2% |
| Satisfied | 23    | 34    | 31.6% | 15    | 22    | 26.3% | 93    | 92    | 20.5% | 35    | 16    | 20.6% | 166   | 165   | 22.8% |
| Dissatisfied | 4     | 2     | 0.5%  | 1     | 1     | 0.8%  | 5     | 3     | 0.4%  | 1     | 1     | 0.8%  | 5     | 3     | 0.4%  |
| Very dissatisfied | 2     | 1     | 1.8%  | 2     | 1     | 0.2%  | 2     | 1     | 0.2%  | 2     | 1     | 0.2%  | 2     | 1     | 0.2%  |
| Have no opinion of the service | 1     | 2     | 1.8%  | 1     | 1     | 0.1%  | 1     | 0     | 0.3%  | 3     | 3     | 0.4%  | 3     | 3     | 0.4%  |
| Total | 67    | 108   | 100.0% | 54    | 83    | 100.0% | 409   | 452   | 100.0% | 166   | 79    | 100.0% | 696   | 723   | 100.0% |
| Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?
| Yes, willing to pay higher taxes | 1     | 1     | 29.6% | 0     | 1     | 22.3% | 2     | 1     | 26.0% |
| No, not willing to pay higher taxes | 3     | 2     | 70.4% | 1     | 1     | 48.1% | 4     | 3     | 59.5% |
| (VOL) IT DEPENDS | 1     | 1     | 29.6% | 1     | 1     | 48.1% | 4     | 3     | 59.5% |
| Total | 4     | 2     | 100.0% | 3     | 2     | 100.0% | 7     | 4     | 100.0% | 7     | 4     | 100.0% |
| In the past two years, have you used the Sheriff's Office
| YES | 24    | 33    | 25.4% | 22    | 29    | 24.6% | 137   | 136   | 24.2% | 53    | 23    | 21.1% | 236   | 221   | 24.0% |
| NO  | 62    | 98    | 74.6% | 51    | 90    | 75.4% | 397   | 426   | 75.8% | 173   | 86    | 78.9% | 683   | 699   | 76.0% |
## Appendices

### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
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<td>919</td>
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<td>109</td>
<td>920</td>
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<td>100.0%</td>
<td>100.0%</td>
<td>100.0%</td>
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### How satisfied are you with:

#### The Sheriff's Office

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<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
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<td>80</td>
<td>33</td>
<td>139</td>
</tr>
<tr>
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<td>6</td>
<td>43</td>
<td>16</td>
<td>70</td>
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<td>1</td>
<td>6</td>
<td>15</td>
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### Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?

<table>
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<th>Willingness</th>
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<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
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<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>No</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td>(VOL) IT DEPENDS</td>
<td>2</td>
<td>1</td>
<td>1</td>
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### In the past two years, have you used County Building and Development services

<table>
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<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
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<td>Yes</td>
<td>10</td>
<td>10</td>
<td>78</td>
<td>29</td>
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<tr>
<td>No</td>
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### How satisfied are you with:

#### County Building and Development Services

<table>
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<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>4</td>
<td>5</td>
<td>26</td>
<td>13</td>
<td>48</td>
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<tr>
<td>Dissatisfied</td>
<td>1</td>
<td>1</td>
<td>4</td>
<td>3</td>
<td>10</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>2</td>
<td>4</td>
<td>5</td>
<td>9</td>
<td>15</td>
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<tr>
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<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
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<td>83.3%</td>
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<td>100.0%</td>
<td>1</td>
<td>0</td>
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<td>11.6%</td>
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<td>74</td>
<td>120</td>
<td>88.4%</td>
<td></td>
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</tr>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
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<td>0.1%</td>
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<tr>
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<td>2</td>
<td>1.2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NO</td>
<td>85</td>
<td>133</td>
<td>98.8%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>In the past two years, have you used County Fire and Rescue services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>2</td>
<td>2</td>
<td>1.2%</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>NO</td>
<td>876</td>
<td>881</td>
<td>95.5%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Developmental Services

<table>
<thead>
<tr>
<th>Age of respondent (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
</tr>
<tr>
<td>18 to 24</td>
<td>87</td>
</tr>
<tr>
<td>25 to 34</td>
<td></td>
</tr>
<tr>
<td>35 to 64</td>
<td></td>
</tr>
<tr>
<td>65+</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>242</td>
</tr>
</tbody>
</table>

#### How satisfied are you with: County Mental Health, Mental Retardation, and Substance Abuse Services

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Satisfied</td>
<td>4</td>
<td>5</td>
<td>8</td>
<td>11</td>
<td>4</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>4</td>
</tr>
</tbody>
</table>

#### Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?

<table>
<thead>
<tr>
<th>Option</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes, willing to pay higher taxes</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>No, not willing to pay higher taxes</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>(VOL) IT DEPENDS</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
</tbody>
</table>

#### In the past two years, have you used County Family Services (affordable housing, counseling, financial assistance)

<table>
<thead>
<tr>
<th>Answer</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
<td>4</td>
<td>5</td>
<td>12</td>
<td>20</td>
<td>35</td>
</tr>
<tr>
<td>NO</td>
<td>81</td>
<td>126</td>
<td>60</td>
<td>98</td>
<td>243</td>
</tr>
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</table>

#### How satisfied are you with: County Family Services (affordable housing, counseling, financial assistance)

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Satisfied</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>7</td>
<td>14</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>4</td>
</tr>
</tbody>
</table>
### Housing, Counseling, Financial Assistance

<table>
<thead>
<tr>
<th>Have no opinion of the service</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1</td>
<td>16.8%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>Total</td>
<td>4</td>
<td>5</td>
<td>100.0%</td>
<td>11</td>
<td>19</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>No, not willing to pay higher taxes</td>
<td>1</td>
<td>1</td>
<td>47.8%</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>(VOL) IT DEPENDS</td>
<td>1</td>
<td>1</td>
<td>52.2%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>2</td>
<td>2</td>
<td>100.0%</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>In the past two years, have you used County Health Services</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>22</td>
<td>35</td>
<td>27.7%</td>
</tr>
<tr>
<td>Total</td>
<td>82</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How satisfied are you with: County Health Services</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
<th>Have no opinion of the service</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Very satisfied</td>
<td>9</td>
<td>13</td>
<td>37.3%</td>
<td>10</td>
<td>16</td>
</tr>
<tr>
<td>Satisfied</td>
<td>13</td>
<td>22</td>
<td>62.7%</td>
<td>6</td>
<td>10</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>4</td>
<td>5</td>
<td>8.6%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>2</td>
<td>5</td>
<td>10.1%</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Have no opinion of the service</td>
<td>1</td>
<td>1</td>
<td>2.7%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>22</td>
<td>35</td>
<td>100.0%</td>
<td>16</td>
<td>26</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</th>
<th>YES</th>
<th>No, not willing to pay higher taxes</th>
<th>DK</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Yes, willing to pay higher taxes</td>
<td>3</td>
<td>3</td>
<td>32.6%</td>
</tr>
<tr>
<td>No, not willing to pay higher taxes</td>
<td>2</td>
<td>5</td>
<td>54.1%</td>
</tr>
<tr>
<td>DK</td>
<td>1</td>
<td>1</td>
<td>13.3%</td>
</tr>
<tr>
<td>Total</td>
<td>6</td>
<td>10</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>In the past two years, have you used [SERVICE]?</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>YES</td>
<td>12</td>
<td>15</td>
</tr>
</tbody>
</table>
## Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>75</td>
<td>120</td>
<td>89.1%</td>
<td>63</td>
<td>108</td>
</tr>
<tr>
<td>25 to 34</td>
<td>91</td>
<td>150</td>
<td>94.7%</td>
<td>78</td>
<td>129</td>
</tr>
<tr>
<td>35 to 64</td>
<td>33</td>
<td>50</td>
<td>84.3%</td>
<td>26</td>
<td>38</td>
</tr>
<tr>
<td>65+</td>
<td>4</td>
<td>8</td>
<td>50.0%</td>
<td>4</td>
<td>7</td>
</tr>
<tr>
<td>Total</td>
<td>119</td>
<td>210</td>
<td>99.7%</td>
<td>127</td>
<td>204</td>
</tr>
</tbody>
</table>

## How satisfied are you with County Animal Services

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>7</td>
<td>8</td>
<td>54.9%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>4</td>
<td>5</td>
<td>35.4%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>6</td>
<td>5</td>
<td>4.6%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>2</td>
<td>1</td>
<td>1.5%</td>
</tr>
<tr>
<td>Have no opinion</td>
<td>1</td>
<td>1</td>
<td>9.7%</td>
</tr>
<tr>
<td>Total</td>
<td>15</td>
<td>12</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

## Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?

<table>
<thead>
<tr>
<th>Taxation Decision</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1</td>
<td>1</td>
<td>11.7%</td>
</tr>
<tr>
<td>No</td>
<td>5</td>
<td>3</td>
<td>54.0%</td>
</tr>
<tr>
<td>(VOL) IT DEPENDS</td>
<td>1</td>
<td>1</td>
<td>9.7%</td>
</tr>
<tr>
<td>DK</td>
<td>1</td>
<td>1</td>
<td>24.7%</td>
</tr>
<tr>
<td>Total</td>
<td>8</td>
<td>6</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

## In the past two years, have you used County Senior Services

<table>
<thead>
<tr>
<th>Service Used</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
<td>8</td>
<td>12</td>
<td>8.6%</td>
</tr>
<tr>
<td>NO</td>
<td>80</td>
<td>125</td>
<td>91.4%</td>
</tr>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

## How satisfied are you with County Senior Services

<table>
<thead>
<tr>
<th>Satisfaction Level</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>2</td>
<td>4</td>
<td>34.2%</td>
</tr>
<tr>
<td>Satisfied</td>
<td>17</td>
<td>17</td>
<td>62.9%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>4</td>
<td>5</td>
<td>43.8%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>1</td>
<td>1</td>
<td>11.0%</td>
</tr>
<tr>
<td>Have no opinion</td>
<td>1</td>
<td>1</td>
<td>39.5%</td>
</tr>
<tr>
<td>Total</td>
<td>1</td>
<td>1</td>
<td>11.0%</td>
</tr>
</tbody>
</table>
| Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?
| Yes, willing to pay higher taxes | 8 | 12 | 100.0% |
| No, not willing to pay higher taxes | 1 | 1 | 100.0% |

| Agree or disagree: The county provides good value for the tax dollar |
| Strongly Agree | 15 | 24 | 19.1% |
| Somewhat Agree | 55 | 85 | 67.4% |
| Somewhat Disagree | 11 | 15 | 11.8% |
| Strongly Disagree | 2 | 2 | 1.8% |

| What do you think is the single biggest problem facing Loudoun County? (Up to 2 answers accepted) |
| Biggest problem facing Loudoun County: GROWTH/DEVELOPMENT (TOO MUCH, TOO FAST, NOT PLANNED WELL) | 19 | 28 | 26.4% |
| Biggest problem facing Loudoun County: SCHOOLS (TOO CROWDED, NOT ENOUGH, NOT SAFE ENOUGH) | 5 | 8 | 7.8% |
| Biggest problem facing Loudoun County: SCHOOL BUDGET - TOO HIGH | 1 | 1 | 1.1% |
| Biggest problem facing Loudoun County: SCHOOL BUDGET - TOO LOW | 3 | 4 | 3.7% |
| Biggest problem facing Loudoun County: DRUGS | 5 | 6 | 5.9% |
| Biggest problem facing Loudoun County: CRIME | 1 | 2 | 1.7% |
## Appendices

**Biggest problem facing Loudoun County:**

<table>
<thead>
<tr>
<th>Problem</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>YOUTH CRIME/GANG PROBLEMS</strong></td>
<td>1</td>
<td>1</td>
<td>4</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td><strong>TOO FEW YOUTH ACTIVITIES</strong></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td><strong>TAXES (TOO HIGH, TAX WRONG THINGS)</strong></td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td><strong>TAXES TOO LOW/RAISE TAXES</strong></td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td><strong>COST OF LIVING/HOUSING</strong></td>
<td>5</td>
<td>7</td>
<td>8</td>
<td>12</td>
<td>22</td>
</tr>
<tr>
<td><strong>LACK OF JOBS</strong></td>
<td>1</td>
<td>3</td>
<td>5</td>
<td>7</td>
<td>11</td>
</tr>
<tr>
<td><strong>TRAFFIC</strong></td>
<td>23</td>
<td>37</td>
<td>23</td>
<td>41</td>
<td>48</td>
</tr>
<tr>
<td><strong>INADEQUATE TRANSIT SERVICES</strong></td>
<td>2</td>
<td>5</td>
<td>6</td>
<td>9</td>
<td>11</td>
</tr>
<tr>
<td><strong>INADEQUATE SERVICES (NOT ENOUGH, NOT RIGHT KIND)</strong></td>
<td>2</td>
<td>5</td>
<td>15</td>
<td>16</td>
<td>25</td>
</tr>
<tr>
<td><strong>INADEQUATE ENTERTAINMENT/NIGHTTIME ACTIVITIES</strong></td>
<td>1</td>
<td>2</td>
<td>4</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td><strong>GOVERNMENT (GENERAL)</strong></td>
<td>4</td>
<td>5</td>
<td>4</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>1</td>
<td>1</td>
<td>4</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>25 to 34</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>35 to 64</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>65+</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>4</td>
</tr>
</tbody>
</table>
### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age of respondent</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Biggest problem facing Loudoun County: FOREIGN BORN POPULATION</td>
<td>3</td>
<td>3</td>
<td>0.6%</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>Biggest problem facing Loudoun County: ILLEGAL IMMIGRATION</td>
<td>12</td>
<td>10</td>
<td>1.8%</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Biggest problem facing Loudoun County: ROAD MAINTENANCE</td>
<td>7</td>
<td>7</td>
<td>7.0%</td>
<td>7</td>
<td>12</td>
</tr>
<tr>
<td>Biggest problem facing Loudoun County: DIRT ROADS</td>
<td>1</td>
<td>1</td>
<td>0.7%</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Biggest problem facing Loudoun County: OTHER (PLEASE LIST)</td>
<td>5</td>
<td>8</td>
<td>7.6%</td>
<td>6</td>
<td>9</td>
</tr>
<tr>
<td>Total</td>
<td>70</td>
<td>108</td>
<td>100.0%</td>
<td>70</td>
<td>111</td>
</tr>
</tbody>
</table>

### What single thing do you like best about Loudoun County? (Up to 2 answers accepted)

<table>
<thead>
<tr>
<th>What single thing</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>RURAL/OPEN/COUNTRY</td>
<td>8</td>
<td>14</td>
<td>10.7%</td>
<td>70</td>
</tr>
<tr>
<td>RURAL/SUBURBAN BALANCE (OR RURAL/URBAN BALANCE)</td>
<td>4</td>
<td>6</td>
<td>4.9%</td>
<td>16</td>
</tr>
<tr>
<td>PEOPLE/FRIENDLY/PERSONAL</td>
<td>7</td>
<td>9</td>
<td>6.9%</td>
<td>10</td>
</tr>
<tr>
<td>LOCATION/PROXIMITY (TO SHOPPING, TO MAJOR CITY, ETC.)</td>
<td>16</td>
<td>26</td>
<td>19.5%</td>
<td>5</td>
</tr>
<tr>
<td>SERVICES/AMENITIES/PROGRAMS</td>
<td>10</td>
<td>20</td>
<td>14.8%</td>
<td>17</td>
</tr>
<tr>
<td>NEIGHBORHOOD/COMMUNITY (SIZE, DESIGN, OFFERINGS)</td>
<td>13</td>
<td>18</td>
<td>13.5%</td>
<td>6</td>
</tr>
<tr>
<td>CULTURAL DIVERSITY</td>
<td>1</td>
<td>1</td>
<td>1.1%</td>
<td>12</td>
</tr>
<tr>
<td>JOB AVAILABILITY</td>
<td>3</td>
<td>5</td>
<td>3.5%</td>
<td>2</td>
</tr>
<tr>
<td>BEAUTY/SCENIC VIEWS</td>
<td>4</td>
<td>7</td>
<td>5.2%</td>
<td>4</td>
</tr>
</tbody>
</table>
## Report of Results, January 2017

### Appendices

#### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age of respondent</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>SCHOOLS (QUALITY, SAFETY, ETC.)</td>
<td>16</td>
<td>22</td>
<td>16.6%</td>
<td>8</td>
<td>14</td>
</tr>
<tr>
<td>SAFE/SAFETY (OF COUNTY, COMMUNITIES)</td>
<td>22</td>
<td>35</td>
<td>26.2%</td>
<td>12</td>
<td>22</td>
</tr>
<tr>
<td>GOOD VALUE FOR THE TAX DOLLAR</td>
<td>1</td>
<td>3</td>
<td>2.8%</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>ENVIRONMENT/CLEANLINES</td>
<td>8</td>
<td>15</td>
<td>11.3%</td>
<td>6</td>
<td>9</td>
</tr>
<tr>
<td>AFFORDABILITY</td>
<td>1</td>
<td>1</td>
<td>0.7%</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>HISTORIC RESOURCES</td>
<td>2</td>
<td>2</td>
<td>1.4%</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>OTHER (LIST BELOW)</td>
<td>5</td>
<td>7</td>
<td>4.9%</td>
<td>10</td>
<td>13</td>
</tr>
<tr>
<td>Total</td>
<td>85</td>
<td>133</td>
<td>100.0%</td>
<td>71</td>
<td>113</td>
</tr>
</tbody>
</table>

#### How would you rate the overall quality of life in Loudoun County?

<table>
<thead>
<tr>
<th>Rating</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>54</td>
<td>82</td>
<td>60.9%</td>
</tr>
<tr>
<td>Good</td>
<td>31</td>
<td>49</td>
<td>36.7%</td>
</tr>
<tr>
<td>Fair</td>
<td>2</td>
<td>3</td>
<td>2.4%</td>
</tr>
<tr>
<td>Poor</td>
<td>1</td>
<td>3</td>
<td>2.2%</td>
</tr>
<tr>
<td>Total</td>
<td>87</td>
<td>135</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

#### In ten years, do you see yourself living...

<table>
<thead>
<tr>
<th>Location</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your current residence</td>
<td>6</td>
<td>11</td>
<td>8.8%</td>
</tr>
<tr>
<td>A different residence in Loudoun County</td>
<td>22</td>
<td>31</td>
<td>24.5%</td>
</tr>
<tr>
<td>Outside Loudoun County</td>
<td>54</td>
<td>83</td>
<td>66.7%</td>
</tr>
<tr>
<td>Total</td>
<td>82</td>
<td>125</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

#### What would be your reason for leaving Loudoun County?

<table>
<thead>
<tr>
<th>Reason</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retirement</td>
<td>50</td>
<td>38</td>
<td>24.3%</td>
</tr>
<tr>
<td>Lack of assisted living facilities</td>
<td>1</td>
<td>0</td>
<td>1.5%</td>
</tr>
<tr>
<td>Lack of hospital and emergency care service</td>
<td>1</td>
<td>0</td>
<td>2.8%</td>
</tr>
<tr>
<td>Lack of affordable housing</td>
<td>1</td>
<td>1</td>
<td>1.5%</td>
</tr>
<tr>
<td>Cost of living</td>
<td>17</td>
<td>25</td>
<td>29.7%</td>
</tr>
<tr>
<td>Local taxes</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>-----</td>
<td>-----</td>
<td>-----</td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>1</td>
<td>3.2%</td>
</tr>
<tr>
<td>Lack of recreation and</td>
<td>1</td>
<td>1</td>
<td>1.5%</td>
</tr>
<tr>
<td>entertainment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lack of mixed-use or</td>
<td>2</td>
<td>3</td>
<td>3.9%</td>
</tr>
<tr>
<td>live/work/play environments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employment/career-related</td>
<td>14</td>
<td>21</td>
<td>25.6%</td>
</tr>
<tr>
<td>move</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Too much growth</td>
<td>1</td>
<td>1</td>
<td>1.5%</td>
</tr>
<tr>
<td>Too much traffic</td>
<td>3</td>
<td>5</td>
<td>6.0%</td>
</tr>
<tr>
<td>Seeks rural area</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Family reasons/empty</td>
<td>1</td>
<td>2</td>
<td>2.8%</td>
</tr>
<tr>
<td>nest/downsizing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Weather/climate</td>
<td>1</td>
<td>2</td>
<td>2.4%</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>13</td>
<td>21</td>
<td>25.0%</td>
</tr>
<tr>
<td>Total</td>
<td>54</td>
<td>83</td>
<td>100.0%</td>
</tr>
<tr>
<td>Are there sufficient</td>
<td>YES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>nighttime activities in</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loudoun County for members of</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>your household?</td>
<td>NO</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NO OPINION / DON'T CARE</td>
<td>34</td>
<td>58</td>
<td>44.4%</td>
</tr>
<tr>
<td>Total</td>
<td>84</td>
<td>131</td>
<td>100.0%</td>
</tr>
<tr>
<td>What nighttime activity is</td>
<td>FINE DINING</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>missing in Loudoun County?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Respondent can pick all</td>
<td>INTERNATIONAL DINING</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>that apply)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BARS &amp; NIGHTCLUBS</td>
<td>12</td>
<td>18</td>
<td>35.8%</td>
</tr>
<tr>
<td>LIVE ENTERTAINMENT AND MUSIC</td>
<td>9</td>
<td>10</td>
<td>19.1%</td>
</tr>
<tr>
<td>SYMPHONY OR ORCHESTRA</td>
<td>1</td>
<td>2</td>
<td>4.5%</td>
</tr>
</tbody>
</table>

**Center for Survey Research**
## Appendices

### Age of respondent (recoded)

<table>
<thead>
<tr>
<th>Age Group</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>LIVE THEATER SUCH AS PLAYS AND MUSICALS, AND PERFORMANCES/PERFORMANCE ART</td>
<td>10</td>
<td>18</td>
<td>34.5%</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>MOVIE THEATERS</td>
<td>2</td>
<td>4</td>
<td>8.2%</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>DOWNTOWN EVENTS SUCH AS ART GALLERIES, CONCERTS, SPECIAL EVENTS</td>
<td>8</td>
<td>11</td>
<td>21.3%</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td>SPORTING EVENTS</td>
<td>3</td>
<td>8</td>
<td>15.1%</td>
<td>5</td>
<td>12</td>
</tr>
<tr>
<td>CHILD/YOUTH/FAMILY ACTIVITIES</td>
<td>7</td>
<td>13</td>
<td>26.0%</td>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td>OR SOMETHING ELSE? (SPECIFY)</td>
<td>3</td>
<td>6</td>
<td>11.4%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>THINGS HERE NEED TO STAY OPEN LATER (added code)</td>
<td>2</td>
<td>3</td>
<td>7.3%</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>29</td>
<td>51</td>
<td>100.0%</td>
<td>21</td>
<td>36</td>
</tr>
</tbody>
</table>

### How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years

<table>
<thead>
<tr>
<th>Importance Level</th>
<th>Very important</th>
<th>Somewhat important</th>
<th>Not too important</th>
<th>Not important at all</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>87</td>
<td>135</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
</tbody>
</table>

### How important is it for the county to focus on improving or building roads in the next few years

<table>
<thead>
<tr>
<th>Importance Level</th>
<th>Very important</th>
<th>Somewhat important</th>
<th>Not too important</th>
<th>Not important at all</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>6</td>
<td>10</td>
<td>7.1%</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Age of respondent (recoded)</td>
<td>18 to 24</td>
<td>25 to 34</td>
<td>35 to 64</td>
<td>65+</td>
<td>Total</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>----------</td>
<td>----------</td>
<td>----------</td>
<td>-----</td>
<td>-------</td>
</tr>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td>34</td>
<td>60</td>
<td>44.5%</td>
<td>32</td>
<td>59</td>
</tr>
<tr>
<td>Very important</td>
<td>30</td>
<td>46</td>
<td>34.1%</td>
<td>18</td>
<td>28</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>19</td>
<td>24</td>
<td>18.0%</td>
<td>15</td>
<td>22</td>
</tr>
<tr>
<td>Not too important</td>
<td>4</td>
<td>5</td>
<td>3.5%</td>
<td>10</td>
<td>12</td>
</tr>
<tr>
<td>Not important at all</td>
<td>24</td>
<td>42</td>
<td>31.5%</td>
<td>19</td>
<td>39</td>
</tr>
<tr>
<td>Not too important</td>
<td>36</td>
<td>57</td>
<td>42.1%</td>
<td>27</td>
<td>43</td>
</tr>
<tr>
<td>Not important at all</td>
<td>20</td>
<td>27</td>
<td>20.0%</td>
<td>18</td>
<td>27</td>
</tr>
<tr>
<td>Total</td>
<td>87</td>
<td>135</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>7</td>
<td>9</td>
<td>6.3%</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td>Very important</td>
<td>13</td>
<td>21</td>
<td>15.7%</td>
<td>18</td>
<td>32</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>66</td>
<td>102</td>
<td>74.8%</td>
<td>59</td>
<td>89</td>
</tr>
<tr>
<td>Yes</td>
<td>22</td>
<td>34</td>
<td>25.2%</td>
<td>16</td>
<td>32</td>
</tr>
<tr>
<td>No</td>
<td>66</td>
<td>102</td>
<td>74.8%</td>
<td>59</td>
<td>89</td>
</tr>
<tr>
<td>Total</td>
<td>88</td>
<td>136</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
<tr>
<td>In the past two years, have you used County Transit Services</td>
<td>YES</td>
<td>13</td>
<td>21</td>
<td>15.7%</td>
<td>18</td>
</tr>
<tr>
<td>NO</td>
<td>74</td>
<td>114</td>
<td>84.3%</td>
<td>56</td>
<td>86</td>
</tr>
<tr>
<td>Total</td>
<td>87</td>
<td>136</td>
<td>100.0%</td>
<td>74</td>
<td>118</td>
</tr>
</tbody>
</table>
### Age of respondent (recoded)

<table>
<thead>
<tr>
<th></th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>18 to 24</td>
<td>7</td>
<td>11</td>
<td>54.1%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>25 to 34</td>
<td>6</td>
<td>10</td>
<td>45.9%</td>
<td>13</td>
<td>19</td>
</tr>
<tr>
<td>35 to 64</td>
<td>3</td>
<td>8</td>
<td>25.8%</td>
<td>9</td>
<td>12</td>
</tr>
<tr>
<td>65+</td>
<td>2</td>
<td>2</td>
<td>1.6%</td>
<td>2</td>
<td>1</td>
</tr>
</tbody>
</table>

### How satisfied are you with: County Transit Services

- **Very satisfied**
  - Total: 13
  - uN: 7
  - wN: 6
  - w%: 43.9%
- **Satisfied**
  - Total: 48
  - uN: 46
  - wN: 2
  - w%: 4.2%
- **Dissatisfied**
  - Total: 17
  - uN: 3
  - wN: 14
  - w%: 82.4%
- **Very dissatisfied**
  - Total: 5
  - uN: 2
  - wN: 3
  - w%: 18.2%

### Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?

- **Yes, willing to pay higher taxes**
  - Total: 54
  - uN: 34
  - wN: 20
  - w%: 37.0%
- **No, not willing to pay higher taxes**
  - Total: 73
  - uN: 29
  - wN: 44
  - w%: 60.3%
- **(VOL) IT DEPENDS**
  - Total: 10
  - uN: 6
  - wN: 4
  - w%: 6.6%

### What public transportation do you use? (Respondent can pick all that apply)

- **BUS**
  - Total: 22
  - uN: 10
  - wN: 12
  - w%: 54.5%
- **METRORAIL**
  - Total: 167
  - uN: 18
  - wN: 149
  - w%: 89.3%
- **TRAIN [SUCH AS MARC]**
  - Total: 21
  - uN: 1
  - wN: 20
  - w%: 95.2%
- **VAN POOL**
  - Total: 8
  - uN: 4
  - wN: 4
  - w%: 50.0%
- **TAXI/Hired Car/LIMO**
  - Total: 18
  - uN: 3
  - wN: 15
  - w%: 83.3%
- **GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE**
  - Total: 8
  - uN: 2
  - wN: 6
  - w%: 75.0%
- **CAR POOL/SLUGGING**
  - Total: 9
  - uN: 1
  - wN: 8
  - w%: 88.9%

### What type of bus do you take?

- **Type of bus: A bus that connects to Metrorail**
  - Total: 114
  - uN: 5
  - wN: 109
  - w%: 95.8%
- **Type of bus: A commuter bus to Washington DC or the Pentagon**
  - Total: 132
  - uN: 3
  - wN: 129
  - w%: 97.7%
- **Type of bus: A local bus**
  - Total: 9
  - uN: 3
  - wN: 6
  - w%: 66.7%
<table>
<thead>
<tr>
<th>Type of bus: Paratransit</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>1</td>
<td>2</td>
<td>2.2%</td>
<td>1</td>
<td>2</td>
<td>1.3%</td>
</tr>
<tr>
<td>Type of bus: Other (specify)</td>
<td>18 to 24</td>
<td>25 to 34</td>
<td>35 to 64</td>
<td>65+</td>
<td>Total</td>
</tr>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>2</td>
<td>5</td>
<td>6.5%</td>
<td>1</td>
<td>0</td>
<td>2.2%</td>
</tr>
<tr>
<td>Total</td>
<td>10</td>
<td>15</td>
<td>100.0%</td>
<td>11</td>
<td>24</td>
</tr>
<tr>
<td>When you use Metrorail, where do you usually go?</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Uses Metrorail to go to work</td>
<td>4</td>
<td>6</td>
<td>22.0%</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Uses Metrorail to go shopping</td>
<td>3</td>
<td>5</td>
<td>16.4%</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Uses Metrorail to go to sporting events</td>
<td>4</td>
<td>6</td>
<td>21.1%</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Uses Metrorail to go to recreational/entertainment locations and events</td>
<td>15</td>
<td>25</td>
<td>87.3%</td>
<td>7</td>
<td>10</td>
</tr>
<tr>
<td>Uses Metrorail for other (specify)</td>
<td>3</td>
<td>5</td>
<td>17.4%</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td>Total</td>
<td>18</td>
<td>29</td>
<td>100.0%</td>
<td>10</td>
<td>15</td>
</tr>
<tr>
<td>Why don't you use public transportation? (Respondent can pick all that apply)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TAKES TOO MUCH TIME, TOO INEFFICIENT WITH TIME, WAIT TIME</td>
<td>6</td>
<td>9</td>
<td>8.5%</td>
<td>9</td>
<td>13</td>
</tr>
<tr>
<td>DOESN'T GO WHERE I NEED IT TO GO</td>
<td>9</td>
<td>14</td>
<td>13.7%</td>
<td>10</td>
<td>14</td>
</tr>
<tr>
<td>I HAVE TO GO TOO FAR FROM HOME TO GET TO IT</td>
<td>3</td>
<td>5</td>
<td>5.4%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY</td>
<td>3</td>
<td>3</td>
<td>3.5%</td>
<td>14</td>
<td>15</td>
</tr>
<tr>
<td>CONVENIENCE/FLEXIBILITY, NOT WORK-RELATED</td>
<td>5</td>
<td>8</td>
<td>8.3%</td>
<td>7</td>
<td>8</td>
</tr>
<tr>
<td>HAVE A CAR/DON'T NEED TO</td>
<td>46</td>
<td>67</td>
<td>67.0%</td>
<td>31</td>
<td>46</td>
</tr>
<tr>
<td>WORK FROM HOME/WORK IS CLOSE BY</td>
<td>2</td>
<td>2</td>
<td>2.5%</td>
<td>5</td>
<td>11</td>
</tr>
<tr>
<td>Age of respondent (recoded)</td>
<td>18 to 24</td>
<td>25 to 34</td>
<td>35 to 64</td>
<td>65+</td>
<td>Total</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>----------</td>
<td>----------</td>
<td>----------</td>
<td>-----</td>
<td>-------</td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>NONE IS AVAILABLE, NO INFORMATION ABOUT IT</td>
<td>4</td>
<td>5</td>
<td>5.4%</td>
<td>7</td>
<td>15</td>
</tr>
<tr>
<td>IT COSTS TOO MUCH</td>
<td>6</td>
<td>6</td>
<td>1.4%</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>SAFETY ISSUES</td>
<td>1</td>
<td>1</td>
<td>1.2%</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>1</td>
<td>1</td>
<td>1.4%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>RETIRED/UNEMPLOYED/NON-WORK RIDE-SHARING (added code)</td>
<td>1</td>
<td>1</td>
<td>0.2%</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>CARPOOL SHARES RIDE FOR WORK (added code)</td>
<td>1</td>
<td>1</td>
<td>1.4%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>65</td>
<td>101</td>
<td>100.0%</td>
<td>59</td>
<td>89</td>
</tr>
<tr>
<td>Do any other members of household use public transportation to go to work</td>
<td>Yes</td>
<td>10</td>
<td>14</td>
<td>12.4%</td>
<td>5</td>
</tr>
<tr>
<td>No</td>
<td>65</td>
<td>100</td>
<td>87.6%</td>
<td>47</td>
<td>73</td>
</tr>
<tr>
<td>Total</td>
<td>75</td>
<td>115</td>
<td>100.0%</td>
<td>52</td>
<td>81</td>
</tr>
<tr>
<td>What kinds of public transportation do they use?</td>
<td>BUS</td>
<td>8</td>
<td>11</td>
<td>79.7%</td>
<td>5</td>
</tr>
<tr>
<td>METRORAIL</td>
<td>8</td>
<td>10</td>
<td>66.9%</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>1</td>
<td>1</td>
<td>15.8%</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>VAN POOL</td>
<td>1</td>
<td>1</td>
<td>31.4%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>TAXI HIRED CAR LIMO</td>
<td>1</td>
<td>2</td>
<td>13.6%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>10</td>
<td>14</td>
<td>100.0%</td>
<td>5</td>
<td>7</td>
</tr>
<tr>
<td>Respondent's gender</td>
<td>MALE</td>
<td>44</td>
<td>66</td>
<td>48.8%</td>
<td>43</td>
</tr>
<tr>
<td>FEMALE</td>
<td>43</td>
<td>69</td>
<td>51.2%</td>
<td>32</td>
<td>56</td>
</tr>
<tr>
<td>Total</td>
<td>87</td>
<td>135</td>
<td>100.0%</td>
<td>75</td>
<td>121</td>
</tr>
<tr>
<td>Do you consider yourself to be of Hispanic or</td>
<td>YES</td>
<td>8</td>
<td>19</td>
<td>14.6%</td>
<td>10</td>
</tr>
<tr>
<td>NO</td>
<td>77</td>
<td>113</td>
<td>85.4%</td>
<td>64</td>
<td>93</td>
</tr>
</tbody>
</table>
## 2016 Loudoun County Survey of Residents

**Latino origin?**

<table>
<thead>
<tr>
<th>Age of respondent (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
</tr>
<tr>
<td>18 to 24</td>
<td>85</td>
</tr>
<tr>
<td>25 to 34</td>
<td></td>
</tr>
<tr>
<td>35 to 64</td>
<td></td>
</tr>
<tr>
<td>65+</td>
<td></td>
</tr>
</tbody>
</table>

**With which racial or ethnic group do you identify?**

<table>
<thead>
<tr>
<th>What is the highest level of education you completed?</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
</tr>
<tr>
<td>African American or Black</td>
<td>9</td>
</tr>
<tr>
<td>Asian</td>
<td>7</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>59</td>
</tr>
<tr>
<td>American Indian, Native American, or Alaskan Native</td>
<td>1</td>
</tr>
<tr>
<td>Hawaiian or other Pacific Islander</td>
<td>3</td>
</tr>
<tr>
<td>Total</td>
<td>75</td>
</tr>
</tbody>
</table>

**With which racial or ethnic group do you identify?**

<table>
<thead>
<tr>
<th>First person’s age (Categories)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>88</td>
</tr>
<tr>
<td>25 to 34</td>
<td></td>
</tr>
<tr>
<td>35 to 64</td>
<td></td>
</tr>
<tr>
<td>65+</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>88</td>
</tr>
<tr>
<td>The range that best describes your annual household income from all sources in 2015? That would be before taxes and other deductions</td>
<td>Age of respondent (recoded)</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td></td>
<td>18 to 24</td>
</tr>
<tr>
<td>$0 -- $9,999</td>
<td>1</td>
</tr>
<tr>
<td>$10,000 -- $29,999</td>
<td>2</td>
</tr>
<tr>
<td>$30,000 -- $49,999</td>
<td>5</td>
</tr>
<tr>
<td>$50,000 -- $74,999</td>
<td>12</td>
</tr>
<tr>
<td>$75,000 -- $99,999</td>
<td>14</td>
</tr>
<tr>
<td>$100,000 -- $124,999</td>
<td>5</td>
</tr>
<tr>
<td>$125,000 -- $149,999</td>
<td>7</td>
</tr>
<tr>
<td>$150,000 -- $174,999</td>
<td>3</td>
</tr>
<tr>
<td>$175,000 -- $199,999</td>
<td>4</td>
</tr>
<tr>
<td>$200,000 +</td>
<td>11</td>
</tr>
<tr>
<td>Total</td>
<td>64</td>
</tr>
</tbody>
</table>
Appendix E:
Results by Race (Including Hispanic/Latino Ethnicity)

Cross-tabulation tables

Cross-tabulation tables count survey cases in categories defined by two variables simultaneously. For example, how many residents in the survey live in the rural area and use public transportation? How many live in the non-rural area and use public transportation? How many live in the rural area and don’t use public transportation? How many live in the non-rural area and don’t use public transportation? This would be a cross-tabulation table of use of public transportation and rural/non-rural status.

