Loudoun County Transit Customer Information During COVID-19

As Loudoun County reopens, we have made operational changes following the guidance of local, state and national health authorities to reduce the risk of COVID-19 exposure on our buses.

Seating capacity on buses has been reduced to encourage physical distancing. We will continue to monitor ridership regularly to add trips and routes as demand increases.

**Riders are encouraged to follow CDC guidelines to help prevent the spread of germs.**

- Wash hands often with soap and water for at least 20 seconds. Use an alcohol-based hand sanitizer that contains at least 60% alcohol if soap and water are not available.
- Avoid touching eyes, nose, and mouth with unwashed hands.
- Stay home when sick.
- Avoid close contact with people who are sick.
- Cover cough or sneeze with a tissue then discard tissue in the trash.

**Face Coverings Requirement**

Face coverings are required on buses and in waiting areas.

**Physical Distancing On Board**

Keep at least 6 feet from people who are not in your household when you are waiting at a bus station or selecting seats on a bus.

**Do**

- Maintain 6 feet of separation.
- Wait to board until all other passengers have exited.
- Enter and exit at the rear door, when possible.

**Don’t**

- Crowd vehicle entry points.
- Sit next to, directly in front of, or directly behind people who are not in your household.
- Use the front door when the driver is loading from the rear door.

**Fares Suspended until September 1, 2020**

Fares have been suspended on all routes until September 1, 2020 in order to reduce interactions between passengers and drivers, as well as to eliminate the need for transit staff and drivers to handle cash.

**Cleaning of Buses**

Cleaning crews are wiping down the interiors of each bus with antiseptic cleaners each day. Bus operators are wiping down frequently touched surfaces on the bus (i.e. handholds, farebox, seat handholds, etc.) before starting their run and in-between trips. This cleaning process will remain in place, in addition to thorough twice weekly bus cleanings, until further notice.

Stay informed: loudoun.gov/coronavirus