

Loudoun County

VIRGINIA

ASSISTANCE FROM A DISTANCE



Children, Youth and Families

Child Protective Services

- If a child is in immediate danger, call 9-1-1.
- To report suspected child abuse / neglect call **703-771-KIDS** (5437), Monday through Friday, 8:30 a.m. to 5:00 p.m.
- After hours or on the weekend, call the Virginia State Child Protective Services (CPS) Hotline at **800-552-7096** or contact the Sheriff's Office at **703-777-0445** and ask to have the on-call CPS worker paged.

Child Care Locator

For help finding childcare, visit vachildcare.com, call **1-866-KIDS-TLC**, or email KasharaL@va.childcareaware.org.

Loudoun County Public Schools

Get the latest information for parents and students, including Continuity of Education resources and food distribution sites, at lcps.org/covid19.



Older Adults

Adult Protective Services

To report suspected abuse, neglect, and exploitation of an adult who is 60 years or older or 18 or older and incapacitated: call **703-777-0437** or **888-832-3858** 24 hours a day, 7 days a week

Area Agency on Aging

To receive assistance from a case manager or an aging program specialist, please email aaasupport@loudoun.gov or call **703-777-0257**.

Needs Assistance

Visit loudoun.gov/coronavirus for information and resources about basic needs, food, and housing assistance. Also get information on local utilities, grocery stores with dedicated shopping hours, and opportunities to help the community.



Mental Health, Substance Abuse and Developmental Services

- To make an appointment with Access, our assessment program, call **703-771-5155** Monday—Friday from 9:00 a.m. – 2:00 p.m.
- The outbreak of COVID-19 may be stressful and overwhelming for some. Find resources for coping with anxiety and stress at loudoun.gov/coronavirus.
- If you are experiencing a behavioral health crisis, Emergency Services are available 24 hours daily, seven days per week at **703-777-0320**. For general information questions, email asktheMHSADSDirector@loudoun.gov or call **703-771-5155**.



Domestic and Sexual Violence

Domestic violence feeds off silence and fear. If you or someone you know is experiencing abuse, please call the Loudoun Abused Women's Shelter hotline: **703-777-6552**.



Self-Sufficiency

Medical and Financial Benefits (SNAP, Medicaid, and More)

- To apply for public assistance, such as Medicaid, SNAP, TANF, LTC, or Childcare Subsidy, visit commonhelp.virginia.gov or call **1-855-635-4370**.
- For questions about your public assistance case, contact your Public Assistance Eligibility Worker.
- Documents can be emailed to publicbenefits@loudoun.gov.
- To get an EBT replacement card, call: **866-281-2448** or contact your public assistance eligibility worker to request a replacement.

Career/Employment Services

Services are online at loudoun.gov/wrc and by phone at **703-777-0150**:

- Tools, resources, and assistance for job search, interview preparation, and career advancement
- Online employment resources and education and training options
- Career coaching

To get information about Unemployment Insurance benefits, visit vec.virginia.gov or apply at vaworkconnect.com or the application call center at **1-866-832-2363**



Information and Referral

Call the Loudoun County Information and Referral (I&R) program to get connected to a professional who can help you with:

- Child Care Assistance
- Food Resources
- Housing and Homeless Services
- Older Adult Services
- Mental Health, Substance Abuse and Developmental Services
- Employment Services
- Health and Dental Care
- Legal Services
- Public Benefits
- Utility Assistance

Call **703-777-0420** during regular business hours, Monday through Friday, 8:30 a.m. to 5:00 p.m. Language interpretation services are available at no cost. After hours and on the weekend: email dfs@loudoun.gov.



COVID-19 Resources

See Loudoun County information at loudoun.gov/coronavirus

- Stay Informed:
 - Sign up for email and text updates about Loudoun's response to COVID-19 at loudoun.gov/coronavirus
 - Text **LCCOVID19** to **888777** to receive text alerts from Loudoun County about COVID-19
 - Follow the Loudoun County Government Facebook Page and [@LoudounCoGovt](https://twitter.com/LoudounCoGovt) on Twitter
- Contact Us: For questions about COVID-19, contact the Loudoun County Health Department at **703-737-8300** or health@loudoun.gov.
- Centers for Disease Control and Prevention cdc.gov/covid19
- World Health Organization who.int/coronavirus