In appendices C through E, the survey questions are compared by three demographic variables: rural/non-rural status, age of the respondent and race/ethnicity of the respondent. In these tables, the percentages add up to 100 within each demographic category (that is, within each column of the table). A total percentage is also displayed. These cross-tabulation tables allow the reader to compare the responses of, for instance, Asian Americans to those of Whites.

In these cross-tabulation tables, “uN” indicates the number of residents who answered a particular way. This number can be used as an indication of how reliable the percentages are. If the unweighted total N for the question is small, it may not be wise to generalize the percentages to the larger population. The definition of “small” depends on the user’s tolerance for error.

Questions answered by fewer than 25 or 30 residents in total should not be generalized to the county population, and perhaps fewer than 50 cases would serve as a threshold for more conservative users.

When reading these tables, it is important to note the distinction between blank cells and cells with “0” counts. The weighted n in some cells in the table can be less than 1. When a “0” count is shown, that indicates the weighted n has been rounded down to zero. When a cell is blank, there are no cases at all in that cell.

The “wN” column indicates the weighted count of residents who answered a particular way.

The “w%” column indicates the weighted percentage of residents who answered a particular way, within categories displayed across the top of the table. This allows for comparisons across, for example, residents in the rural and non-rural areas of the county.

As in Appendix B, however, the cross-tabulation tables for the multiple response variables are more difficult to interpret. In Appendices C through F, for multiple response variables the statistics for the individual responses show the number of “votes” each response received and the percentage of residents who “voted” that way. Because residents can select more than one response, these percentages can total to more than 100. The total lines for multiple response items in Appendices C through F, however, will show the number of residents who responded and a total percent of 100.

Note that the total responses to questions may vary across cross-tabulation appendices because different numbers of respondents may have declined to provide information for the different cross-tabulation variables.
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Total</td>
<td>182</td>
<td>245</td>
<td>25.8%</td>
<td>663</td>
<td>588</td>
</tr>
</tbody>
</table>

### Which of the following housing types do you live in?

<table>
<thead>
<tr>
<th></th>
<th>Townhouse or duplex</th>
<th>19</th>
<th>25</th>
<th>36.8%</th>
<th>20</th>
<th>58</th>
<th>37.3%</th>
<th>118</th>
<th>110</th>
<th>19.4%</th>
<th>22</th>
<th>49</th>
<th>40.1%</th>
<th>3</th>
<th>3</th>
<th>8.3%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Single family home</td>
<td>26</td>
<td>26</td>
<td>37.8%</td>
<td>35</td>
<td>92</td>
<td>59.2%</td>
<td>554</td>
<td>407</td>
<td>71.7%</td>
<td>18</td>
<td>36</td>
<td>29.6%</td>
<td>30</td>
<td>27</td>
<td>71.4%</td>
</tr>
<tr>
<td></td>
<td>Apartment or condo</td>
<td>14</td>
<td>17</td>
<td>25.4%</td>
<td>3</td>
<td>5</td>
<td>3.5%</td>
<td>63</td>
<td>49</td>
<td>8.5%</td>
<td>17</td>
<td>34</td>
<td>28.4%</td>
<td>6</td>
<td>7</td>
<td>17.1%</td>
</tr>
<tr>
<td></td>
<td>Other (SPECIFY)</td>
<td>4</td>
<td>2</td>
<td>0.3%</td>
<td>1</td>
<td>2</td>
<td>1.9%</td>
<td>1</td>
<td>1</td>
<td>3.2%</td>
<td>6</td>
<td>5</td>
<td>6.1%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>59</td>
<td>68</td>
<td>100.0%</td>
<td>739</td>
<td>568</td>
<td>100.0%</td>
<td>58</td>
<td>121</td>
<td>100.0%</td>
<td>40</td>
<td>38</td>
<td>100.0%</td>
<td>954</td>
<td>951</td>
<td>100.0%</td>
<td></td>
</tr>
</tbody>
</table>

### How many years have you lived in Loudoun County (Categories)

<table>
<thead>
<tr>
<th></th>
<th>One year or less</th>
<th>4</th>
<th>6</th>
<th>8.2%</th>
<th>1</th>
<th>3</th>
<th>2.0%</th>
<th>17</th>
<th>13</th>
<th>2.4%</th>
<th>5</th>
<th>12</th>
<th>9.9%</th>
<th>27</th>
<th>35</th>
<th>3.6%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Two to four years</td>
<td>4</td>
<td>5</td>
<td>7.5%</td>
<td>10</td>
<td>27</td>
<td>17.2%</td>
<td>41</td>
<td>35</td>
<td>6.2%</td>
<td>8</td>
<td>14</td>
<td>11.5%</td>
<td>2</td>
<td>3</td>
<td>7.5%</td>
</tr>
<tr>
<td></td>
<td>Five to nine years</td>
<td>10</td>
<td>11</td>
<td>16.2%</td>
<td>16</td>
<td>39</td>
<td>25.4%</td>
<td>84</td>
<td>74</td>
<td>13.0%</td>
<td>15</td>
<td>31</td>
<td>24.9%</td>
<td>8</td>
<td>9</td>
<td>22.4%</td>
</tr>
<tr>
<td></td>
<td>10 to 14 years</td>
<td>12</td>
<td>16</td>
<td>22.9%</td>
<td>17</td>
<td>51</td>
<td>33.1%</td>
<td>141</td>
<td>120</td>
<td>21.0%</td>
<td>17</td>
<td>40</td>
<td>32.5%</td>
<td>11</td>
<td>13</td>
<td>34.3%</td>
</tr>
<tr>
<td></td>
<td>15 to 19 years</td>
<td>11</td>
<td>10</td>
<td>14.8%</td>
<td>11</td>
<td>29</td>
<td>18.6%</td>
<td>140</td>
<td>118</td>
<td>20.8%</td>
<td>10</td>
<td>22</td>
<td>17.3%</td>
<td>7</td>
<td>5</td>
<td>14.2%</td>
</tr>
<tr>
<td></td>
<td>20 years or longer</td>
<td>19</td>
<td>21</td>
<td>30.4%</td>
<td>3</td>
<td>6</td>
<td>3.8%</td>
<td>317</td>
<td>208</td>
<td>36.5%</td>
<td>4</td>
<td>5</td>
<td>3.9%</td>
<td>12</td>
<td>8</td>
<td>21.7%</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td>740</td>
<td>569</td>
<td>100.0%</td>
<td>58</td>
<td>125</td>
<td>100.0%</td>
<td>40</td>
<td>38</td>
<td>100.0%</td>
<td>954</td>
<td>951</td>
<td>100.0%</td>
<td></td>
</tr>
</tbody>
</table>

### Did you move to Loudoun County from somewhere else?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>50</th>
<th>58</th>
<th>83.3%</th>
<th>56</th>
<th>148</th>
<th>95.7%</th>
<th>683</th>
<th>520</th>
<th>91.3%</th>
<th>53</th>
<th>111</th>
<th>88.8%</th>
<th>36</th>
<th>34</th>
<th>88.4%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>No</td>
<td>10</td>
<td>12</td>
<td>16.7%</td>
<td>2</td>
<td>7</td>
<td>4.3%</td>
<td>58</td>
<td>50</td>
<td>8.7%</td>
<td>6</td>
<td>14</td>
<td>11.2%</td>
<td>4</td>
<td>4</td>
<td>11.6%</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td>741</td>
<td>569</td>
<td>100.0%</td>
<td>59</td>
<td>125</td>
<td>100.0%</td>
<td>40</td>
<td>38</td>
<td>100.0%</td>
<td>958</td>
<td>957</td>
<td>100.0%</td>
<td></td>
</tr>
</tbody>
</table>

### In what city or county did you live before moving to Loudoun County?

<table>
<thead>
<tr>
<th></th>
<th>Alexandria City, VA</th>
<th>2</th>
<th>6</th>
<th>4.2%</th>
<th>19</th>
<th>13</th>
<th>2.5%</th>
<th>1</th>
<th>2</th>
<th>2.1%</th>
<th>1</th>
<th>1</th>
<th>2.6%</th>
<th>23</th>
<th>22</th>
<th>2.6%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Arlington County, VA</td>
<td>1</td>
<td>1</td>
<td>1.0%</td>
<td>15</td>
<td>9</td>
<td>1.8%</td>
<td>2</td>
<td>6</td>
<td>5.4%</td>
<td>1</td>
<td>2</td>
<td>4.8%</td>
<td>19</td>
<td>17</td>
<td>2.0%</td>
</tr>
<tr>
<td></td>
<td>Prince William County, VA (includes Manassas and Manassas Park)</td>
<td>1</td>
<td>2</td>
<td>3.3%</td>
<td>3</td>
<td>7</td>
<td>4.7%</td>
<td>15</td>
<td>14</td>
<td>2.8%</td>
<td>1</td>
<td>2</td>
<td>2.1%</td>
<td>1</td>
<td>0</td>
<td>0.8%</td>
</tr>
</tbody>
</table>
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Fairfax, Falls Church cities, Reston, Herndon, Tyson's, Tyson's Corner, McLean, Springfield)</td>
<td>17</td>
<td>19</td>
<td>32.9%</td>
<td>21</td>
<td>54</td>
</tr>
<tr>
<td>Frederick County, MD (includes City of Frederick)</td>
<td>12</td>
<td>7</td>
<td>1.5%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Montgomery County, MD (includes Bethesda, Rockville, Gaithersburg, Germantown and Silver Spring)</td>
<td>1</td>
<td>1</td>
<td>2.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington, DC</td>
<td>2</td>
<td>2</td>
<td>3.7%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>2</td>
<td>1</td>
<td>2.4%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A city or county outside the Metro DC area (such as Winchester, Va; Hagerstown, MD)</td>
<td>25</td>
<td>31</td>
<td>54.8%</td>
<td>30</td>
<td>81</td>
</tr>
<tr>
<td>Total</td>
<td>49</td>
<td>56</td>
<td>100.0%</td>
<td>56</td>
<td>148</td>
</tr>
</tbody>
</table>

## What single factor influenced your decision to locate in Loudoun County?

<table>
<thead>
<tr>
<th>Factor</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Schools or community services</td>
<td>8</td>
<td>10</td>
<td>17.7%</td>
</tr>
<tr>
<td>Housing affordability/Type of housing/Specific house</td>
<td>10</td>
<td>9</td>
<td>16.4%</td>
</tr>
<tr>
<td>Location of work site</td>
<td>11</td>
<td>14</td>
<td>24.6%</td>
</tr>
<tr>
<td>Taxes</td>
<td>1</td>
<td>1</td>
<td>1.2%</td>
</tr>
<tr>
<td>Quality of overall community</td>
<td>2</td>
<td>3</td>
<td>4.5%</td>
</tr>
<tr>
<td>Family considerations</td>
<td>16</td>
<td>19</td>
<td>33.2%</td>
</tr>
</tbody>
</table>
### Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th>Race</th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural character/beauty</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>1</td>
<td>0.8%</td>
</tr>
<tr>
<td>Proximity to things/Location</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>0</td>
<td>0.7%</td>
</tr>
<tr>
<td>Other (specify)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>1</td>
<td>1.8%</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>50</td>
<td>58</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### How safe do you feel in your neighborhood

<table>
<thead>
<tr>
<th>Safety</th>
<th>Very safe</th>
<th>Safe</th>
<th>Unsafe</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American or Black</td>
<td>40</td>
<td>38</td>
<td>2</td>
</tr>
<tr>
<td>Asian</td>
<td>48</td>
<td>54</td>
<td>2</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>55</td>
<td>50</td>
<td>7</td>
</tr>
<tr>
<td>Hispanic</td>
<td>41</td>
<td>29</td>
<td>12</td>
</tr>
<tr>
<td>Other</td>
<td>52</td>
<td>36</td>
<td>10</td>
</tr>
<tr>
<td>Total</td>
<td>148</td>
<td>108</td>
<td>38</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Why do you feel unsafe?</th>
<th>Gangs</th>
<th>Break-ins</th>
<th>Street crimes</th>
<th>Lack of street patrol</th>
<th>Traffic issues</th>
<th>Crime is everywhere/not just here</th>
<th>Just higher crime rate here</th>
<th>Youth crime</th>
<th>Drug crime</th>
<th>Foreign born population</th>
<th>Illegal immigration</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American or Black</td>
<td>4</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td>1</td>
<td>2</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>61</td>
<td>53</td>
<td>16</td>
<td>2</td>
<td>2</td>
<td>4</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Hispanic</td>
<td>61</td>
<td>53</td>
<td>16</td>
<td>2</td>
<td>2</td>
<td>4</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>3</td>
<td>2</td>
<td>4</td>
<td>3</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>148</td>
<td>108</td>
<td>38</td>
<td>10</td>
<td>9</td>
<td>11</td>
<td>10</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>11</td>
</tr>
</tbody>
</table>

### Center for Survey Research
<table>
<thead>
<tr>
<th>Race and ethnicity combined (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
</tr>
<tr>
<td>Full-time</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>6</td>
</tr>
<tr>
<td>2</td>
<td>13</td>
</tr>
<tr>
<td>3</td>
<td>12</td>
</tr>
<tr>
<td>4</td>
<td>15</td>
</tr>
<tr>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td>6</td>
<td>4</td>
</tr>
<tr>
<td>7</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
</tr>
<tr>
<td>In one part-time job</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Not employed</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>5</td>
<td>9</td>
</tr>
<tr>
<td>6</td>
<td>11</td>
</tr>
<tr>
<td>(VOL) RETIRED</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>51</td>
</tr>
<tr>
<td>In which of the following counties or</td>
<td></td>
</tr>
<tr>
<td>Loudoun County, VA</td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>21</td>
</tr>
<tr>
<td>Cities is the Respondent Employed?</td>
<td>Race and Ethnicity Combined (Recoded)</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>--------------------------------------</td>
</tr>
<tr>
<td></td>
<td>African American or Black</td>
</tr>
<tr>
<td></td>
<td>uN</td>
</tr>
<tr>
<td>Fairfax County, VA (includes Fairfax and Falls Church cities)</td>
<td>11</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>3</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>1</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>1</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td>3</td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td>4</td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>8</td>
</tr>
<tr>
<td>Other City or County in Metro DC area</td>
<td>1</td>
</tr>
<tr>
<td>A City or County Outside the Metro DC area</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>33</td>
</tr>
</tbody>
</table>

In which of the following counties or cities is the respondent employed?

Loudoun County, VA

<table>
<thead>
<tr>
<th>Cities is the Respondent Employed?</th>
<th>Race and Ethnicity Combined (Recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>African American or Black</td>
<td>Asian</td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Loudoun County, VA</td>
<td>51</td>
<td>63</td>
</tr>
</tbody>
</table>
### Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th>Cities is this person employed? (All employed persons)</th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fairfax County, VA (includes Fairfax and Falls Church cities)</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td></td>
<td>27</td>
<td>32</td>
<td>53.1%</td>
<td>31</td>
<td>86</td>
<td>62.5%</td>
</tr>
<tr>
<td>Washington, DC</td>
<td>8</td>
<td>9</td>
<td>16.0%</td>
<td>7</td>
<td>20</td>
<td>14.4%</td>
</tr>
<tr>
<td>Arlington County, VA</td>
<td>1</td>
<td>1</td>
<td>0.9%</td>
<td>26</td>
<td>22</td>
<td>4.8%</td>
</tr>
<tr>
<td>Alexandria City, VA</td>
<td>2</td>
<td>3</td>
<td>5.0%</td>
<td>2</td>
<td>6</td>
<td>4.2%</td>
</tr>
<tr>
<td>Prince William County, VA (includes Manassas)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frederick County, MD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Montgomery County, MD</td>
<td>2</td>
<td>5</td>
<td>3.9%</td>
<td>15</td>
<td>12</td>
<td>2.6%</td>
</tr>
<tr>
<td>Other city or county in Metro DC area</td>
<td>1</td>
<td>2</td>
<td>2.6%</td>
<td>2</td>
<td>6</td>
<td>4.6%</td>
</tr>
<tr>
<td>A city or county outside the Metro DC area</td>
<td>3</td>
<td>4</td>
<td>5.9%</td>
<td>4</td>
<td>11</td>
<td>7.9%</td>
</tr>
<tr>
<td>Total</td>
<td>50</td>
<td>59</td>
<td>100.0%</td>
<td>50</td>
<td>138</td>
<td>100.0%</td>
</tr>
<tr>
<td>How many members of your household are federal contractors? (Reported here for all)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>55</td>
<td>65</td>
<td>93.4%</td>
<td>48</td>
<td>124</td>
<td>83.4%</td>
</tr>
<tr>
<td>1</td>
<td>5</td>
<td>5</td>
<td>6.6%</td>
<td>7</td>
<td>22</td>
<td>14.7%</td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1</td>
<td>3</td>
<td>1.9%</td>
<td>9</td>
<td>8</td>
<td>1.5%</td>
</tr>
<tr>
<td>Race and ethnicity combined (recoded)</td>
<td>Total</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-------------------------------------</td>
<td>--------</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>African American or Black</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td>56</td>
<td>149</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>715</td>
<td>543</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hispanic</td>
<td>56</td>
<td>120</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td>40</td>
<td>38</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>927</td>
<td>920</td>
<td>100.0%</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How many members of your household are self-employed workers? (Reported here for all households)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>60</td>
</tr>
<tr>
<td>1</td>
<td>53</td>
</tr>
<tr>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How many members of your household work in a business based in the home? (Reported here for all households)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>57</td>
</tr>
<tr>
<td>1</td>
<td>53</td>
</tr>
<tr>
<td>2</td>
<td>62</td>
</tr>
<tr>
<td>Total</td>
<td>57</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>How many members of your household telecommute? (Reported here for all households)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>46</td>
</tr>
<tr>
<td>1</td>
<td>9</td>
</tr>
<tr>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Is respondent currently a federal</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>YES</td>
<td>3</td>
</tr>
<tr>
<td>NO</td>
<td>31</td>
</tr>
<tr>
<td>Total</td>
<td>34</td>
</tr>
</tbody>
</table>
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>uN</th>
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<td>39</td>
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<td>355</td>
</tr>
<tr>
<td>Is any other member of your household a federal employee?</td>
<td>YES</td>
<td>9</td>
<td>12</td>
<td>22.1%</td>
<td>4</td>
<td>11</td>
<td>10.8%</td>
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<tr>
<td></td>
<td>NO</td>
<td>37</td>
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<td>77.9%</td>
<td>35</td>
<td>94</td>
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<tr>
<td>How would decreased federal spending impact your household's job security?</td>
<td>Better</td>
<td>2</td>
<td>3</td>
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<td>2</td>
<td>8</td>
<td>6.3%</td>
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<td>Worse</td>
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<td>100.0%</td>
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<td>432</td>
</tr>
<tr>
<td>Do you or any members of your household access the Internet at your home?</td>
<td>Yes, someone does</td>
<td>53</td>
<td>63</td>
<td>90.5%</td>
<td>58</td>
<td>155</td>
<td>100.0%</td>
<td>711</td>
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<tr>
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<td>No, no one does</td>
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<td>2.9%</td>
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<td>58</td>
<td>155</td>
<td>100.0%</td>
<td>741</td>
<td>569</td>
</tr>
<tr>
<td>How do you access the Internet?</td>
<td>A fiberoptic connection such as OpenBand or Verizon FIOS</td>
<td>35</td>
<td>39</td>
<td>65.9%</td>
<td>43</td>
<td>120</td>
<td>77.3%</td>
<td>397</td>
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<tr>
<td></td>
<td>A cable TV connection</td>
<td>10</td>
<td>14</td>
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<td>12</td>
<td>30</td>
<td>19.5%</td>
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<tr>
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<td>A cellular telephone connection</td>
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<td></td>
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<tr>
<td></td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td>uN wN w%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>A mobile hotspot such as Verizon MiFi or AT&amp;T Hot Spot</td>
<td>5 6 9.7%</td>
<td>5 12 7.7%</td>
<td>63 47 8.7%</td>
<td>5 9 8.4%</td>
<td>4 2 5.1%</td>
<td>82 75 8.4%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>An area wireless connection such as AllPoints Broadband</td>
<td>4 6 10.5%</td>
<td>5 13 8.6%</td>
<td>77 56 10.6%</td>
<td>4 7 6.8%</td>
<td>6 4 12.2%</td>
<td>96 87 9.9%</td>
<td></td>
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</tr>
<tr>
<td>A dial-up connection using a phone line and modem</td>
<td>1 1 1.1%</td>
<td>11 5 0.9%</td>
<td>1 1 0.8%</td>
<td>1 1 3.0%</td>
<td>14 7 0.8%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A DSL enabled phone line</td>
<td>1 1 1.2%</td>
<td>19 9 1.7%</td>
<td>2 3 3.0%</td>
<td>2 2 4.8%</td>
<td>24 14 1.6%</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>A telephone company T-1 connection</td>
<td>1 4 2.3%</td>
<td>6 3 0.6%</td>
<td>3 6 5.3%</td>
<td>10 12 1.4%</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Satellite</td>
<td>1 3 1.8%</td>
<td>36 17 3.3%</td>
<td>2 7 6.8%</td>
<td>1 1 2.1%</td>
<td>40 28 3.2%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other alternative provider such as Verizon HomeFusion, etc</td>
<td>4 2 0.3%</td>
<td>1 1 3.5%</td>
<td>5 3 0.3%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>OTHER (PLEASE SPECIFY)</td>
<td>1 1 1.8%</td>
<td>8 4 0.7%</td>
<td>2 4 4.4%</td>
<td>11 7 0.7%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>51 60 100.0%</td>
<td>58 155 100.0%</td>
<td>686 532 100.0%</td>
<td>50 104 100.0%</td>
<td>37 36 100.0%</td>
<td>882 886 100.0%</td>
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**Center for Survey Research**

**2016 Loudoun County Survey of Residents**
### Race and ethnicity combined (recoded)

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<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
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<td><strong>w%</strong></td>
<td><strong>uN</strong></td>
<td><strong>wN</strong></td>
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<tr>
<td>In which of the following ways do you receive information about Loudoun County programs and services?</td>
<td></td>
<td></td>
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<tr>
<td>Access Information: Newspapers (Online or hard copy)</td>
<td>42</td>
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<td>87</td>
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<td>Access Information: Radio</td>
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<td>Access Information: Television</td>
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<td>36</td>
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<td>Access Information: Social Media (Facebook, Twitter, LinkedIn, YouTube)</td>
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<td>51</td>
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<td>Access Information: Alert Loudoun (Subscription to receive county news and information)</td>
<td>17</td>
<td>23</td>
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<td>14</td>
<td>42</td>
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<td>Access Information: Board of Supervisors’ newsletters</td>
<td>9</td>
<td>9</td>
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<td>7</td>
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<td>Access Information: Home Owners’ Association (HOA) newsletters</td>
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<td>Access Information: Public Libraries</td>
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<td>Access Information: Parks and Recreation Activity Guide</td>
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<td>43.1%</td>
<td>16</td>
<td>47</td>
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<tr>
<td>Access Information: Public Meetings</td>
<td>9</td>
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<td>14</td>
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<td>Access Information: Word of Mouth</td>
<td>34</td>
<td>40</td>
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**Total**

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<th><strong>wN</strong></th>
<th><strong>w%</strong></th>
<th><strong>uN</strong></th>
<th><strong>wN</strong></th>
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<th><strong>uN</strong></th>
<th><strong>wN</strong></th>
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<td>672</td>
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<td>249</td>
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**Appendices**
### Race and ethnicity combined (recoded)

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<th>Asian</th>
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<th>Hispanic</th>
<th>Other</th>
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<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
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<td>SCHOOLS, SCHOOL BOARD (added code)</td>
<td>10</td>
<td>8</td>
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<td>57</td>
<td>153</td>
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#### In what newspapers do you get information about Loudoun County programs and services?

<table>
<thead>
<tr>
<th></th>
<th>LOUDOUN TIMES-MIRROR</th>
<th>LOUDOUN NOW</th>
<th>WASHINGTON POST</th>
<th>PATCH.COM (SUCH AS ASHBURN PATCH)</th>
<th>BLUE RIDGE LEADER</th>
<th>CONNECTION</th>
<th>PURCELLVILLE GAZETTE</th>
<th>OTHER 1 (PLEASE SPECIFY)</th>
<th>OTHER 2 (PLEASE SPECIFY)</th>
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<td></td>
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### Race and ethnicity combined (recoded)

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<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
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<td>wN</td>
<td>w%</td>
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<td>64</td>
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<tr>
<td>How many of the school age children in your household attend public school?</td>
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<td>30</td>
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<td>In the past two years, have you used the public schools?</td>
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<td></td>
<td></td>
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</tr>
<tr>
<td>YES</td>
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<td>100.0%</td>
<td>58</td>
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<td>100.0%</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Schools</td>
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<tr>
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<td>18</td>
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<td>5</td>
<td>1.7%</td>
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<tr>
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2016 Loudoun County Survey of Residents

Center for Survey Research
### Race and ethnicity combined (recoded)

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<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
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<td>w%</td>
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<th>years, have you used the Sheriff's Office</th>
<th>Total</th>
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<table>
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</tr>
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<tbody>
<tr>
<td>Very satisfied</td>
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</tr>
<tr>
<td>Satisfied</td>
<td></td>
</tr>
<tr>
<td>Dissatisfied</td>
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</tr>
<tr>
<td>Very dissatisfied</td>
<td></td>
</tr>
<tr>
<td>Have no opinion of the service</td>
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<tr>
<td><strong>Total</strong></td>
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<table>
<thead>
<tr>
<th>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</th>
<th>Total</th>
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<tbody>
<tr>
<td>Yes, willing to pay higher taxes</td>
<td></td>
</tr>
<tr>
<td>No, not willing to pay higher taxes</td>
<td></td>
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<tr>
<td>(VOL) IT DEPENDS</td>
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<table>
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<tr>
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### Race and ethnicity combined (recoded)

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<th>Hispanic</th>
<th>Other</th>
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<td>uN  wN  w%</td>
<td>uN  wN  w%</td>
<td>uN  wN  w%</td>
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<td>4 13 46.3%</td>
<td>45 37 47.1%</td>
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<td>43 30 38.2%</td>
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<tr>
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<td>1  0  4.0%</td>
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<td>11 7 78.9%</td>
<td>2  0 100.0%</td>
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<td>2  0 100.0%</td>
<td>17 12 100.0%</td>
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<td>1  4 33.5%</td>
<td>22 17 12.9%</td>
<td>27 26 15.0%</td>
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<td>1  0  0.1%</td>
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<td>Race and ethnicity combined (recoded)</td>
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<td>wN</td>
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<td>Hispanic</td>
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<td>pay higher taxes to provide more</td>
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Appendices
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<td>White or Caucasian</td>
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<td>(VOL) IT DEPENDS</td>
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<td>In the past two years, have you used</td>
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<tr>
<td>County Health Services</td>
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<td>YES</td>
<td>6 5 100.0%</td>
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<td>NO</td>
<td></td>
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<td>How satisfied are you with:</td>
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<tr>
<td>County Health Services</td>
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</tr>
<tr>
<td>Very satisfied</td>
<td>4 6 61.1%</td>
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<tr>
<td>Satisfied</td>
<td>3 4 38.9%</td>
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<tr>
<td>Dissatisfied</td>
<td>4 5 7.3%</td>
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<tr>
<td>Very dissatisfied</td>
<td>1 3 18.6%</td>
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<td>Have no opinion of the service</td>
<td>1 1 2.3%</td>
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<td>Would you be willing or not to pay</td>
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<td>higher taxes to provide more funding</td>
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<td>for [SERVICE]?</td>
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<td>Yes, willing to pay higher taxes</td>
<td>4 4 72.7%</td>
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<td>1 3 100.0%</td>
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<td>1 1 23.0%</td>
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<td>Total</td>
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<td>In the past two years, have you used</td>
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</tr>
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<td>County Animal Services</td>
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<tr>
<td>YES</td>
<td>4 4 6.1%</td>
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<tr>
<td>NO</td>
<td>56 65 93.9%</td>
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### Race and ethnicity combined (recoded)

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<th>White or Caucasian</th>
<th>Hispanic</th>
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<td>44</td>
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<td>5</td>
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<td>2.5%</td>
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<td>3</td>
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<td>100.0%</td>
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<td>Yes, willing to pay higher taxes</td>
<td>2</td>
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<td>100.0%</td>
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<td>In the past two years, have you used County Senior Services</td>
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<td>8</td>
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<td>147</td>
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<td>58</td>
<td>155</td>
<td>100.0%</td>
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<td>38.1%</td>
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E-20

University of Virginia
### Race and ethnicity combined (recoded)

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<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
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<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>1</td>
<td>1</td>
<td>11.2%</td>
<td>5</td>
<td>5</td>
<td>9.3%</td>
</tr>
<tr>
<td>Very dissatisfied</td>
<td>1</td>
<td>1</td>
<td>2.4%</td>
<td>1</td>
<td>1</td>
<td>1.7%</td>
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<tr>
<td>Have no opinion of the service</td>
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<td>3.9%</td>
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<td>2.8%</td>
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<td>100.0%</td>
<td>3</td>
<td>8</td>
<td>100.0%</td>
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<tr>
<td>Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?</td>
<td>1</td>
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<td>100.0%</td>
<td>3</td>
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<td>No, not willing to pay higher taxes</td>
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<td>Agree or disagree: The county provides good value for the tax dollar</td>
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<td>15</td>
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<td>12</td>
<td>31</td>
<td>23.3%</td>
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<tr>
<td>Strongly Agree</td>
<td>15</td>
<td>15</td>
<td>23.3%</td>
<td>12</td>
<td>31</td>
<td>23.3%</td>
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<tr>
<td>Somewhat Agree</td>
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<td>44</td>
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<td>34</td>
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<td>Somewhat Disagree</td>
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<td>51</td>
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<td>What do you think is the single biggest problem facing Loudoun County: GROWTH/DEVELOPMENT (TOO MUCH, TOO FAST, NOT PLANNED WELL)</td>
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<td>17</td>
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<td>15</td>
<td>39</td>
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## Race and ethnicity combined (recoded)

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<td>wN</td>
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### County? (Up to 2 answers accepted)

#### Biggest problem facing

**Loudoun County:** **SCHOOLS** (TOO CROWDED, NOT ENOUGH, NOT SAFE ENOUGH)

- **1** 2 2.7%
- **35** 29 5.3%
- **5** 9 9.1%
- **1** 2 4.9%

#### Biggest problem facing

**Loudoun County:** **SCHOOL BUDGET- TOO HIGH**

- **1** 4 3.0%
- **8** 5 1.0%
- **1** 2 1.6%
- **1** 1 3.7%

#### Biggest problem facing

**Loudoun County:** **SCHOOL BUDGET- TOO LOW**

- **2** 2 3.9%
- **1** 4 2.7%
- **25** 23 4.3%
- **1** 3 3.3%

#### Biggest problem facing

**Loudoun County:** **DRUGS**

- **26** 22 4.2%
- **1** 2 2.3%

#### Biggest problem facing

**Loudoun County:** **CRIME**

- **1** 1 1.0%
- **2** 3 2.1%
- **16** 12 2.3%
- **2** 5 4.6%

#### Biggest problem facing

**Loudoun County:** **YOUTH CRIME/GANG PROBLEMS**

- **8** 7 1.2%
- **1** 2 1.7%

#### Biggest problem facing

**Loudoun County:** **TOO FEW YOUTH ACTIVITIES**

- **2** 2 3.4%
- **1** 1 0.2%
- **1** 2 2.3%
## Race and ethnicity combined (recoded)

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<th>Race and Ethnicity</th>
<th>Total</th>
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<td>Hispanic</td>
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### Biggest problem facing Loudoun County

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<td>8.7%</td>
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<td><strong>LACK OF JOBS</strong></td>
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<td><strong>TRAFFIC</strong></td>
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**Total:** 48 36 4.2%
## Race and ethnicity combined (recoded)

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<td>wN</td>
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<td>wN</td>
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<tr>
<td>Biggest problem facing Loudoun County:DIRT ROADS</td>
<td>1</td>
<td>1</td>
<td>1.2%</td>
<td>1</td>
<td>1</td>
<td>0.1%</td>
</tr>
<tr>
<td>Biggest problem facing Loudoun County:OTHER (PLEASE LIST)</td>
<td>5</td>
<td>6</td>
<td>10.8%</td>
<td>1</td>
<td>1</td>
<td>0.8%</td>
</tr>
<tr>
<td>Total</td>
<td>52</td>
<td>59</td>
<td>100.0%</td>
<td>50</td>
<td>133</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

## What single thing do you like best about Loudoun County? (Up to 2 answers accepted)

<table>
<thead>
<tr>
<th></th>
<th>RURAL/OPEN/COUNTRY</th>
<th>RURAL/URBAN BALANCE (OR RURAL/URBAN BALANCE)</th>
<th>PEOPLE/FRIENDLY/PERSO NAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>RURAL/OPEN/COUNTRY</td>
<td>6</td>
<td>7</td>
<td>10.0%</td>
</tr>
<tr>
<td>RURAL/SUBURBAN BALANCE (OR RURAL/URBAN BALANCE)</td>
<td>3</td>
<td>3</td>
<td>4.5%</td>
</tr>
<tr>
<td>PEOPLE/FRIENDLY/PERSO NAL</td>
<td>7</td>
<td>9</td>
<td>13.9%</td>
</tr>
</tbody>
</table>
## 2016 Loudoun County Survey of Residents

<table>
<thead>
<tr>
<th>Location/Proximity (To Shopping, To Major City, Etc.)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>13</td>
</tr>
<tr>
<td>Asian</td>
<td>7</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>126</td>
</tr>
<tr>
<td>Hispanic</td>
<td>7</td>
</tr>
<tr>
<td>Other</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>163</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Services/Amenities/Programs</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>8</td>
</tr>
<tr>
<td>Asian</td>
<td>11</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>81</td>
</tr>
<tr>
<td>Hispanic</td>
<td>9</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>115</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Neighborhood/Community (Size, Design, Offerings)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>5</td>
</tr>
<tr>
<td>Asian</td>
<td>7</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>92</td>
</tr>
<tr>
<td>Hispanic</td>
<td>4</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>114</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Cultural Diversity</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>1</td>
</tr>
<tr>
<td>Asian</td>
<td>3</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>11</td>
</tr>
<tr>
<td>Hispanic</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>18</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Job Availability</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
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<td>2</td>
</tr>
<tr>
<td>Asian</td>
<td>14</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>17</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Beauty/Scenic Views</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>3</td>
</tr>
<tr>
<td>Asian</td>
<td>6</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>89</td>
</tr>
<tr>
<td>Hispanic</td>
<td>6</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>105</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Schools (Quality, Safety, Etc.)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>5</td>
</tr>
<tr>
<td>Asian</td>
<td>12</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>88</td>
</tr>
<tr>
<td>Hispanic</td>
<td>8</td>
</tr>
<tr>
<td>Other</td>
<td>4</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>117</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Safe/Safety (Of County, Communities)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>8</td>
</tr>
<tr>
<td>Asian</td>
<td>12</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>55</td>
</tr>
<tr>
<td>Hispanic</td>
<td>15</td>
</tr>
<tr>
<td>Other</td>
<td>6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>96</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Good Value for the Tax Dollar</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>5</td>
</tr>
<tr>
<td>Asian</td>
<td>1</td>
</tr>
<tr>
<td>Hispanic</td>
<td>6</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>12</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Environment/Cleanliness</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>7</td>
</tr>
<tr>
<td>Asian</td>
<td>2</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>38</td>
</tr>
<tr>
<td>Hispanic</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>50</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Affordability</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>2</td>
</tr>
<tr>
<td>Asian</td>
<td>7</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>10</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Historic Resources</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa American or Black</td>
<td>12</td>
</tr>
<tr>
<td>Hispanic</td>
<td>12</td>
</tr>
</tbody>
</table>
### Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>OTHER (LIST BELOW)</td>
<td>8</td>
<td>12</td>
<td>17.6%</td>
<td>1</td>
<td>4</td>
<td>2.7%</td>
</tr>
<tr>
<td>Total</td>
<td>56</td>
<td>65</td>
<td>100.0%</td>
<td>51</td>
<td>136</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### How would you rate the overall quality of life in Loudoun County?

