Business Capability Model

Business Capability Modeling (BCM) is used to enable straightforward identification of where a jurisdiction is unique from others. The BCM provides an easy to understand view of the County, while creating a common language among decision makers. Business Capabilities Modelling is a powerful way to translate business needs into IT requirements. Using a BCM, Loudoun County can highlight the major areas of its business that are required today and moving forward, as well as those that will be affected by new/changed processes and technology. The diagram below provides a high-level overview of the major business capabilities expected to be supported by the Integrated Tax and Revenue System.

Level 0 — Foundational capabilities that readily communicate “what the business does” — level 0 capabilities also consist of operational and support capabilities

Level 1 — Provides more granularity and have a direct hierarchical relationship with the Level 0 capability — each level 1 capability can be broken down further to level 2