<table>
<thead>
<tr>
<th>Rating</th>
<th>Total (uN)</th>
<th>Total (wN)</th>
<th>Total (w%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>29</td>
<td>36</td>
<td>51.6%</td>
</tr>
<tr>
<td>Good</td>
<td>27</td>
<td>29</td>
<td>41.4%</td>
</tr>
<tr>
<td>Fair</td>
<td>4</td>
<td>5</td>
<td>7.0%</td>
</tr>
<tr>
<td>Poor</td>
<td>1</td>
<td>1</td>
<td>0.6%</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### In ten years, do you see yourself living in...

<table>
<thead>
<tr>
<th>Residence</th>
<th>Total (uN)</th>
<th>Total (wN)</th>
<th>Total (w%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your current residence</td>
<td>14</td>
<td>13</td>
<td>21.9%</td>
</tr>
<tr>
<td>A different residence in Loudoun County</td>
<td>15</td>
<td>20</td>
<td>33.1%</td>
</tr>
<tr>
<td>Outside Loudoun County</td>
<td>23</td>
<td>28</td>
<td>45.0%</td>
</tr>
<tr>
<td>Total</td>
<td>52</td>
<td>61</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### What would be your reason for leaving Loudoun County?

<table>
<thead>
<tr>
<th>Reason</th>
<th>Total (uN)</th>
<th>Total (wN)</th>
<th>Total (w%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retirement</td>
<td>4</td>
<td>3</td>
<td>10.1%</td>
</tr>
<tr>
<td>Lack of assisted living facilities</td>
<td>1</td>
<td>0</td>
<td>0.1%</td>
</tr>
<tr>
<td>Lack of hospital and emergency care service</td>
<td>1</td>
<td>0</td>
<td>0.2%</td>
</tr>
<tr>
<td>Lack of affordable housing</td>
<td>1</td>
<td>3</td>
<td>6.2%</td>
</tr>
<tr>
<td>Cost of living</td>
<td>7</td>
<td>9</td>
<td>32.0%</td>
</tr>
<tr>
<td>Total</td>
<td>59</td>
<td>82</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Local taxes</td>
<td>1</td>
<td>1</td>
<td>4.1%</td>
<td>18</td>
<td>9</td>
</tr>
<tr>
<td>Lack of recreation and entertainment</td>
<td>1</td>
<td>2</td>
<td>5.8%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Lack of mixed-use or live/work/play environments</td>
<td>1</td>
<td>2</td>
<td>7.2%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Employment/career-related move</td>
<td>3</td>
<td>5</td>
<td>17.2%</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Too much growth</td>
<td>3</td>
<td>2</td>
<td>7.8%</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Too much traffic</td>
<td>3</td>
<td>2</td>
<td>7.2%</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>Seeks rural area</td>
<td>2</td>
<td>2</td>
<td>1.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Family reasons/empty nest/downsizing</td>
<td>3</td>
<td>2</td>
<td>7.8%</td>
<td>3</td>
<td>8</td>
</tr>
<tr>
<td>Weather/climate</td>
<td>1</td>
<td>2</td>
<td>7.2%</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>2</td>
<td>2</td>
<td>8.7%</td>
<td>3</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>23</td>
<td>28</td>
<td>100.0%</td>
<td>16</td>
<td>43</td>
</tr>
<tr>
<td>Are there sufficient nighttime activities in Loudoun County for members of your</td>
<td>YES</td>
<td>33</td>
<td>37</td>
<td>54.1%</td>
<td>29</td>
</tr>
<tr>
<td>NO</td>
<td>20</td>
<td>27</td>
<td>38.8%</td>
<td>22</td>
<td>64</td>
</tr>
<tr>
<td>NO OPINION / DON'T CARE</td>
<td>YES</td>
<td>6</td>
<td>5</td>
<td>7.0%</td>
<td>7</td>
</tr>
<tr>
<td>Household?</td>
<td>Race and ethnicity combined (recoded)</td>
<td>Total</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>------------</td>
<td>--------------------------------------</td>
<td>-------</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>African American or Black</td>
<td>Asian</td>
<td>White or Caucasian</td>
<td>Hispanic</td>
<td>Other</td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>Total</td>
<td>59</td>
<td>69</td>
<td>100.0%</td>
<td>58</td>
<td>155</td>
</tr>
<tr>
<td>What nighttime activity is missing in Loudoun County? (Respondent can pick all that apply)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FINE DINING</td>
<td>2</td>
<td>3</td>
<td>15.1%</td>
<td>4</td>
<td>10</td>
</tr>
<tr>
<td>INTERNATIONAL DINING</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BARS &amp; NIGHTCLUBS</td>
<td>7</td>
<td>10</td>
<td>45.4%</td>
<td>3</td>
<td>9</td>
</tr>
<tr>
<td>LIVE ENTERTAINMENT AND MUSIC</td>
<td>8</td>
<td>10</td>
<td>45.9%</td>
<td>1</td>
<td>4</td>
</tr>
<tr>
<td>SYMPHONY OR ORCHESTRA</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>LIVE THEATER SUCH AS PLAYS AND MUSICALS, AND PERFORMANCES/PERFORMANCE ART</td>
<td>2</td>
<td>7</td>
<td>10.6%</td>
<td>12</td>
<td>9</td>
</tr>
<tr>
<td>MOVIE THEATERS</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DOWNTOWN EVENTS SUCH AS ART GALLERIES, CONCERTS, SPECIAL EVENTS</td>
<td>3</td>
<td>4</td>
<td>16.0%</td>
<td>3</td>
<td>8</td>
</tr>
</tbody>
</table>
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td><strong>SPORTING EVENTS</strong></td>
<td>1</td>
<td>1</td>
<td>4.9%</td>
<td>7</td>
<td>21</td>
<td>33.6%</td>
</tr>
<tr>
<td><strong>CHILD/YOUTH/FAMILY ACTIVITIES</strong></td>
<td>4</td>
<td>4</td>
<td>16.0%</td>
<td>8</td>
<td>26</td>
<td>40.6%</td>
</tr>
<tr>
<td><strong>OR SOMETHING ELSE? (SPECIFY)</strong></td>
<td>1</td>
<td>2</td>
<td>6.8%</td>
<td>3</td>
<td>3</td>
<td>4.0%</td>
</tr>
<tr>
<td><strong>THINGS HERE NEED TO STAY OPEN LATER (added code)</strong></td>
<td>1</td>
<td>2</td>
<td>7.1%</td>
<td>1</td>
<td>3</td>
<td>4.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>17</td>
<td>22</td>
<td>100.0%</td>
<td>21</td>
<td>63</td>
<td>100.0%</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>30</td>
<td>38</td>
<td>54.9%</td>
<td>23</td>
<td>66</td>
<td>42.5%</td>
</tr>
<tr>
<td>Very important</td>
<td>30</td>
<td>38</td>
<td>54.9%</td>
<td>23</td>
<td>66</td>
<td>42.5%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>21</td>
<td>21</td>
<td>30.6%</td>
<td>20</td>
<td>49</td>
<td>31.9%</td>
</tr>
<tr>
<td>Not too important</td>
<td>8</td>
<td>8</td>
<td>11.6%</td>
<td>9</td>
<td>20</td>
<td>13.2%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>1</td>
<td>2</td>
<td>2.9%</td>
<td>6</td>
<td>19</td>
<td>12.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td>58</td>
<td>155</td>
<td>100.0%</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving or building roads in the next few years</td>
<td>42</td>
<td>48</td>
<td>68.5%</td>
<td>36</td>
<td>95</td>
<td>61.4%</td>
</tr>
<tr>
<td>Very important</td>
<td>42</td>
<td>48</td>
<td>68.5%</td>
<td>36</td>
<td>95</td>
<td>61.4%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>12</td>
<td>15</td>
<td>22.1%</td>
<td>17</td>
<td>47</td>
<td>30.2%</td>
</tr>
<tr>
<td>Not too important</td>
<td>3</td>
<td>3</td>
<td>4.0%</td>
<td>45</td>
<td>31</td>
<td>5.5%</td>
</tr>
<tr>
<td>Race and ethnicity combined (recoded)</td>
<td>Total</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>--------------------------------------</td>
<td>-------</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>African American or Black</td>
<td>Asian</td>
<td>White or Caucasian</td>
<td>Hispanic</td>
<td>Other</td>
<td></td>
</tr>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>3</td>
<td>4</td>
<td>5.4%</td>
<td>5</td>
<td>13</td>
<td>8.5%</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td>58</td>
<td>155</td>
<td>100.0%</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very important</td>
<td>22</td>
<td>28</td>
<td>41.3%</td>
<td>31</td>
<td>84</td>
<td>54.5%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>22</td>
<td>24</td>
<td>35.7%</td>
<td>16</td>
<td>42</td>
<td>27.2%</td>
</tr>
<tr>
<td>Not too important</td>
<td>2</td>
<td>2</td>
<td>2.7%</td>
<td>9</td>
<td>23</td>
<td>15.1%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>13</td>
<td>14</td>
<td>20.3%</td>
<td>2</td>
<td>5</td>
<td>3.2%</td>
</tr>
<tr>
<td>Total</td>
<td>59</td>
<td>68</td>
<td>100.0%</td>
<td>58</td>
<td>155</td>
<td>100.0%</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Very important</td>
<td>30</td>
<td>33</td>
<td>46.8%</td>
<td>26</td>
<td>69</td>
<td>44.2%</td>
</tr>
<tr>
<td>Somewhat important</td>
<td>18</td>
<td>21</td>
<td>30.1%</td>
<td>21</td>
<td>59</td>
<td>37.8%</td>
</tr>
<tr>
<td>Not too important</td>
<td>8</td>
<td>11</td>
<td>15.6%</td>
<td>8</td>
<td>20</td>
<td>12.9%</td>
</tr>
<tr>
<td>Not important at all</td>
<td>4</td>
<td>5</td>
<td>7.5%</td>
<td>3</td>
<td>8</td>
<td>5.1%</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td>58</td>
<td>155</td>
<td>100.0%</td>
</tr>
<tr>
<td>Do you use public transportation</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>14</td>
<td>19</td>
<td>27.0%</td>
<td>15</td>
<td>38</td>
<td>24.8%</td>
</tr>
<tr>
<td>No</td>
<td>46</td>
<td>51</td>
<td>73.0%</td>
<td>43</td>
<td>117</td>
<td>75.2%</td>
</tr>
<tr>
<td>Total</td>
<td>60</td>
<td>69</td>
<td>100.0%</td>
<td>58</td>
<td>155</td>
<td>100.0%</td>
</tr>
<tr>
<td>In the past two</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>16</td>
<td>19</td>
<td>26.7%</td>
<td>12</td>
<td>33</td>
<td>22.1%</td>
</tr>
</tbody>
</table>
Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Total</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
</table>
| African American or    | 800   | 69  | 73.3% | 44%
| Black                  |       |    | 51  | 65.5% |
| Asian                  | 766   | 69  | 80.8%  |
| White or Caucasian     | 77.9% |
| Hispanic               | 483   | 51  | 67.7%  |
| Other                  | 71.9% |
| uN                     | 800   | 69  | 73.3%  |
| wN                     | 766   | 69  | 80.8%  |

**Years, have you used County Transit Services**

- **NO**
  - Total: 60 69 100.0%
  - African American or Black: 44 51 73.3%
  - Asian: 44 117 77.9%
  - White or Caucasian: 637 483 85.4%
  - Hispanic: 43 88 70.3%
  - Other: 32 28 71.9%

- **Total:** 60 69 100.0%

**How satisfied are you with: County Transit Services**

- **Very satisfied**
  - Total: 7 8 41.5%
  - African American or Black: 7 8 41.5%
  - Asian: 6 16 47.4%
  - White or Caucasian: 40 35 42.0%
  - Hispanic: 7 17 47.1%
  - Other: 1 0 4.3%

- **Satisfied**
  - Total: 7 8 47.4%
  - African American or Black: 7 8 41.9%
  - Asian: 6 16 47.4%
  - White or Caucasian: 40 35 42.0%
  - Hispanic: 7 17 47.1%
  - Other: 1 0 4.3%

- **Dissatisfied**
  - Total: 3 4 16.6%
  - African American or Black: 3 4 16.6%
  - Asian: 5 13 40.7%
  - White or Caucasian: 49 38 46.2%
  - Hispanic: 6 13 35.3%
  - Other: 5 8 69.9%

- **Very dissatisfied**
  - Total: 6 4 5.3%
  - African American or Black: 6 4 5.3%
  - Asian: 6 4 5.3%
  - White or Caucasian: 49 38 46.2%
  - Hispanic: 6 13 35.3%
  - Other: 5 8 69.9%

- **Have no opinion of the service**
  - Total: 1 1 10.3%
  - African American or Black: 1 1 10.3%
  - Asian: 1 1 10.3%
  - White or Caucasian: 1 1 10.3%
  - Hispanic: 1 1 10.3%
  - Other: 1 1 10.3%

**Total**

- **Yes, willing to pay higher taxes**
  - Total: 7 6 100.0%
  - African American or Black: 7 6 100.0%
  - Asian: 1 3 40.6%
  - White or Caucasian: 2 3 59.4%
  - Hispanic: 2 4 59.4%
  - Other: 1 2 64.9%

- **No, not willing to pay higher taxes**
  - Total: 8 9 100.0%
  - African American or Black: 8 9 100.0%
  - Asian: 1 3 40.6%
  - White or Caucasian: 2 3 59.4%
  - Hispanic: 2 4 59.4%
  - Other: 1 2 64.9%

- **(VOL) IT DEPENDS**
  - Total: 6 11 100.0%
  - African American or Black: 6 11 100.0%
  - Asian: 1 3 40.6%
  - White or Caucasian: 2 3 59.4%
  - Hispanic: 2 4 59.4%
  - Other: 1 2 64.9%

**Total**

- **Would you be willing or not to pay higher taxes to provide more funding for [SERVICE]?**
  - Total: 2 3 100.0%
  - African American or Black: 2 3 100.0%
  - Asian: 1 4 100.0%
  - White or Caucasian: 11 10 100.0%
  - Hispanic: 3 6 100.0%
  - Other: 1 2 100.0%

**What public BUS**

- Total: 9 11 58.4%
  - African American or Black: 9 11 58.4%
  - Asian: 9 24 62.8%
  - White or Caucasian: 70 54 41.4%
  - Hispanic: 12 32 71.4%
  - Other: 3 2 19.4%
### Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th>Race and ethnicity combined (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American or Black</td>
<td></td>
</tr>
<tr>
<td>Asian</td>
<td></td>
</tr>
<tr>
<td>White or Caucasian</td>
<td></td>
</tr>
<tr>
<td>Hispanic</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
<tr>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>8</td>
<td>11</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>VAN POOL</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>TAXI/HIRED CAR/LIMO</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>7</td>
</tr>
<tr>
<td>GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>CAR POOL/SLUGGING</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>19</td>
</tr>
</tbody>
</table>

### Transportation do you use? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th>Transportation do you use?</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>METRORAIL</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>11</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td>VAN POOL</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>TAXI/HIRED CAR/LIMO</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>7</td>
</tr>
<tr>
<td>GOVERNMENT/NONPROFIT TRANSPORTATION SERVICE</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>CAR POOL/SLUGGING</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>19</td>
</tr>
</tbody>
</table>

### What type of bus do you take?

<table>
<thead>
<tr>
<th>What type of bus do you take?</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type of bus: A bus that connects to Metrorail</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Type of bus: A commuter bus to Washington DC or the Pentagon</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>Type of bus: A local bus</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>Type of bus: Paratransitl</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Type of bus: Other (specify)</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>11</td>
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</tbody>
</table>
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Uses Metrorail to go to work</td>
<td>5</td>
<td>7</td>
<td>59.7%</td>
<td>4</td>
<td>9</td>
<td>50.5%</td>
</tr>
<tr>
<td>Uses Metrorail to go shopping</td>
<td>2</td>
<td>2</td>
<td>20.9%</td>
<td>3</td>
<td>6</td>
<td>33.7%</td>
</tr>
<tr>
<td>Uses Metrorail to go to sporting events</td>
<td>1</td>
<td>1</td>
<td>7.2%</td>
<td>2</td>
<td>4</td>
<td>55.6%</td>
</tr>
<tr>
<td>Uses Metrorail to go to recreational/entertainment locations and events</td>
<td>6</td>
<td>9</td>
<td>75.7%</td>
<td>7</td>
<td>14</td>
<td>75.7%</td>
</tr>
<tr>
<td>Uses Metrorail for other (specify)</td>
<td></td>
<td></td>
<td></td>
<td>9</td>
<td>7</td>
<td>44.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>8</td>
<td>11</td>
<td>100.0%</td>
<td>8</td>
<td>17</td>
<td>100.0%</td>
</tr>
<tr>
<td>Why don't you use public transportation?</td>
<td>TAKES TOO MUCH TIME, TOO INEFFICIENT WITH TIME, WAIT TIME</td>
<td>5</td>
<td>5</td>
<td>10.7%</td>
<td>3</td>
<td>9</td>
</tr>
<tr>
<td></td>
<td>DOESN'T GO WHERE I NEED IT TO GO</td>
<td>10</td>
<td>10</td>
<td>19.3%</td>
<td>7</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>I HAVE TO GO TOO FAR FROM HOME TO GET TO IT</td>
<td>2</td>
<td>2</td>
<td>3.2%</td>
<td>3</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY</td>
<td>1</td>
<td>3</td>
<td>2.3%</td>
<td>18</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>CONVENIENCE/FLEXIBILITY, NOT WORK-RELATED</td>
<td>4</td>
<td>5</td>
<td>10.1%</td>
<td>6</td>
<td>15</td>
</tr>
</tbody>
</table>
## Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td><strong>HAVE A CAR/DON’T NEED TO</strong></td>
<td>406</td>
<td>398</td>
<td>55.9%</td>
<td>46</td>
<td>51</td>
<td>100.0%</td>
<td>43</td>
<td>117</td>
<td>100.0%</td>
</tr>
<tr>
<td>WORK FROM HOME/WORK IS CLOSE BY</td>
<td>48</td>
<td>54</td>
<td>100.0%</td>
<td>1</td>
<td>1</td>
<td>100.0%</td>
<td>7</td>
<td>7</td>
<td>100.0%</td>
</tr>
<tr>
<td>NONE IS AVAILABLE, NO INFORMATION ABOUT IT</td>
<td>62</td>
<td>63</td>
<td>7.6%</td>
<td>2</td>
<td>1</td>
<td>8.0%</td>
<td>5</td>
<td>1</td>
<td>100.0%</td>
</tr>
<tr>
<td>IT COSTS TOO MUCH</td>
<td>48</td>
<td>54</td>
<td>100.0%</td>
<td>2</td>
<td>1</td>
<td>100.0%</td>
<td>7</td>
<td>7</td>
<td>100.0%</td>
</tr>
<tr>
<td>SAFETY ISSUES</td>
<td>1</td>
<td>1</td>
<td>1.6%</td>
<td>3</td>
<td>2</td>
<td>0.5%</td>
<td>7</td>
<td>7</td>
<td>100.0%</td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>1</td>
<td>1</td>
<td>2.0%</td>
<td>1</td>
<td>0</td>
<td>0.0%</td>
<td>3</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td>RETIRED/UNEMPLOYED/NON-WORK RIDE-SHARING (added code)</td>
<td>5</td>
<td>3</td>
<td>0.7%</td>
<td>5</td>
<td>3</td>
<td>0.4%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CARPOOL/SHARES RIDES FOR WORK (added code)</td>
<td>1</td>
<td>1</td>
<td>2.1%</td>
<td>1</td>
<td>0</td>
<td>0.1%</td>
<td>3</td>
<td>3</td>
<td>0.4%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>46</td>
<td>51</td>
<td>100.0%</td>
<td>43</td>
<td>117</td>
<td>100.0%</td>
<td>571</td>
<td>437</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### Do any other members of household use public transportation to go to work?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td>7</td>
<td>39</td>
</tr>
</tbody>
</table>

### What kinds of public transportation do they use?

<table>
<thead>
<tr>
<th></th>
<th>BUS</th>
<th>METRORAIL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total</strong></td>
<td>6</td>
<td>2</td>
</tr>
</tbody>
</table>
### Race and ethnicity combined (recoded)

<table>
<thead>
<tr>
<th></th>
<th>African American or Black</th>
<th>Asian</th>
<th>White or Caucasian</th>
<th>Hispanic</th>
<th>Other</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>6</td>
<td>4</td>
<td>12.6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>VAN POOL</td>
<td>1</td>
<td>1</td>
<td>1.8%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>TAXI/HIRED CAR/LIMO</td>
<td>1</td>
<td>1</td>
<td>4.2%</td>
<td>1</td>
<td>2</td>
<td>9.4%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>OTHER (SPECIFY)</td>
<td>1</td>
<td>0</td>
<td>1.1%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>7</td>
<td>7</td>
<td>100.0%</td>
<td>9</td>
<td>22</td>
<td>100.0%</td>
<td>8</td>
<td>21</td>
</tr>
</tbody>
</table>

| Respondent's gender | MALE | 31 | 33 | 47.9% | 30 | 74 | 47.9% | 386 | 281 | 49.4% | 30 | 59 | 47.3% | 27 | 25 | 65.0% | 504 | 473 | 49.4% |
|                      | FEMALE | 29 | 36 | 52.1% | 28 | 81 | 52.1% | 354 | 287 | 50.6% | 29 | 66 | 52.7% | 13 | 13 | 35.0% | 453 | 483 | 50.6% |
| **Total**             | 60 | 69 | 100.0% | 58 | 155 | 100.0% | 740 | 569 | 100.0% | 59 | 125 | 100.0% | 40 | 38100.0% | 957 | 956 | 100.0% |

| Do you consider yourself to be of Hispanic or Latino origin? | YES | 57 | 123 | 98.5% |          |          |          |          |          | 57 | 123 | 12.9% |
|                                                             | NO  | 59 | 68 | 100.0% | 58 | 155 | 100.0% | 738 | 567 | 100.0% | 2  | 2   | 1.5%  | 39 | 38100.0% | 896 | 830 | 87.1% |
| **Total**                                                     | 59 | 68 | 100.0% | 58 | 155 | 100.0% | 738 | 567 | 100.0% | 59 | 125 | 100.0% | 39 | 38100.0% | 953 | 953 | 100.0% |

| With which racial or ethnic group do you identify? | African American or Black | 60 | 69 | 100.0% |
|                                                   | Asian | 58 | 155 | 100.0% |
|                                                   | White or Caucasian | 741 | 569 | 100.0% | 20 | 37 | 93.7% |
|                                                   | American Indian, Native American, or Alaskan Native | 4 | 5 | 53.8% |
|                                                   | Hawaiian or other Pacific Islander | 4 | 4 | 46.2% |

---

**Center for Survey Research**

E-35
<table>
<thead>
<tr>
<th>Race and ethnicity combined (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>African American or Black</td>
<td>uN</td>
</tr>
<tr>
<td>Asian</td>
<td>uN</td>
</tr>
<tr>
<td>White or Caucasian</td>
<td>uN</td>
</tr>
<tr>
<td>Hispanic</td>
<td>uN</td>
</tr>
<tr>
<td>Other</td>
<td>uN</td>
</tr>
<tr>
<td>Total</td>
<td>688</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>What is the highest level of education you completed?</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than 9th grade</td>
<td>uN</td>
</tr>
<tr>
<td>9th-12th, but did not finish high school</td>
<td>4</td>
</tr>
<tr>
<td>High school graduate or G.E.D.</td>
<td>8</td>
</tr>
<tr>
<td>Some college but no degree</td>
<td>119</td>
</tr>
<tr>
<td>2 year college degree/A.A./A.S.</td>
<td>66</td>
</tr>
<tr>
<td>4 year college degree/B.A./B.S.</td>
<td>322</td>
</tr>
<tr>
<td>Some graduate work</td>
<td>51</td>
</tr>
<tr>
<td>Completed Masters or professional degree</td>
<td>225</td>
</tr>
<tr>
<td>Advanced graduate work or Ph.D.</td>
<td>50</td>
</tr>
<tr>
<td>Total</td>
<td>888</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>First person's age Categories</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>18 to 24</td>
<td>9</td>
</tr>
<tr>
<td>25 to 34</td>
<td>5</td>
</tr>
<tr>
<td>35 to 64</td>
<td>4</td>
</tr>
<tr>
<td>65+</td>
<td>6</td>
</tr>
<tr>
<td>Total</td>
<td>56</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>The range that best describes your annual household</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>$0 -- $9,999</td>
<td>3</td>
</tr>
<tr>
<td>$10,000 -- $29,999</td>
<td>8</td>
</tr>
<tr>
<td>Income from all sources in 2015? That would be before taxes and other deductions</td>
<td>Race and ethnicity combined (recoded)</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>------------------------------------</td>
</tr>
<tr>
<td></td>
<td>African American or Black</td>
</tr>
<tr>
<td>$30,000 -- $49,999</td>
<td>3 3 5.5%</td>
</tr>
<tr>
<td>$50,000 -- $74,999</td>
<td>7 9 15.2%</td>
</tr>
<tr>
<td>$75,000 -- $99,999</td>
<td>3 4 6.2%</td>
</tr>
<tr>
<td>$100,000 -- $124,999</td>
<td>4 4 6.5%</td>
</tr>
<tr>
<td>$125,000 -- $149,999</td>
<td>5 7 12.0%</td>
</tr>
<tr>
<td>$150,000 -- $174,999</td>
<td>4 3 5.5%</td>
</tr>
<tr>
<td>$175,000 -- $199,999</td>
<td>4 3 5.3%</td>
</tr>
<tr>
<td>$200,000 +</td>
<td>12 14 22.1%</td>
</tr>
<tr>
<td>Total</td>
<td>53 62 100.0%</td>
</tr>
</tbody>
</table>
Appendix F: Additional Cross-Tabulation Tables

Cross-tabulation tables count survey cases in categories defined by two variables simultaneously. For example, how many residents in the survey live in the rural area and use public transportation? How many live in the non-rural area and use public transportation? How many live in the rural area and don’t use public transportation? How many live in the non-rural area and don’t use public transportation? This would be a cross-tabulation table of use of public transportation and rural/non-rural status.

In these cross-tabulation tables, “uN” indicates the number of residents who answered a particular way. This number can be used as an indication of how reliable the percentages are. If the unweighted total N for the question is small, it may not be wise to generalize the percentages to the larger population. The definition of “small” depends on the user’s tolerance for error. Questions answered by fewer than 25 or 30 residents in total should not be generalized to the county population, and perhaps fewer than 50 cases would serve as a threshold for more conservative users.

The “wN” column indicates the weighted count of residents who answered a particular way. The “w%” column indicates the weighted percentage of residents who answered a particular way, within categories displayed across the top of the table. This allows for comparisons across, for example, residents in the rural and non-rural areas of the county.

As in Appendix B, however, the cross-tabulation tables for the multiple response variables are more difficult to interpret. In Appendices C through F, for multiple response variables the statistics for the individual responses show the number of “votes” each response received and the percentage of residents who “voted” that way. Because residents can select more than one response, these percentages can total to more than 100. The total lines for multiple response items in Appendices C through F, however, will show the number of residents who responded and a total percent of 100.

Note that the total responses to questions may vary across cross-tabulation appendices because different numbers of respondents may have declined to provide information for the different cross-tabulation variables.
<table>
<thead>
<tr>
<th>What nighttime activity is missing in Loudoun County? (Respondent can pick all that apply)</th>
<th>18 to 24</th>
<th>25 to 34</th>
<th>35 to 64</th>
<th>65+</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FINE DINING</strong></td>
<td>5</td>
<td>6</td>
<td>11.3%</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td><strong>INTERNATIONAL DINING</strong></td>
<td>2</td>
<td>2</td>
<td>4.3%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td><strong>BARS &amp; NIGHTCLUBS</strong></td>
<td>12</td>
<td>18</td>
<td>35.8%</td>
<td>9</td>
<td>11</td>
</tr>
<tr>
<td><strong>LIVE ENTERTAINMENT AND MUSIC</strong></td>
<td>9</td>
<td>10</td>
<td>19.1%</td>
<td>5</td>
<td>9</td>
</tr>
<tr>
<td><strong>SYMPHONY OR ORCHESTRA</strong></td>
<td>1</td>
<td>2</td>
<td>4.5%</td>
<td>14</td>
<td>18</td>
</tr>
<tr>
<td><strong>LIVE THEATER SUCH AS PLAYS AND MUSICALS, AND PERFORMANCES/PERFORMANCE ART</strong></td>
<td>10</td>
<td>18</td>
<td>34.5%</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td><strong>MOVIE THEATERS</strong></td>
<td>2</td>
<td>4</td>
<td>8.2%</td>
<td>2</td>
<td>5</td>
</tr>
<tr>
<td><strong>DOWNTOWN EVENTS SUCH AS ART GALLERIES, CONCERTS, SPECIAL EVENTS</strong></td>
<td>8</td>
<td>11</td>
<td>21.3%</td>
<td>3</td>
<td>6</td>
</tr>
<tr>
<td><strong>SPORTING EVENTS</strong></td>
<td>3</td>
<td>8</td>
<td>15.1%</td>
<td>5</td>
<td>12</td>
</tr>
<tr>
<td><strong>CHILD/YOUTH/FAMILY ACTIVITIES</strong></td>
<td>7</td>
<td>13</td>
<td>26.0%</td>
<td>5</td>
<td>8</td>
</tr>
<tr>
<td><strong>OR SOMETHING ELSE? (SPECIFY)</strong></td>
<td>3</td>
<td>6</td>
<td>11.4%</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td><strong>THINGS HERE NEED TO STAY OPEN LATER (added code)</strong></td>
<td>2</td>
<td>3</td>
<td>7.3%</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

**Are there sufficient nighttime activities in Loudoun County for members of your household?**

- **YES**
  - 48 70 53.5% 47 74 61.9%
  - 359 362 65.2% 159 76 72.7% 613 582 64.0%
- **NO**
  - 34 58 44.4% 22 37 30.9%
  - 137 154 27.8% 22 11 10.9% 215 261 28.7%
- **NO OPINION / DON'T CARE**
  - 2 3 2.1% 5 9 7.2%
  - 30 38 6.9% 36 17 16.4% 73 67 7.4%

**Total**

- 84 131 100.0% 74 120 100.0% 526 554 100.0% 217 105 100.0% 901 910 100.0%
### Whether children are present in the household

<table>
<thead>
<tr>
<th></th>
<th>No children</th>
<th>Children</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
</tr>
<tr>
<td>Are there sufficient nighttime activities in Loudoun County for members of your household?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>YES</td>
<td>419</td>
<td>328</td>
<td>63.9%</td>
</tr>
<tr>
<td>NO</td>
<td>139</td>
<td>139</td>
<td>27.2%</td>
</tr>
<tr>
<td>NO OPINION / DON'T CARE</td>
<td>61</td>
<td>46</td>
<td>8.9%</td>
</tr>
<tr>
<td>Total</td>
<td>619</td>
<td>513</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

### What nighttime activity is missing in Loudoun County? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th>Activity</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
<tbody>
<tr>
<td>FINE DINING</td>
<td>28</td>
<td>25</td>
<td>20.3%</td>
<td>18</td>
<td>23</td>
<td>16.8%</td>
<td>46</td>
<td>48</td>
<td>18.4%</td>
</tr>
<tr>
<td>INTERNATIONAL DINING</td>
<td>16</td>
<td>15</td>
<td>12.6%</td>
<td>9</td>
<td>8</td>
<td>5.5%</td>
<td>25</td>
<td>23</td>
<td>8.9%</td>
</tr>
<tr>
<td>BARS &amp; NIGHTCLUBS</td>
<td>29</td>
<td>31</td>
<td>25.3%</td>
<td>21</td>
<td>28</td>
<td>20.6%</td>
<td>50</td>
<td>59</td>
<td>22.8%</td>
</tr>
<tr>
<td>LIVE ENTERTAINMENT AND MUSIC</td>
<td>43</td>
<td>39</td>
<td>31.7%</td>
<td>21</td>
<td>28</td>
<td>20.7%</td>
<td>64</td>
<td>67</td>
<td>26.0%</td>
</tr>
<tr>
<td>SYMPHONY OR ORCHESTRA</td>
<td>12</td>
<td>9</td>
<td>7.7%</td>
<td>6</td>
<td>12</td>
<td>9.0%</td>
<td>18</td>
<td>22</td>
<td>8.4%</td>
</tr>
<tr>
<td>LIVE THEATER SUCH AS PLAYS AND MUSICALS, AND PERFORMANCES/PERFORMANCE ART</td>
<td>36</td>
<td>34</td>
<td>28.0%</td>
<td>19</td>
<td>31</td>
<td>23.0%</td>
<td>55</td>
<td>66</td>
<td>25.4%</td>
</tr>
<tr>
<td>MOVIE THEATERS</td>
<td>9</td>
<td>9</td>
<td>7.6%</td>
<td>11</td>
<td>17</td>
<td>12.5%</td>
<td>20</td>
<td>26</td>
<td>10.1%</td>
</tr>
<tr>
<td>DOWNTOWN EVENTS SUCH AS ART GALLERIES, CONCERTS, SPECIAL EVENTS</td>
<td>30</td>
<td>29</td>
<td>23.5%</td>
<td>21</td>
<td>27</td>
<td>19.5%</td>
<td>51</td>
<td>55</td>
<td>21.4%</td>
</tr>
<tr>
<td>SPORTING EVENTS</td>
<td>17</td>
<td>23</td>
<td>18.8%</td>
<td>21</td>
<td>32</td>
<td>23.7%</td>
<td>38</td>
<td>55</td>
<td>21.4%</td>
</tr>
<tr>
<td>CHILD/YOUTH/FAMILY ACTIVITIES</td>
<td>24</td>
<td>24</td>
<td>19.3%</td>
<td>36</td>
<td>55</td>
<td>40.7%</td>
<td>60</td>
<td>79</td>
<td>30.6%</td>
</tr>
<tr>
<td>OR SOMETHING ELSE? (SPECIFY)</td>
<td>22</td>
<td>21</td>
<td>16.8%</td>
<td>12</td>
<td>16</td>
<td>11.7%</td>
<td>34</td>
<td>36</td>
<td>14.1%</td>
</tr>
<tr>
<td>THINGS HERE NEED TO STAY OPEN LATER (added code)</td>
<td>3</td>
<td>2</td>
<td>1.9%</td>
<td>2</td>
<td>2</td>
<td>1.6%</td>
<td>5</td>
<td>5</td>
<td>1.8%</td>
</tr>
<tr>
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<td>100.0%</td>
<td>93</td>
<td>136</td>
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<td>215</td>
<td>258</td>
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<tr>
<td>Category</td>
<td>Loudoun County, VA</td>
<td>Fairfax County, VA</td>
<td>DC/Alexandria/ Arlington</td>
<td>Other</td>
<td>Total</td>
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<td></td>
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</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>--------------------</td>
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<td>-------</td>
<td>-------</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>Very important</td>
<td>110 295.0%</td>
<td>119 295.0%</td>
<td>40.6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Somewhat important</td>
<td>103 295.0%</td>
<td>101 295.0%</td>
<td>34.3%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not too important</td>
<td>57 295.0%</td>
<td>50 295.0%</td>
<td>16.9%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not important at all</td>
<td>24 295.0%</td>
<td>24 295.0%</td>
<td>8.2%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>294 295.0%</td>
<td>294 295.0%</td>
<td>100.0%</td>
<td></td>
<td>597 295.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>How important is it for the county to focus on improving or building roads in the next few years</td>
<td>Very important</td>
<td>195 295.0%</td>
<td>198 295.0%</td>
<td>67.8%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Somewhat important</td>
<td>74 295.0%</td>
<td>67 295.0%</td>
<td>22.9%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not too important</td>
<td>13 295.0%</td>
<td>12 295.0%</td>
<td>4.2%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not important at all</td>
<td>11 295.0%</td>
<td>15 295.0%</td>
<td>5.1%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>293 295.0%</td>
<td>293 295.0%</td>
<td>100.0%</td>
<td></td>
<td>595 295.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td>Very important</td>
<td>85 295.0%</td>
<td>88 295.0%</td>
<td>29.9%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Somewhat important</td>
<td>82 295.0%</td>
<td>88 295.0%</td>
<td>30.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not too important</td>
<td>64 295.0%</td>
<td>70 295.0%</td>
<td>23.9%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not important at all</td>
<td>61 295.0%</td>
<td>47 295.0%</td>
<td>16.2%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
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<td>292 295.0%</td>
<td>100.0%</td>
<td></td>
<td>592 295.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>Very important</td>
<td>62 295.0%</td>
<td>66 295.0%</td>
<td>22.7%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Somewhat important</td>
<td>97 295.0%</td>
<td>102 295.0%</td>
<td>35.1%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not too important</td>
<td>77 295.0%</td>
<td>80 295.0%</td>
<td>27.6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Not important at all</td>
<td>53 295.0%</td>
<td>42 295.0%</td>
<td>14.6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>289 295.0%</td>
<td>289 295.0%</td>
<td>100.0%</td>
<td></td>
<td>589 295.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Do you use public transportation</td>
<td>Yes</td>
<td>57 295.0%</td>
<td>55 295.0%</td>
<td>18.7%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>No</td>
<td>238 295.0%</td>
<td>240 295.0%</td>
<td>81.3%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>295 295.0%</td>
<td>295 295.0%</td>
<td>100.0%</td>
<td></td>
<td>601 295.0%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### In which of the following counties or cities is the responding resident employed? (recoded)

<table>
<thead>
<tr>
<th></th>
<th>Loudoun County, VA</th>
<th>Fairfax County, VA</th>
<th>DC/Alexandria/ Arlington</th>
<th>Other</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
<td>wN</td>
<td>w%</td>
<td>uN</td>
<td>wN</td>
</tr>
<tr>
<td>BUS</td>
<td>19</td>
<td>21</td>
<td>37.9%</td>
<td>18</td>
<td>31</td>
</tr>
<tr>
<td>METRORAIL</td>
<td>46</td>
<td>39</td>
<td>69.8%</td>
<td>38</td>
<td>42</td>
</tr>
<tr>
<td>TRAIN [SUCH AS MARC]</td>
<td>5</td>
<td>9</td>
<td>16.2%</td>
<td>4</td>
<td>2</td>
</tr>
<tr>
<td>VAN POOL</td>
<td>2</td>
<td>2</td>
<td>3.7%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>TAXI/HIRED CAR/LIMO</td>
<td>6</td>
<td>6</td>
<td>10.7%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>CAR POOL/SLUGGING</td>
<td>1</td>
<td>1</td>
<td>1.5%</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>57</td>
<td>55</td>
<td>100.0%</td>
<td>58</td>
<td>50</td>
</tr>
</tbody>
</table>

### What public transportation do you use? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th></th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
</table>
| BUS                     | 19     | 21  | 37.9%
| METRORAIL               | 46     | 39  | 69.8%
| TRAIN [SUCH AS MARC]    | 5      | 9   | 16.2%
| VAN POOL                | 2      | 2   | 3.7%
| TAXI/HIRED CAR/LIMO     | 6      | 6   | 10.7%
| CAR POOL/SLUGGING       | 1      | 1   | 1.5%
| Total                   | 57     | 55  | 100.0%

### Why don't you use public transportation? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th></th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
</table>
| TAKES TOO MUCH TIME, TOO INEFFICIENT WITH TIME, WAIT TIME | 26     | 25  | 10.4%
| DOESN'T GO WHERE I NEED IT TO GO | 55     | 50  | 21.0%
| I HAVE TO GO TOO FAR FROM HOME TO GET TO IT | 11     | 15  | 6.1%
| I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY | 7      | 7   | 3.0%
| CONVENIENCE/FLEXIBILITY, NOT WORK-RELATED | 22     | 21  | 8.7%
| HAVE A CAR/DON'T NEED TO | 127    | 136 | 56.9%
| WORK FROM HOME/WORK IS CLOSE BY | 37     | 41  | 16.9%

### Total

<table>
<thead>
<tr>
<th></th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
</table>
| BUS                     | 19     | 21  | 37.9%
| METRORAIL               | 46     | 39  | 69.8%
| TRAIN [SUCH AS MARC]    | 5      | 9   | 16.2%
| VAN POOL                | 2      | 2   | 3.7%
| TAXI/HIRED CAR/LIMO     | 6      | 6   | 10.7%
| CAR POOL/SLUGGING       | 1      | 1   | 1.5%
| Total                   | 57     | 55  | 100.0%

### Why don't you use public transportation? (Respondent can pick all that apply)

<table>
<thead>
<tr>
<th></th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
</table>
| TAKES TOO MUCH TIME, TOO INEFFICIENT WITH TIME, WAIT TIME | 26     | 25  | 10.4%
| DOESN'T GO WHERE I NEED IT TO GO | 55     | 50  | 21.0%
| I HAVE TO GO TOO FAR FROM HOME TO GET TO IT | 11     | 15  | 6.1%
| I NEED FLEXIBILITY TO LEAVE WORK FOR ERRANDS OR IN AN EMERGENCY | 7      | 7   | 3.0%
| CONVENIENCE/FLEXIBILITY, NOT WORK-RELATED | 22     | 21  | 8.7%
| HAVE A CAR/DON'T NEED TO | 127    | 136 | 56.9%
| WORK FROM HOME/WORK IS CLOSE BY | 37     | 41  | 16.9%

### Total

<table>
<thead>
<tr>
<th></th>
<th>uN</th>
<th>wN</th>
<th>w%</th>
</tr>
</thead>
</table>
| BUS                     | 19     | 21  | 37.9%
| METRORAIL               | 46     | 39  | 69.8%
| TRAIN [SUCH AS MARC]    | 5      | 9   | 16.2%
| VAN POOL                | 2      | 2   | 3.7%
| TAXI/HIRED CAR/LIMO     | 6      | 6   | 10.7%
| CAR POOL/SLUGGING       | 1      | 1   | 1.5%
| Total                   | 57     | 55  | 100.0%
<table>
<thead>
<tr>
<th>In which of the following counties or cities is the responding resident employed? (recoded)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>uN</td>
</tr>
<tr>
<td>Loudoun County, VA</td>
<td>22</td>
</tr>
<tr>
<td>Fairfax County, VA</td>
<td></td>
</tr>
<tr>
<td>DC/Alexandria/ Arlington</td>
<td>2</td>
</tr>
<tr>
<td>Other</td>
<td>35</td>
</tr>
</tbody>
</table>

- **NONE IS AVAILABLE, NO INFORMATION ABOUT IT**
  - 22 21 8.6%
  - 11 21 13.0%
  - 2 2 6.9%
  - Total 35 44 9.4%

- **IT COSTS TOO MUCH**
  - 2 1 0.4%
  - 2 2 1.1%
  - 1 1 2.4%
  - Total 5 3 0.7%

- **SAFETY ISSUES**
  - 5 5 1.9%
  - 1 1 0.9%
  - Total 6 6 1.3%

- **OTHER (SPECIFY)**
  - 4 3 1.3%
  - 4 4 2.6%
  - Total 8 7 1.5%

**Total**
- 238 240 100.0%
- 144 163 100.0%
- 26 31 100.0%
- 39 36 100.0%
- 447 470 100.0%
# Rural/non-rural for weighting

<table>
<thead>
<tr>
<th>How many years have you lived in Loudoun County (Categories)</th>
<th>Rural</th>
<th></th>
<th>Non-rural</th>
<th></th>
<th>Total</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>How many years have you lived in Loudoun County (Categories)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>One year or less</td>
<td>3</td>
<td>1</td>
<td>25</td>
<td>35</td>
<td>28</td>
<td>36</td>
</tr>
<tr>
<td>Two to four years</td>
<td>7</td>
<td>4</td>
<td>61</td>
<td>85</td>
<td>68</td>
<td>89</td>
</tr>
<tr>
<td>Five to nine years</td>
<td>23</td>
<td>15</td>
<td>115</td>
<td>154</td>
<td>138</td>
<td>169</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>43</td>
<td>28</td>
<td>163</td>
<td>222</td>
<td>206</td>
<td>250</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>39</td>
<td>20</td>
<td>151</td>
<td>176</td>
<td>190</td>
<td>197</td>
</tr>
<tr>
<td>20 years or longer</td>
<td>135</td>
<td>60</td>
<td>237</td>
<td>202</td>
<td>372</td>
<td>262</td>
</tr>
<tr>
<td>Total</td>
<td>250</td>
<td>128</td>
<td>752</td>
<td>875</td>
<td>1002</td>
<td>1003</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Including yourself, all adults and all children, how many people live in your household?</th>
<th>Rural</th>
<th></th>
<th>Non-rural</th>
<th></th>
<th>Total</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>How many years have you lived in Loudoun County (Categories)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>One year or less</td>
<td>24</td>
<td>9</td>
<td>88</td>
<td>70</td>
<td>112</td>
<td>80</td>
</tr>
<tr>
<td>Two to four years</td>
<td>97</td>
<td>38</td>
<td>225</td>
<td>196</td>
<td>322</td>
<td>234</td>
</tr>
<tr>
<td>Five to nine years</td>
<td>46</td>
<td>23</td>
<td>136</td>
<td>159</td>
<td>182</td>
<td>182</td>
</tr>
<tr>
<td>10 to 14 years</td>
<td>38</td>
<td>27</td>
<td>185</td>
<td>273</td>
<td>223</td>
<td>300</td>
</tr>
<tr>
<td>15 to 19 years</td>
<td>26</td>
<td>16</td>
<td>78</td>
<td>114</td>
<td>104</td>
<td>130</td>
</tr>
<tr>
<td>20 years or longer</td>
<td>7</td>
<td>4</td>
<td>31</td>
<td>51</td>
<td>38</td>
<td>56</td>
</tr>
<tr>
<td>Total</td>
<td>251</td>
<td>128</td>
<td>752</td>
<td>875</td>
<td>1003</td>
<td>1003</td>
</tr>
</tbody>
</table>
Appendix G:
T-Tests of Selected Survey Items by Selected Demographics

In the following tables, a mean rating with a superscript indicates that this mean is a significantly higher numerical value (at the 95% level of confidence) than the mean in the column that is numbered corresponding to the superscript. Note that in this survey, means with higher numerical values reflect less favorable opinions.

In the following example, the mean rating of importance for the county to focus on improving pedestrian walkways and bikeways by White residents – 2.03, as indicated in Column 3 – is statistically larger than the mean rating provided by African-Americans, as shown in Column 1, and Hispanics in Column 4. 1 (This means that White residents are less supportive of improving pedestrian walkways and bikeways than African-American or Hispanic residents.) The same is true for residents who identify with a racial group that falls under the category of “other.” The other paired comparisons, such as that between African Americans and Hispanics/Latinos, are too close to one another to be considered statistically different, given the number of cases contributing to each mean and the variability of the data comprising each mean. These tests were performed using the SPSS Complex Samples module, which accounts for the effects of weighting and stratification.

<table>
<thead>
<tr>
<th>Race and Ethnicity Combined</th>
<th>African American or Black (1)</th>
<th>Asian (2)</th>
<th>White or Caucasian (3)</th>
<th>Hispanic (4)</th>
<th>Other (5)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>1.62, 69</td>
<td>1.95, 155</td>
<td>2.03, 563</td>
<td>1.63, 125</td>
<td>1.99, 38</td>
<td>1.93, 951</td>
</tr>
</tbody>
</table>

The following variables are included in this analysis: years lived in Loudoun County (Question 2 in the questionnaire provided in Appendix A), perceptions of neighborhood safety (Question 6), satisfaction with county services (Question 23 [for each of 12 services]), value for the tax dollar (Question 27), overall quality of life (Question 32), and the importance of transportation initiatives (Questions 37-40). Other variables were omitted from these tables either because calculating means for them is not appropriate because they are not ordinal or there were too few cases from those variables to yield statistically viable comparisons.

1 In this variable, residents who identified themselves as being of Hispanic or Latino ethnicity are classified as Hispanic/Latino regardless of the race with which they identified. The “other” category includes residents who were not Hispanic/Latino and who identified their race as American Indian, Native American, Alaskan Native, Hawaiian, other Pacific Islander, multiracial, or some other category not on this list.
<table>
<thead>
<tr>
<th>Question</th>
<th>Rural (1) Mean</th>
<th>Rural (1) N</th>
<th>Non-rural (2) Mean</th>
<th>Non-rural (2) N</th>
<th>Total Mean</th>
<th>Total N</th>
</tr>
</thead>
<tbody>
<tr>
<td>How many years have you lived in Loudoun County</td>
<td>23.11 (2)</td>
<td>250</td>
<td>15.09</td>
<td>752</td>
<td>17.09</td>
<td>1002</td>
</tr>
<tr>
<td>How safe do you feel in your neighborhood</td>
<td>1.25</td>
<td>251</td>
<td>1.31</td>
<td>751</td>
<td>1.29</td>
<td>1002</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Schools</td>
<td>1.54</td>
<td>134</td>
<td>1.52</td>
<td>398</td>
<td>1.53</td>
<td>532</td>
</tr>
<tr>
<td>How satisfied are you with: The Parks and Recreation Facilities</td>
<td>1.37</td>
<td>167</td>
<td>1.38</td>
<td>484</td>
<td>1.38</td>
<td>651</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Libraries</td>
<td>1.24</td>
<td>199</td>
<td>1.25</td>
<td>575</td>
<td>1.25</td>
<td>774</td>
</tr>
<tr>
<td>How satisfied are you with: The Sheriff's Office</td>
<td>1.42</td>
<td>61</td>
<td>1.59</td>
<td>167</td>
<td>1.54</td>
<td>228</td>
</tr>
<tr>
<td>How satisfied are you with: County Building and Development Services</td>
<td>1.92 (2)</td>
<td>41</td>
<td>1.63</td>
<td>92</td>
<td>1.72</td>
<td>132</td>
</tr>
<tr>
<td>How satisfied are you with: County Fire and Rescue Services</td>
<td>1.11</td>
<td>76</td>
<td>1.18</td>
<td>124</td>
<td>1.16</td>
<td>200</td>
</tr>
<tr>
<td>How satisfied are you with: County Mental Health, Mental Retardation, and Substance Abuse Services</td>
<td>1.56</td>
<td>23</td>
<td>1.70</td>
<td>27</td>
<td>1.63</td>
<td>50</td>
</tr>
<tr>
<td>How satisfied are you with: County Family Services (affordable housing, counseling, financial assistance)</td>
<td>1.88</td>
<td>12</td>
<td>1.66</td>
<td>43</td>
<td>1.71</td>
<td>55</td>
</tr>
<tr>
<td>How satisfied are you with: County Health Services</td>
<td>1.69</td>
<td>20</td>
<td>1.69</td>
<td>100</td>
<td>1.69</td>
<td>120</td>
</tr>
<tr>
<td>How satisfied are you with: County Animal Services</td>
<td>1.52</td>
<td>67</td>
<td>1.48</td>
<td>102</td>
<td>1.49</td>
<td>169</td>
</tr>
<tr>
<td>How satisfied are you with: County Senior Services</td>
<td>1.39</td>
<td>32</td>
<td>1.62</td>
<td>47</td>
<td>1.52</td>
<td>79</td>
</tr>
<tr>
<td>How satisfied are you with: County Transit Services</td>
<td>1.69</td>
<td>45</td>
<td>1.75</td>
<td>139</td>
<td>1.74</td>
<td>184</td>
</tr>
<tr>
<td>Agree or disagree: The county provides good value for the tax dollar</td>
<td>2.07 (2)</td>
<td>234</td>
<td>1.89</td>
<td>704</td>
<td>1.94</td>
<td>938</td>
</tr>
<tr>
<td>How would you rate the overall quality of life in Loudoun County?</td>
<td>1.56</td>
<td>251</td>
<td>1.54</td>
<td>748</td>
<td>1.54</td>
<td>999</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>2.28 (2)</td>
<td>250</td>
<td>1.89</td>
<td>747</td>
<td>1.98</td>
<td>997</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving or building roads in the next few years</td>
<td>1.72 (2)</td>
<td>248</td>
<td>1.46</td>
<td>749</td>
<td>1.52</td>
<td>997</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td>2.47 (2)</td>
<td>248</td>
<td>2.05</td>
<td>741</td>
<td>2.16</td>
<td>990</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>2.54 (2)</td>
<td>247</td>
<td>2.16</td>
<td>740</td>
<td>2.25</td>
<td>987</td>
</tr>
</tbody>
</table>

Satisfaction scale: 1=Very satisfied, 2=Satisfied, 3=Dissatisfied, 4=Very Dissatisfied
Agreement scale: 1=Strongly agree, 2=Somewhat agree, 3=Somewhat disagree, 4=Strongly disagree
Quality of life scale: 1=Excellent, 2=Good, 3=Fair, 4=Poor
Importance scale: 1=Very important, 2=Somewhat important, 3=Not too important, 4=Not important at all

Center for Survey Research
### Satisfaction scale:
1 = Very satisfied, 2 = Satisfied, 3 = Dissatisfied, 4 = Very Dissatisfied

### Agreement scale:
1 = Strongly agree, 2 = Somewhat agree, 3 = Somewhat disagree, 4 = Strongly disagree

### Quality of life scale:
1 = Excellent, 2 = Good, 3 = Fair, 4 = Poor

### Importance scale:
1 = Very important, 2 = Somewhat important, 3 = Not too important, 4 = Not important at all

<table>
<thead>
<tr>
<th>Question</th>
<th>Age Category</th>
<th>18 to 24 (1)</th>
<th>25 to 34 (2)</th>
<th>35 to 64 (3)</th>
<th>65+ (4)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>How many years have you lived in Loudoun County</td>
<td>Mean</td>
<td>N</td>
<td>Mean</td>
<td>N</td>
<td>Mean</td>
<td>N</td>
</tr>
<tr>
<td>How safe do you feel in your neighborhood</td>
<td>12.95</td>
<td>136</td>
<td>12.33</td>
<td>121</td>
<td>15.44</td>
<td>565</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Schools</td>
<td>1.13</td>
<td>136</td>
<td>1.41(1)</td>
<td>121</td>
<td>1.28(1)</td>
<td>565</td>
</tr>
<tr>
<td>How satisfied are you with: The Parks and Recreation Facilities</td>
<td>1.48</td>
<td>81</td>
<td>1.45</td>
<td>86</td>
<td>1.33</td>
<td>386</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Libraries</td>
<td>1.32</td>
<td>106</td>
<td>1.26</td>
<td>83</td>
<td>1.21</td>
<td>451</td>
</tr>
<tr>
<td>How satisfied are you with: The Sheriff’s Office</td>
<td>1.61</td>
<td>31</td>
<td>1.60</td>
<td>24</td>
<td>1.55</td>
<td>134</td>
</tr>
<tr>
<td>How satisfied are you with: County Building and Development Services</td>
<td>1.55</td>
<td>11</td>
<td>1.37</td>
<td>12</td>
<td>1.77</td>
<td>83</td>
</tr>
<tr>
<td>How satisfied are you with: County Fire and Rescue Services</td>
<td>1.30</td>
<td>16</td>
<td>1.10</td>
<td>14</td>
<td>1.15</td>
<td>102</td>
</tr>
<tr>
<td>How satisfied are you with: County Mental Health, Mental Retardation, and Substance Abuse Services</td>
<td>2.06</td>
<td>2</td>
<td>1.82(4)</td>
<td>9</td>
<td>1.56</td>
<td>29</td>
</tr>
<tr>
<td>How satisfied are you with: County Family Services (affordable housing, counseling, financial assistance)</td>
<td>1.68</td>
<td>5</td>
<td>1.80</td>
<td>15</td>
<td>1.55</td>
<td>31</td>
</tr>
<tr>
<td>How satisfied are you with: County Health Services</td>
<td>1.62</td>
<td>35</td>
<td>1.39</td>
<td>26</td>
<td>1.91(2)(4)</td>
<td>52</td>
</tr>
<tr>
<td>How satisfied are you with: County Animal Services</td>
<td>1.39</td>
<td>13</td>
<td>1.68(4)</td>
<td>13</td>
<td>1.48</td>
<td>97</td>
</tr>
<tr>
<td>How satisfied are you with: County Senior Services</td>
<td>1.73</td>
<td>10</td>
<td>2.78(3)(4)</td>
<td>3</td>
<td>1.42</td>
<td>26</td>
</tr>
<tr>
<td>How satisfied are you with: County Transit Services</td>
<td>1.45</td>
<td>21</td>
<td>2.12(1)(3)</td>
<td>32</td>
<td>1.67</td>
<td>112</td>
</tr>
<tr>
<td>Agree or disagree: The county provides good value for the tax dollar</td>
<td>1.96</td>
<td>126</td>
<td>1.92</td>
<td>114</td>
<td>1.86</td>
<td>530</td>
</tr>
<tr>
<td>How would you rate the overall quality of life in Loudoun County?</td>
<td>1.41</td>
<td>135</td>
<td>1.64</td>
<td>121</td>
<td>1.51</td>
<td>562</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>1.85</td>
<td>135</td>
<td>1.76</td>
<td>121</td>
<td>1.96</td>
<td>564</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving or building roads in the next few years</td>
<td>1.69(3)</td>
<td>136</td>
<td>1.49</td>
<td>121</td>
<td>1.43</td>
<td>561</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td>1.80</td>
<td>135</td>
<td>1.89</td>
<td>121</td>
<td>2.16(1)</td>
<td>564</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>2.01</td>
<td>135</td>
<td>2.10</td>
<td>121</td>
<td>2.25(1)</td>
<td>558</td>
</tr>
</tbody>
</table>

---

Appendices (G-2)
<table>
<thead>
<tr>
<th>Ethnic/Racial Category</th>
<th>African American or Black (1)</th>
<th>Asian (2)</th>
<th>White or Caucasian (3)</th>
<th>Hispanic (4)</th>
<th>Other (5)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>How many years have you lived in Loudoun County</td>
<td>19.32 (2) (4)</td>
<td>69</td>
<td>10.17</td>
<td>155</td>
<td>18.66 (2) (5)</td>
<td>569</td>
</tr>
<tr>
<td>How safe do you feel in your neighborhood</td>
<td>1.32</td>
<td>69</td>
<td>1.35</td>
<td>155</td>
<td>1.27</td>
<td>569</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Schools</td>
<td>1.59</td>
<td>41</td>
<td>1.50</td>
<td>81</td>
<td>1.49</td>
<td>288</td>
</tr>
<tr>
<td>How satisfied are you with: The Parks and Recreation Facilities</td>
<td>1.34</td>
<td>34</td>
<td>1.43</td>
<td>92</td>
<td>1.34</td>
<td>382</td>
</tr>
<tr>
<td>How satisfied are you with: The Public Libraries</td>
<td>1.18</td>
<td>50</td>
<td>1.26</td>
<td>130</td>
<td>1.25</td>
<td>426</td>
</tr>
<tr>
<td>How satisfied are you with: The Sheriff's Office</td>
<td>1.56</td>
<td>15</td>
<td>1.93</td>
<td>17</td>
<td>1.50</td>
<td>161</td>
</tr>
<tr>
<td>How satisfied are you with: County Building and Development Services</td>
<td>1.67</td>
<td>4</td>
<td>1.64</td>
<td>28</td>
<td>1.67</td>
<td>76</td>
</tr>
<tr>
<td>How satisfied are you with: County Fire and Rescue Services</td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>How satisfied are you with: County Mental Health, Mental Retardation, and Substance Abuse Services</td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>How satisfied are you with: County Family Services</td>
<td>1.34</td>
<td>9</td>
<td>1.69</td>
<td>10</td>
<td>1.74</td>
<td>27</td>
</tr>
<tr>
<td>How satisfied are you with: County Health Services</td>
<td>1.38</td>
<td>10</td>
<td>2.20</td>
<td>16</td>
<td>1.54</td>
<td>62</td>
</tr>
<tr>
<td>How satisfied are you with: County Animal Services</td>
<td>1.37</td>
<td>4</td>
<td>1.0</td>
<td>3</td>
<td>1.48 (2)</td>
<td>129</td>
</tr>
<tr>
<td>How satisfied are you with: County Senior Services</td>
<td>1.60 (4)</td>
<td>6</td>
<td>1.49</td>
<td>8</td>
<td>1.63 (4) (5)</td>
<td>47</td>
</tr>
<tr>
<td>How satisfied are you with: County Transit Services</td>
<td>1.75</td>
<td>19</td>
<td>1.64</td>
<td>33</td>
<td>1.75</td>
<td>82</td>
</tr>
<tr>
<td>How would you rate the overall quality of life in Loudoun County?</td>
<td>1.86</td>
<td>64</td>
<td>1.89</td>
<td>132</td>
<td>1.89</td>
<td>543</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>1.55</td>
<td>69</td>
<td>1.52</td>
<td>155</td>
<td>1.48</td>
<td>568</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>1.62</td>
<td>69</td>
<td>1.95</td>
<td>155</td>
<td>2.03 (1) (4)</td>
<td>563</td>
</tr>
<tr>
<td>How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years</td>
<td>1.46</td>
<td>69</td>
<td>1.55</td>
<td>155</td>
<td>1.46</td>
<td>565</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving commuter bus service to D.C and the Pentagon in the next few years</td>
<td>2.02</td>
<td>68</td>
<td>1.67</td>
<td>155</td>
<td>2.29 (4) (2)</td>
<td>557</td>
</tr>
<tr>
<td>How important is it for the county to focus on providing or improving local circulator buses to destinations other than Metrorail in the next few years</td>
<td>1.83</td>
<td>69</td>
<td>1.78</td>
<td>155</td>
<td>2.43 (1) (2) (4)</td>
<td>557</td>
</tr>
</tbody>
</table>

* T-tests could not be computed for these items due to sparse data in some of the racial/ethnic categories.

Satisfaction scale: 1=Very satisfied, 2=Satisfied, 3=Dissatisfied, 4=Very Dissatisfied
Agreement scale: 1=Strongly agree, 2=Somewhat agree, 3=Somewhat disagree, 4=Strongly disagree
Quality of life scale: 1=Excellent, 2=Good, 3=Fair, 4=Poor
Importance scale: 1=Very important, 2=Somewhat important, 3=Not too important, 4=Not important at all

Center for Survey Research
Appendix H:
Methods
SURVEY AND SAMPLING METHODS

About the project
In the spring of 2016, Loudoun County contracted with the University of Virginia Center for Survey Research (CSR) to conduct a telephone survey of Loudoun County residents regarding satisfaction with county services and major issues facing the county. This survey represents the latest in a series of surveys that the County has periodically conducted. The 2016 survey was based closely on the last two such surveys, which were conducted in 2012 and 2014.

The questionnaire was developed in conjunction with county staff and was pilot tested by CSR. Changes in the 2016 survey include the elimination of questions from the 2014 survey regarding priorities for county funding of improvements at Metrorail stations; questions about the types of devices used to connect to household Internet service; the availability, reliability and carrying capacity of cell phone service at home and a question on the desirability of expanding specific County facilities.

The changes also included the addition of questions that asked respondents who were not satisfied with any of twelve county services if they would be willing or not to pay higher taxes to improve that service. Similarly, respondents who identified certain issues as the biggest problem facing Loudoun County were asked if they would be willing or not to pay higher taxes to address those issues.

Questions were also added to ask respondents more about transportation usage, including what type of bus the respondent used (when applicable), whether or not other household members use public transportation to go to work and if so, what types of transit those riders use. Additionally, the survey included new questions on employment, now specifying residents who are federal contractors and/or self-employed.

The wording for a small number of questions was also modified, including questions about the use of public transportation and the impact of federal spending on household job security.

The 2016 survey data extend the county’s trend data about residents’ satisfaction with life in the county, and may inform discussion and planning for the future.

Sampling
All telephone samples were purchased from Survey Sampling, Inc. (SSI) of Fairfield, CT, a commercial sampling company that uses state-of-the-art methodologies.

The project used a “triple-frame” strategy to create a scientific sample that randomly selected landline and cellular telephone numbers from three different sets of telephone numbers, or “frames.”

- In the landline directory-listed household (“listed”) frame, telephone numbers were randomly selected from electronic white pages containing residential telephone numbers.
- In the landline Random Digit Dialing (RDD) frame, telephone numbers were randomly created guided by detailed information about the landline telephone system serving the county. This approach reaches unlisted and listed residential numbers, but also non-residential and non-working numbers.
- In the cell phone frame, telephone numbers were randomly created guided by information about the cellular telephone billing centers serving the county.
In total, 49,300 telephone numbers of all types were obtained for the project. Many of the 32,200 cell phone numbers that were obtained were eliminated from dialing because they could not be matched by billing ZIP code into the county. There were 22,028 telephone numbers attempted across the three sample types, and there were 78,428 dials made for the project, yielding 1,003 completed interviews. A completed interview was one in which the respondent was asked the last question in the interview (household income). Of the 1,003 completions, 150 were obtained from the random-digit dial landline sample, 351 from the listed landline sample, and 502 from the cell phone sample. See Table H-1. Completions in each sample type were obtained roughly proportionally across the rural and non-rural areas of the county.

<table>
<thead>
<tr>
<th>Phone Type</th>
<th>Sample</th>
<th>Percent of all sample</th>
<th>Completions</th>
<th>Percent of all completions</th>
<th>Ratio (sample: completes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RDD</td>
<td>6,728</td>
<td>30.5%</td>
<td>150</td>
<td>15.0%</td>
<td>44.9 : 1</td>
</tr>
<tr>
<td>Listed</td>
<td>7,000</td>
<td>31.8%</td>
<td>351</td>
<td>35.0%</td>
<td>19.9 : 1</td>
</tr>
<tr>
<td>Cell phone</td>
<td>8,300</td>
<td>37.7%</td>
<td>502</td>
<td>50.1%</td>
<td>16.5 : 1</td>
</tr>
<tr>
<td>Total</td>
<td>22,028</td>
<td>100.0%</td>
<td>1,003</td>
<td>100.0%</td>
<td>22.0 : 1</td>
</tr>
</tbody>
</table>

While the set of cell phone numbers provided the largest proportion of completed phone calls, the other two frames were included to increase how well the sample reached Loudoun’s population. It used to be that RDD landline samples produced a more representative sample of the population than did most other telephone sampling methods because households were selected for contact at random and all households with a working landline telephone could be reached. Listed and unlisted residential telephones both can be included in an RDD study and before the advent of cellular telephones, listed and unlisted landline households often differed demographically as well as in how they might answer survey questions. However, because of the increased use of cell phones, the rise in households without landline telephone service, and the decreasing efficiency of the RDD approach, leading survey organizations now field telephone surveys that emphasize cell phone samples. Cell phone samples used to be far less efficient to call than landline samples (fewer completions per hour) but reached populations that are represented less well in landline samples. But the cost differential between cell phone calling and landline calling is shrinking and nowadays national cell phone samples mirror the demographics of the United States – and it is the landline samples that are increasingly less representative.

CSR was the first academic survey organization in Virginia to include cell phones in its samples. CSR fielded a cell phone survey in January-February 2008 which provided its researchers with an opportunity to develop appropriate procedures, disposition codes, survey questions, and training materials for surveying cell phones. The pilot demonstrated the viability of cell phone surveying and allowed assessment of the costs, which are two to three times higher (per interview) than ordinary RDD interviewing. Respondents in the cell phone pilot were offered a cash incentive to complete the interview, in recognition of the fact that some cell phone users incur usage fees if they stay on the phone to complete the interview. The cell phone pilot not

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only showed the feasibility of cell phone calling, but demonstrated that the demographics of those reached via cell phone are quite different from those currently reachable via landline phone. Cell phone respondents are markedly younger, more likely to be single and never-married, more likely to be renters, newcomers to the area, low-income, and members of minority groups (African-American or Hispanic/Latino).

More recent CSR research\(^2\) has demonstrated that offering incentives to cell phone respondents is no longer necessary to obtain adequate levels of participation. As more cell phone users enroll in “unlimited minutes” plans from their wireless providers, fewer face the prospect of having to pay a higher bill as a result of participating in a survey. Moreover, hard-to-reach groups, such as African Americans and Hispanic/Latino residents, are not disproportionately represented among those who do not have unlimited minutes plans. Based on these findings, incentives were not offered to any participants in the 2016 Loudoun County Survey of Residents.

As in 2014, the cell phone sampling for this project used two approaches to better target the calling to county boundaries and identify numbers in the sample that are not actually in use.\(^3\) To help eliminate cell phone numbers that are outside the county boundaries, the sampled cell phone numbers were appended with the ZIP code of their billing addresses when that was available (about half of the time). To eliminate unused cell phone numbers, each sampled number was appended with a variable that summarized recent calling activity. Using this information, cell phone numbers with billing addresses outside Loudoun County and numbers that had not been used to place telephone calls within the last year were excluded from the calling effort.

**Stratification**

The sample design for the project also included designating two areas of the county to be represented in the final data – a rural area and a non-rural area. This was necessary to insure that enough completed interviews would be obtained in the rural area to represent accurately the opinions of residents there. About 11.7% of the county’s households are found in the rural area. If the county had been sampled at random, about 11.7% of the completed interviews would come from households in the rural area. More accurate statistics for the rural area could be created if more completed interviews were obtained there. The goal was to obtain about 25% of the completed interviews from the rural area (thus, the rural area was oversampled by a factor of about two). The rural and non-rural areas of the county were defined by ZIP codes. See Figure H-1 for a map of these areas.

The listed landline sample was divided into telephone numbers ringing in the rural area and telephone numbers ringing in the non-rural area by analyzing their addresses and assigning them to the area in which they were physically located.

The RDD landline sample was divided into two lists of telephone exchanges serving the county: one list of exchanges ringing primarily in the rural area, and one list of exchanges ringing primarily in the non-rural area. Telephone exchanges were assigned to the rural or non-rural areas by analyzing the addresses for all of the listed telephone numbers found in those exchanges and assigning the exchange to the area in which the majority of the listed numbers were located.

\(^2\) Thomas M. Guterbock, Robin A. Bebel, John Lee P. Holmes, and Peter A Furia. *Why We No Longer Need Cell Phone Incentives: Results from Two Telephone Surveys.* Center for Survey Research, May 2012.

\(^3\) Both of these approaches were tested in the 2012 survey. They significantly improved the efficiency of the calling compared to a sample that we obtained using the normal methods for selecting cell phone numbers.
Figure H-1: Rural/Non-Rural Area Designations

Legend

Survey Area

Non-Rural

Rural

* Note, survey areas are defined based on zip codes.

Loudoun County Department of Planning and Zoning, April 29, 2016, Map #2016-081.
The cellular telephone sample could not be assigned to rural or non-rural areas prior to drawing the samples. Cell phone sample with appended ZIP codes were originally assigned to the rural or non-rural areas based on the appended ZIP code.

Residents were asked for their ZIP code at the beginning of the survey. The self-report was taken as the final ZIP code, whether or not it agreed with the ZIP code assigned through the sampling processes.

**Respondent selection**

While surveys prior to 2012 sought to target heads of households, the 2012, 2014 and 2016 surveys asked first for the youngest male resident of the household who was 18 years of age or older and home at the time of the call. If there was no youngest male or he was unavailable then the survey asked for the youngest female who was 18 years of age or older and home at the time of the call. This approach counters the overrepresentation of females (a common occurrence in telephone surveys), avoids upsetting residents in households where the concept of “head of household” is seen as old-fashioned, and allows for a more complete and generalizable understanding of the county’s entire adult population.

This protocol was applied to all households reached via the RDD or listed samples. Cell phone adults, however, were considered to be sampled as individuals. Prior research by others has shown that the percentage of cell phones actively shared by more than one adult is low and that it is very difficult in practice to accomplish a “hand-off” of the cell phone from one adult to another randomly selected user of the phone or member of the household. Therefore, no within-household selection was attempted in the cell phone interviews for this study.

**Pre-testing**

The final draft version of the questionnaire was pre-tested from May 5 through May 11, 2016 with 19 completed interviews. CSR and the county reviewed the results. The average length of a completion was 21.5 minutes, which exceeded the maximum average of 18 minutes specified in the contract. The county reviewed the questionnaire content and removed a series of questions assessing residents’ use of various interactive county services on the county’s website. There were a few corrections to typographic errors but no other significant changes required as a result of the pre-test. The survey was pre-tested a second time from June 1 through June 2, 2016 with 11 completed interviews. The second pre-test showed a shorter interview and led CSR to estimate that the interview in production would average approximately 15 minutes. The wording for the introduction was modified slightly. A few typographic errors were corrected.

**Data Collection**

After the questionnaire development and pre-testing tasks were completed, production interviewing began on Monday, June 20, 2016 and ended on Sunday, August 21, 2016. The goal was to complete 1,000 interviews with Loudoun residents, with 250 coming from the rural area and 750 from the non-rural area. CSR obtained 1,003 usable interviews. There were 252 interviews from the rural area and 751 from the non-rural area. The survey averaged 17.6 minutes in length.

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Interviewing Procedures

CSR conducted the telephone interviews from its Computer-Assisted Telephone Interviewing (CATI) Laboratory at the University of Virginia. CATI is a system in which computers are employed to increase the efficiency, accuracy, and flexibility of telephone surveys conducted by trained interviewers. Questions appear on the computer screen in programmed sequence as the interviewer presses the keys on the keyboard to record the respondent’s answers. Accurate, instantaneous data entry is assured by the system. The computer system stores the database of telephone numbers and is used to control the sampling process, dial each sampled number, schedule call-backs, and record the disposition of each attempted call. CSR’s CATI lab also allows for audio and visual monitoring of calls by lab supervisors.

Households where residents were identified as potentially Spanish-speaking by the general staff of interviewers were contacted again by bilingual interviewers to determine if they were eligible Spanish-speakers and asked if they would be willing to participate in the survey. CSR conducted Spanish-language interviews throughout the full production period (June 20 to August 1) and obtained 12 Spanish-language completions.

All telephone calls for the study were made from the CSR CATI laboratory under the direct supervision of CSR staff. All numbers to all samples were dialed manually to conform to Federal telecommunications regulations. Calling was done on Sunday through Friday evenings and on Sunday afternoons. Periodically, weekday afternoon and Saturday calling was implemented to ensure full coverage.

The interviewers received at least six hours of training prior to production interviewing. Many had prior interviewing experience on similar studies. Each phone number was given a minimum of 7 call attempts for landlines and 7 for cell phones before it was treated as a “no answer” or “busy” number. (Some unresolved numbers may not have received 7 dials before interviewing wound down.) Residential phones answered by automatic answering machines or voice mail were identified as “no answer” calls (although counted separately and treated as known residences in the response rate calculations). Answering machine announcements that identified the phone number as a place of business, however, were recorded as a business and not re-attempted on the landline sample. With respect to landline phones, CSR interviewers did not leave messages on the answering machines of potential respondents but simply returned the phone number to the calling pool for another calling attempt at a later time. However, cell phone users were left a message on the first attempt so that they would understand the purpose of the call and could arrange for a callback at a convenient time. Because many cell phones are used for both business and personal reasons, business-messaged cell phones were re-attempted three times without leaving a message and then assigned a final disposition of “business.” As with landlines, cell phones identified as a business by a person answering the call were not surveyed.

In order to reduce non-response bias, CSR conducted “conversion calling.” Non-response bias in surveys results occurs when qualified respondents do not complete a survey, usually because they refuse to cooperate. In conversion calling, our most highly trained interviewers call back households in which we previously had someone refuse to take the survey. First, we kept track of the “tone” of initial refusals. “Hard” refusals, those in which people explicitly asked not to be called again or were noticeably agitated or upset about our phone call, were not called back at all. “Soft” refusals, those for which it seemed that we only caught someone at a bad time, were called back and contacted once more after an interval of at least three days.
Random digit dialing and cell phone sample can include numbers that fall outside the boundaries of Loudoun County. Listed numbers included street address information and could be screened for geographic location within the county. All residents were asked for their ZIP codes at the beginning of the interview so as to place them in the rural or non-rural areas of the county and track progress for meeting the goals for completions in each designated area of the county.

Table H-2 shows key dates in the data collection process.

**Table H-2: Survey Data Collection Tasks and Dates**

<table>
<thead>
<tr>
<th>Task</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>English interviewing begins at CSR</td>
<td>June 20, 2016</td>
</tr>
<tr>
<td>Spanish interviewing begins at CSR</td>
<td>June 20, 2016</td>
</tr>
<tr>
<td>English interviewing ends at CSR</td>
<td>August 21, 2016</td>
</tr>
<tr>
<td>Spanish interviewing ends at CSR</td>
<td>August 21, 2016</td>
</tr>
<tr>
<td>Data collection closed</td>
<td>August 21, 2016</td>
</tr>
</tbody>
</table>

**Weighting**

To better represent Loudoun County residents, the data were weighted by type of telephone service, rural or non-rural status (to adjust the rural oversample so as not to bias countywide totals) and four demographic variables: age, race, Hispanic/Latino ethnicity and gender. The data for the demographic variables were obtained from the U.S. Census Bureau’s 2010 Decennial Census, 2015 Time Series Estimates and 2014 American Community Survey (ACS) 1-Year Estimates, all for data on residents of the county aged 18 and over. The Loudoun County Department of Planning and Zoning provided most of the data used in the weighting process. The distribution of households by ZIP code (used for rural and non-rural status) was also provided by the Loudoun County Department of Planning and Zoning. See Table H-3 below for a consolidated outline of the weighting scheme.
### Weighting Block #1

<table>
<thead>
<tr>
<th>Weighting topic</th>
<th>Description</th>
<th>Survey variable name (all are aged 18+)</th>
<th>Source</th>
<th>Who provides</th>
</tr>
</thead>
<tbody>
<tr>
<td>TELEPHONE SERVICE</td>
<td>Estimated distribution of telephone households across landline-only, cell-phone-only and dual user or “overlap” (landline + cell) households</td>
<td>LISTSTATUS2, SEGMENT4</td>
<td>Telephone survey data file. Check against county-level estimates from sampling company.</td>
<td>CSR</td>
</tr>
<tr>
<td>GEOGRAPHY</td>
<td>Designated rural and non-rural areas of the county (2 categories)</td>
<td>RURNON2</td>
<td>Count of HHs by ZIP modified list (see next page)</td>
<td>LC</td>
</tr>
<tr>
<td>AGE</td>
<td>Respondent age (5)</td>
<td>AGEFORWT</td>
<td>2010 US decennial census, specific to rural and non-rural areas by block</td>
<td>LC</td>
</tr>
<tr>
<td>RACE</td>
<td>Respondent race (5)</td>
<td>RACEFORWT</td>
<td>“”</td>
<td>“”</td>
</tr>
<tr>
<td>HISPANIC/ LATINO</td>
<td>Self-reported Hispanic/Latino ethnicity (2)</td>
<td>HISPFORWT</td>
<td>“”</td>
<td>“”</td>
</tr>
<tr>
<td>GENDER</td>
<td>Respondent gender (2)</td>
<td>RGENDER</td>
<td>“”</td>
<td>“”</td>
</tr>
</tbody>
</table>

### Weighting Block #2

<table>
<thead>
<tr>
<th>Weighting topic</th>
<th>Description</th>
<th>Survey variable name (all are aged 18+)</th>
<th>Source</th>
<th>Who provides</th>
</tr>
</thead>
<tbody>
<tr>
<td>AGE</td>
<td>Respondent age (5)</td>
<td>AGEFORWT</td>
<td>2015 Time Series Estimates</td>
<td>LC</td>
</tr>
<tr>
<td>RACE</td>
<td>Respondent race (4)</td>
<td>RACEFORWT2</td>
<td>2014 ACS 1-year Estimates</td>
<td>LC</td>
</tr>
<tr>
<td>HISPANIC/ LATINO</td>
<td>Self-reported Hispanic/Latino ethnicity (2)</td>
<td>HISPFORWT</td>
<td>“”</td>
<td>LC</td>
</tr>
<tr>
<td>GENDER</td>
<td>Respondent gender (2)</td>
<td>RGENDER</td>
<td>2015 Time Series Estimates</td>
<td>LC</td>
</tr>
</tbody>
</table>

Weighting was done using two groups of target values, in two “Weighting Blocks.” Weighting Block #1 made adjustments for the type of telephone service, rural and non-rural geography, and the rural and non-rural demographic values for age, race, Hispanic/Latino ethnicity, and gender as obtained from the U.S. Census Bureau’s 2010 Decennial Census. Weighting Block #2 focused on bringing the four demographic variables up to date by using U.S. Census Bureau data for 2014 and 2015, the latest available demographic estimates. The U.S. Census Bureau’s Time Series and ACS one-year data are estimates available countywide only. Using this two-step approach allows the weighting process to reflect both differing characteristics between the rural and the non-rural area, and the county’s changing demographics.

The data were weighted to the specifications above using multiple iterations ("raking"). After the dataset was weighted to the specifications in Weighting Block #1 within the rural and non-rural areas of the county, the weighted dataset was adjusted to the latest countywide demographic...
estimates in Weighting Block #2, also a raking procedure using multiple iterations. The data were not weighted on two different sets of demographic population targets in one raking procedure to avoid having parameters that could conflict with one another, which might prevent the raking procedure from arriving at a solution.

The weighting for age by geography had more impact than did the weighting for the other demographic variables or for telephone service (the values of the weights for age by geography tended to be larger than they were for the other variables). The following sections provide more detail about the weighting process.

**Geographic (stratification) weighting.** This procedure was necessary for countywide generalizations because of the over-samples of residents in the rural area of the county. The data are weighted to properly reflect the proportion of households in rural and non-rural areas in the county. The geographic weight is the amount by which each case would need to be multiplied in order to have the sample percentage for each area to be equal to its actual proportion. For example, since roughly twice the number of cases were obtained from the rural area as we would expect if we surveyed the county completely at random, cases in the rural area were weighted by about one-half. Cases in the non-rural area were weighted by a little more than one because they were slightly underrepresented in the sample. In this survey, the geographic weight was combined with the demographic weights in Weighting Block #1.

In the 2007 survey, geographic weighting was done by ZIP code. The 2012, 2014 and 2016 weighting was done by rural and non-rural areas, not by individual ZIP code. But the 2016 weighting does bring the data closely in line with the distribution of households by ZIP codes in the county, as demonstrated in Table H-4 below. The table shows the percentage of county households found in each ZIP code compared to the percentage of weighted survey cases found in each ZIP code.
**Table H-4: Geographic Weighting**

<table>
<thead>
<tr>
<th>ZIP Code</th>
<th>Loudoun County Government Estimates, 2016</th>
<th>2016 Loudoun County Survey of Residents</th>
<th>ZIP type</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Households</td>
<td>%</td>
<td>Weighted survey data</td>
</tr>
<tr>
<td>20105</td>
<td>7,300</td>
<td>5.9%</td>
<td>42</td>
</tr>
<tr>
<td>20117</td>
<td>1,179</td>
<td>0.9%</td>
<td>6</td>
</tr>
<tr>
<td>20120</td>
<td>17</td>
<td>0.0%</td>
<td>3</td>
</tr>
<tr>
<td>20129</td>
<td>205</td>
<td>0.2%</td>
<td>1</td>
</tr>
<tr>
<td>20130</td>
<td>16</td>
<td>0.0%</td>
<td>0</td>
</tr>
<tr>
<td>20132</td>
<td>5,549</td>
<td>4.5%</td>
<td>58</td>
</tr>
<tr>
<td>20135</td>
<td>347</td>
<td>0.3%</td>
<td>2</td>
</tr>
<tr>
<td>20141</td>
<td>2,318</td>
<td>1.9%</td>
<td>18</td>
</tr>
<tr>
<td>20147</td>
<td>22,137</td>
<td>17.8%</td>
<td>202</td>
</tr>
<tr>
<td>20148</td>
<td>15,236</td>
<td>12.3%</td>
<td>109</td>
</tr>
<tr>
<td>20152</td>
<td>10,056</td>
<td>8.1%</td>
<td>54</td>
</tr>
<tr>
<td>20158</td>
<td>1,493</td>
<td>1.2%</td>
<td>13</td>
</tr>
<tr>
<td>20164</td>
<td>12,054</td>
<td>9.7%</td>
<td>68</td>
</tr>
<tr>
<td>20165</td>
<td>11,671</td>
<td>9.4%</td>
<td>72</td>
</tr>
<tr>
<td>20166</td>
<td>4,161</td>
<td>3.3%</td>
<td>25</td>
</tr>
<tr>
<td>20170</td>
<td>6</td>
<td>0.0%</td>
<td>3</td>
</tr>
<tr>
<td>20175</td>
<td>10,378</td>
<td>8.4%</td>
<td>121</td>
</tr>
<tr>
<td>20176</td>
<td>16,394</td>
<td>13.2%</td>
<td>174</td>
</tr>
<tr>
<td>20180</td>
<td>2,557</td>
<td>2.1%</td>
<td>24</td>
</tr>
<tr>
<td>20184</td>
<td>141</td>
<td>0.1%</td>
<td>0</td>
</tr>
<tr>
<td>20197</td>
<td>722</td>
<td>0.6%</td>
<td>5</td>
</tr>
<tr>
<td>22066</td>
<td>313</td>
<td>0.3%</td>
<td>2</td>
</tr>
<tr>
<td>Total</td>
<td>124,250</td>
<td>100.0%</td>
<td>1003</td>
</tr>
</tbody>
</table>

**Demographic weighting.** Also known as poststratification weighting, this step was necessary to adjust the unweighted survey data to more closely represent key demographic characteristics of the county. Surveys usually over-represent females, older people, and those with higher socio-economic status. (In this survey, the method of selecting respondents within the household helped to mitigate the usual over-representation of females, even before weighting.) Demographic weighting can adjust for those distortions. To the extent that answers to survey questions are related to the demographic variables included in the weighting, these adjustments also reduce biases in estimates of what the overall county population would have said in the survey if all of the residents of the county had been included and had responded. Tables H-5 and H-6 show the effects of demographic weighting in this data file.

The race variable was handled differently in weighting block 1 and block 2. In weighting block 1, the U.S Census Bureau 2010 Decennial Census data are used to preserve the ability to weight to the demographics of the rural and non-rural areas. In weighting block 2, the U.S Census
Bureau American Community Survey (ACS) one-year data are used to provide more current figures for the county as a whole.

The 2010 Decennial Census and ACS report numbers separately for “American Indian and Alaskan Native,” “Native Hawaiian and Pacific Islander,” and “other.” Due to there being a small population of “American Indian and Alaskan Native” and “Native Hawaiian and Pacific Islander” in Loudoun County these two categories were combined with “other” and are labeled as “other” in Tables H-5 and H-6. The 2014 ACS one-year data for the “American Indian and Alaskan Native,” “Native Hawaiian and Pacific Islander,” and “other” population ages 18 and over are unavailable for Loudoun County due to the sample size being too small for these population groups in Loudoun. Therefore, Weighting Block #2’s categories of “other” and “two or more races” were combined into one category and calculated as the remaining population that is not counted in any other race category. The survey data were recoded to match the population data from the ACS.

Table H-5: Demographic Weighting – Block One

<table>
<thead>
<tr>
<th></th>
<th>Survey Data Unweighted</th>
<th>Survey Data After Weighting Block #1</th>
<th>2010 Decennial Census, Population 18+</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>u N</td>
<td>u %</td>
<td>w N</td>
</tr>
<tr>
<td>Gender</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>524</td>
<td>52.4%</td>
<td>488</td>
</tr>
<tr>
<td>Female</td>
<td>476</td>
<td>47.6%</td>
<td>513</td>
</tr>
<tr>
<td>Total</td>
<td>1000</td>
<td>100.0%</td>
<td>1001</td>
</tr>
<tr>
<td>Rural/Non-rural status</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rural</td>
<td>251</td>
<td>25.0%</td>
<td>128</td>
</tr>
<tr>
<td>Non-rural</td>
<td>752</td>
<td>75.0%</td>
<td>875</td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0%</td>
<td>1003</td>
</tr>
<tr>
<td>Hispanic/ Latino ethnicity</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>57</td>
<td>5.9%</td>
<td>114</td>
</tr>
<tr>
<td>No</td>
<td>916</td>
<td>94.1%</td>
<td>857</td>
</tr>
<tr>
<td>Total</td>
<td>973</td>
<td>100.0%</td>
<td>971</td>
</tr>
<tr>
<td>Race</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>White</td>
<td>791</td>
<td>82.8%</td>
<td>664</td>
</tr>
<tr>
<td>Asian</td>
<td>59</td>
<td>6.2%</td>
<td>139</td>
</tr>
<tr>
<td>Black</td>
<td>60</td>
<td>6.3%</td>
<td>71</td>
</tr>
<tr>
<td>Other</td>
<td>23</td>
<td>2.4%</td>
<td>49</td>
</tr>
<tr>
<td>Two or more races</td>
<td>22</td>
<td>2.3%</td>
<td>25</td>
</tr>
<tr>
<td>Total</td>
<td>955</td>
<td>100.0%</td>
<td>948</td>
</tr>
<tr>
<td>Age</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-34</td>
<td>163</td>
<td>17.6%</td>
<td>265</td>
</tr>
<tr>
<td>35-44</td>
<td>134</td>
<td>14.5%</td>
<td>253</td>
</tr>
<tr>
<td>45-54</td>
<td>201</td>
<td>21.7%</td>
<td>209</td>
</tr>
<tr>
<td>55-64</td>
<td>201</td>
<td>21.7%</td>
<td>115</td>
</tr>
<tr>
<td>65+</td>
<td>226</td>
<td>24.4%</td>
<td>87</td>
</tr>
<tr>
<td>Total</td>
<td>925</td>
<td>100.0%</td>
<td>930</td>
</tr>
</tbody>
</table>
### Table H-6: Demographic Weighting – Block Two

<table>
<thead>
<tr>
<th></th>
<th>Survey Data After Weighting Block #1</th>
<th>Final Weighted Survey Data</th>
<th>Weighting Target Values, Population 18+</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>u N</td>
<td>u %</td>
<td>w N</td>
<td>w %</td>
</tr>
<tr>
<td>Gender</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>488</td>
<td>48.8%</td>
<td>492</td>
<td>49.2%</td>
</tr>
<tr>
<td>Female</td>
<td>513</td>
<td>51.2%</td>
<td>508</td>
<td>50.8%</td>
</tr>
<tr>
<td>Total</td>
<td>1001</td>
<td>100.0%</td>
<td>1001</td>
<td>100.0%</td>
</tr>
<tr>
<td>Rural/Non-rural status</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rural</td>
<td>128</td>
<td>12.7%</td>
<td>128</td>
<td>12.8%</td>
</tr>
<tr>
<td>Non-rural</td>
<td>875</td>
<td>87.3%</td>
<td>875</td>
<td>87.2%</td>
</tr>
<tr>
<td>Total</td>
<td>1003</td>
<td>100.0%</td>
<td>1003</td>
<td>100.0%</td>
</tr>
<tr>
<td>Hispanic/Latino ethnicity</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>114</td>
<td>11.8%</td>
<td>123</td>
<td>12.6%</td>
</tr>
<tr>
<td>No</td>
<td>857</td>
<td>88.2%</td>
<td>849</td>
<td>87.4%</td>
</tr>
<tr>
<td>Total</td>
<td>971</td>
<td>100.0%</td>
<td>972</td>
<td>100.0%</td>
</tr>
<tr>
<td>Race</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>White</td>
<td>664</td>
<td>70.0%</td>
<td>672</td>
<td>70.9%</td>
</tr>
<tr>
<td>Asian</td>
<td>139</td>
<td>14.6%</td>
<td>157</td>
<td>16.6%</td>
</tr>
<tr>
<td>Black</td>
<td>71</td>
<td>7.5%</td>
<td>69</td>
<td>7.3%</td>
</tr>
<tr>
<td>Other/Two or more races</td>
<td>74</td>
<td>7.8%</td>
<td>49</td>
<td>5.2%</td>
</tr>
<tr>
<td>Total</td>
<td>948</td>
<td>100.0%</td>
<td>948</td>
<td>100.0%</td>
</tr>
<tr>
<td>Age</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18-34</td>
<td>265</td>
<td>28.5%</td>
<td>257</td>
<td>27.6%</td>
</tr>
<tr>
<td>35-44</td>
<td>253</td>
<td>27.2%</td>
<td>230</td>
<td>24.7%</td>
</tr>
<tr>
<td>45-54</td>
<td>209</td>
<td>22.5%</td>
<td>209</td>
<td>22.4%</td>
</tr>
<tr>
<td>55-64</td>
<td>115</td>
<td>12.4%</td>
<td>126</td>
<td>13.6%</td>
</tr>
<tr>
<td>65+</td>
<td>87</td>
<td>9.4%</td>
<td>109</td>
<td>11.7%</td>
</tr>
<tr>
<td>Total</td>
<td>930</td>
<td>100.0%</td>
<td>932</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

\(^a\) Source: U.S. Census Bureau, 2015 Time Series Estimates, June 2016  
\(^b\) Source: U.S. Census Bureau, 2010 Decennial Census Data  
\(^c\) Source: U.S. Census Bureau, 2014 American Community Survey 1-Year Estimates

**Cell phone weighting.** Data are weighted on the type of telephone sample from which each case was selected. We oversampled residents with listed landline telephones and under-sampled those with cell phones to control data collection costs. Usually, more cell phone numbers than landline numbers need to be called to reach a Loudoun County resident, so obtaining interviews from people with cell phones is usually more expensive. (In 2016, we actually needed fewer cell numbers per respondent than landline numbers, but we had to screen out about 75% of our purchased cell sample before loading the remaining numbers into the WinCATI system for calling.) We sampled a large enough representation of cell phone respondents so that we could understand their opinions, but we slightly under-represented them so that we could include them in the results at a reasonable cost. (In the near future this approach to balancing costs and errors may become obsolete.) Weighting is used to adjust for the disproportionate sampling of the phone segments so that the survey results are not biased. Specifically, the statistical weighting of the survey results was designed to properly represent different types of phone service in the county’s population: cell phone-only cases, landline-only cases, and those with both kinds of telephone service.
Current research on cell phone interviewing is still evolving. Prof. Guterbock developed a method for weighting the results of a “dual frame” sample that combines completed interviews from landline samples with completed interviews from cell phone samples. Our approach to weighting the current study applies his latest research to the available local data. Here we treat RDD and listed samples as one “landline” sample, thus treating our triple-frame design as a dual-frame sample (cell phone and landline sampling frames).

The heart of the weighting problem is simple: there is no available external source that will tell us the percentage of the County population that has cell phone-only service, landline only, and both. Authoritative data are collected at the national level by the Centers for Disease Control in the National Health Interview Survey, a very large, continuous, in-person data collection focused on health issues. That survey determines the phone-service status of each household in a representative national sample, and results from as recently as the first half of 2016 are currently available. However, these data are available only at the national or state levels. Commercial sampling companies now produce county-level estimates but none of these data have the detail desired for the cell phone weighting.

The estimation problem is made somewhat more difficult by the fact that rates of survey response are not even across different phone-use segments. That is, cell phone-only adults are much more likely to answer their cell phones than are those who have both kinds of phones. This is understood to reflect differences in telephone behavior between cell phone-only adults and dual-phone users. Cell phone-only adults are presumably more likely to have their phones with them, to have their phones turned on, and to accept calls from unknown numbers than are those who continue to rely on landline phones. For these reasons, the percentage of cell phone-only cases encountered in actual cell phone surveys is much higher than their actual share among all cell phone users. It is probably also the case that landline-only households are somewhat overrepresented within landline samples, as compared to those who have both kinds of phone. The latter group is referred to below as the overlap sample, because the households having both landline and cell phones lie at the intersection of the cell phone frame and the landline frame.

In order to estimate the degree of under-representation of the overlap sample segment in the cell phone sample and in the landline sample, we compared results from the 2007 California Health Interview Survey (a telephone survey combining RDD sample with cell phone-only households) with the results from NHIS for the Western Region of the United States (second-half 2007 results). Using algebraic formulas developed by Prof. Guterbock, we were able to determine the values for two response rate ratios: \( r_1 \), the ratio of the response rate to cell phone calling in the overlap sample compared to the response rate of cell phone-onlies, and \( r_2 \), the ratio of the response rate to landline calling in the overlap sample to the response rate of landline-onlies. The NHIS for the Western region reports that the phone-service proportions in the Western region were: 13.2% cell phone-only, 67.9% dual-phone (overlap), and 18.9% landline only. If response rates were equal \( (r_1 = r_2 = 1.0) \), and if California’s phone usage is the same as that of the Western region, then the CHIS 2007 would have found 16.3% of the cell phone completions to be cell phone-onlies. Instead, CHIS 2007 reports 34.6% percent cell phone-onlies. CHIS should have found 21.7% landline-onlies in the landline sample, but actually had 32.7% landline-onlies.

---

6Thanks to Michael Brick of Westat for sharing some of the preliminary results from CHIS 2007 for this purpose.
in its landline RDD sample. Applying Guterbock’s formulas to these data results in an estimate of $r_1 = .368$ and $r_2 = .598$.

The telephone service weights were determined using final survey data as shown in Table H-7. The “estimated true” values are derived by application of the county-specific estimated values for $r_1$ and $r_2$.

### Table H-7: Initial Estimates of County Telephone-service Segments

<table>
<thead>
<tr>
<th></th>
<th>Cell phone sample</th>
<th>Landline sample</th>
<th>Combined samples</th>
<th>Est. true</th>
<th>Weight</th>
<th>Weighted N</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cell only</strong></td>
<td>229</td>
<td>45.6%</td>
<td>6</td>
<td>1.2%</td>
<td>235</td>
<td>23.4%</td>
</tr>
<tr>
<td><strong>Overlap</strong></td>
<td>273</td>
<td>54.4%</td>
<td>462</td>
<td>92.2%</td>
<td>735</td>
<td>73.3%</td>
</tr>
<tr>
<td><strong>(Both)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>LL only</strong></td>
<td>0</td>
<td>0.0%</td>
<td>33</td>
<td>6.6%</td>
<td>33</td>
<td>3.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>502</td>
<td>100.0%</td>
<td>501</td>
<td>100.0%</td>
<td>1003</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

A further decision needed to be made about weighting the overlap sample. In theory, if all phones in the county had been called with equal likelihood, we would have reached one half of the overlap sample through their cell phone and one half through their landline. In earlier surveys, the smaller cell phone samples would call for weighting up the portion of the overlap sample reached through cell phone by a very large weight to bring their share of the overlap to 50%, which could potentially have distorted the results and also increased the “design effect” in the study, reducing the precision of the estimates. In those earlier studies, we decided to apply a weight of 2.0 to the cell phone cases in our overlap sample. However, the increased cell phone sample size in the 2016 survey resulted in smaller weights and no cap was necessary for the weight applied to the cell phone cases in the overlap sample. Table H-8 shows these weights as applied to the completions in the final sample.

### Table H-8: Final Estimates of County Telephone-service Segments

<table>
<thead>
<tr>
<th></th>
<th>Cell phone sample</th>
<th>Landline sample</th>
<th>Combined samples</th>
<th>Est. true</th>
<th>Weight</th>
<th>Weighted N</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cell only</strong></td>
<td>229</td>
<td>45.6%</td>
<td>6</td>
<td>1.2%</td>
<td>235</td>
<td>23.4%</td>
</tr>
<tr>
<td><strong>Overlap</strong></td>
<td>273</td>
<td>54.4%</td>
<td>0</td>
<td>273</td>
<td>27.2%</td>
<td>33.74%</td>
</tr>
<tr>
<td><strong>(Cell)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Overlap</strong></td>
<td>0</td>
<td>0.0%</td>
<td>462</td>
<td>92.2%</td>
<td>462</td>
<td>46.1%</td>
</tr>
<tr>
<td><strong>(LL)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>LL only</strong></td>
<td>0</td>
<td>0.0%</td>
<td>33</td>
<td>6.6%</td>
<td>33</td>
<td>3.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>502</td>
<td>100.0%</td>
<td>501</td>
<td>100.0%</td>
<td>1003</td>
<td>100.0%</td>
</tr>
</tbody>
</table>
A more complete description of the cell phone estimation procedures used here, along with algebraic formulas needed to calculate and apply the response rate ratios, is available upon request.7

**Listed status weighting.** We also weighted the results to accurately represent unlisted landline cases. These are somewhat underrepresented because the directory-listed sample has only a small percentage of unlisted households. To correct for this, we weighted all self-reported unlisted landline households reached on either the RDD or directory-listed samples so that, in total, they represent 13.1 percent of the landline completions, or 7.1 percent of all completions.

The final step in the weighting process involves “raking,” a statistical procedure used to produce combined weights for two or more weighting factors when a joint distribution is not available. The weights so derived were introduced into the Complex Samples module of SPSS statistical software. This tool allows calculation of a “design effect” for each question in the survey and will be discussed below in terms of sampling error.

**Rates of Response and Completion**

Response rate is a way of expressing the proportion of completed interviews against the number of eligible possible contacts. It does not include failures to interview at the number dialed because the number has not been assigned to an eligible participant or is not working. It includes eligible respondents who refuse cooperation and other numbers whose eligibility cannot be determined (busy or never answered numbers).

The American Association for Public Opinion Research (AAPOR) leads efforts to standardize and document the definitions and calculations of survey response rates. They offer six standardized response rate calculations, designated RR1 through RR6 for “response rate 1” through “response rate 6.” Formula RR3 is often used as a good conservative estimate of response rate for telephone surveys.

The true response rate depends on how one estimates the percentage of working residential phones that exist among the many numbers that never answered our numerous call attempts. This is especially significant for our RDD and cell phone samples, where the most conservative estimate excludes partially completed cases and assumes that the percentage of residential households among unreachable numbers is the same as the percentage among those we reached. Using that assumption, RR3 for the RDD sample is 5.5%. But because CSR completed multiple attempts to nearly all of the no-answer numbers and based upon prior experimentation with listed and RDD samples in Virginia, we estimate that these unresolved numbers are less likely to be working residential numbers. We estimate that our true residency rate is 20% of no-answer numbers and that our true response rate (adjusted RR3) for the RDD sample is closer to 6.5%. The estimated response rate (adjusted RR3) for the listed sample is 8.3%.

For the cell phone portions of the sample, the response rate is 8.3% (RR3) and unlike with directory-listed sample the adjustment is not used since there are as yet no verified estimates of actual “residency” (that is, the proportion cell phones in the sample that are activated and used in the target geography). The total response rate is the weighted average of the triple-frame components.

---

Finally, the efficiency of the calling can be expressed in terms of number of completions per hour of calling (CPH). The overall interview production rate was 0.58 interviews per hour. Nationwide declines in telephone interviewing productivity are mostly due to the addition of cell phones and declining rates of RDD productivity, although in this study the cell phone sample with the ZIP code and calling activity appended data was actually more efficient than listed landline calling. The length of the survey can also affect productivity. For the landline cases the production CPH was 0.52. Productivity for the cellular telephone sample was 0.66. Table H-9 shows this information.

A total of 22,028 phone numbers were attempted in the production phase of the survey. The final disposition of each of the phone numbers attempted is shown in tables H-10 and H-11, the Sample Disposition Report.

The disposition report is presented in a format that has been recommended as an industry standard by AAPOR. The AAPOR response rates were calculated with the assistance of the Sawtooth WinCATI 6.0 CATI software, based on the full call history of each attempted number. This tool increases the accuracy of the calculation.

CSR completed a total of 1,003 interviews with self-identified county residents for an overall response rate of 9.0 percent. Table H-8 shows a summary of the relative productivity for each of the sample types. The interview length includes the total time on the phone with the respondent (from hello to hang-up) plus any processing time an interviewer required to make notes and close the case.

---

8 Calculated according to AAPOR suggested formula RR3 adjusted by comparison of listed and RDD telephone no-answer rates used to estimate the proportion of RDD no-answer numbers that are actually non-working or unassigned numbers, with $e_1 = .515$ and $e_2 = .814$. We estimated $e_2$ by dividing households determined to be eligible by the N of households overall. The estimate of $e_2$ was also applied to housing units where eligibility could not be determined. We derived $e_1$ by taking the product of $e_2$ and residency rates estimated from our call dispositions. Partial interviews are not counted in the numerator of the RR3 formula.
Table H-9: Completion Rates and Completions per Hour by Sample Type (CSR calling)

<table>
<thead>
<tr>
<th>Sample Type</th>
<th>Completes</th>
<th>Interview Length</th>
<th>Rate/hr</th>
<th>Response Rate (RR3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Random Digit Dialing</td>
<td>150</td>
<td>17.5</td>
<td>0.40</td>
<td>5.5%</td>
</tr>
<tr>
<td>2. Directory-Listed</td>
<td>351</td>
<td>17.4</td>
<td>0.59</td>
<td>6.9%</td>
</tr>
<tr>
<td>3. Cell Phone</td>
<td>500</td>
<td>17.8</td>
<td>0.66</td>
<td>8.3%</td>
</tr>
<tr>
<td>Combined Landline (1+2)</td>
<td>501</td>
<td>17.4</td>
<td>0.52</td>
<td>6.2%</td>
</tr>
<tr>
<td>Overall Total (1+2+3)</td>
<td>1,003</td>
<td>17.6</td>
<td>0.58</td>
<td>9.0%</td>
</tr>
</tbody>
</table>

Table H-10: Sample Disposition Report

<table>
<thead>
<tr>
<th>Disposition Code and Description</th>
<th>All Samples Total</th>
<th>Random Digit Dialing</th>
<th>Directory Listed</th>
<th>Cellular (Wireless)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1100 Complete</td>
<td>1001</td>
<td>150</td>
<td>351</td>
<td>500</td>
</tr>
<tr>
<td>1200 Partial</td>
<td>36</td>
<td>4</td>
<td>12</td>
<td>20</td>
</tr>
<tr>
<td>2110 Eligible: Refusal</td>
<td>2246</td>
<td>302</td>
<td>703</td>
<td>1241</td>
</tr>
<tr>
<td>2120 Eligible: Break-off</td>
<td>65</td>
<td>7</td>
<td>12</td>
<td>46</td>
</tr>
<tr>
<td>2210 Eligible: Resp Never Avail</td>
<td>432</td>
<td>10</td>
<td>8</td>
<td>414</td>
</tr>
<tr>
<td>2221 Eligible: Ans Mach, No Mess</td>
<td>5186</td>
<td>1781</td>
<td>3016</td>
<td>389</td>
</tr>
<tr>
<td>2222 Eligible: Ans Mach, Message</td>
<td>2467</td>
<td></td>
<td></td>
<td>2467</td>
</tr>
<tr>
<td>2310 Eligible: Dead</td>
<td>1</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>2320 Eligible: Phys/Mentally Unable</td>
<td>13</td>
<td>7</td>
<td>5</td>
<td>1</td>
</tr>
<tr>
<td>2330 Eligible: Language Unable</td>
<td>345</td>
<td>35</td>
<td>47</td>
<td>263</td>
</tr>
<tr>
<td>2340 Eligible: Misc. Unable</td>
<td>6</td>
<td>2</td>
<td></td>
<td>4</td>
</tr>
<tr>
<td>3120 Busy</td>
<td>774</td>
<td>107</td>
<td>51</td>
<td>616</td>
</tr>
<tr>
<td>3130 No Answer</td>
<td>2164</td>
<td>1158</td>
<td>762</td>
<td>244</td>
</tr>
<tr>
<td>3140 Ans Mach (Unknown HU)</td>
<td>1198</td>
<td>330</td>
<td>538</td>
<td>330</td>
</tr>
<tr>
<td>3150 Technical Phone Prob</td>
<td>179</td>
<td>55</td>
<td>81</td>
<td>43</td>
</tr>
<tr>
<td>3210 HU, Unknown R Eligible: No Scrnr</td>
<td>1673</td>
<td>359</td>
<td>489</td>
<td>825</td>
</tr>
<tr>
<td>3220 HU, Unknown R Eligible: Other</td>
<td>1</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>4100 Out of Sample</td>
<td>855</td>
<td>152</td>
<td>190</td>
<td>513</td>
</tr>
<tr>
<td>4200 Fax/Data Line</td>
<td>359</td>
<td>220</td>
<td>121</td>
<td>18</td>
</tr>
<tr>
<td>4310 Non-working Number</td>
<td>2003</td>
<td>1436</td>
<td>380</td>
<td>187</td>
</tr>
<tr>
<td>4320 Disconnected Number</td>
<td>332</td>
<td>195</td>
<td>103</td>
<td>34</td>
</tr>
<tr>
<td>4410 Number Changed</td>
<td>49</td>
<td>27</td>
<td>14</td>
<td>8</td>
</tr>
<tr>
<td>4510 Business/Government/Other Org</td>
<td>634</td>
<td>388</td>
<td>115</td>
<td>131</td>
</tr>
<tr>
<td>4700 No Eligible Respondent</td>
<td>6</td>
<td>1</td>
<td></td>
<td>5</td>
</tr>
<tr>
<td>---- Unassigned</td>
<td>3</td>
<td>2</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Total telephone numbers used</td>
<td>22028</td>
<td>6728</td>
<td>7000</td>
<td>8300</td>
</tr>
</tbody>
</table>
### Table H-11: Response Rate Report

<table>
<thead>
<tr>
<th>AAPOR Standard Rates and Dispositions Summary</th>
<th>OVERALL Ave</th>
<th>Random Digit Dialing</th>
<th>Directory Listed</th>
<th>Landline Ave</th>
<th>Cellular (Wireless)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated Residency 1*</td>
<td>.51538</td>
<td>.40780</td>
<td>.73510</td>
<td>.76407</td>
<td>.51538</td>
</tr>
<tr>
<td>Estimated Residency 2</td>
<td>.81448</td>
<td>.75559</td>
<td>.85110</td>
<td>.81088</td>
<td>.81448</td>
</tr>
<tr>
<td>Response Rate 1</td>
<td>.05816</td>
<td>.03965</td>
<td>.06368</td>
<td>.07704</td>
<td>.05816</td>
</tr>
<tr>
<td>Response Rate 2</td>
<td>.06025</td>
<td>.04071</td>
<td>.06585</td>
<td>.08012</td>
<td>.06025</td>
</tr>
<tr>
<td>Response Rate 3 *</td>
<td>.09018</td>
<td>.05519</td>
<td>.06937</td>
<td>.08273</td>
<td>.09018</td>
</tr>
<tr>
<td>Response Rate 4 *</td>
<td>.09342</td>
<td>.05666</td>
<td>.07174</td>
<td>.08604</td>
<td>.09342</td>
</tr>
<tr>
<td>Response Rate 5</td>
<td>.28052</td>
<td>.08456</td>
<td>.09776</td>
<td>.11280</td>
<td>.28052</td>
</tr>
<tr>
<td>Response Rate 6</td>
<td>.25018</td>
<td>.06701</td>
<td>.08736</td>
<td>.09729</td>
<td>.25018</td>
</tr>
<tr>
<td>Cooperation Rate 1</td>
<td>.26959</td>
<td>.29586</td>
<td>.31034</td>
<td>.24096</td>
<td>.26959</td>
</tr>
<tr>
<td>Cooperation Rate 2</td>
<td>.27929</td>
<td>.30375</td>
<td>.32095</td>
<td>.25060</td>
<td>.27929</td>
</tr>
<tr>
<td>Cooperation Rate 3</td>
<td>.29898</td>
<td>.32397</td>
<td>.32560</td>
<td>.27670</td>
<td>.29898</td>
</tr>
<tr>
<td>Cooperation Rate 4</td>
<td>.30974</td>
<td>.33261</td>
<td>.33673</td>
<td>.28777</td>
<td>.30974</td>
</tr>
<tr>
<td>Refusal Rate 1</td>
<td>.12993</td>
<td>.07174</td>
<td>.11766</td>
<td>.17385</td>
<td>.12993</td>
</tr>
<tr>
<td>Refusal Rate 2 *</td>
<td>.20820</td>
<td>.11368</td>
<td>.14130</td>
<td>.21295</td>
<td>.20820</td>
</tr>
<tr>
<td>Refusal Rate 3</td>
<td>.55754</td>
<td>.13446</td>
<td>.17208</td>
<td>.24079</td>
<td>.55754</td>
</tr>
<tr>
<td>Contact Rate 1</td>
<td>.20875</td>
<td>.11772</td>
<td>.18611</td>
<td>.28029</td>
<td>.20875</td>
</tr>
<tr>
<td>Contact Rate 2 *</td>
<td>.31799</td>
<td>.15638</td>
<td>.20108</td>
<td>.29830</td>
<td>.31799</td>
</tr>
<tr>
<td>Contact Rate 3</td>
<td>.89578</td>
<td>.22063</td>
<td>.27220</td>
<td>.38821</td>
<td>.89578</td>
</tr>
<tr>
<td>Complete Interview</td>
<td>78428</td>
<td>18599</td>
<td>28917</td>
<td>30912</td>
<td>78428</td>
</tr>
<tr>
<td>Partial Interview</td>
<td>1001</td>
<td>150</td>
<td>351</td>
<td>500</td>
<td>1001</td>
</tr>
<tr>
<td>Refusal and Break-off</td>
<td>36</td>
<td>4</td>
<td>12</td>
<td>20</td>
<td>36</td>
</tr>
<tr>
<td>Non-contact</td>
<td>2311</td>
<td>309</td>
<td>715</td>
<td>1287</td>
<td>2311</td>
</tr>
<tr>
<td>Other eligible but unable</td>
<td>432</td>
<td>1791</td>
<td>3024</td>
<td>3270</td>
<td>432</td>
</tr>
<tr>
<td>Unknown if household</td>
<td>365</td>
<td>44</td>
<td>53</td>
<td>268</td>
<td>365</td>
</tr>
<tr>
<td>Unknown if other</td>
<td>11968</td>
<td>1650</td>
<td>1432</td>
<td>1233</td>
<td>11968</td>
</tr>
<tr>
<td>Ineligible Numbers</td>
<td>1674</td>
<td>359</td>
<td>490</td>
<td>825</td>
<td>1674</td>
</tr>
<tr>
<td>Total Dialed Attempts</td>
<td>4238</td>
<td>2419</td>
<td>923</td>
<td>896</td>
<td>4238</td>
</tr>
<tr>
<td>TOTAL (3 dialed cases excluded)</td>
<td>22025</td>
<td>6726</td>
<td>7000</td>
<td>8299</td>
<td>22025</td>
</tr>
</tbody>
</table>

| % of Landline | 49.00% | 51.00% |
| % of Overall  | 100.00% | 30.54% | 31.78% | 37.68% | 100.00% |

*Contains CSR adjustment rate for Virginia residency for RDD portion of the sample.

Estimated residency rate for cellular (wireless) sample derives from Landline assumptions.

No adjustment estimates available for cellular samples at this time.
**Sampling Error and Statistical Testing**

Because the survey is based on a probability sample, the results are generalizable to all residents in Loudoun County. The sampling error in this survey for a question answered by all respondents is approximately ±3.8 percentage points at the 95% level of confidence.

This means that if 100 iterations of this survey were conducted with samples of this size drawn from Loudoun County, the results obtained in 95 of those 100 surveys would fall in a range of about ±3.8 percentage points from each other. This calculation includes the estimated effects of weighting and stratification.\(^9\)

The 95% level of confidence also means that if there were no sources of error in the survey other than sampling error, the results reported here are likely to be within ±3.8 percentage points of the results that would have been obtained if all Loudoun County households had participated in the survey.

Larger sampling errors are present when analyzing subsets of the sample or questions that were not asked of all respondents; smaller sampling errors are present when a lopsided majority gives the same answer.

For the subset of residents in the rural area, the sampling error is ±7.7 percentage points. For the subset of residents in the non-rural area, the sampling error is ±4.2 percentage points.

There are other sources of error found in surveys besides sampling error, such as biases in question wording, misunderstood question wording or survey instructions, systematic data processing errors and so forth. Users of survey data should be mindful that those other types of potential errors, unlike sampling error, may be difficult or impossible to measure.

When comparing the results of the survey among various demographic groups, independent T-tests were used to assess statistical significance. All the T-tests were completed using SPSS Complex Samples, an add-on module for SPSS for Windows®, which is used by CSR for data analysis purposes. This module provides more statistical precision with respect to inferences for a population by incorporating the sample design into survey analysis. It also allows the possibility to take into account the design effect, a by-product of post stratification weighting, when conducting the statistical tests.

Statistical significance tests were used primarily to verify the existence of satisfaction differences among various subgroups. We report in these pages differences that yield a “p-value” of .05 or less. A level of .05 indicates that there is only a 5 percent chance that the difference we find is due to sampling error, rather than reflecting a real relationship within the study population. The statistics for evaluating statistical significance were calculated using the SPSS Complex Sampling module and hence take into account the survey “design effect” but this approach does not measure other sources of error that are not related to sampling or weighting, which can occur in any poll or survey.

The design effect is a ratio of the variance of a statistic taking the complex sample design into account, and the variance of the same statistic if we assume that the sample design was a simple

\(^9\) The calculation also assumes a response distribution of 50-50. Technically, each item on a survey has its own sampling error, which depends on the total number of responses to the item, the response distribution, the proportion of the total population represented in the responses, and the level of confidence desired. The 50-50 response distribution is the “worst case” assumption for that term in the sampling error equation because it yields the largest sampling error, all other terms being held constant.
random sample of the same size. When the complex survey design increases the variance of the
survey statistic of interest relative to a simple design, it reduces the statistical efficiency of the
data and the design effect is greater than 1. Design effects greater than 1 are usually found in a
clustered survey design or when weighting the data. When the survey design increases the
statistical efficiency of the data, the design effect is less than 1. Design effects less than 1 are
usually found in a stratified survey design.

In the 2016 Loudoun County Survey of Residents, the design effect is greater than 1 because the
statistical inefficiency introduced by the weighting was not offset by the statistical efficiency of
stratifying the sample by the rural and non-rural areas of the county.
Appendix I:
Open-Ended Responses
About the information in this appendix

Most of the data collected in the 2016 Loudoun County Survey of Residents come from “closed-ended” survey questions – that is, questions with pre-defined answer choices. The survey also included three ways in which “open-ended” data could be collected – that is, text data capturing statements by survey respondents. All of these types of text responses – verbatim answers to open-ended questions, information about “other-specify” responses, and notes – are collected in this appendix. They are described briefly below.

Open-ended questions

The survey contained some questions that asked residents to talk about their opinions in their own words. Interviewers are instructed to type these comments verbatim, or as close to verbatim as practicable. Examples of this type of question are Question 25_1 through Question 25_12 (how can county service be improved?) and “COMMENTS” (final comments from respondent).

“Other-specify” responses

The survey also included questions that had an “other-specify” answer choice in case residents gave answers that did not fit a pre-defined list of choices. When the “other-specify” choice was used, the interviewer typed in some key words to represent the response.

Notes

Residents were also free to make additional comments at any time, and these comments are typed in as “notes” associated with the question that was displaying at the time of the comments. Open-ended responses that were recorded as notes will be marked with “(notes)” at the beginning of the response in this appendix.

Post-coding

For some questions with pre-coded answer choices and an “other-specify” option, it was apparent that some of the “other-specify” responses could be re-categorized into existing answer choices, or were numerous enough to justify the creation of new answer choices. Responses were reviewed for the following questions (question numbers match those in the questionnaire text in Appendix A):

- Question 4: Location Prior to Moving to Loudoun County
- Question 5: What Single Factor Most Influenced Your Decision to Locate in Loudoun County?
- Question 7: Why Do You Feel Unsafe in Your Neighborhood?
- Question 15 Location of Employment
- Question 19: Methods of Connecting to the Internet at Home
- Question 21: Ways You Receive Information about Loudoun County Programs and Services
- Question 22: Newspapers Used for Information about Loudoun County Programs and Services
- Question 28: Biggest Problem Facing Loudoun County
- Question 31: Best Thing About Loudoun County
- Question 34: What Would Be Your Reason for Leaving Loudoun County?
- Question 36: Missing Nighttime Activities
- Question 42: What Kinds of Public Transportation Do You Use?
- Question 45: Reasons for Not Using Public Transportation

This review and reclassification did not include “notes” responses – notes are supplemental information only and not subject to reclassification.

The open-ended responses in this appendix are presented for each survey question. The questions are presented in the order in which they appeared during the survey. The responses
for each question have been grouped by the rural and non-rural areas of the county. Responses from residents of the non-rural area appear first within each question because they are more numerous. Responses that were originally “other-specify” but were reclassified are excluded from this appendix.
Question 1  Which of the following housing types do you live in?

Non-rural
(note) townhouse right now but moving to single family in a couple weeks
Ashby Ponds retirement community
patio home
trailer home

Rural
Don't have a house
older residence

Question 2  How many years have you lived in Loudoun County?

Non-rural
18 years

Rural
Altogether, 4 years, but we just moved back 2 years ago.

Question 4  In what city or county did you live before moving to Loudoun County?

Non-rural
(note) Bangladesh
(note) Charleston, WV
(note) Chicago
(note) Dover, Del.
(note) Durham, NC
(note) Florida
(note) Florida
(note) Florida
In what city or county did you live before moving to Loudoun County?

**Non-rural**

(note) Florida
(note) Florida
(note) Fort Lauderdale, FL
(note) From VA Beach.
(note) Guatemala
(note) Herndon
(note) Houston, TX
(note) Indiana
(note) Lake County, IL
(note) Laurel MD
(note) Louisiana
(note) Mclean VA
(note) Middletown MD. may be Frederick County
(note) Nebraska
(note) New Hampshire
(note) New Jersey
(note) Overseas
(note) Pensacola Florida
(note) Peru
(note) Sacramento Lincoln, CA
(note) Texas

I lived in Culpeper County for 5 years.

**Rural**
Question 4  In what city or county did you live before moving to Loudoun County?

**Rural**

(note) Charlottesville, VA
(note) Chesapeake, VA
(note) Colorado
(note) Culpeper County
(note) Fauquier County
(note) Florida
(note) Georgia
(note) Johnson County, Lexena, Kansas
(note) Massachusetts
(note) Miami
(note) Pembroke Pines, Florida
(note) Pennsylvania
(note) Portland, OR
(note) Spokane
(note) Upstate New York
(note) Washington County MD

Question 5  What single factor most influenced your decision to locate in Loudoun County?

**Non-rural**

(note) also schools and church
(note) at the time the area was small town - rural like where I grew up
(note) Cannon Valley WV, A job offer was the reason
(note) Limiting and containing its development and preserve beauty
Question 5
What single factor most influenced your decision to locate in Loudoun County?

Non-rural

(note) parents' decision - don't know
(note) proximity to the Dulles airport
(note) R's husband's job
(note) That was twenty years ago, but not anymore. It's pretty much the same as Fairfax now.
a friend
age
being able to store items in your garage if you are a renter. Fairfax doesn't allow that.
born there
But that was 38 years ago
Church
escape the madness!
FRIENDS
Friends already living in Loudoun
friends here
get away from traffic
golf course community being built then
He moved to a retirement community in Loudoun County
I-66 Traffic
just happened
lack of anything else
Less congestion
less crime
Less Crime and Better Schools
Question 5  What single factor most influenced your decision to locate in Loudoun County?

Non-rural

liked Sugarland run

Living in Leisure world. Finding just the right place I wanted.

location of house

more peaceful

Move from small house to big house, not affordability

moved because they were destroyed household in Fairfax.

My College room mate lived here

near her college

one level house preference

peaceful and quiet and liked the house

personal reasons

Political unrest in Pakistan

Refugee

retirement

retirement community was here

returning home

she was moving

space

That it's less crowded

The environment of the area.

The particular neighborhood I wanted to live in was in Loudoun

To get away from the crowded city environment of Alexandria

to move into a 55 and older community
Question 5  What single factor most influenced your decision to locate in Loudoun County?

Non-rural

traffic

We were familiar with it because we had lived here before.

Rural

(note) Air force work at Pentagon at that time
(note) And I wanted to get out of Prince Georges County
(note) It's not affordable anymore.
(note) not commercial or industrial
(note) R's wife's work site
9/11
Avoiding traffic at the mixing bowl…a shorter commute time
convenience- easy to get to DC (commute was easier_
found a house here we really liked
friends all moved here
He is an immigrant, and he came to Loudoun because of his sponsor.
We wanted to breed dogs and this was the perfect place.

Question 6  How safe do you feel in your neighborhood?

Non-rural

(note) Crime here. We never see policemen. We have had to call the police, but they were not helpful. We
just get no services out there.
(note) Safe, but decreasingly so.
(note) Somewhat safe.
(note) We live in a secure community with guarded gates.

Rural


Question 6  How safe do you feel in your neighborhood?

Rural
(note) But it's getting worse, not better

Question 7  Why do you feel unsafe?

Non-rural
Afraid of robbery due to being elderly
Attracting northern coming to area.
Multiple family households have increased which has caused concern among the neighbors and has added to the safety concerns.
not good people
number of police office is not enough
One murder and two shootings in less than six months in my neighborhood. The police do not do anything.
rape crimes
There is a registered sex offender who lives in my apartment complex and makes advances to the women in the neighborhood (Madison House in Leesburg). The apartment management says they can't do anything about it and the police cannot do anything unless an offense is occurring/has occurred.
We are isolated, away from the city.

Rural
In a rural area. Crime has increased and we now are fearful. No close personal protection.
Family problems with son
far right political activists; people drive reckless, shoot their guns on weekends, hate bicyclists, etc.

Question 15  In which of the following counties or cities is the person employed?

Non-rural
(note) at Dulles Airport. Fairfax County?
(note) Fairfax county as well
Question 15  
In which of the following counties or cities is the person employed?

Non-rural

(note) in MD, unsure of county
(note) Loudoun and Fairfax
(note) Norfolk
(note) R works in multiple places' travels for work
(note) Reston, Va
(note) Virginia and Maryland
(note) Woodbridge
(note) Works for American Airlines (travels)

Rural

(note) a mix of places
(note) Boca Raton, Florida
(note) different places
(note) Fauquier County
(note) Herndon - think that's Fairfax
(note) Howard County, MD
(note) Jefferson County, WV
(note) New York City
(note) Some Maryland County near DC, wherever Andrews Air force Base is located. Prince George's County, it turns out.
(note) Vint Hill (Fauquier County)
(note) Winchester, VA
Question 17  Why is DECREASED federal spending BETTER for your household’s job security?

Non-rural

(note) if not defense spending otherwise it would be worse. (sic)

As a small business owner, I think it would help small business not to have to many regulations and taxes.

Because I believe that increased Federal spending would increase my taxes, and because I'm disabled, I'm unable to work to offset increased taxes. Also my husband's employer reduced his income because they had to provide for increased health care.

Because it's better for the economy.

because of deficit is so bad

Because of less taxes.

because that would mean the government would not be taking as much money in taxes and fees

because the way they spend is inefficient.

Because too much spending is going to ruin our country. So the less the better. There's too much debt.

Because we are in debt and we do not want to decrease.

Because we have a company and taxes are high.

Better because the Federal Govt. needs to get their budget in line.

declined to answer

Don't know.

Dosen't have a set answer...

Down the road less spending means less deficit.

Fewer taxes would be better.

for less govt spending

For the businesses and the economy.

Government overspends and is affecting the economy and causing jobs to be lost

Gov't spends too much

Gov't too big
Non-rural

Help unemployment in Loudoun county. Wouldn't be so much crime

Helps to employ more people at her job

I can't speak for my brother (the 36 year old) who contracts them but we're 20 trillion in debt and money is not going where it's supposed to go

I like to think that they'd lower my taxes

I think the money we put in taxes would then be able to go towards other things and we would not have the amount of national debt we now have.

I would pay less in taxes

If taxes weren't so robust it would be better.

If the government would spend more wisely and control the government employees as far their federal spending there would be more money available to help the citizens and communities. For example, not to use government maintained automobiles used for personal use, i.e... government work trucks and cars; police cars, departmental cars.

it would make our economy a lot stronger

It would put more money in people's pockets so they could spend it and better the economy.

it's a political view.

Less federal spending means an increase in private spending, resulting in more businesses in local communities.

Less taxes

Less taxes that I would have to pay

Lower my overall tax burden and would enable me to have more disposable income

Lower taxes would be better for her.

might give us a tax break - the more they spend the more our taxes go up

More advantageous in terms of taxes.

Puts a lid on taxes

Some of the ridiculous laws and regulations are making things worse and worse.
Question 17  Why is DECREASED federal spending BETTER for your household’s job security?

**Non-rural**

Taxes would go down.

the feds spending money cuts down on clients coming to me

The Goverment spends too much and not enough on the middle class.

the money is not going directly to government employees, will be more money shared to non federal employees

ey (the federal government) waste money

Think of federal debt

This would make it easier to develop the state.

we are 20 trillion in debt and it's going up a heavy number per day (2 billion I think)

**Rural**

Because it helps everybody.

Because it reduces large government spending and money can be used elsewhere.

Better because taxes would decrease and that would mean more money in our pockets.

Considering that my husband owns his own business, it would help.

Decrease would be better for everyone and is taking over local and state issues.

Decreasing the budget would be better for overall job security

destabilizing the dollar

Easier on taxpayers for the government to spend less.

Federal govt should let the state take care of it's business and not send money to the state. Let state manage its own spending priorities, they know better than federal what they need to spend on.

Federal spending is out of control

I think the tax issue is always a big deal

I want lower taxes and a smaller Federal Government.

I would hope to expect lower taxes.

If the go'vt is not spending unnec. it would leave more money for personal income.
Question 17  Why is DECREASED federal spending BETTER for your household’s job security?

Rural

If they spent more they would raise taxes, and the taxes are high enough. Too high.

It may not make a difference to my job, but it does to my husband: the less federal debt we have, the better the economy, the better it is for business.

It would be better for the whole country. We're living on borrowed time. We're spending on a debt that we can't pay off, and our children are going to have to pay for that. The government needs to cut back on its expense. It keeps getting bigger and bigger. Its overreach is too much.

just because I think government spends too much money as it is so less would be better

Lots of waste, decrease in spending would help everybody

Lower taxes for people who would employ us

money could be used elsewhere

More money on my paycheck

Paying less taxes, less money out of pay
taxes

The less the government is spending, the better for everyone.

there are too many government programs

they waste a lot of money

We have more money in our pockets, to spend on a business, on ourselves, and on retirement if we don't have to pay more taxes to fund federal spending.

Question 18  Do you or any members of your household access the Internet at your home?

Non-rural

2 adults and 2 children
Question 19  
At home, do you connect to the Internet through a…

Non-rural
   (note) not really very well
   (note) the modem is for work
   (note) wi fi
   Broadband
   unsure
   Wi-Fi

Rural
   (note) also verizon hot-spot
   (note) also Wi-Fi
   (note) None of these connections work well in this rural part of the county. There's no DSL, no cable here, and the poor service we have is very expensive.
   (note) Wimax
   a signal through the air, an antenna,
   In western Loudoun the internet service sucks! It's very expensive. I pay $90.00 per month for 15 gigabites. So our usage is very limited. Anything that is data intensive requires that we go to the library. Comcast would cost $6,000.00 to bring a cable to my house.
   not sure if it's Verizon or Comcast it’s a Wi-Fi router
   radio
   Via broadband.
   We access through a land based system.
   with ail

Question 20  
Why does no one in your household access the Internet at your home?

Non-rural
   (note) Because I'm vision impaired
Question 20  Why does no one in your household access the Internet at your home?

Non-rural
  (note) no computer
  (note) Use the one at work

Rural
  (note) Macular degeneration

Question 21  In which of the following ways do you receive information about Loudoun County programs and services?

Non-rural
  letters from the county in mail
  (note) Board and HOA newsletters received through email
  (note) Google-ing in general
  (note) I don't receive such county information by any such means. I have to inquire on my own from county employees. It's really frustrating and a lot of work.
  (note) Receives too many books; thinks it is not environmentally friendly. Makes me not want to partake in activities
  (note) Through the mail
  A Civic organization I belong to
  As native Spanish speakers who do not speak English, they are limited in getting access to news about the county.
  attended a seminar for area agency on aging
  Cascade Senior Center
  Cascades - senior group
  church attendance
  Do not use services.
  email
Question 21  In which of the following ways do you receive information about Loudoun County programs and services?

Non-rural

e-mail and Internet search
email from the county and voice mail
emails
Emails from congress member
Emails from the Area Agency on Aging
EMS emails
Google-ing
I am a former commissioner - know the services and volunteer in office of aging
Internet
Loudoun County Volunteer for Fire Service- get info that way
Mailings
news letter.
Other County government websites
Other county postal mailings
parent liaison
reports sent through emails on internet
Representative of the County
senior center
senior center
Senior citizens newsletters.
Signage
Through the mail

Rural

(note) automatic calls through the school
Question 21  In which of the following ways do you receive information about Loudoun County programs and services?

**Rural**

(note) R is guided to online articles by email messages containing links to newspapers.
Contacts B.O.S. personally if respondent feels the need.
Continuing education classes
County employee e-mails
County website is miserable!!
Emails
emails from county supervisor;
gets no info - no interest
I am the president of the young Dems in Loudoun county, get letters from them and town council
Parks and Recreation emails
through work for County Parks and Recreation
We also receive information from our state representative

Question 22  In what newspapers do you get information about Loudoun County programs and services?

**Non-rural**

(note) Also a Loudoun newspaper. I don't remember the name.
(note) County does a poor job keeping the papers dry
(note) none at the moment
also get county newsletter
anything on line
Ashburn Today
Ashburn Today
does not get any papers
Question 22  In what newspapers do you get information about Loudoun County programs and services?

Non-rural

Eastern Loudoun

gets most new online

Leesburg and Loudoun county news.

Local Adult community provides info via email.

Loudoun connection

Loudoun one

Loudoun Tribune

Middleburg Newspaper (can't remember title)

Middleburg paper.

Middleburg today

Middleburg's paper

mostly see online

newspaper from Middleburg - Middleburg Life

none- none deliver to house before

observer
Question 22  In what newspapers do you get information about Loudoun County programs and services?

Non-rural
Residential community newsletter
Stone Ridge
Tribune
tribune
Viva Loudoun
Wall Street Journal
Washington times
washington times to lesser degree
Washington Times?
WUSA

Rural
Loudoun Tribute
Middleburg eccentric
another Loudoun paper
Frederick News Post (Frederick, MD)
I have an internet news feed that gathers everything I need about Loudoun.
Loudoun Easterner
Loudoun gazette
Loudoun tribune
Loudoun tribune
Middleburg Eccentric
Middleburg Eccentric
Middleburg Eccentric
Middleburg Life
Question 22  In what newspapers do you get information about Loudoun County programs and services?

Rural
middleburg life
Middleburg Life Newspaper
Roundhill newsletter
The Loudouner Magazine
USA Today

Question 25_1  How can County Schools be improved?

Non-rural
#1 The school distract teachers are not brought out are too young and don't challenge children. The students are not taught to think on their own. They are told what to believe and what to study for the test. administration strengthen
Be fairer to athletes
Better communication from the superintendent, raises for staff and a better way to cut back on costs to pay staff. Staff supplies more and more and we are not getting things for students from the schools. If the staff is not getting raises and still supplying more and more of the student supplies, where is the money going?
First they can scan for drug usage; kids are out of control. Mid-term and final exam have been taken out and the kids are not learning well enough. Not teaching good behavior. Everything has been taken out. if they had more program for kids that are doing well (as oppose to only programs for kids falling off) London needs to address the bullying issue,
Lower teacher/student ratios and stop trying to get rid of programs that are working well just to save money. They need to rehaul the transportation system.
More communication between school infrastructure and parents. Varied forms of learning for special needs kids.
More competent teachers.
more computers for every child. Secure servers. Equity within the schools.
More funding and better leadership.
**Question 25_1**  
How can County Schools be improved?

**Non-rural**  
More school buses; the schools are very crowded.

Need to take time to educate kids instead of forcing them to memorize facts. Need to teach problem solving and less memorization. Need to increase access to different forms of learning. Don't cut extracurricular programs/ funding

Our local school leadership is focused on the SOL testing and knows that my kids will pass the SOLs no matter what they do. They focus on folks that will not pass the SOLs to the detriment of my children. I am spending a lot of money to send my older daughter to a private school because the public school will not educate her.

outdated textbooks, cost of transportation

public schools - Special ed. Kids should be allowed to receive vocational training.

reduce crowding

Should have programs for bright students, programs for regular students, and challenged students instead of lumping them in the same group. No challenges and no rewards for ability.

tailor their curriculum to a broader spectrum of living to better reach all spectrum of pupils

The education programs were not very efficient, or up to date compared to Fairfax.

The staffing is incompetent in teaching their students.

They are disappointed that the kindergarten is only half day and not a full day.

They can be improved by being consistent. One high school does things one way and another uses another way. Different schools put different demands on the children and there is no consistency from school to school. Lack of transparency. We don't know how decisions are made. There is a communication issue. The school does not communicate well with families.

They could serve a better lunch. They have pork product and there was nothing that I could eat at school, that day. Food is a big issue. The authority abuses their power and are judgmental. Through the school system, they try to intrude on personal life and over step their boundaries.

They do NOT know how to train people to prepare them for when the school busses stop coming...Nobody relies on the teachers anymore, since they know more than they do…

They need more funding for teachers and resources, inadequate pay for teachers, faculty, staff. More money = better teachers!

They need to make tests corroborate more with what's being taught in class. There needs to be less of a focus on SOLs.

They need whole day kindergarten, but it will be too late for my kids.
Question 25_1  How can County Schools be improved?

Rural

- class size too big, great progress for struggling children, nothing for brilliant students who have some learning issues...nothing available mostly based on too large class size - 28 in 4th grade

- declined

- First pay teachers more so they can have better teachers.

- Given the amount we pay in taxes, I do not think enough is allocated to schools/ what is allocated isn't spent wisely

- improve technology education so that more students can participate in the Monroe tech program. Increase funding to smaller schools, decrease class sizes, add additional school counseling, make so that buses do not hold middle and high school teachers. Increase internet access to western Loudoun schools, make the teachers more privy to tech education, do not focus so much on sports.

- More trained teachers that care about individual students.

- Schools should provide parents a lot more information, but I doubt this will ever happen.

- very expensive and produces mediocre results. Admin is more concerned about expanding buildings than educating children. Parents are asked to chip in for activities like football, dance etc. Not good steward of funding they receive.

- Very unhappy with the Administration because his son needed a special education, but the Administration did everything that they could to punish him for his behavior. Told lies that are under law. The school was Loudoun Valley High School.

Question 25_2  How can County Parks and Recreation be improved?

Non-rural

- Be more consistent with what you spend your money on. More money spent on soccer than on children's programs generally and even adult softball. The prices for adult softball are too high to keep quality players and teams within the county. Costs as much as Fairfax. They can rescind their no tobacco policy for adults at the ballpark. Chewing gum and sunflower seeds are discarded for people to step on.

- Don't know

- more availability of fields; better conditions as they are currently being overused; proximity;

- needs to be expanded - parks are small

- outsourcing resulting in too much competition for amenities like the pool...summer camps, etc.

- The park management needs to have better communication skills overall.
Question 25_2  How can County Parks and Recreation be improved?

Non-rural
The programs are very complicated; it's hard to find out about their programs or mini-camps.
Their communication isn't the best.
There needs to be more in this area.
They can have more parks and better parks. They should improve Beaver Dam Reservoir.
They don't have a lot of options.
They don't know what they are doing
They need more recreational centers in Eastern Loudoun. The current ones have become too crowded.
they need some playgrounds so people can spend more time playing basketball or tennis
Unsure but stop charging for every little thing...

Rural
Go back to offering all of the things they used to offer. They don't offer as much now.
Open more opportunities to people. It's too limited. We have a handicapped girl who needs one on one care.
They say that they cannot give one on one. So she can't go on county trips.
Round Hill center allocates more funding for the athletic fields as well as the playground area, no trash cans in the area. We take our personal time to clean up trash at the Round Hill Center. Permanent fixture trash can at the playground. Drainage and grading issues, have been in touch with property managers [name redacted] as well as the man. Because does not operate as a school do not want to allocate money for the property, athletic fields, community area.
Son loves to swim, Claude Moore pool is too cold most of the time. There are not enough lifeguards at some of the pools, and they don't let enough people swim at one time.
Spread their recourses more carefully so that everyone can have access especially in the rural areas.
Would like to see more funding.

Question 25_3  How can the Public Libraries be improved?

Non-rural
More adult books
**Question 25_3**  How can the Public Libraries be improved?

**Non-rural**

- Nothing up to date, no subject related books for students in college or high school. They bring their own books to study and the internet they can use at home.

- Start more older books in e-book form and reference books older books

- The card catalog systems were NOT user friendly

- They need to look at their acquisition procedures. They have to go with demand, and I understand that, but the collection of literature, fiction, books in general is very poor. A couple of years ago they received a major gift and did a poor job of making it an intellectual source.

- Why can our library not have a local paper that is less than six months old? The genealogical library in Leesburg is excellent.

**Rural**

- The hours are not long enough, especially in the Purcellville area. They need more actual computers so that they can get us more stuff i.e. tax records, tax return information, etc.

- The library is based on appts.

**Question 25_4**  How can the Sheriff's Office be improved?

**Non-rural**

- [Name redacted] should resign and move to a police dept.

- Be more clever.

- Being more active in community during day; being active in the schools; and more active in churches--for security, more presence

- By following through on their missions and not leaving the job half done.

- Code of ethics - full revision of training processes

- Enforce a noise prohibition after a certain hour.

- Following up on claims

- For better services.

- Get a new sheriff

- Get rid of the sheriff, he's taken what was the largest force in the state and run it into the ground
Question 25_4 How can the Sheriff's Office be improved?

Non-rural

Hire more qualified employees.

Increase training and reduce the expenses.

Less wait time

The office was very inconsistent; they were too much on her case when she didn't need them and vice versa...They also are called for literally every single small little thing… Need to do a better job hiring people with a higher caliber of a work ethic…

There was an accident in our front yard last week that did damage to our property and a neighbor told us there were police here, but we never heard a word from the police department or anybody else.

They can hire more personnel and have a presence out in the Western part of the county, Lovettsville, Waterford, Luckett. We never see them.

They could do their job. They focus on the wrong thing.

They put a vehicle property assessment on his car last night. His employer owns the vehicle. He changes vehicles regularly as part of his job. It's impossible for him to pay taxes on a vehicle he doesn't own and is constantly changing as part of his job. The cars have different values. He's a Subaru dealer.

understaffed.

Rural

By opening a direct line of communication with citizens. A woman who was a nanny terrorized our family. She was from West Va. so the Loudoun Co people called her county and tipped her off, so we could not get our belongings back. The sheriff's office treated us horribly. Very disappointed. The magistrate yelled at me. He cared more about smoking his cigarette than what the victim had to say.

I'm not sure there is consistent enforcement. Also needs public outreach

She had a few items stolen from her car. She went to the Sheriff's Office, and felt very unwelcome.

The Sherriff's Office needs to be more responsive to citizens needs.

They can give you some advice, but I need help and that help is not forthcoming.
**Question 25.5**  
**How can County Building and Development services be improved?**

**Non-rural**

Being in the town of Leesburg we go by the Leesburg codes and guidelines. However when an issue arises that the town of Leesburg cannot resolve we are referred to the Building and Dev Services of Loudoun County. We are often referred back and forth between the town of Leesburg and the county of Loudoun. We pay taxes to both the town and the County. We are also double taxed on food. I totally disagree with this.

Consistency. Next door neighbors has one type of stairs and Respondent has different kind of stairs exiting their home because two different inspectors told them different kinds were allowed.

Does this include inspectors? They never return calls. Never have. The builder covered over the bathroom vent to outside and inspectors didn't find it. This is the only thing I'm dissatisfied with.

Don't take people's property.

Infrastructure needs improvement.

It's a completely frustrating run-around with the time it takes to get a response. They take a lot of satisfaction in putting up obstacles. I think that, in their own way, the permitting process, overall, for us to do, is extremely painful. Step it up. Work harder, more efficiently, work smarter.

Make sure everyone knows what the answer is (same interpretations for zoning)

R needs his backflow system inspection and without warning his water was turned off. No phone call etc...Maybe a call or email would be more efficient.

Stop requiring a certification for a back flow

The county could be more impartial between individuals and large groups whose interests conflict. The county does not listen well to an individual complaint made in a situation with tentative approval already granted.

**Rural**

be polite and patient and give straight answers

By maintaining the Downtown Purcellville and into downtown Reston such as maintaining its historic appearance.

By trying to be helpful rather than passing the buck. They give no direction, just say go get a lawyer. It pertained to an erosion permit they granted and you wonder who takes care of it. The town, the county and VDOT kept sending me in circles.

Hire competent people who aren't afraid to make a decision based on the government that is established. They don't need to bow to political pressure.

I would say streamlining and being able to provide timely information.
Question 25_5  How can County Building and Development services be improved?

**Rural**

Keep better records

need to address issues with protecting… you can refer to ATT issue that planning office recommended despite steep mountainside destruction

There was a drainage problem. They called and complained but nothing was done. All they needed to do was put the drainage system the way it was before the development.

too much red tape, takes too long to get permits

Question 25_6  How can County Fire and Rescue services be improved?

**Non-rural**

They are there for fire and come very fast, but they have no respect once they get inside the home. They almost broke down the door to get inside. They broke a window screen and a blind. Then they made gouges all through the house while searching for smoke in the rooms.

**Rural**

Stop charging for ambulance

They take too long to get here and it's expensive.

Question 25_7  How can County Mental Health, Substance Abuse Services, and Developmental Services be improved?

**Non-rural**

need more money for programs for people with disabilities

Substance Abuse and Developmental should be separate, not everyone is substance abuse.

They need to have more services for the kids.

**Rural**

long wait times

The folks seem overworked and underfunded. Son uses them for developmental services.
**Question 25_8** How can County Family Services (affordable housing, counseling, financial assistance) be improved?

**Non-rural**

Foster parent treatment isn't the best.

Her biggest issue is childcare and there is a long waitlist and many conditions. She can't work outside the home unless she has daycare. But she can't get childcare unless she works outside the home. She can't afford to pay for childcare out of pocket. Her four year old has to wait a whole year because of her birthday. The Head Start program is hard to get into.

I was denied medical assistance I needed and offered birth control which I do not need.

The state is not helping out the county government. They're not helping out the individuals.

**Rural**

County is not very affordable for retired people and it's getting harder to live there.

Mother needs a stair lift. Do assessments over phone. This county hinders. Applied for benefits. Say there is no caregiver in our area. Too remote. Had to hire a lawyer.

They need to be more compassionate and realize that many people don't want to ask for assistance so they need to bring assistance to the people more. They need to not assume that everyone is trying to beat the system or abuse the system.

**Question 25_9** How can County Health Services be improved?

**Non-rural**

more efficient for more people - very tight guidelines

People need to wait for a very long time to get their needs met.

Provide more options, and doctors.

Their services should not be based solely on income.

They need to have more staff.

Too long wait times and not efficiently run, didn't take insurance and ran out of vaccines.

**Rural**

They are ignorant about programs. Had to hire an attorney.
**Question 25_10 How can County Animal Services be improved?**

**Non-rural**

Daughter was attacked by a neighbor's dog, 2nd child in two days while under the control of the owner. She doesn't feel her complaint was taken seriously. There was no law in place to protect her child.

Not enough personnel.

They did not return my call. I killed 9 snakes on my patio.

They need to have more accessible services. They are too far out.

They should relocate animals.

**Rural**

better customer service.

Disappear

Problem with animal services concerning abuse toward his dog, the attitude by the employees.

They can come out and do their job when people call them about stray animals instead of telling them to rent a cage and bring it to them.

They need to act like they are County Animal Services and not Police Officers.

When they have dogs and cats and chickens and whatever at the shelter, I just really have heartburn with saying that a dog or a cat has to be an inside animal and you have to have a board fence. No in ground fence. I could not get a great Dane because they deemed me unfit. I did not have a board fence. They hold animals hostage. I am in business to take care of animals, but they deemed me unfit because of a board fence.

**Question 25_11 How can County Senior Services be improved?**

**Non-rural**

By responding to written complaints by seniors. The people are not happy with [name redacted] because [redacted] is not listening to their suggestions and has made a lot of people leave and unhappy.

didn't qualify for services

Husband does not know. Wife uses the services.

More caring Nurses!

Someone needs to check on the old folks more often.

Teacher on site was very unprepared.
Question 25_11 How can County Senior Services be improved?

Non-rural
They should build a new center. Opting for renovation was not a good idea and many factors relevant to senior citizens were not taken into account, which resulted in accidents.

Rural
The building, programming, locations could be improved.

Question 25_12 How can County Transit Services be improved?

Non-rural
Better scheduling and locations of pick-up of passengers.

bring metro to Loudoun as opposed to buses; more direct routes; more frequent; more so during rush hours

change routes

Expand the areas of operations

Have to pay full price for 1/4 of mile, same as people from Leesburg, regardless of how far you travel. Creates a roadblock from people leaving the area to have to use the toll road. Concerning the Dulles Greenway.

husband has to take commuter bus, start early in morning and returns early makes hard to use if not on early hours. not convenient

Improve transit time to the airport. They need a direct bus to the airport from here, which should be 15 minutes. Now it takes one and a half hours on two buses.

It has to do with the public transportation. The routes are not convenient, park and ride lots are too small, it sounds like they want to get rid of downtown buses when the Metrorail comes. Massively inconvenient. They have limited routes and they only have a handful of park and rides that have frequent downtown service.

It is underperforming for Loudoun residents.

It's inconvenient to get to their centralized drop off points.

Just wish there were transportation around here.

Scheduling, better customer service, increased busses for all the stops. Poor drivers as well.

The buses are too far apart. Closer together or more buses, traveling would be much easier.
**Question 25_12** How can County Transit Services be improved?

**Non-rural**

The Greenway, route 67, to rte. 28, the toll is horrendous. the roads themselves are in a deplorable state, not to mention unsafe.

The schedule for the buses are not easily accessible and they should display it at the spots more clearly and at what time.

There is not enough transit service compared to other counties.

They are always delayed because they are doing a lot of road work. They need a major overhaul with the major tracks

We need more buses

**Rural**

Give the bus drivers equal rights to kick the [explicative removed] of the bullies on the bus. When bullies are caught on tape beating up other kids, they need to be punished accordingly.

Larger area covered

**Question 27** How would you respond to the following statement: The county provides good value for the tax dollar. Would you say you…?

**Non-rural**

(note) Car tax is too high

(note) extremely expensive to live in area

(note) taxes go farther south-go to fixing potholes and such

value of my home dropped, according to county, but the tax is the same. If I went to sell it, it would not be worth what it was 1 year ago

**Rural**

(note) Lives on unpaved road and really hates the road

(note) property taxes extraordinarily high. I am a professional educator - was not crazy about the schools. My son went to private school. We pay for premium services and are not getting them

(note) The educational part is fantastic, but the talk of taking out the school for Nurses is absurd!
**Question 28**  
What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

**Non-rural**

- not enough parking space for cars
- (note) Bad Youth and Terrorism...
- (note) can think of nothing
- (note) can't think of one
- (note) Due to the growth, they're having a hard time keeping up with the schools they need.
- (note) Duplicity in services and over employment in government; school board runs separate practice than the government.
- (note) Educators are very, very poorly trained.
- (note) expand public access
- (note) gangs
- (note) heroin
- (note) inadequate, inaccessible social services because of lack of resources
- (note) Lack of early education. Kindergarten is not full time.
- (note) Legislation as it pertains to schools.
- (note) losing a lot of natural habitat
- (note) More road construction is needed.
- (note) no problem
- (note) Not enough services for the developmentally disabled
- (note) not good planning
- (note) Poor infrastructure and poor service to pedestrians.
- (note) Teachers don't get paid enough
- (note) The county is not keeping up with the road infrastructure construction required by the growth in development. The Board of Supervisors needs to make the developers pay for the costs of the road infrastructure and not let the developers put it off on the state and the taxpayers.
- (note) The local government has gotten too big.
Question 28  What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-rural

(note) There have been varied experiences in addressing mental health issue i.e. safe and comfortable in the school environment.

(note) There is not enough affordable housing available in Loudoun County.

(note) They build too much development before they build adequate roads.

(note) They don't offer private school students opportunities like they do in other places.

(note) Too many people moving in here.

[Redacted] rich people

Building too many schools. What happens when the population stabilizes and there are no kids?

Divide between the eastern and western parts of the county.

Duplicity

Favoritism in funding in parts of the county, others suffer.

Having to use the toll

how they manage the diversity of Loudoun County residents

in western county lack of fast internet speed - unable to get Fios, satellite too expensive for some families … very painful for many families in this locale

Lack of a tax base such as commercial taxes

lack of diversity with respect to race

lack of event parking

many rent at section 8 level and use other services causing my taxes to go up

money allocated without justice

Naming of the roads is confusing.

Need to expand the tax base.

Noise on Algonquian Parkway

not enough business being brought into the county.
2016 Loudoun County Survey of Residents

Open-ended Responses

Question 28 What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-rural

Not much to do for young people.

nothing in particular

over entitlement

people are rude.

Police because of racial issues.

Police corruption. And at the jail also.

prices of the Greenway. To have to pay one rate regardless of distance is ridiculous. I am right at an entrance - I would use it all the time if it weren't for that.

She says the lower end jobs don't pay a living wage.

Side walks: they need more side walks for pedestrians.

Some of the richest and some of the poorest families is a challenge in itself.

Sterling Park

The county need to attract more businesses in the area to help offset county taxes..and to lower the affect raising taxes would have on the citizens.

the disparity in economic income classes.

The layout and completion of the road networks in Loudoun County. In many places the roads do not connect. For example when new developments come in the developer agrees to construct a road for their purpose and the county is to do the remainder. It seems the county never completes their part.

toll booth at each exit so you don't pay $5 to go 1 mile.

Too many Republicans on the Board of Supervisors. Everything else would flow from that.

Wage gap between families

water and guaranteeing the delivery of purity

Welfare

works from home doesn't really know how to respond

Rural
What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Rural

(note) I just graduated high school and I feel some books are outdated

(note) There's a disconnect between the government and what the people want. The county is not allocating funds correctly. They are spending too much and in the wrong way, on the wrong things.

(note) Eastbound AM from Hamilton into Leesburg still a problem

(note) esp. for seniors

(note) How to allow growth while still controlling.

(note) Loudoun County bought into the DC transit system and it's strangled the local Loudoun County budget.

(note) overpopulation

(note) property tax

(note) R initially said "road infrastructure".

(note) Specifically, disconnect between the population and the Board of Supervisors. They don't reflect the values of the population.

(note) They allocate too much of the budget to the school system. They should not reduce the teachers' incomes; but, they pay for a lot of high tech stuff and focus too much on gifted and talented programs. The average students get neglected. They don't have a second vocational school, but they're building another magnet school or academy.

(note) They allow outsiders to overdevelop in a greedy manner without concern for the local residents.

adequate communications to rural areas - phone; cellphone; internet

antiquated roads i.e. Route 15-- too much traffic -- county is ingoring that road. Unacceptable. Good conditions needed to drive on

Broadband Internet access in this part of the county is just terrible. The county's inability to plan for and provide Broadband internet service is just terrible. And by the way, I'd love to be part of the solution.

Focuses all its funds on the east and the west doesn't get a lot. The taxes are the same, but the benefits aren't. It's especially unfair because the taxes are so high.

internet service. Attract ISP.

lack of sidewalks and bike lanes

Lyme Disease
Question 28  What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Rural

Lyme Disease.

Other means for inmates to vote.

problem with phone directory, hard to find standard phone listings!

Racism and discrimination.

Racism, an observation about the country in general.

resources for low income people getting services for mental health and substance abuse. Special education not enough funding. Spend less $ on maintaining the roads

Route 9 is really bad

schools are not using budgets effectively

Tax collectors do not care about their residents' opinions (in western Loudoun; Eastern Loudoun gets everything.)

They need a county Police force instead of a Sheriff's office.

Too many social programs that do not work.

too much distribution of liquor licenses; too much wineries

Question 29 to 30  Would you be willing or not to pay higher taxes to help address [biggest problem mentioned in #28]?

Non-rural

(note) would if they increased the value of my property accordingly

(note) a little bit, but not too much

(note) I would have to know what the Board would be suggesting to know if I would agree with higher taxes.

(note) If taxes that are being paid now are used for road maintenance and reallocating. e.g. gas tax.

(note) if there is more development the taxes will go up. (I want to limit development a bit)

(note) It depends on how much higher. Definitely willing, but to a point.

(note) It depends on the plan. I'd be willing if they had a very good plan and stuck to it.
Question 29 to 30  Would you be willing or not to pay higher taxes to help address [biggest problem mentioned in #28]?

**Non-rural**

(note) most of the stuff they put on the referendum; usually for it because it benefits community as a whole

(note) No, because already paying for it through the builders in terms of the proffers. Taxation would be paying twice in addition to through builders and developers.

(note) on fixed income, no

(note) Only for environmental purposes. Already spend enough on schools and other services.

(note) should be volunteer fundraiser

(note) shouldn't be necessary

(note) state taxes instead

(note) Taxes alone wouldn't fix the problem...

(note) The County has plenty of money for services and programs. The problem is they are misusing it!!

(note) the same: a little bit, but not too much.

(note) They need to rezone to allow for denser residential development in the areas where transportation [both roads and public transit] are already available.

(note) those building houses should pay

(note) Yes but I need to know what the improvements are for and how that will better the county.

(note) yes, to slow growth

They're not helping my area [Cascades community in Sterling] by pouring more money into Rt 7. we pay over $8000 as it is. No. this would not require tax money to do.

**Rural**

yes, but not needed. County needs to enforce contract features with Verizon and other providers. Huge amount of internet traffic passes through the county.

(note) Higher taxes would be a poor solution. Better regulations to meet the needs of the residents in the countryside would be a better solution. People are afraid that big towers are going to be put in and ruin the countryside, but that doesn't need to happen.

(note) I believe developers should have to pay much higher tax and provide services for further development. The county shouldn't have to pick up everything else. if they can't afford it, shouldn't build in first place
**Question 29 to 30** Would you be willing or not to pay higher taxes to help address [biggest problem mentioned in #28]?  
**Rural**

(note) I might be. But I pay a huge amount now to ride that toll road.

(note) It depends on what they want to do with the tax money. They already added a lane up the mountain to Purceville, but they did not add a lane east bound. So the traffic is still backed up in the morning. They've developed too fast without establishing infrastructure first.

(note) It depends who is doing what.

(note) need to spend less, not more - wouldn't stop the growth

(note) pay too much as is that's not issue

(note) Redirect taxes that may or may not be misspent or lost. Lots of folks moving to Western Loudoun County and the money to pay for that transportation influx has not been spent.

(note) should make developers pay more

(note) wants change in the budget as far as allocation

(note) Within reason, yes.

(note) Worked for county for years, knows there is waste in the departments. If waste is reduced then there would be money to build more roads.

Growth and development, I would not pay taxes for; but I would pay to improve the infrastructure.

The roads in my area are used by people who are out of state (RT 9 & RT 7), the only 2 east/west roads. Commuters who work in VA and DC use our roads to get to their jobs.

yes if controlled intelligently - if it doesn't just give more money to developers who [redacted] the land

**Question 31** What single thing do you like best about Loudoun County?  
(Up to two answers accepted)

**Non-rural**

It is quiet.

It's a good place to raise children.

It's up and coming. Everything seems new. There isn't a lot of old schools and libraries.

little paradise.
Question 31  
What single thing do you like best about Loudoun County?  
(Up to two answers accepted)

Non-rural

(note) Access to DC.

(note) Feel like I'm losing that with growth

(note) green space

(note) he lives in an adult community, he likes being close to everything

(note) homes spaced out, roads wider, infrastructure

(note) I can see trees all around here to the horizon.

(note) In this [eastern] part of the county, but they don't have that in the western part of the county.

(note) Needs Dog Parks...

(note) Parks, they're very well maintained.

(note) There is work being done on roads but I think the work and development plans are out of sync in connection with the residential and commercial building. I feel planned could be done better. I don't feel it is necessary to spend more money for this, just better planning.

(note) use to be it's rural quality but development has changed that, nothing much now. think board of supervisors are fools.

a lot of advantages for seniors

and Quiet

because it is growing

Born and raised/Used to it

Bringing in religion, they will be fine. This is concerning the schools.

city planning

development

economic structure - that they are business friendly

everything

Family all lives in Loudoun

family only grandson - only reason
Question 31  What single thing do you like best about Loudoun County?  
(Up to two answers accepted)

Non-rural

Family value.
freedom to live the way he wants to live - 3 acres
good communication by the Supervisors
good place to raise children
government
government representation, supervisors, etc.
growth
growth - attracting a higher quality of business
growth, society, etc.
Has a lot of energy.
hidden major areas.
His grandchildren live 12 miles away.
How much it's expanding and growing
infrastructure
It's a quiet environment, not like living in the other busy communities.
It's been my home all my life
it's new
It's very family oriented
living standard
Local businesses, such as wineries
malls and parks
My home
My twin sister lives here and I moved to be near her. Don't have a favorite thing about the county, unless it would be my sister.
**Question 31**

What single thing do you like best about Loudoun County?

(Up to two answers accepted)

**Non-rural**

- opportunity
- organized

Outside of Sterling, it's nice.

Overwhelmingly a positive place to live in many categories.

peaceful and it's home

people responsible for growth are very competent

quality of life
Quality of life
Quality of Life
Quality of Life

quality of life has been stable or even improved despite growth. More attractive place than when I moved here.

Quiet environment
Small town living.

Stability. They know they have a strong, stable community.

That they are trying to address the traffic problems

The county and the area and can't complain compared to other counties such as Fairfax County.

the economy is really stable and they weathered the recession well

The quality of life
The quietness
The road system

traffic
traffic
tranquility
Question 31  What single thing do you like best about Loudoun County?
(Up to two answers accepted)

Non-rural

we don't have forest fires, tornadoes, hurricanes in this area
well-run
will be moving in less than 10 years
wineries
Wineries and recreation

Rural

(note) I don't like a thing about it. If I could move I would move. I could put job security. There are plenty of jobs in Loudoun County.

(note) If I could I'd move my property somewhere else. The taxes are too high. I don't get any benefit from what I pay for taxes.

(note) No children in school, but was happy with schools when my kids were there. They were crowded, but they got a good education.

(note) nothing

(note) public schools

(note) the viticulture region where I live, the mountains, the Potomac river for kayaking

Agribusiness

Can't think of a single thing, just loves all of it. Lots of people move out because it's too expensive, but R will probably never leave.

County officials do a good job
everything nothing we don't like

Family has lived there all their lives
general atmosphere

Good for families

Has lived everywhere, all over the world with the Military, Loudoun is perfect. Will never leave.

I cannot list any one thing that is better than another. I feel it's just a good County to live in. I have lived here all my life and I'm very satisfied.
Question 31  What single thing do you like best about Loudoun County?
(Up to two answers accepted)

**Rural**

Just quality of life[R unable to break that down to one thing]

Lived here all my life. But they keep raising taxes and I don't see the benefits from the taxes. They only use them on the schools

Nice place to live

Overall quality of life.

place to park

Quality of Life

Quality of life.

Roads.

Rural area….

standard of living very family oriented

That I've lived here all my life; my family is here.

the overall quality of life

The stability of the county through good times and bad.

the way of life

tourism

weather

what don't I like

Wine

Question 32  How would you rate the overall quality of life in Loudoun County?

**Non-rural**

(note) Actually very good would be my choice.
Question 32 How would you rate the overall quality of life in Loudoun County?

Non-rural

(note) Economic inequality is very high.
(note) Streets clean, county property taken care of
(note) The traffic is a problem
(note) Too crowded, transportation difficult; traffic
(note) Very hard for seniors to live. Not enough tax breaks
(note) With caveat of traffic on route seven

Rural

(note) Between fair and good.
(note) Good where I live. Extremely poor in Eastern Loudoun.
(note) Lots of people not born here who are not enjoying the quality of life that some other residents are.
(note) Nothing for people who are average, only things for high income people

Question 33 In ten years, do you see yourself living in…(current residence, different residence in LC, outside LC)?

Non-rural

(note) Down in Orlando.
(note) In Loudoun County, but I don't know about the residence. We have small house, and the kids are getting older. I don't know.
(note) May have too but hard to move due to age

Rural

(note) Many of your friends have left because of taxes and overcrowding and traffic
1 and 3
Question 34  What would be your reason for leaving Loudoun County in the next ten years?

Non-rural

going away to college in Arizona

gov't is too conservative

Lack of providing services for disadvantaged or disabled people who need extra help. There's no other programs to help them before, during, or after school.

live here too long...time to make move.
(note) couldn't afford to retire here
(note) During retirement
(note) Fairfax High Schools in some districts are better on average
(note) Or just wanting to move out of VA in general.
(note) R would prefer a condo in a more urban area.
(note) retiring and can't afford taxes
(note) Too much congestion
(note) Too much taxes, over development.
(note) We will have to downsize and move closer to the city.

bad schools
Bought another property.

change of pace

Closer to the city

college

Colorado - the hiking

Crime, cost of living, lack of infrastructure, and the delusions of our current government.

Dislikes Loudoun County

explore other areas and opportunities.

going to college
Question 34  What would be your reason for leaving Loudoun County in the next ten years?

Non-rural

going to UVA

Have two other homes

I just want change, to live some place else.

illegal population

Just isn't satisfied with the county over all, about anything.

Just probability, probabilistic approach.

Lack of security; crime

Like to travel to other areas outside of Loudoun county.

Need to be around more progressive-minded people.

No full day kinder. For kid- also want to be closer to city

Not diverse enough, not much art, not a good sense of community.

not originally from here would go back to where we're from

Quality of High School

supervisor give away to much money.

The county has changed much over the years and the area is no longer appealing to us. The value of our house has declined to the point that it is making it very hard for us to sell and relocate.

The neighborhood is changing and we feel the need to relocate.

The rise in crime and corruption

The school systems do not seem to be keeping up with the needs of the schools.

To go back to home town.

To go explore

to go someplace new

upgrade housing

want to experience other stuff
Question 34  What would be your reason for leaving Loudoun County in the next ten years?

Non-rural

Wants to explore…

would want to live in a city

Rural

County is getting worse. Nobody helps with anything. The old guys will help you, but most of the younger people are not knowledgeable.

Housing better for seniors

I lived in Frederick so long I see it as home

Respondent is aging and if something were to happen to spouse could not perform upkeep or afford to live there.

(note) hunting lower cost of living in retirement

(note) I wouldn't be able to afford assisted living in this county.

(note) looking for someplace cheaper to live

(note) To be near family

crime and gangs coming into this part of county

need for variety.

poorly maintained roads

stress

Stressful pace of life

this place is wealthiest county in country and has most backward people, spend more on horses than anything. Worse county I have ever been in people have no sense of what it means to be civic.

would like to move to co
Question 35  Are there sufficient nighttime activities in Loudoun County for members of your household?

Non-rural

(note) Nobody uses night time activities so far.

(note) something more for millennials.

for the parents yes, but not for the 21 yr old.

Question 36  What nighttime activities are missing?

Non-rural

bowling alleys

(note) A huge lake and watercraft rentals.

(note) Affordable Restaurants

(note) Feels like they "roll up the sidewalks" at night.

(note) In eastern Loudoun, the environment is urban like and not secure for youth. In western Loudoun, it's rural and there's nothing for youth to do.

(note) Literally no activities for teenagers.

(note) R would like to see more good restaurants...good family dining.

(note) They need to have better security for their festivals.

(note) too many bars

(note) used to have concerts down the road here - stopped

A combination of Georgetown and Adams Morgan, more of an urban feeling to the county

Activities like fairs or theme parks.

All businesses are moving to One Loudoun and we have no restaurants and no vibrant shopping center. We are old Sterling and we are constantly looked over when it comes to improvements. Sterling was given money for improvements and all we get is our library moved next to a bar in a strip mall

Dance club for middle aged adults. There's a country bar but it's in Alexandria. Need bars/dance clubs for middle-aged people.

disability activities
Question 36  What nighttime activities are missing?

Non-rural

Does not like anything of attraction

enough variety

Everything in Loudoun closes by 10:00 p.m. I would like to have nighttime activities available later.

free outdoor activities.

I would like to have more skating rinks and outdoor activities, in other words more family activities.

international bonding.

lot of residential stuff around here-not much to do

more adult activities

more dining in general

More entertainment  Larger number of rest. To eat at  Activities for young adults

more medium dining than fine

more of their demographic- twenty-somethings

more walkable neighborhoods

More walkable neighborhoods

New area, not commercially built up yet. Dulles Greenway causes congestion on side roads and discourages travel to other areas. Need a tunnel underneath the airport to the Silver Line.

Not much for people 18 or over to do, you can't do much other than go out eating or watch a movie

not very many activities at all

outdoor dining - downtown mall like in C'ville

outreach programs and more community involvement, and diversity fairs

Place for dancing such as Ball Room dancing

Places for teens to hang out that are safe

strip clubs and casinos

even don't provide activities for adults

We're right on the river, a perfect place for activities and attractions! More fun stuff on the river please!
Question 36  What nighttime activities are missing?

Rural
(note) especially for teenage kids in the western part of the county
(note) Later hours-everything closes too early
Activities comparable to those found in Eastern Loudoun
Bowling alleys.
Entertainment for tweens and teens
I'm not aware that there is anything. We live in a part of Loudoun County where we get no services. Everything is extra.
More hobby-type activities
senior get togethers with social hours etc.
Youth activities for people under 21 years age to do to keep them out of trouble. I'm talking about the northwest part of the county.

Question 37 to 40  How important is it for the county to focus on [improving pedestrian walkways and bikeways/improving or building roads/providing or improving commuter bus service to Washington DC and the Pentagon/providing or improving local circulator buses to destinations other than Metrorail stations] in the next few years?

Non-rural
The traffic patterns are just the problem. The traffic circle work well. But roads are not the problem.
(note) don't know why exit ramps are wider for cars to merge
(note) Fix the back roads so that the school busses can get to the children.
(note) growing, but we have no new roads
(note) it's important if they figure out what roads to fix ...
(note) Many pedestrians are getting hit.
(note) mostly bikeways
(note) Nobody would take them if they improved...
**Question 37 to 40**

How important is it for the county to focus on [improving pedestrian walkways and bikeways/improving or building roads/providing or improving commuter bus service to Washington DC and the Pentagon/providing or improving local circulator buses to destinations other than Metrorail stations] in the next few years?

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**Non-rural**

(note) the more roads you build the more developers build, then need more roads

(note) They are extending the metro. So people can take the metro.

(note) Tysons and Reston as well

(note) We live in a corner of Loudoun County. [The] only access out is a three mile road, [and for the] first mile [there is] no other access: basically, [it's] a one mile dead end.

because I don't need it - others might

dangerous to walk on highways

everyone has a car

good as they are

maintain it - it's good now

Route 7 is still too small and not traffic proof.

there are a lot of unpaved roads. Wiltstore road and part of Taylor Town are bad and unpaved. The backgrounds are bad and the gravel roads need to be improved.

There are no side walks. There are no side walks around route 7.

There are not enough crosswalks and sidewalks. Highways around shopping centers are really bad. Route 15 north by the county building is really bad and it is like people are risking their lives to cross the road. There should be a bridge or overpass.

very very important

Widening roads, not building. Rt. 7 and the toll road should be widened. Rt. 7 needs overpasses and needs to be four lanes. Greenway feeds into toll booth and then it goes to two lanes.

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**Rural**

(note)

(note) But doing it with a plan.
Question 37 to 40

How important is it for the county to focus on [improving pedestrian walkways and bikeways/improving or building roads/providing or improving commuter bus service to Washington DC and the Pentagon/providing or improving local circulator buses to destinations other than Metrorail stations] in the next few years?

Rural

(note) extremely important

(note) If it can be sustained through ridership

(note) It depends on where you are. In some areas, it's very important. In other areas, it's a waste of money. We live a distance from Leesburg, up near the Potomac River. So the roads here are mostly state. Loudoun County does very little for us.

(note) like to see paving of gravel roads

(note) Mainly for senior citizens and handicapped people who cannot drive

(note) Right now roads are in good shape but should be maintained

(note) the potholes especially on Drymill Road.

(note) Why only add 2 lanes going east and three going west?

(note) would like to see more bikeways, but keep them off the road

a lot of people without trans

Bikeways are very dangerous. Walkways are very desirable and useful

improve the gravel roads in the rural areas

Improving, NOT adding new

my son used this and it was sufficient

Need to maintain roads, not build them. Don't turn roads into boulevards.

There needs to be more side walks for people to walk on. On route 15 Leesburg there needs to be an over pass for people to cross and it is not safe.

they should provide connections to Metro

Widen Eastbound where Rt 9 meets Rt 7 to 3 lanes to alleviate traffic to greenway Eastbound in the AM
Question 41  Do you yourself use public transportation?

Non-rural

(note) I do use transit at school (outside the area) but not at home.

Question 42  What kind of public transportation do you use?

Non-rural

(note) the Washington Flier taxi service

Question 43  What type of bus do you take?

Non-rural

school bus

The "Safety" Bus and The Trolley, which is no longer in service.

Rural

airport bus

Sometimes takes the bus to work.

Question 44  When you use Metrorail, where do you usually go?

Non-rural

90 percent is recreation

Buying/Selling a car
cultural
diplomatic activity
Food
Museums downtown
social

Rural
Question 44 When you use Metrorail, where do you usually go?

Rural
airport; business meetings downtown (though I'm retired)..

convention

Fieldtrips to museums; airport/train station

Question 45 What are the main reasons you do not use public transportation?

Non-rural
I work a very odd schedule and most times public transportation is not convenient for me.

Too old to use the public transportation.

(note) Always changing the schedule.

(note) did use it before I retired

(note) Goes to school out of town...

(note) Most of what I need is close by. No need.

(note) schedule doesn't work when I need it- I travel a lot

(note) use to but don't any more

(note) uses public transportation not in Loudoun

Disabled and doesn't get out.

Handicapped.

Health reasons

I work at nighttime when it is not available

not always in Loudoun

The bus schedule does not accommodate my work schedule.

uses it on limited occasions for pleasure to go to EDC

Rural

(note) Don't have them where I live.
Question 45  What are the main reasons you do not use public transportation?

Rural

(note) The county is too spread out to make using public transportation convenient.
I don't like i.e. don't like people.
I have an erratic schedule
Schedule doesn't work for me
Too old and don't need it. Handicapped
will use when silver line is done
Work schedule does not accord with bus hours of operation

Question 47  What kind of public transportation do other members of your household use to get to work?

Non-rural

(note) the Loudoun Connector
(note) very difficult they don't make it easy

Question 53  What is the highest level of education you completed?

Non-rural

(note) currently in university
(note) in college now
(note) plus trade school
(note) R initially said Technical School.
(note) Technical Certificate
(note) Two Bachelor's degrees. My husband has Master's degrees.
3 year college degree

Rural
Question 53 What is the highest level of education you completed?

Rural
(note) about to start college
(note) I’ve got two Bachelor degrees. So a total of eight years, but no Master's degree.
(note) multiple Masters degrees
(note) Technical school

Question COMMENTS  Final comments from respondent

Non-rural
(Interviewer believes respondent to be white/Caucasian)
(note) (note) [Name redacted] is not listening to the needs and desires of the seniors and she does not interact with people.
(note) Poor range. We have to check e-mails by our cell phones.
[name redacted] is not listening to the needs and desires of the seniors and she does not interact with people.
[Name redacted] runs a flag football operation and does a phenomenal job [Name redacted] is a great resource and benefit for Loudoun Parks and Rec Loudoun Co has supported and allowed a great deal of development to go on yet they do not hold developers accountable for road improvement and expansion.
All is good in health and education, and that is what I value for me and my family.

Allocate funding other than public safety, roads, illegals, gangs - should invest in Public Libraries...they are fantastic and personnel really care.
also like living near Dulles airport

Area is too thickly settled. Infrastructure cannot support the current level of growth. Too many snow days.
Relying on the wrong people to support the current level of growth. Lack of comprehensive plan to deal with county growth. Too many data centers with inadequate building codes: close to the roadway, eye sores; These data centers are not particularly good county contributors.

As a former teacher - She wants there to be an all day kindergarten.

Ashburn Farm no alternate roads for Greenway...east west, Rte. 28 .. north south...anything else 5-6 miles...

Based on other places where we've lived, we think it is well run. We are happy here.
Question COMMENTS  Final comments from respondent

Non-rural
Beaverdam reservoir has been modified and what once used to be a swimmable park is not anymore for dogs, which makes it more inconvenient and takes out a certain group from the park. It would be nice for it to go back like it used to be by allowing dogs in it.

Board insistence on 'equalized' rates: raise taxes in other words to fund social services. We need a comprehensive approach to identifying and addressing the drug issue. We need more affordable housing, and shelters for the homeless.

Brambelton going down Belmont Road, it takes 30-45 minutes to cross route 50, need more lanes of traffic, 5-8 miles can take an hour. Gum Spring going over route 50 takes too long where Belmont meets Evergreen just a crazy traffic issue.

Bring Metro to Loudoun

Comment on schools: Loudoun has great schools, but the one my child goes to was not one of them

Commuter bus services are not properly advertised. The services are more than adequate but no one uses them because they are not properly advertised!

concerned about rapid growth; cut down too much nature

Concerned about the schools, not enough administrators, was a teacher for 28 years.

Consider bus service to the metro stations in addition to the commuter bus. There should be more busses. There should be a bus that picks people up at the Reston metro station that takes them to Loudoun. More frequent bus overall throughout the day to and from the metro stations.

Consider other methods of data collection. Concerned about the lack of information offered to make verifying who the center says it is easy to do.

Cost of living and tax rate is so high it might force long time landowners out of Loudoun County Pedestrian walkways need improvement - people trying to cross six lanes of traffic to get from one shopping place to another

county is behind in programs for disabled; transportation, help getting employment etc. other counties have programs to help disabled but non-existant here.

Developers should pay for the roads.

Development has changed the face of the population: Entitled, arrogant, attitude of financial superiority, erosion of respect, family breakdown, less togetherness.

Dissatisfied with law enforcement agency. Need a police dept. not a sheriff dept.

easier transportation  like Metrorail

Emphasize on education on all levels. And specific education on gifted children on early grade.
Non-rural

enjoy living here just need traffic to be improved

Enjoyed the interview.

Fix the roads. They desperately need to open a ramp onto route 28. They need to put some connectors back in where the industrial parks are. A whole area of Broadlands and everything is funneled onto Ashburn Farm Parkway and they need to open up the roads. They need to start connecting things so people have more than one way. It takes me two hours to go 3 or 4 miles in the morning. Cannot get out of my own road for the traffic.

Fix the transit system. Make it easier for riders.

get rid of sheriff and start a police department, would be willing to pay higher taxes to start a police department

Glad the county is doing this.

Good job!

great county to live in if you have kids

Great county, adapting well to changes. Applaud the county for efforts to find ways to keep the younger generation in the county.

Great county, they just need better planning.

Great job.

great library...always has a book checked. Has eBooks hooked up to his kindle app.

Great place to live.

Growth and development are out of control - The developers should pay for the road repairs and not tax payers.

Happy here

He doesn't get out much but the county is a great county.

He doesn't want to see the Loudoun bus go away.

he feels they don't look for them.

he had comments to make on schools, he said they are all morons that come out of the schools.

he retired at age 85 after 3 different careers; some of his answers might have been different while he was working.
Question COMMENTS  Final comments from respondent

Non-rural

Her children use the summer camps a lot. They get booked very quickly, and should be expanded to serve more children. The camps serve children across the socio-economic strata and are a really important community service. Also the after-school programs. The wait lists should be eliminated by expanding the programs.

his son has MS and is going to need help with housing when his parents pass on

HOA have too much power can take you to court on stuff and don't know who regulates them they have too much power

I am very disappointed in having half-day kindergarten to make it fair. People who are paying taxes are not getting their money's worth.

I appreciate all the green

I fear there's too much development in the county. I want them to address the problem of too much noise near the Algonquian Parkway.

I feel like they are not considerate of homeowners and renters, especially in townhouses because there is not adequate parking in the community and it is causing problems of traffic, bad parking, and blockages. The homeowners have visitors get their cars towed.

I hope county is mindful of the speed of development. Not just businesses, but roads, etc. We moved here because it was quiet. It's changing rapidly and I have concerns about that. I know they are marketing Loudoun as destination, but I have mixed feelings. I hope they are mindful of why we moved here in the first place.

I think it is astonishing that it is so hard to get internet so close to Washington DC. (re. whether landline is listed, said "I'm not sure I even know what that means anymore - I don't think I have a phone book.")

I think it's a great place to live - you just have to watch the urban sprawl.

I think the county does a pretty good job, but I don't want to pay too much taxes. I think government, even local government, needs to spend the money judiciously, not just throw it around. And they need to build infrastructure before they allow residential development to be built.

I think the Loudoun County should focus more on bicycle lanes and walking pathways rather than roads, etc.

I think the metro silver line is a terrible thing not at all for it. Loudoun is not going to benefit from it and we're paying a lot for it

I want the state to build a traffic light in front of our building - Gloucester Parkway - the switch. Smithswich.

I was extremely pleased with the services I received from the clerks and other personnel I came in contact with at the court when I had to probate my wife's will. Everyone was very helpful and pleasant.
Question COMMENTS  Final comments from respondent

**Non-rural**

I wish the police would patrol the roundabouts on route 50. It is dangerous, no one yields the right-of-way.

I wish they would provide more services to the town residents in Leesburg. There is so much they could do to help the town police and in other areas.

I wish they would put more resources into the schools. We need more technology in the schools.

I wish we had more communication from Loudoun Co. government. I think it is very important, so I would like voting info to every household. Information about services and programs should be made readily available to every citizen.

I would like them to build a smashing women's department store.

I would love improvements on Route7 such as addition ramps and lanes anything for it to move faster.

I would now like to make bikeways and walkways very important for quality of life.

If development continues, it needs to be paid for. Taxes have to be raised to educate the children and build roads. The Loudoun County Board of Supervisors want to allow for a lot of development, but they don't want to raise taxes to pay for the costs of the infrastructure to meet the needs of that increased development.

If the county would control the illegal immigration in the county our taxes would not be so high and the county would not be facing many of the problems it has now. I also feel there is a lot of overspending by the County.

Improve Rte. 7 near Sterling bottleneck…egregious spraying done in parks also protecting riparian buffers around streams

Improve the roads by widening them and fixing the back roads. Developers are contributing towards rd. improvement.

In the Ashburn area every year they are opening 3/5 schools and the infrastructure isn't there to support the growth.

issue of having half day kindergarten is ridiculous, it should be full day kindergarten…

It would be nice to have more transit stops in our area: Ashburn (Brambleton?)

It's a great place to live.

It's a shame that the county has changed the way it has. They have developed the Eastern part of the county and they need sidewalks and public transit and we pay a high rate of tax for nothing.

It's very important that the county plan its development carefully. They must not allow the county to become overdeveloped. It's important for people to live in a pleasant environment. Like here around me, other than the building across from us, I can see trees all the way to the horizon.
Question COMMENTS  Final comments from respondent

Non-rural

just need to fix roads

Kindergarten have only 1/2 day makes very inconvenient…either 8-11:30 or 12-2…impacts work and afterschool care is a resulting issue as well.

leesburg - pay double taxes don't get much benefit for county taxes  leesburg - county is not paying enough attention for the tax dollars paid

Library hours decreased to unacceptable number - closed in the evening, Sunday hrs are limited  Congestion at Rt. 15 N when it goes to one lane - backs up Battlefield Pkway which makes traffic stop in neighborhood - hinders ability to get in and out of neighborhood...so widen Rt. 15

like to see metro come down to Leesburg

live in senior community, bus service at club house, which she cannot reach at the moment because she cannot drive, and would like to know why there is not a bus service that would pick you up at your house and drop you back off at your house, they have it in other states at Senior Communities.

Loudoun County doesn't have a core (downtown center) a place where you can shop and walk with your grandchildren.

Loudoun county is rapidly degenerating into an urban environment, becoming a horrible place to live. the rural quality people come from are being destroyed by wealthy people moving in. supervisors becoming insane with what they want me to pay for.

Loudoun needs to focus on transportation, buses, improving roads, finish metro station without delay

love being here

main challenge is transportation in DC direction

Metrorail stations do no want....

More metro stops, crosswalks, building infrastructure needs improvement.

more money to schools, less towards big businesses

More taxes are NOT going to fix all the problems that were mentioned. Better manage all the budgets instead.

More walkways would be nice. Fences around yards for added safety for kids. Love the schools, my pediatrician, but more affordable housing would keep us here.

Most vitally important thing is that most people with kids live in Loudoun County is the schools, and they need to fund the schools properly. Do not consistently underfund the schools. people won't come to Loudoun unless there are excellent schools.
Question COMMENTS Final comments from respondent

Non-rural

my biggest thing is county should have developers pay more for schools and services. new developments puts stress on these

My concerns are traffic, dark intersections, way roads are marked. it does not compare to other places I’ve been. I have heard others say the same thing. Roadways are dark and not well marked. Corners are not well lit, boundaries are not marked with reflective paint. Even confusing in the daylight sometimes.

N/A

need more road maintenance; school system needs to build more schools and stop resetting school boundaries; stop building buildings; safety is great

Need to balance amount of housing developments approved to accomodate for roads that were never touched and schools. Need to cap it and make things catch up to that. Rate of building is exceeding what the roads can currently handle. Didn't used to be that way

need to complete the metro rail that was promised about 15 years ago.

needs a better anti-bullying program and needs bus service eariler and later in the day.

New construction is way too dense. Too many people in a small area, weak infrastructure. Loudoun is becoming too over crowded. Property isn't worth what's put into it. Developers are taking shortcuts and walking away.

No

do

no bus station in Sterling

No official Loudoun County Police Dept. Fairfax does it a lot more professional.

Not a good day for a survey. On a Sunday? Keep the Sabbath holy!

Not happy with the school being combined, the west and the east county school. Like canceling school because of snow, if it is bad in the west they cancel school and it could be nice in the east. They should keep school open in the east if the roads are passable.

one complaint about the county, does not like the development and growth and taxes, thinks residential taxes should be stopped and not raised any higher over 70 and been in the same house for 30 years.

One of Loudoun's greatest assets is the number of Artists that live in the county.

opposed to metromail due to possible shortfalls that fall residents amount of development is going to further burden traffic corridors metrorail will bring crime into Loudoun Co
Non-rural

Other than traffic and inadequate road systems, the [next] biggest problem facing Loudoun County is the excess of data centers that have been built throughout the county, and the above ground high tension power lines that they've built everywhere, even in residential areas.

Our neighboring state Maryland seems to have done more about preserving/conserving rural land/farmland. They've developed but also put money into rural areas and very nice park like settings that Loudoun hasn't done. The landline isn't accessible/available to many people because if they weren't lucky enough to have it persevere over the years. Verizon has discourages use of anything but cell phones; they are hard to hear and have parks and schools brought us here, also think transit is improving, although it's behind Fairfax.

Plan was to have the major cooperation to pay for the growth instead the homeowners are paying high taxes. Upset because homeowners are footing the tax for growth.

Pleasant survey.

Please address traffic and road issues in the county.

Please follow up on the survey. I took part in the last survey and nothing has changed since the last time I participated. In fact, it has gotten worse. The cost of living has gone up, housing has skyrocketed and the value for my dollar is not there.

Please improve the schedule of the buses so they can start earlier like around 6 am and there were more routes. Also I would please like to have the buses to come every 30 minutes. The buses are the main source of transportation to work in Fairfax.

Poor cell reception

pretty happy - would probably stay if traffic wasn't getting so bad

public transportation needs to improve as the population increases

R advised that the survey should be geared to those who use/need the services. Also, there's a homeless problem in Loudoun (especially w/children)and there really shouldn't be.

R has used the planning dept. rather heavily - She feels that it along with the economic dept. has a continuous need for robust funding to compete with Fairfax County in job growth etc.

R thinks the Gov't is not the answer to all that hampers the county. Also, he doesn't like the fact that in the stat questions he's asked if he's of Hispanic origin. Why does Loudoun want to capture info about Hispanics in general.

R wants to see the expansion of the silver lining to cut down on his commute.
Question COMMENTS  Final comments from respondent

Non-rural

Renewal for the field carry handgun permit should have better and more convenient access - i.e. weekend hours. - it's too difficult to always travel to Leesburg.

Reserve the open spaces and plan land use better to protect the natural beauty.

Route 7 is not very safe for pedestrians - Needs to be a signal crossing. if you want to go to the plaza it's not safe. Review all traffic in the general Loudoun area.

School - like to see a separation of taxes to insure schools get fair share and not have to share with development, roads Attractiveness of Loudoun Co is the degree to all members of the pop in the future to guarantee future for kids Co needs to add commuter transportation such as a slug line

School budgets are too low: more resources should be allocated for schools and programs such as those found in Northern VA.

Schools are too crowded due to zoning, children are not comfortable, what are the plans for the county to fix this issue.

Serious problems with the schools. Has to pay in the six figures for a private school for his daughter to be challenged and educated. Compares Loudoun to Fairfax High Schools who have almost all at the top in ratings.

Sewage is not a community service it's too much of his water bill. The snow shoveling is not down efficiently. Also, 70% of his tax dollar goes to the building of schools and the maintenance of schools. He has no horse in the race as a 73 yr. old man. There needs to be more parity and fairness.

She likes Loudoun County and Virginia. She's worried about her income in the future.

She wanted to know if the county offers legal services. She needs the services of an immigration lawyer to see if her daughter can stay in the US to study after she goes back to Peru in two years. I suggested she ask at the Peruvian embassy about a student visa for her daughter. She works in the Peruvian embassy.

She's concerned about gang activity, drugs.

Side walks are very important I think they should build more for people to run and walk and use their bicycles.

Snow debacle-all doors unable to open for 5 days - 2015 - people have to snowshoe to shovel out even though had SUV Biking is dangerous to both drivers and bikers - they need mandatory courses for safety

Still waiting for a magnet school to materialize in the county.

Stop cutting down the trees and slow growth. No more office buildings are needed in Loudoun County. Officials need to put in deciduous trees- they've killed many animals and destroyed habitats within the last 10 years. Building processes are horrific in this county- dev. handled poorly in VA. Better environmental practices.
**Question COMMENTS**  Final comments from respondent

**Non-rural**

Tax rate is too high given that we don't see any benefits. A metro in Loudoun County would be good.

Taxes are not being put to good use. Calls this interview a waste of tax money

Taxes are too high and if we don't have itemized deductions, how do we get benefits on paying taxes? Safety must be improved. Too many cars at one residence in my neighborhood. Too many knives. Way back it was quiet, but now too many cars.

The $25 landfill charge should be waived.

The county is not good for retirement. Cost of living is high, taxes are too high. Not enough parks. Too much traffic and overdevelopment, particularly east of Leesburg. West is not quite as bad. They will probably have to move when they retire.

The county is overdeveloped, there's too many buildings and not enough trees, and the government does not pay it's employees enough to create an equal affordable transit fare for it's customers.

The county is using tax dollars for immigration (illegally) and he's not getting the full benefit of the tax dollar. The immigration problem needs to be fixed.

The county needs a master plan for transportation issues.

The county needs a new trash service - sometimes it's hit or miss if they pick up. The medians that are planted are not maintained - weeds/over grown grass.

The County needs to do something about multiple families living in the same household. They also need to do something about illegal immigration. Also they need to not put low income housing/apartments in areas/subdivision with higher valued homes. The County does poor planning. They allow a lot of growth without considering the infracture structure needs to accommodate the growth.

The county should focus on the rural aspect of life in the county.

The growth in the area is too much and the infrastructure is not supporting it. The toll road is bad because it is under-utilized and everyone uses Route 7. There needs to be more roads and options. The reason why I am moving out is because of the traffic.

The library is stunning. Very happy!

The Loudoun county gov't has excessive personnel and the salary structure is too high.

the metro coming out here sooner would be good.

the only thing right now is that traffic!

The pamphlet to the buses is really confusing that it turned me away from riding the bus. The whole bus systems needs a better way to communicate to its user on bus times and routes and really promote that.
Question COMMENTS  Final comments from respondent

Non-rural
The public school system in Loudoun should catch up with the public school system in Fairfax.

The respondent hopes the survey helps to get things done. He would like to see more entertainment for folks over 50 to meet other singles when going out, not bingo or retirement home activities but places at night with music, dance, etc. He also would like to see more public fishing areas. There is a current lack of them.

The schools are pretty good. Building schools is a good thing. Definitely a need to improve public transportation. Reduce toll fees as it would alleviate some of the traffic. Widening of roads and overpasses are a good thing. It would help to have better way to get to Waxpool.

There are a lot of unpaved roads. Wilt Store road and part of Taylortown road are bad and unpaved. Locals take these roads because traffic is so bad that we need to take back roads and they are unpaved. I think there should be a bridge from Maryland to Virginia to help address traffic and have those back roads paved.

There are no cross walks on route 7 and there should be something.

There is not enough lighting in the streets or the side walks in Loudoun County.

There should be more side walks and more bus routes.

They [Loudoun County] should focus more on core issues like transportation and schools.

They have to keep a landline because it is attached to the security system in their neighborhood. Is this the norm for other neighborhoods?

They need to connect the bike paths.

They need to fund the libraries better. The libraries that looks really nice are the ones that are in the richer areas and have outside funding. I feel like the county should put more money into the libraries in the poorer areas.

They need to get full day kindergarten. It's very important to the residents. It's the only downside to living here versus Fairfax. Loudoun is one the only counties that doesn't have this in VA.

They need to provide more adequate parking for the Metrorail.

think this a good place to live and understand it is rated highly

Thinks the survey is a good idea.

This survey is a good idea.

timing of school need to be equal between all schools in county; schools need to be better like Fairfax schools

To improve the security especially in the Eastern section of Loudoun.

Traffic is a big issue
Question COMMENTS Final comments from respondent

Non-rural

traffic is poor; no job opportunities

Very concerned about traffic and pedestrians and bikeways. Dangerous for the walkers early morning in his neighborhood as well as bikers; need to be looked at and improvements made.

Very happy with Loudoun County except for the Dulles Greenway toll road. So close but useless due to the distance needed to travel in proportion to the full toll.

Very happy with the place I live.

Very impressed with Loudoun County government. Great schools. Well run, comparing to where I used to live in NJ. County Supervisors publish newsletters which are circulated to everyone; not political

Veteran services should be improved in the county. It would be nice to have them improve veteran job placement, mental health, and have a VA hospital. It is hard going to DC for the Veterans hospital with the commute being long and filled with traffic, the appointment times are hard to make.

Wants better transportation to the district and local bus service. Needs transportation from bus to trains. They are looking forward for the completion of Dulles South Community Center.

We have been quite pleased with it except with the distance to DC. If you have good transportation to DC, then it is fine.

We have concerns about the commuter bus. They have plans to extend the metro out into the county, and we fear that might result in decreased commuter bus service. The commuter bus is actually a better means of transportation.

We have no services where we are located. We do not even have a fire hydrant. People are leaving houses because the taxes are so high. Many foreclosures in our neighborhood.

we like the county and its services. If they can keep control of crime - gang activity. Open borders are a problem. It has to do with illegal immigration. It is creating problems at the public schools.

We need a metro station in Loudoun County. The Silver Line doesn't go far enough. The toll road is privately owned (Australia owned) and it's too expensive.

We need roads, too much traffic, limited roads in and out of Ashburn. Need to allocate schools for the new neighborhood schools.

What will this be used for?

would not move back to New York if it wasn't growing so fast

yr resident - tremendous growth - roads have not kept up to traffic live off Rte 15 - only way to get to Maryland - 2-lane road - Th and fri huge back up

Rural
Rural

$12/day for the toll road is a bit much. The Rt. 7 overpasses are good and should help; also the new metro. Another issue - I live on a dirt road. There are a lot of people on it. For the taxes I pay, I feel it should be better maintained or paved. Also, the county should compel the internet providers to serve the more rural parts of the county if they are going to do business in Loudoun. I am more fortunate than many here because I have a line of sight to the water tower.

(note) and crime are now a real problem and they are fearful. People come and knock on their door and they do not have neighbors. When they call the sheriff's office, they can do nothing for them. Etc. etc.

About public transportation, I think they should spend a lot more on the Metrorail system. Huge numbers of people out here commute into DC. I think some of the equipment is outdated. They should get trains that are faster like the speed rail trains in Europe. At least, the trains should travel as fast as cars. They should streamline the public transportation system and make it more efficient.

Allocating resources as it pertains to affordable housing - Look at land use planning. Also, stop making political decisions as it pertains to land use. Anything to do with gov't should not be political. Board of Supervisors should be held more accountable in regards to decisions. Don't change decisions mid-stream.

AT & T zoning issue is worse thing they have ever done here. Board of supervisors does not have the integrity to overrule zoning commission even though they are wrong.

Attract good ISP providers. Traffic problem should also be addressed.

count me as a relatively contented Loudoun resident. However, there are a number of improvements that could be made with the high property taxes we pay

County changing health insurance increasing rates every year now credit program pay through your nose - 60 cents increase - ruined paycheck and may cancel health insurance - School Board complicit

County very expensive, amount of money we pay do not get sufficient services.

Didn't ask what second most important problem: it is residential growth.

Do not cut public school funding. In fact, INCREASE public school funding.

does not understand how they pick out roads to repair

Dry Mill Road is bad. The potholes are bad here.

fix allocation of taxes

For surveys, sometimes the questions are too rigid. You want to ask yes or no questions, and the answers aren't always yes or no.
**Question COMMENTS Final comments from respondent**

**Rural**

Government decisions are somewhat opaque. Some of the county employees in Leesburg are less than honest with people who come in and seek advice. For example, personal property taxes - did not receive a tax bill in early May because it was due. Employee said "It is taxpayer responsibility to know when to pay your taxes not the county." It is not up to taxpayers to do the county's job.

Greatest need is attention to senior housing, lower income housing, planned communities for seniors.

Happy to see that we have a new head of the Board of Supervisors.

He is 82, has a wife of 81 who needs full-time care and he can't get it. Everything is too expensive, the ambulance does not take you to the right hospital, there is no public transportation where they are, he is in a wheelchair and so public transportation will not accommodate him. Taxes on his property are too high. They did not start locking their doors until about four years ago. The drugs and crime are now a real problem and they are fearful. People come and knock on their door and they do not have neighbors. When they call the sheriff's office, they can do nothing for them.

He likes the gun laws.

He works in Los Angeles - telecommutes

Heritage Highlands. Have sidewalks and bike trails, stops at a property owned by [Name Redacted] and makes it dangerous for pedestrians having to continue on Rt. 287, no shoulder on the road, to get to next section of sidewalk.

His concerns are correction reform-link to metro system and much greater transparency in Loudoun county housing.

I am a tennis player and the only facilities we have are the high schools. We need more indoor or something that can be bubbled type facilities. Fix roads faster. Leesburg needs more shopping and restaurants. The county can afford it and it is needed.

I am very concerned about uncontrolled development in county. Sheriff's office (dissatisfied): unsure there is consistency; needs more outreach. Building and development (very dissatisfied): strongly opposed to county's approval of ATT issue that was destructive to mountains.

I am very happy here in Loudoun County.

I find it interesting that you asked about county services without asking if it was appropriate for the county to provide services. You asked about these toy services. You didn't ask me if the county provided adequate transit services. You didn't ask me about safety in the county. You didn't ask me if I'm satisfied with the size of county government. This survey's just another county boondoggle, and I want back the tax money I paid for it.
Rural

I have an old truck. I spent a lot on it. Now it failed emissions - not really happy with county emissions. Clarke County doesn't have it. If I was less well off it would make it very difficult to live in Loudoun with an older car. You have to spend $800 to get a waiver - that would be difficult for many people. Rt. 9 and Rt. 287 back up badly at rush hour. Rt. 9 is four-lane in West Virginia. Becomes two-lane in Virginia. They are doing a lot in eastern Loudoun, but not much in the west.

I like the people who live in Loudoun now. But the people who are moving into the county are causing the costs of living here to become unaffordable. So people are forced to move elsewhere more affordable and commute long distances to their jobs in Loudoun. Given the way it's developing, Loudoun will become overly built up like neighboring communities have become.

I think that the road improvements should be spread around. I have been told the improvements are made where the supervisors live. Milltown Road is still waiting. It has been a patch job for at least 11 years. Large potholes are dangerous. As a taxpayer, it's time to be heard on this issue.

I was very upset about what the Planning Commission did in giving permission to AT&T to build a huge building on top of Short Hill. We were very concerned about the environmental effects. Eventually the Board of Supervisors withdrew the permit, but the planning staff did not do their job in properly researching or investigating the project proposal.

I would not live any place else.

Keep people out of my backyard and stop building houses. Preserve the rural character. Better Internet access would be good.

Lack of public transportation.

Local Loudoun bus transit is not very reliable. Important that we maintain the rural character of the county. Walking and biking trails paths are also very important. Lack of affordable housing for the younger generation.

Loudoun County needs to recognize the middle class

More funds towards mental health services.

moved there from Alleghany county

Mow roadside shoulders in summer

my biggest concerns are unbridled development and provision of communication lines, including cable, internet, phone and cellphone.

My desire is to get better phone and Internet service in the area where I live which is rural. I would like to have FIOS or some type of fiber optic service.
**Question COMMENTS** Final comments from respondent

**Rural**

My main concern in Loudoun is with the traffic on Rt.9 Charlestown Pike. There are a lot of accidents on that road. And when there are, you can't get through! West Virginia has built a four lane highway up to the state line, but Loudoun County does not do anything [to resolve the problem]. Another [issue] is that 80 cents per $1.00 of the county taxes goes to construction and operation of the schools. It's too much! I don't benefit any from the schools.

no..Only problem is the rural area.

one thing I don't like about Loudoun: I am right on the border with Fauquier. If I lived there I could burn. You are not allowed to burn in Loudoun.

One thing that I think is a big problem is the Dulles Greenway. It is grossly overpriced driving on the Dulles Greenway and there is no alternative route.

other school districts their lower income get they technology but not in Loudoun

Overall, Loudoun is a great town to retire.

Public education in Loudoun - while the quality of education is high, the teachers do not get enough support. Classes are overcrowded and standards placed on schools at the county level are unreasonable. Someone needs to speak up for teachers. Less emphasis on SOLs for county and more support for a general overall good education is needed.

Purcellville police dept. uses too much force

R stated, "The only service we would like is to be connected to cable. There's a cable line that runs down the street, but it's connected to no one." Also, R earlier stated that the increased costs of providing adequate services for new county residents should be borne by the developers, not the residents.

Raise taxes to fund services such as school programs, teachers salaries, transit services especially in the western part of the county, and social services.

Regarding paying higher taxes to address traffic issues, it depends on what they do with the tax money. They already added another lane westbound up the mountain to Purcellville, but they did not add another eastbound lane. So the traffic still backs up in the morning. They developed the county too fast without first establishing enough infrastructure.

Really likes living in the county.

Really neat if we had an observatory

Roads need to be built not to developers schedules, but to the schedules that the residents of the county need. A twenty-one year wait for a key commuter route to be widened is too long. There are also issues with traffic safety involving bicycles and cars at busy intersections that need to be addressed. The commuter bus schedule is inconvenient and the service is costly for the wife of the respondent.
Question COMMENTS Final comments from respondent

Rural

Route 15 is a big problem and there should be something to help pedestrians to move on the street. It is a very dangerous area for people.

Route 9 is deemed one of the most dangerous roads in Virginia and I live off of Route 9. When they do construction they need to do EVERYTHING at night. Nothing during the day - no trimming trees, no grading, etc. When you have people who can't get to work, it is unfair. People are trying to make a living. It is a nightmare over here. They have overbuilt and the road structure is not here to carry it. Need a plan for routes 7 and 9.

Stop being politically correct.

survey was helpful for thinking about the county.

Taxes should be lowered. Improve road conditions.

The Amtrak commuter rail is used a great deal by Loudoun County residents to go to DC. It's close and convenient although it's not in Virginia, it's in Brunswick, Maryland. She also likes the small corporate airport in Leesburg.

The county should take care of the issue of homeless teenagers and there is a bigger than expected number of students without homes. The county should look into the issue and help provide a program for them.

The department of transportation in this area needs to have a roadside maintenance program. Better internet service. We pay a ton to get better internet access and the output/production does not match what we pay. Do not tax people who live out in the country and do not use Metrorail. We aren't going to use it and it is not going to pay for itself, so we do not want to be taxed for all of its expenses.

The Downtown Purcellville is a great historical area and the landmark however they are building a lot of apartments and condos there and it is not keeping the old charm of it anymore. It is nice to preserve an area with its historical and old charm.

The question about paying taxes to help the growth/dev problem was not specific enough, according to respondent. He says he would pay to stop/curb growth but wasn't unsure of how to answer the question the way it was worded.

The real estate taxes are too high and so we will be leaving Loudoun County in the next few years.

There should be more public transportation like the MARC train. Commuter trains to run hourly and the congestion would not be so bad. Overall there should be more public transport to DC and train or metro would be better for this.

they need to focus on that school bond issue - it's going to kill them. they haven't built enough of a tax base. they build numerous hugely expensive schools. The school tax is disproportionately high - something like 60%. That leaves 40% for everything else. At least I'm glad we got rid of Delgadillo. He should have gone to prison.
**Rural**

Thinks that if they did something to thwart the amount of new housing developments being built and took a closer look at budget and expenses and streamlined that they would do a lot better because they are consistently falling behind, looking at the revenue of the new dwellings and revenue generated from new residents but then always in the state of catching up due to systems improvement to accommodate growth. Also give the cops a raise.

Unchecked development to support homes/ far more homes out west than lanes going east on rt. 7 Unhappy about the transportation system/Regional schools lack efficient busses. Also longer bus rides.

very poor roads; high taxes

we could use better and more affordable internet service - I have to use satellite for TV and internet. We could use fiber optic or cable. Also, better cellphone service. I changed to a landline for this interview and could hear much better.

we don't have any services out here don't even have trolley to Leesburg but other areas have lots of services

we should get the same services in western as the eastern side gets we pay for the services the eastern side gets

We've always loved it here and will stay until we die.

would be good if they got fiber optic out to western part of county

Would like to see county improve the quality of education without increasing the budget for education which is already high enough. Also, the cost of living is increasing too quickly.

Would like to see County Police come up to the same standard as State Police, the State are gentleman and the County Police are not as good. Perhaps lack adequate training.